

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [Baseus](#) /

› [Baseus 20,000mAh 20W Magnetic Power Bank User Manual](#)

## Baseus PPCXM20

# Baseus 20,000mAh 20W Magnetic Power Bank User Manual

Model: PPCXM20

## INTRODUCTION

Thank you for choosing the Baseus 20,000mAh 20W Magnetic Power Bank. This portable charger is designed to provide convenient and efficient power to your devices, especially the iPhone 12/13/14/15/16 series with its MagSafe compatibility, as well as other devices via its USB-C port. This manual provides essential information on how to set up, operate, maintain, and troubleshoot your power bank to ensure optimal performance and longevity.

## PRODUCT OVERVIEW

The Baseus Magnetic Power Bank features a high-capacity 20,000mAh battery, offering multiple charges for your smartphone and other gadgets. It supports both wireless magnetic charging and wired fast charging via its 20W USB-C port.

### Key Features:

- **20,000mAh Capacity:** Provides extended power for multiple device charges.
- **MagSafe Compatibility:** Strong magnetic attachment for effortless wireless charging with compatible iPhone models.
- **20W USB-C Power Delivery:** Supports fast wired charging and recharging of the power bank itself.
- **Simultaneous Charging:** Capable of charging two devices at once (one wirelessly, one via USB-C).
- **Safety Certifications:** Equipped with 10 safety protection designs to prevent overcharging, short-circuiting, and overheating.
- **LED Indicator Lights:** Clearly display the remaining battery level.

### Product Components:



Figure 1: Baseus 20,000mAh 20W Magnetic Power Bank. This image shows the top-down view of the black power bank with its magnetic charging ring and LED indicator lights.

# Strong Magnetic Connection

Secure and tight attachment to your phone.



Figure 2: Strong Magnetic Connection. An exploded view illustrating the internal magnetic components of the power bank and how it securely attaches to an iPhone for wireless charging.

# Just Snap on and Get Charged!

Perfect alignment with  
strong magnetic attachment.



Figure 3: Just Snap on and Get Charged! A hand holding an iPhone with the power bank magnetically attached to its back, demonstrating the ease of use for wireless charging.

# 20,000mAh Mega Capacity



Figure 4: 20,000mAh Mega Capacity. An internal view of the power bank highlighting its large battery capacity, with text indicating it can charge an Apple 14 up to 4 times and an iPad Air up to 1.8 times.

# Charge 2 at a Time

7.5W wireless charging with PD 20W type-C port.

**7.5W** (Max.)  
Wireless

**20W** (Max.)  
USB-C

**12W** (Max.)  
Wireless + USB-C



Figure 5: Charge 2 at a Time. This image shows two iPhones being charged simultaneously: one wirelessly attached to the power bank, and another connected via a USB-C cable, illustrating the dual charging capability.

# Safe for Air Transport

Allowed and safe to board with on any plane.



Figure 6: Safe for Air Transport. A hand holding the power bank against the backdrop of an airplane window, indicating its safety for air travel.

## Official Product Video:

Your browser does not support the video tag.

Video 1: Baseus 20000mAh 20W MagSafe Battery Pack. This video provides an overview of the power bank's features, including its large capacity, magnetic attachment, and dual charging capabilities.

## SETUP

---

### 1. Initial Charging of the Power Bank:

Before first use, fully charge your Baseus Magnetic Power Bank. Connect the included USB-C to USB-C cable to the power bank's USB-C port and the other end to a compatible USB-C wall adapter (not included). The LED indicator lights will illuminate to show charging progress and will remain solid when fully charged.

### 2. Understanding LED Indicators:

The power bank features LED lights that indicate the remaining battery level:

- **Four solid LEDs:** 75-100% charged
- **Three solid LEDs:** 50-75% charged
- **Two solid LEDs:** 25-50% charged
- **One solid LED:** 0-25% charged (recharge soon)
- **Flashing LEDs:** Indicates charging in progress.

## OPERATING INSTRUCTIONS

---

### 1. Wireless Magnetic Charging (for iPhone 12/13/14/15/16 Series):

1. Ensure your iPhone is MagSafe compatible.
2. Align the back of your iPhone with the magnetic ring on the power bank. The magnets will automatically snap into place, securing the connection.
3. Wireless charging will begin automatically. The LED indicators on the power bank will show its active status.

# Just Snap on and Get Charged!

Perfect alignment with  
strong magnetic attachment.

