

MEDION E17223

MEDION Notebook E17223 User Manual

Model: E17223 | Brand: MEDION

1. INTRODUCTION

This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your MEDION Notebook E17223. Please read this guide thoroughly to ensure proper use and to maximize the lifespan of your device.

The MEDION AKOYA E17223 is a 17.3-inch Full HD notebook designed for daily tasks and multimedia. It features an Intel Processor N100, 4GB of RAM, and a 128GB SSD, providing efficient performance for various applications. It comes pre-installed with Windows 11 and offers modern connectivity options including WiFi 6 and Bluetooth.



Figure 1.1: Front view of the MEDION Notebook E17223.

2. SETUP

2.1 Unboxing and Initial Inspection

Carefully remove the notebook and all accessories from the packaging. Inspect all components for any signs of damage. If any damage is found, contact customer support immediately.

2.2 Connecting the Power Adapter

Connect the power adapter to the charging port on the side of the notebook. Plug the other end of the power adapter into a grounded electrical outlet. The battery will begin charging automatically.

2.3 First Boot and Windows Setup

Press the power button to turn on the notebook. Follow the on-screen instructions to complete the initial Windows 11 setup, including language selection, network connection, and user account creation.

2.4 Port Overview

Familiarize yourself with the various ports available on your notebook for connecting external devices.



Figure 2.1: Side view of the MEDION Notebook E17223, illustrating available ports.

- **USB-C Ports (x2):** For data transfer, DisplayPort output, and Power Delivery.
- **USB 3.0 Ports (x2):** For high-speed data transfer with compatible devices.
- **USB 2.0 Port (x1):** For connecting standard USB devices.
- **HDMI Port:** For connecting to external displays or projectors.
- **Audio Jack:** For headphones or external speakers.
- **Power Input:** For connecting the power adapter.

3. OPERATING

3.1 Keyboard and Touchpad

The notebook features a full-size keyboard with a dedicated numeric keypad for efficient data entry. The integrated touchpad supports multi-touch gestures for navigation and control.

3.2 Display Features

The 17.3-inch Full HD (1920 x 1080 pixels) display provides clear and vibrant visuals, suitable for both productivity and entertainment. Adjust brightness and display settings through Windows settings.

3.3 Webcam and Microphone

The integrated 1 MP webcam includes a privacy shutter. Slide the shutter to cover the camera lens when not in use to ensure privacy. The dual array microphone system provides clear audio capture for video calls and recordings.

3.4 Wireless Connectivity

The notebook supports Intel WiFi 6 for fast and reliable wireless internet access and Bluetooth for connecting wireless peripherals such as headphones or mice.

- **Connecting to Wi-Fi:** Click the Wi-Fi icon in the taskbar, select your network, enter the password, and click Connect.
- **Pairing Bluetooth Devices:** Go to Windows Settings > Bluetooth & devices, turn on Bluetooth, and select 'Add device' to pair.

4. MAINTENANCE

4.1 Cleaning the Notebook

To clean the screen, use a soft, lint-free cloth lightly dampened with water or a screen cleaning solution. For the keyboard and casing, use a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.

4.2 Software Updates

Regularly check for and install Windows updates to ensure system stability, security, and performance. Go to Windows Settings > Windows Update to check for available updates.

4.3 Battery Care

To prolong battery life, avoid extreme temperatures and do not leave the battery fully charged or fully discharged for extended periods. For long-term storage, charge the battery to approximately 50%.

5. TROUBLESHOOTING

5.1 Common Issues and Solutions

- **Notebook does not turn on:** Ensure the power adapter is securely connected and the battery has sufficient charge. Try pressing and holding the power button for 10-15 seconds.
- **No Wi-Fi connection:** Check if Wi-Fi is enabled in Windows settings. Restart your router and the notebook. Ensure you are within range of a known network.
- **Slow performance:** Close unnecessary applications. Check for background processes in Task Manager. Ensure sufficient free space on the SSD.
- **Screen issues (no display, flickering):** Ensure external monitors are disconnected. Try adjusting screen brightness. If the issue persists, restart the notebook.

For more complex issues, refer to the Windows 11 help resources or contact MEDION customer support.

6. SPECIFICATIONS

Detailed technical specifications for the MEDION Notebook E17223.



Figure 6.1: MEDION Notebook E17223 with dimensions and highlighted features (Full HD Display, HD Camera, USB 3.2 Gen1 Type-C).

Feature	Specification
Brand	MEDION
Manufacturer	Medion
Series	MEDION AKOYA E17223
Product Model Number	E17223
Color	Black

Feature	Specification
Form Factor	Clamshell Laptop
Screen Size	17.3 Inches
Screen Resolution	1920 x 1080 Pixels (Full HD)
Processor Manufacturer	Intel
Processor Type	Intel Processor N100
Processor Speed	1.8 GHz
Number of Processors	2
RAM Memory Installed Size	4 GB
Memory Technology	DDR4 SDRAM
Hard Drive Capacity	128 GB
Hard Drive Description	SSD
Graphics Card Brand	Intel
Graphics Card Description	Integrated (Intel UHD Graphics)
Wireless Connectivity Type	802.11ax (WiFi 6)
Number of USB 2.0 Ports	1
Number of USB 3.0 Ports	2
Optical Drive Type	None
Operating System	Windows 11 Home
Batteries Included	Yes (1 Lithium Polymer)
Lithium Battery Energy Content	58 Watt-hours
Product Weight	3 kg
Special Feature	Backlit Keyboard

7. WARRANTY AND SUPPORT

7.1 MEDION Reliability Program

MEDION offers a Reliability Program for eligible products. This program allows for a full refund in case of a technical defect within the first year of purchase, while also allowing you to keep the repaired product.

FIABILIDAD Y POTENCIA PARA USTED

Elija un ordenador MEDION con procesador Intel y disfrute de un potente rendimiento en el que siempre podrá confiar.

¿Algo va mal?

No se preocupe, lo repararemos rápidamente y podrá solicitar el reembolso.

¿Y lo mejor de todo ésto?

El ordenador sigue siendo suyo, incluso después del reembolso.



Alimentado por procesadores Intel® Core™ Ultra - PC con IA de Intel®



Figure 7.1: Overview of the MEDION Reliability Program benefits.

7.2 Program Steps

To participate in the MEDION Reliability Program, follow these steps:

1. **Purchase a Product:** Buy an eligible product from a participating store between October 14, 2024, and March 31, 2025.
2. **Register Your Product:** Send your registration within 15 days from the purchase date on your receipt.
3. **Enjoy:** Once your product is registered, you can use it without worries.
4. **Technical Problem?** If you encounter a technical problem, you can send the product for repair and resolve the issue. The best part is that you can keep the repaired product and request a refund.

Sencillo y rápido: siga los pasos que se indican a continuación:



Para más información, visita: medionpromos.com/reliability



Figure 7.2: Step-by-step guide for the MEDION Reliability Program.

For more information, visit: medionpromos.com/reliability



Figure 7.3: MEDION Reliability Program Logo.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question