

Ticova 66c50356-ce12-4793-ab54-0fdf933b3f46

Ticova Ergonomic Office Chair User Manual

Model: 66c50356-ce12-4793-ab54-0fdf933b3f46

1. INTRODUCTION

Thank you for choosing the Ticova Ergonomic Office Chair. This manual provides detailed instructions for assembly, operation, maintenance, and troubleshooting to ensure you get the most out of your new chair. Designed for comfort and support during long hours, this chair features adjustable lumbar support, headrest, and 3D armrests.

2. PACKAGE CONTENTS

Before assembly, please verify that all components are present and undamaged. If any parts are missing or damaged, please contact customer support.

Component	Quantity	Description
Backrest Assembly	1	Includes mesh back and lumbar support mechanism.
Seat Cushion	1	High-density foam seat with W-shaped and waterfall-edge design.
Armrests (Left & Right)	2	3D adjustable armrests with PU paddings.
Headrest	1	Curved foam headrest.
Gas Lift Cylinder	1	For height adjustment.
Star Base	1	Five-star base for stability.
Casters (Wheels)	5	Smooth and quiet PU casters.
Hardware Kit	1	Screws, washers, and Allen wrench.

3. SETUP AND ASSEMBLY

Follow these steps carefully for proper assembly. It is recommended to assemble the chair on a soft, clean surface to prevent scratches.

1. **Attach Casters to Base:** Insert the five casters into the holes at the end of each leg of the star base. Push firmly until they click into place.



Image: Casters being installed into the chair's five-star base.

2. **Insert Gas Lift:** Place the gas lift cylinder into the center hole of the assembled star base.



Image: The gas lift cylinder is placed into the central opening of the chair's base.

3. **Attach Mechanism to Seat:** Align the chair mechanism with the screw holes on the underside of the seat cushion. Secure it using the provided screws and Allen wrench. Ensure the front of the mechanism faces the front of the seat.
4. **Attach Armrests to Seat:** Secure the armrests to the sides of the seat cushion using the designated screws. Ensure they are firmly attached.

3D Adjustable Armrest

Soft, Big & Thick PU Paddings

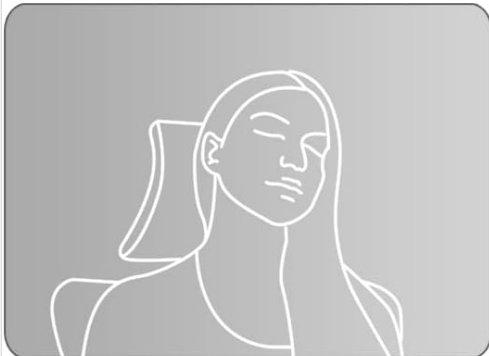


Image: Close-up of the 3D adjustable armrests, highlighting their soft, big, and thick PU paddings.

5. **Connect Backrest to Seat:** Attach the backrest assembly to the seat cushion using the remaining screws. Make sure the backrest is properly aligned and secured.
6. **Install Headrest:** Slide the headrest into the top slot of the backrest. Adjust its height and angle as desired.

