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› 2025 Dell XPS 13 9345 Laptop User Manual

**ist computers Dell XPS 13 9345**

# Dell XPS 13 9345 Laptop User Manual

Model: Dell XPS 13 9345

Brand: ist computers

## 1. INTRODUCTION

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This user manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your new 2025 Dell XPS 13 9345 Laptop. Designed for optimal performance and user experience, this Copilot+ AI PC features a Qualcomm Snapdragon X Elite processor, 32GB RAM, and a 1TB SSD, offering exceptional speed and efficiency for various tasks. Please read this manual thoroughly to ensure proper use and to maximize the lifespan of your device.



Figure 1.1: The Dell XPS 13 9345 Laptop, showcasing its sleek design and key features.

## 2. SAFETY INFORMATION

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Always follow basic safety precautions to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Do not expose the laptop to extreme temperatures or humidity.
- Avoid placing heavy objects on the laptop.
- Use only Dell-approved power adapters and accessories.
- Keep the laptop away from liquids and sources of heat.
- Do not attempt to disassemble or repair the laptop yourself. Refer to qualified service personnel.
- Ensure proper ventilation to prevent overheating.

## 3. SETUP

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### 3.1 Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed in the "What's in the Box" section are present. Inspect the laptop for any visible damage before proceeding.

- Dell XPS 13 9345 Laptop, Graphite
- 60W AC Adapter with Power Cord
- User Manual (this document)



## Low Impact Packaging

**Ships in packaging made with 100% recycled or renewable content that is also 100% recyclable.\***

Figure 3.1: The Dell XPS 13 9345 and its packaging, designed for minimal environmental impact.

### 3.2 Connecting the Power Adapter

Connect the 60W AC adapter to a power outlet and then to one of the USB-C ports on your laptop. The laptop is designed to charge via either of the two USB4 40Gbps USB Type-C ports, which also support DisplayPort and Power Delivery.



Figure 3.2: The laptop features two versatile Thunderbolt 4 (USB Type-C) ports for charging and connectivity.

### 3.3 Initial Boot-up and Windows 11 Pro Setup

Press the power button to turn on your laptop. Follow the on-screen prompts to complete the initial setup of Windows 11 Pro. This includes setting up your region, language, network connection, and user account. The integrated 1080P IR Webcam supports facial recognition for secure login.



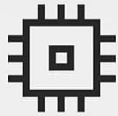
Figure 3.3: The dedicated Copilot key provides instant access to AI assistance in Windows 11 Pro.

## 4. OPERATING YOUR DELL XPS 13 9345

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### 4.1 Keyboard and Trackpad

The laptop features a full-size keyboard and a responsive trackpad. The trackpad supports multi-touch gestures for navigation and control. The function row above the main keys is touch-sensitive, allowing you to toggle between media and function keys easily.



Snapdragon® X Elite  
X1E-80-100  
Processor



1TB M.2 PCIe NVMe  
Solid State Drive



32 GB LPDDR5X  
8448MT/s Memory



Qualcomm® Adreno™ GPU

Figure 4.1: Overview of the keyboard and large trackpad for intuitive interaction.



## Touch Function Row

**Toggle between media and function keys easily  
and bring forward only the icons you want.**

Figure 4.2: The touch function row allows for quick access to media controls and system functions.

### 4.2 Display and Graphics

Your Dell XPS 13 9345 features a 13.4-inch FHD+ (1920x1200) display with a 30-120Hz refresh rate, anti-glare coating, and 500 nit brightness. It is powered by the Integrated Qualcomm Adreno GPU, providing excellent visual performance. The display supports an immersive experience with true-to-life colors and quad audio.



## Immersive Experience

Get detailed, true-to-life color and sound with FHD+ and quad audio so content comes to life.

Figure 4.3: The FHD+ display delivers detailed and true-to-life visuals for an immersive experience.

