

[Manuals.plus](#) /

› [Silonn](#) /

› Silonn Nugget Ice Maker Countertop User Manual

Silonn SLIM24B-WF

Silonn Nugget Ice Maker Countertop User Manual

Model: SLIM24B-WF

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before operating your Silonn Nugget Ice Maker. Retain this manual for future reference. Improper use may result in serious injury or damage to the appliance.

- Ensure the ice maker is connected to a grounded power outlet with the correct voltage (115 Volts).
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Keep the ice maker away from heat sources and direct sunlight.
- Allow the unit to stand upright for at least 24 hours before first use if it has been tilted during transport.
- Supervise children when the appliance is in use.
- Always unplug the ice maker before cleaning or when not in use.

For comprehensive safety guidelines, refer to the full user manual PDF available online or included with your product.

2. PRODUCT OVERVIEW

The Silonn Nugget Ice Maker Countertop is designed to provide soft, chewable nugget ice quickly and efficiently. With its smart WiFi capabilities, you can control ice production and monitor status directly from your smartphone.



The Silonn Nugget Ice Maker, featuring its sleek design and smart app connectivity.

Key Features:

- **Smart Ice Control:** Schedule ice making and receive status alerts via the Silonn App.
- **Nugget Ice:** Produces soft, chewable ice that chills drinks faster and absorbs flavors.
- **Fast Production:** Begins making ice in as little as 6 minutes.
- **High Daily Output:** Capable of producing up to 33 lbs of ice per 24 hours.
- **Intuitive Control:** Easy-to-read status indicators and control button on the front panel.
- **Automatic Cleaning:** Features a self-cleaning function for easy maintenance.



Benefits of chewable nugget ice, including rapid chilling and flavor absorption.

3. WHAT'S IN THE BOX

Upon unpacking your Silonn Nugget Ice Maker, ensure all the following components are present:

- Silonn Nugget Ice Maker Unit
- Ice Scoop
- Ice Basket
- User Manual

4. SETUP AND FIRST USE

Unpacking and Placement:

1. Carefully remove the ice maker from its packaging.
2. Place the unit on a stable, level surface, ensuring adequate ventilation around all sides (at least 5 inches of clearance). Avoid placing it near heat sources or in direct sunlight.
3. If the unit has been tilted during transport, allow it to stand upright for at least 24 hours before plugging it in. This allows the refrigerant to settle.

Initial Cleaning:

Before first use, it is recommended to clean the ice maker:

1. Wipe down the interior and exterior surfaces with a soft cloth dampened with warm water and a mild detergent.
2. For a deeper clean, you can run a cycle with a mixture of water and vinegar (e.g., 1 part vinegar to 10 parts water) through the system. Refer to the 'Automatic Cleaning' section for details on running a cleaning cycle.
3. Rinse thoroughly by running several cycles with clean water.
4. Ensure all parts are dry before adding water for ice production.

Connecting to Silonn App (WiFi Models):

For models with WiFi functionality, download the Silonn App from the App Store or Google Play to unlock smart features like scheduling and remote monitoring.



Instant Ice at Your Fingertips Control Anytime, Anywhere



Timer Function



Status Alerts



Self-Cleaning

Control your ice maker anytime using the Silonn App.

1. Plug in the ice maker.
2. Open the Silonn App and follow the on-screen instructions to connect your device to your home WiFi network.
3. Once connected, you can use the app to schedule ice production, set timers, and receive alerts.

5. OPERATION

Making Ice:

1. Open the lid and remove the ice basket.
2. Fill the water reservoir with clean, potable water up to the MAX fill line. Using filtered water is recommended to minimize mineral buildup.
3. Replace the ice basket and close the lid.
4. Press the 'ON' button on the control panel or use the Silonn App to start ice production.
5. The ice maker will begin producing nugget ice in approximately 6 minutes.

Status Indicators:

The control panel features clear LED indicators to show the current status of the ice maker:



Visual indicators on the ice maker and corresponding alerts in the Silonn App.

