

## Sanag C16S

# Sanag C16S Open-Ear Headphones User Manual

Model: C16S

## INTRODUCTION

Thank you for choosing the Sanag C16S Open-Ear Headphones. These true wireless Bluetooth 5.4 earbuds are designed for comfort and awareness, making them ideal for activities like cycling, running, and workouts. This manual provides detailed instructions on how to set up, operate, and maintain your headphones to ensure optimal performance and longevity.

## WHAT'S IN THE BOX

- Sanag C16S Open-Ear Headphones (Left and Right Earbuds)
- Wireless Charging Case
- USB-C Charging Cable
- User Manual



Image: The Sanag C16S Open-Ear Headphones, consisting of two white earbuds with gold accents, are shown alongside their matching white oval-shaped charging case. This image displays the complete product package.

## PRODUCT OVERVIEW

The Sanag C16S headphones feature an open-ear design for comfort and situational awareness. Gently hook the earbud over your ear, ensuring the speaker is positioned near your ear canal without entering it.



# Sound Focused in Your Ears No Leakage



High-quality, private sound. Only you hear it.

Image: A close-up of a Sanag C16S earbud worn on an ear, illustrating the directional sound focusing technology that minimizes sound leakage. Sound waves are depicted emanating directly into the ear canal.

# Redefining 360° Sound With Powerful Audio

New SSQVP tech and AI sound adjustment deliver balanced dynamic sound and immersive surround.



Image: An exploded view of the Sanag C16S earbud, highlighting its internal components including the 14.2mm bio-material diaphragm and the SSQVP Extreme Digital Enhanced Audio technology, which contribute to its powerful audio output.

## SETUP

### 1. Charging the Headphones and Case

Before first use, fully charge the headphones and the charging case.

1. Place both earbuds into the charging case.
2. Connect the USB-C charging cable to the charging port on the case and plug the other end into a USB power adapter (not included).
3. The indicator light on the case will show charging status. Once fully charged, the light will change or turn off.

**Note:** A single charge provides up to 8 hours of playtime, and the charging case extends total playtime to 56 hours.

# 56 Hours With Charging Case

**14H**

Hours of Continuous Playback

**56H**

Hours of Extended Playback



Image: The Sanag C16S headphones and their charging case are displayed, with text indicating 14 hours of continuous playback and 56 hours of extended playback with the charging case.

## 2. Pairing with Your Device

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), go to Bluetooth settings and turn on Bluetooth.
3. Select "Sanag C16S" from the list of available devices.
4. Once connected, a voice prompt will confirm successful pairing.

**Note:** The headphones feature Bluetooth 5.4 and Flash Link 6.1 technology for quick and stable connections.

## OPERATING INSTRUCTIONS

### Wearing the Headphones

The open-ear design allows for comfortable and secure fit. Each earbud is lightweight and designed to hook securely over the ear.

Your browser does not support the video tag.

Video: A short review of the Sanag C16S headphones, demonstrating their physical appearance, the charging case, and how they are worn on the ear. The video highlights the open-ear design and the overall aesthetic of the product.

## Touch Controls

The Sanag C16S headphones feature intuitive touch controls on the outer surface of each earbud:

Action	Left Earbud	Right Earbud
Play/Pause	Single Tap	Single Tap
Next Song		Double Tap
Previous Song	Double Tap	
Volume Up		Triple Tap
Volume Down	Triple Tap	
Answer/End Call	Single Tap	Single Tap
Reject Call	Long Press	Long Press
Activate Voice Assistant	Long Press	Long Press

## Sanag Exclusive Application

Enhance your experience by downloading the Sanag APP. The app allows you to:

- Locate your headphones if lost.
- Switch between 6 EQ sound effects (e.g., rock, pop, classical).
- Adjust volume.
- Check battery levels.
- Receive firmware updates.

# Sanag App Control

No worries if you lose your earbuds!  
Easily locate and find them with the app



Image: A smartphone screen displaying the Sanag App interface, which allows users to control earbud functions, adjust EQ settings (like SSQVP Stereo, Rock, Ultrapop Pop, Classical, Lyric), and locate lost earbuds on a map.

## MAINTENANCE

### Cleaning

- Wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, solvents, or aerosol sprays.

### Water Resistance

The Sanag C16S headphones are IPX4 waterproof, meaning they are resistant to splashes and sweat. They are not designed for submersion in water.

# IPX4 Dustproof and Waterproof Performance



Image: The Sanag C16S headphones and their charging case are shown with water droplets, emphasizing their IPX4 dustproof and waterproof performance, suitable for sports and daily use.

## Storage

When not in use, store the headphones in their charging case to protect them and keep them charged.

## TROUBLESHOOTING

### • No Sound/Connection Issues:

- Ensure headphones are charged.
- Verify Bluetooth is enabled on your device and "Sanag C16S" is selected.
- Try unpairing and re-pairing the headphones.
- Restart your device.

- **Low Volume:**

- Adjust volume on both the headphones (via touch controls or app) and your connected device.
- Ensure the earbuds are positioned correctly on your ears.

- **Earbuds Not Charging:**

- Ensure the charging case is charged.
- Check that the earbuds are correctly seated in the charging case.
- Clean the charging contacts on both the earbuds and the case with a dry cotton swab.

- **Sound Leakage:**

- While the open-ear design inherently allows for some ambient sound, ensure the earbuds are positioned correctly to minimize excessive leakage.

## SPECIFICATIONS

Feature	Detail
Model Name	C16S
Brand	Sanag
Connectivity Technology	Bluetooth 5.4
Ear Placement	Open Ear
Water Resistance Level	IPX4 Waterproof
Playtime (Single Charge)	Up to 8 hours
Total Playtime (with Case)	Up to 56 hours
Item Weight	0.3 ounces (per earbud)
Product Dimensions	3.3 x 2.8 x 1.2 inches (Charging Case)
Noise Control	Active Noise Cancellation (AI intelligent noise reduction for calls)
Driver Size	14.2mm bio-material diaphragm
Impedance	32 Ohm

## WARRANTY & SUPPORT

Sanag products come with a standard manufacturer's warranty. For detailed warranty information, product support, or technical assistance, please visit the official Sanag website or contact their customer service. You can also refer to the contact information provided in the packaging.

**Sanag Official Store:** [Visit the Sanag Store on Amazon](#)