Adjustable Big Curved Headrest

Comprehensive Head & Neck Support



Lying on the front



Lying on the side

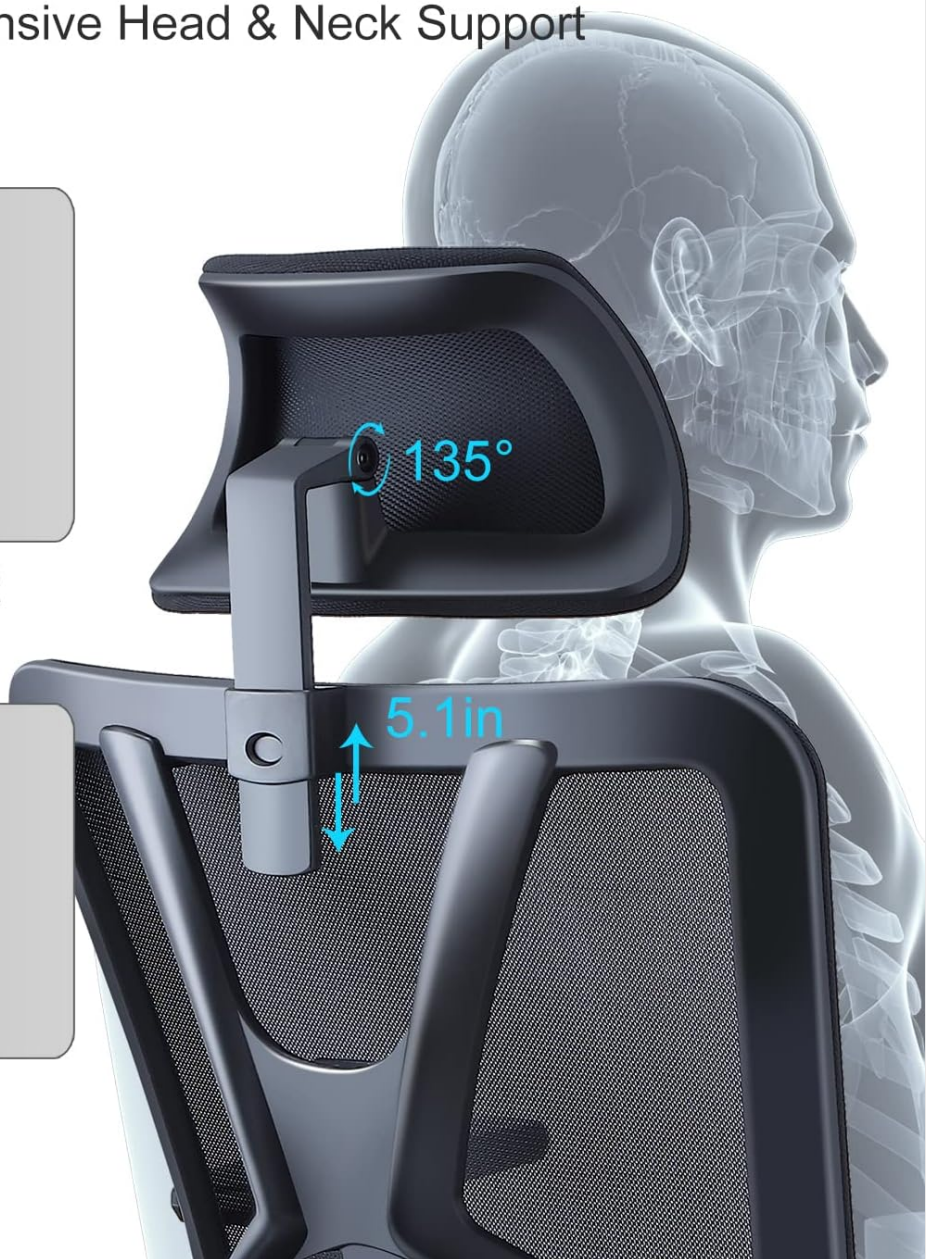


Image: The adjustable big curved headrest, providing comprehensive head and neck support.

7. **Place Seat Assembly onto Gas Lift:** Carefully place the assembled seat and backrest onto the gas lift cylinder, ensuring it is centered and stable.





Image: The fully assembled Ticova Ergonomic Office Chair, ready for use.

4. OPERATING INSTRUCTIONS AND ADJUSTMENTS

The Ticova Ergonomic Office Chair offers multiple adjustment options to customize your seating experience for optimal comfort and support.

4.1. Seat Height Adjustment

To adjust the seat height, pull the lever located on the right side of the seat upwards. While holding the lever, stand up to raise the seat or remain seated and apply pressure to lower it. Release the lever to lock the height.

4.2. Lumbar Support Adjustment

The lumbar support can be adjusted both vertically and in depth to perfectly fit the curve of your spine.

- **Height Adjustment:** Locate the knob on the back of the chair's lumbar support. Rotate it to move the lumbar support up or down by 1.6 inches.
- **Depth Adjustment:** The lumbar support can also be adjusted forward and backward by 1.4 inches to provide the desired level of support.