- **Orange Light:** Wi-Fi connected.
- **White Light:** Making ice.
- **Green Light:** Ice basket full. The machine will pause production until ice is removed.
- **Blue Light:** Self-cleaning mode is active.
- **Red Light:** Water tank empty. Refill the reservoir to resume ice production.

Using the Silonn App:

The Silonn App provides enhanced control and monitoring:

- **Timer Function:** Set specific times for the ice maker to start or stop production.
- **Status Alerts:** Receive notifications on your phone when the ice basket is full or the water tank is empty.
- **Remote Control:** Turn the ice maker on/off and initiate cleaning cycles from anywhere.



Schedule ice production with the timer function via the Silonn App.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance are crucial for optimal performance and longevity of your ice maker.

Daily/Weekly Cleaning:

- Empty any remaining water from the reservoir.
- Wipe down the interior of the ice basket and water reservoir with a clean, damp cloth.
- Clean the exterior with a soft, dry cloth.

Automatic Cleaning Cycle:

The ice maker features an automatic self-cleaning function:



Internal view of the automatic cleaning process, showing water circulation.

1. Ensure the ice basket is empty and the water reservoir is filled with clean water.
2. Press and hold the 'CLEAN' button (or activate via the Silonn App) to start the cleaning cycle. The blue indicator light will illuminate.
3. The cycle will run for a set period, circulating water through the system.
4. Once complete, drain the water from the reservoir and wipe dry.

Descaling (Monthly or Bi-Weekly):

Mineral deposits from hard water can affect ice quality and machine performance. Descale your ice maker regularly:



Hard water can affect your ice maker; descale monthly or more often in hard water areas.

- Mix a descaling solution (e.g., white vinegar or a commercial descaling agent) with water according to product instructions.
- Pour the solution into the water reservoir.
- Run a cleaning cycle (as described above).
- After the descaling cycle, drain the solution completely and rinse the reservoir thoroughly with clean water. Run several cycles with clean water to remove any residual descaling agent.

7. TROUBLESHOOTING

If you encounter issues with your Silonn Nugget Ice Maker, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No ice production	No water in reservoir; Power issue; Ice basket full; Unit not turned on.	Fill water reservoir; Check power connection; Empty ice basket; Turn on the unit.
Ice melts quickly	Ambient temperature too high; Ice not transferred to freezer.	Ensure unit is in a cool environment; Transfer ice to a freezer for storage as the ice maker is not a freezer.
Loud noise during operation	Normal compressor/fan noise; Unit not level; Obstruction in fan.	Some noise is normal; Ensure unit is on a level surface; Check for obstructions and clean if necessary.
Water tank empty indicator on, but water is present	Sensor issue; Mineral buildup on sensor.	Clean the water level sensor (refer to manual for location); Restart the unit.
WiFi connectivity issues	Incorrect WiFi password; Router too far; App not updated.	Verify WiFi password; Move unit closer to router; Update Silonn App; Restart unit and router.

If the problem persists after attempting these solutions, please contact Silonn customer support.

8. SPECIFICATIONS

Detailed technical specifications for the Silonn Nugget Ice Maker Countertop:

Specification	Value
Brand	Silonn
Model Name	SLIM24B-WF
Product Dimensions	11.3"D x 8.9"W x 12.91"H
Capacity	33 Pounds (daily output)
Wattage	150 watts
Voltage	115 Volts
Refrigerant	R600a
Item Weight	20.9 pounds
Color	Jet Black
UPC	810158826281

9. WARRANTY AND SUPPORT

Warranty Information:

Silonn products typically come with a manufacturer’s warranty covering defects in materials and workmanship. Please refer to the warranty card included with your product or visit the official Silonn website for specific warranty terms and

conditions, including duration and coverage details.

Customer Support:

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Silonn customer support. Have your model number (SLIM24B-WF) and purchase information ready when contacting support.

You can often find contact information on the Silonn official website or within the Silonn App.

For additional resources, you may also refer to the official User Manual PDF [Silonn Nugget Ice Maker User Manual PDF](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question