

Modern Ember ME-26-CRM

Modern Ember Harlowe Freestanding Electric Fireplace Stove Heater User Manual

Model: ME-26-CRM

1. IMPORTANT SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate, or install this product. Failure to do so could result in fire, electric shock, or serious personal injury.

- Always unplug the heater when not in use.
- Do not operate any heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged in any manner.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

2. PACKAGE CONTENTS

Verify that all components are present before beginning installation. If any parts are missing or damaged, do not attempt to assemble or operate the product. Contact customer service for assistance.

- Modern Ember Harlowe Electric Fireplace Stove Heater
- Remote Control

- User Manual

3. PRODUCT FEATURES

- **Adjustable Heat:** Provides supplemental heat for areas up to 400 square feet, with a temperature range of 62°F to 92°F.
- **Realistic Flame Effect:** Features a lifelike log set and glowing ember bed with adjustable flame brightness and three flame speeds.
- **Multi-Color Ember Bed:** Six distinct LED ember color options to customize ambiance.
- **Optional Crackling Sound:** Enhances realism with an adjustable crackling fire sound effect.
- **Smart Technology:** Wi-Fi enabled for app control and voice commands via Amazon Alexa or Google Home.
- **Remote Control:** Full-function remote for convenient operation.
- **Timer Function:** Schedule automatic shut-off from 0.5 to 8 hours.
- **Freestanding Design:** Easy plug-in installation, no venting required.



Image 1: The Modern Ember Harlowe Electric Fireplace Stove Heater, showcasing its classic design with an arched front and double doors.

4. SETUP

The Modern Ember Harlowe Electric Fireplace Stove Heater is designed for simple, freestanding installation.

1. **Unpack:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
2. **Placement:** Place the fireplace stove on a firm, level surface. Ensure there is adequate clearance from combustible materials (e.g., curtains, furniture) as per local safety codes. Do not block the air intake or exhaust vents.
3. **Power Connection:** Plug the power cord directly into a standard 120V AC grounded electrical outlet. Do not use extension cords or power strips.



Image 2: Product dimensions for placement reference: 15.4 inches (depth) x 24.4 inches (width) x 26 inches (height).

5. OPERATING INSTRUCTIONS

The fireplace can be operated using the integrated control panel, the included remote control, or via the smart app.

5.1 Control Panel

The control panel is located behind the double doors. Open the doors to access the buttons.



Image 3: The fireplace interior with the double doors open, revealing the log set, ember bed, and the integrated control panel.



Image 4: A detailed view of the control panel buttons, including power, heat, temperature, flame, ember color, timer, and Wi-Fi indicators.

- **Power Button:** Turns the unit on or off.
- **Heat Button:** Activates or deactivates the heating function.
- **Temperature Button:** Adjusts the desired room temperature (62°F - 92°F).
- **Flame Button:** Cycles through flame brightness and speed settings.
- **Ember Color Button:** Changes the color of the ember bed (6 options).
- **Timer Button:** Sets the automatic shut-off timer (0.5 to 8 hours).
- **Wi-Fi Button:** Initiates Wi-Fi pairing mode.

5.2 Remote Control

The included remote control provides convenient access to all functions from a distance.

- Ensure the remote has working batteries.
- Point the remote directly at the fireplace's receiver (typically located near the control panel).

- Buttons on the remote correspond to the functions on the control panel.
- Some users report better remote responsiveness when the fireplace doors are slightly ajar or when pointing at specific angles.



Image 5: The remote control and a smartphone displaying the companion app, illustrating the various control options for the fireplace.

6. SMART HOME INTEGRATION (WI-FI / ALEXA / GOOGLE HOME)

The Harlowe fireplace can be connected to your home Wi-Fi network for enhanced control via a smartphone app and voice assistants.

6.1 Wi-Fi Setup

1. Download the Modern Ember app (or compatible smart home app) from your device's app store.
2. Ensure your fireplace is plugged in and powered on.
3. Press and hold the Wi-Fi button on the control panel until the Wi-Fi indicator light blinks, indicating pairing mode.

4. Follow the in-app instructions to connect the fireplace to your home Wi-Fi network.

6.2 App Control

Once connected, the app allows you to:

- Turn the fireplace on/off.
- Adjust heat settings and temperature.
- Control flame brightness, speed, and ember colors.
- Set the timer.
- Manage crackling sound.

6.3 Voice Commands (Alexa / Google Home)

Integrate your fireplace with Amazon Alexa or Google Home for voice-activated control. Refer to your smart assistant's setup guide for connecting new devices.

- Example commands: "Alexa, turn on the fireplace." "Hey Google, set fireplace temperature to 70 degrees."

7. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

- **Cleaning:** Always unplug the unit before cleaning. Use a soft, damp cloth to wipe exterior surfaces. Do not use abrasive cleaners or sprays.
- **Vents:** Keep the air intake and exhaust vents clear of dust and debris to ensure proper airflow and prevent overheating.
- **Storage:** If storing the unit for an extended period, unplug it and store it in a dry, dust-free location.

8. TROUBLESHOOTING

If you experience issues with your fireplace, consult the following troubleshooting guide.

Problem	Possible Cause	Solution
Unit does not turn on.	No power, power cord not fully plugged in, circuit breaker tripped.	Ensure unit is plugged into a working outlet. Check household circuit breaker.
No heat output.	Heat function is off, thermostat set too low, thermal cut-off activated.	Activate heat function. Increase thermostat setting. Unplug unit for 15 minutes to reset thermal cut-off, then plug back in.
Remote control not working.	Dead batteries, remote out of range, obstructed signal.	Replace remote batteries. Ensure remote is pointed directly at the unit. Reduce distance to the unit.
Wi-Fi connection issues.	Incorrect Wi-Fi password, router too far, interference.	Verify Wi-Fi password. Move unit closer to router or use a Wi-Fi extender. Restart router and fireplace.
Crackling sound is not realistic or desired.	Personal preference.	Turn off the crackling sound feature using the control panel or remote.

9. SPECIFICATIONS

Feature	Detail
Brand	Modern Ember
Model Name	ME-26-CRM
Power Source	AC
Product Dimensions (D x W x H)	15.4" x 24.4" x 26"
Material	Metal
Installation Type	Freestanding
Special Features	Alexa / WiFi Enabled, Corded, Double Doors, Flame Customization, Smart Technology
Heating Coverage	Up to 400 sq ft
Item Weight	33 Pounds
UPC	810116826315

10. WARRANTY AND CUSTOMER SUPPORT

This Modern Ember product comes with a Limited Warranty. For specific warranty details, claims, or technical support, please contact the manufacturer or the retailer from whom the product was purchased.

For further assistance, you may visit the [Modern Ember Store on Amazon](#) or refer to the contact information provided with your purchase documentation.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question