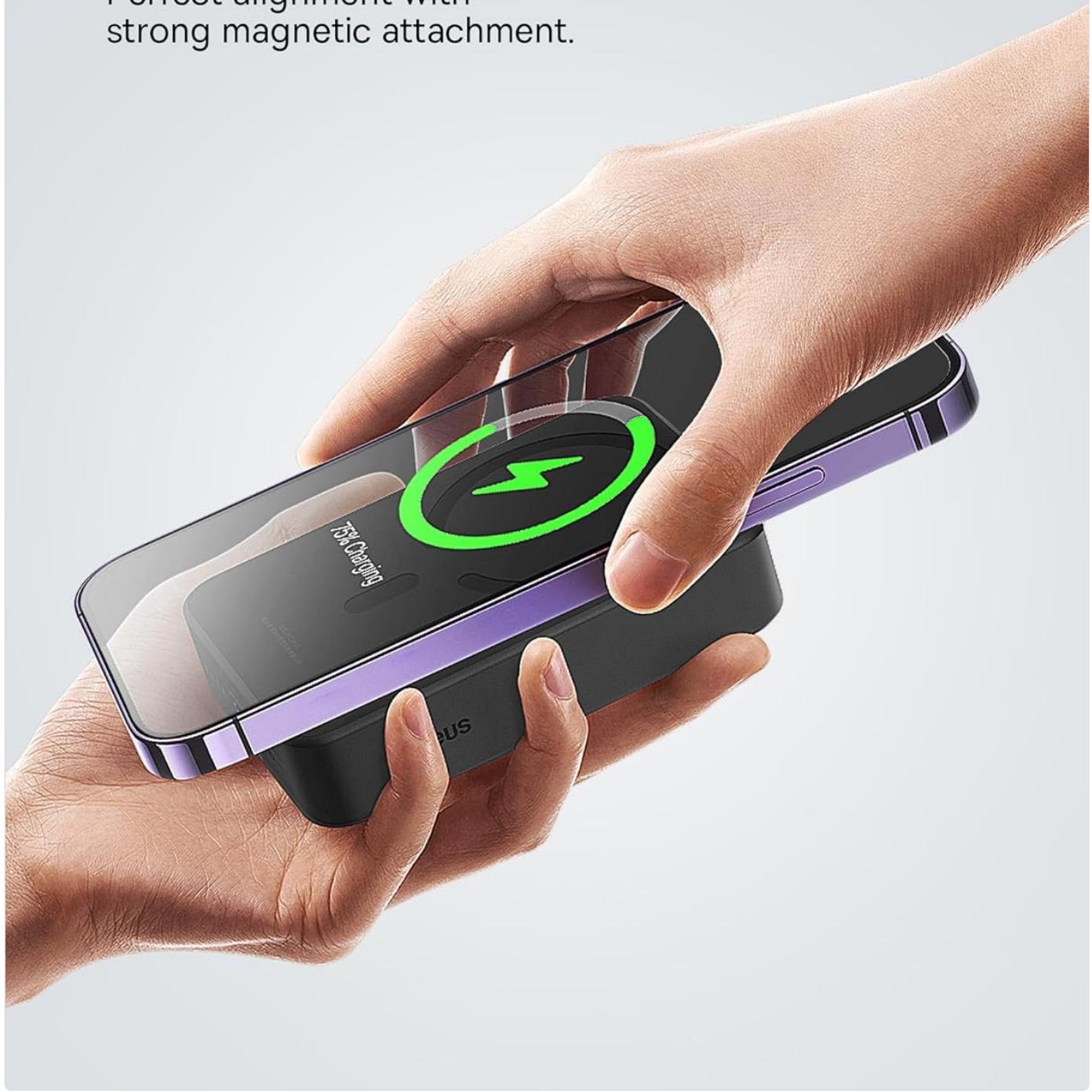


Figure 7: Magnetic attachment for wireless charging. Simply align your MagSafe-compatible iPhone with the power bank for instant charging.

## 2. Wired Charging (for all compatible devices):

1. Connect one end of a USB-C cable (or appropriate cable for your device) to the USB-C port on the power bank.
2. Connect the other end of the cable to your device's charging port.
3. Charging will begin automatically. The power bank's LED indicators will show its active status.

# Charge 2 at a Time

7.5W wireless charging with PD 20W type-C port.