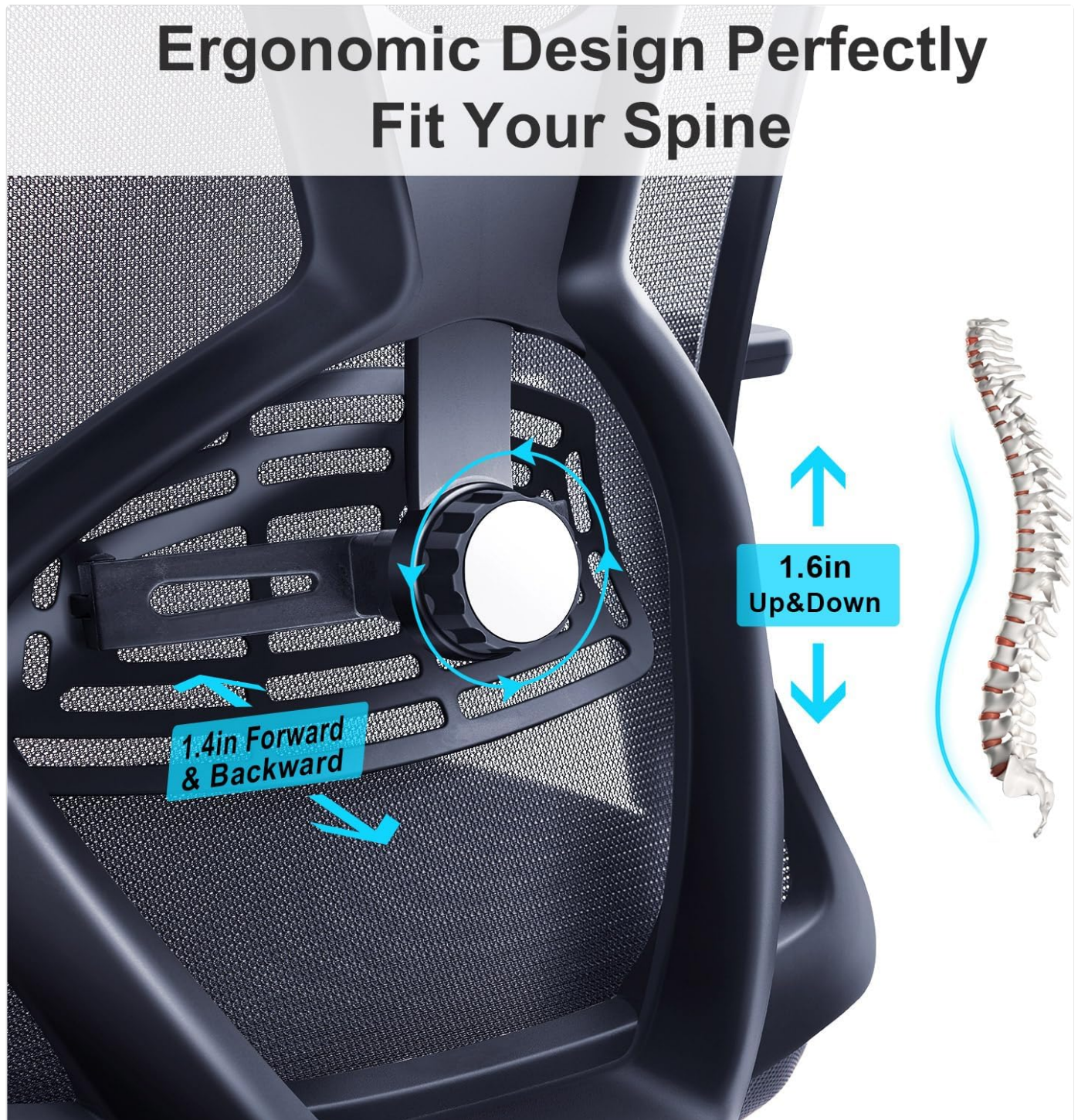


Image: Detailed view of the ergonomic backrest and lumbar support, showing 1.6 inches of vertical adjustment and 1.4 inches of forward/backward adjustment.

4.3. Headrest Adjustment

The large curved foam headrest provides comprehensive neck and head support.

- **Height Adjustment:** The headrest can be adjusted vertically by 5.1 inches. Gently pull or push the headrest to the

desired height.

- **Angle Adjustment:** The headrest also features a 135° rotation for optimal neck alignment.

Adjustable Big Curved Headrest

Comprehensive Head & Neck Support



Lying on the front



Lying on the side



Image: The adjustable big curved headrest, providing comprehensive head and neck support with 5.1 inches of vertical adjustment and 135° rotation.