### 4.3 AI Capabilities with Copilot+ PC

The Dell XPS 13 9345 is a Copilot+ AI PC, equipped with a Qualcomm Snapdragon X Elite processor and a Neural Processing Unit (NPU) up to 45 TOPS. This enables powerful on-device AI capabilities for enhanced responsiveness, multitasking, and efficiency. Utilize the dedicated Copilot key for instant access to AI assistance within Windows 11 Pro.

Your browser does not support the video tag.

Video 4.1: An overview of the Dell XPS 13 9345, highlighting its design and features.

Your browser does not support the video tag.

Video 4.2: Learn more about the AI Copilot features integrated into Windows 11 Pro on this device.

## 5. MAINTENANCE

### 5.1 Cleaning Your Laptop

To maintain the appearance and functionality of your laptop:

- Use a soft, lint-free cloth to wipe the screen and exterior.
- For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution.
- Avoid using harsh chemicals, abrasives, or aerosol sprays.
- Regularly clean the keyboard and trackpad to remove dust and debris.

## 5.2 Battery Care

The Dell XPS 13 9345 offers groundbreaking multi-day battery life. To prolong battery lifespan:

- Avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place when not in use for extended periods.
- If storing for a long time, charge the battery to about 50% before turning off the device.

## 5.3 Software Updates

Regularly check for and install Windows updates and Dell driver updates to ensure optimal performance, security, and compatibility.

# 6. TROUBLESHOOTING

| Problem                  | Possible Cause                                | Solution                                                                                                                                             |
|--------------------------|-----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| Laptop does not power on | Low battery, power adapter issue              | Ensure power adapter is securely connected and plugged into a working outlet. Allow to charge for a few minutes before attempting to power on again. |
| Screen is blank or black | Display settings, external monitor connection | Press <b>Fn + F8</b> (or the display toggle key) to cycle through display modes. Disconnect any external monitors.                                   |
| Wi-Fi connection issues  | Router problem, Wi-Fi adapter disabled        | Restart your router. Check Wi-Fi settings in Windows to ensure the adapter is enabled. The laptop features Qualcomm FastConnect 7800 Wi-Fi 7.        |
| Slow performance         | Too many applications open, low disk space    | Close unnecessary applications. Free up disk space on the 1TB PCIe NVMe M.2 SSD. Check for background processes.                                     |

# 7. SPECIFICATIONS

Key technical specifications for your Dell XPS 13 9345 Laptop:

- **Processor:** Qualcomm Snapdragon X Elite (12 Core, Dual-Core Boost up to 4GHz, NPU up to 45 TOPS) X1E-80-100
- **RAM:** 32GB LPDDR5x 8448 MT/s RAM
- **Storage:** 1TB PCIe NVMe M.2 SSD
- **Display:** 13.4-inch FHD+ (1920x1200), 30-120Hz, Anti-Glare, 500 nit, InfinityEdge
- **Graphics:** Integrated Qualcomm Adreno GPU
- **Operating System:** Windows 11 Pro 64-bit with AI-powered Copilot
- **Wireless Connectivity:** Qualcomm FastConnect 7800 Wi-Fi 7 2x2, Bluetooth 5.4

- **Ports:** 2 x USB4 40Gbps USB Type-C with DisplayPort and Power Delivery (Thunderbolt 3 Technology)
- **Webcam:** 1080P IR Webcam for facial recognition
- **Security:** Fingerprint Reader
- **Battery Life:** Up to 27 hours (manufacturer claim), 18 hours (typical usage)
- **Dimensions:** 11.62 x 7.84 x 0.6 inches
- **Weight:** Approximately 4.21 pounds

## 8. WARRANTY AND SUPPORT

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Your Dell XPS 13 9345 Laptop comes with the following warranty coverage:

- **Upgraded SSD Warranty:** Three-year warranty from Issaquah Highlands Tech on the upgraded SSD.
- **Remaining Components Warranty:** One-year warranty from Dell on all other components.

For technical support, warranty claims, or service inquiries, please contact Issaquah Highlands Tech or Dell support directly. Refer to the contact information provided with your purchase documentation.

Additional support resources may be available on the official Dell support website or through the Windows 11 help features.