4.4. Armrest Adjustment

The 3D adjustable armrests offer multiple positions for personalized comfort.

- **Height Adjustment:** Press the button on the side of the armrest and move it up or down to adjust the height by 2.8 inches. Release the button to lock.
- **Angle Adjustment:** The armrests can pivot up to 40° inwards or outwards.
- **Forward & Backward Adjustment:** Slide the armrest pads forward or backward by 2.4 inches.

3D Adjustable Armrest

Soft, Big & Thick PU Paddings



Image: Close-up of the 3D adjustable armrests, illustrating their height (2.8 inches), angle (40°), and forward/backward (2.4 inches) adjustment capabilities.

4.5. Tilting and Rocking Function

The chair features a tilting function up to 130° and adjustable rocking resilience.

- **Tilt Lock/Unlock:** Pull the lever on the left side of the seat outwards to unlock the tilt function, allowing the chair to rock. Push the lever inwards to lock the chair in an upright position.
- **Rocking Tension:** Rotate the round knob located under the seat (at the front of the mechanism) to adjust the tension of the rocking motion. Turn clockwise for tighter tension (less rocking) and counter-clockwise for looser tension (more rocking).

Lockable & Rocking Back and Forth

TIPS: *No Warranty for Second-hand



Image: Diagram showing the chair's ability to lock and rock, with tilt angles ranging from 90° to 130° and details on headrest, armrest, and rocking tension adjustments.

5. MAINTENANCE

Regular maintenance will prolong the life and appearance of your Ticova office chair.

- **Cleaning Mesh and Fabric:** For general cleaning, use a soft cloth dampened with mild soap and water. Do not use harsh chemicals or abrasive cleaners. For deeper cleaning, specialized fabric or mesh cleaners can be used according to their instructions.
- **Cleaning Base and Casters:** Wipe the metal base and plastic casters with a damp cloth. Periodically check casters for accumulated hair or debris and clean as necessary to ensure smooth rolling.
- **Tightening Screws:** Over time, screws may loosen. Periodically check all screws and tighten them with the provided Allen wrench to ensure stability and safety.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can fade the fabric and mesh. Position your chair away from direct sunlight when possible.

6. TROUBLESHOOTING

If you encounter any issues with your chair, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Chair does not adjust height.	Gas lift cylinder malfunction or lever not engaged.	Ensure the height adjustment lever is fully pulled. If the issue persists, the gas lift may need replacement. Contact customer support.
Chair wobbles or feels unstable.	Loose screws or improperly installed base/casters.	Check and tighten all assembly screws. Ensure casters are fully inserted into the base.
Casters do not roll smoothly.	Debris (hair, lint) caught in casters.	Turn the chair over and remove any debris from the caster wheels.
Backrest does not tilt or lock.	Tilt lock lever not engaged or rocking tension too tight.	Ensure the tilt lock lever is in the unlocked position. Adjust the rocking tension knob to a looser setting.
Squeaking noises.	Loose connections or friction between parts.	Tighten all screws. Apply a small amount of silicone lubricant to moving parts if necessary (avoiding fabric/mesh).

7. SPECIFICATIONS

Feature	Detail
Brand	Ticova
Model Number	66c50356-ce12-4793-ab54-0fdf933b3f46
Color	Black
Product Dimensions	27"D x 10"W x 20.8"H (69*25*53CM)
Item Weight	39.9 pounds
Back Style	Mesh
Special Feature	Adjustable Lumbar Support, Headrest, 3D Armrest, 130° Rocking
Seat Material	High Density Foam with W-shaped & Waterfall-edge Design
Casters	Smooth & Quiet PU Casters
Gas Lift	Highest Class Gas Cylinder (BIFMA & SGS Tested)
Static Pressure Test	1136 kg
UPC	797430995661

8. WARRANTY AND SUPPORT

Ticova provides professional after-sales service for its ergonomic office chairs. If you encounter any quality problems or require assistance, please contact our customer support team. We are committed to providing a satisfied solution.

- **Customer Service:** Refer to your purchase documentation or the Ticova official website for contact information.
- **Online Resources:** Additional support and FAQs may be available on the Ticova brand store or product page.
- **User Manual (PDF):** A downloadable PDF version of the user manual is available for your convenience.[Download PDF Manual](#)

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question