**7.5W** (Max.)  
Wireless

**20W** (Max.)  
USB-C

**12W** (Max.)  
Wireless + USB-C



Figure 8: Wired and Wireless Charging. This image demonstrates the flexibility of charging, showing both a phone wirelessly attached and another device connected via USB-C.

## 3. Pass-Through Charging:

The power bank supports pass-through charging, meaning you can charge your device while simultaneously recharging the power bank itself. Simply connect the power bank to a wall adapter and then connect your device to the power bank (either wirelessly or via USB-C).



Figure 9: Pass-through Charging. This image illustrates the power bank being recharged from a wall outlet while simultaneously charging a connected iPhone.

## MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight, extreme temperatures, and humidity.
- **Battery Care:** To prolong battery life, fully charge the power bank at least once every three months if not in regular use. Avoid completely draining the battery frequently.
- **Handling:** Do not drop, disassemble, or attempt to repair the power bank yourself. This can void the warranty and cause damage.

## TROUBLESHOOTING

### Issue: Power bank is not charging.

- **Solution 1:** Ensure the USB-C cable is securely connected to both the power bank and the wall adapter.
- **Solution 2:** Try a different USB-C cable and/or wall adapter to rule out faulty accessories.
- **Solution 3:** Verify that the wall adapter provides sufficient power (e.g., 18W or 20W PD).

### Issue: Device is not charging from the power bank.

- **Solution 1 (Wired):** Check if the cable connecting the device to the power bank is securely plugged in at both ends. Try a different cable.
- **Solution 2 (Wireless):** Ensure your device is MagSafe compatible and properly aligned with the magnetic ring on the power bank. Remove any thick cases that might interfere with wireless charging.
- **Solution 3:** Check the power bank's LED indicators to ensure it has sufficient charge.
- **Solution 4:** Restart your device and try charging again.

### Issue: Slow charging.

- **Solution 1:** Ensure you are using a fast-charging compatible cable and wall adapter (for recharging the power bank) or device (for charging from the power bank).
- **Solution 2:** If charging wirelessly, ensure optimal alignment. Misalignment can reduce charging efficiency.
- **Solution 3:** Avoid using your device heavily while charging, as this can slow down the charging process.

### Issue: Power bank feels warm during use.

- **Solution:** It is normal for power banks to generate some heat during charging or discharging. If the power bank becomes excessively hot, disconnect it immediately and contact customer support. Ensure proper ventilation and avoid covering the power bank during use.

## SPECIFICATIONS

Feature	Detail
Brand	Baseus
Model Number	PPCXM20
Battery Capacity	20,000 Milliamp Hours
Connector Type	USB Type C
Product Dimensions	5.8 x 3.7 x 1.5 inches
Item Weight	14.4 ounces
Color	Black
Special Features	LED Indicator Lights, Magnetic Attachment, Wireless Charging
Manufacturer	Shenzhen Baseus Technology CO., Ltd
Date First Available	October 7, 2024

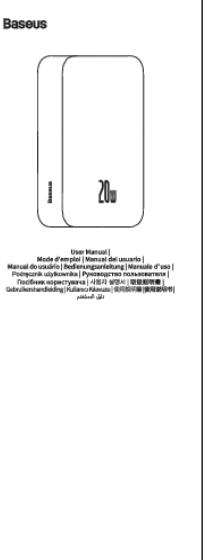
## WARRANTY AND SUPPORT

Baseus products are manufactured to the highest quality standards. For information regarding warranty coverage, please refer to the warranty card included with your product or visit the official Baseus website. If you encounter any issues or require technical assistance, please contact Baseus customer support through their official channels or the seller from whom you purchased the product.

For further assistance, you may visit the [Baseus Store on Amazon](#).

© 2025 Baseus. All rights reserved.

## Related Documents - PPCXM20

 <small>User Manual   Mode d'emploi   Manual del usuario   Manual do usuário   Bedienungsanleitung   Manuale d'uso   Manual de utilización   사용설명서   用法説明書   指南   指引   使用说明   使用手册   Gebrauchsanleitung   Φύλακας   Manual   使用说明书   指南   使用手册  </small>	<p><a href="#">Baseus Magnetic Mini Wireless Fast Charge Power Bank 20000mAh 20W User Manual</a></p> <p>User manual for the Baseus Magnetic Mini Wireless Fast Charge Power Bank 20000mAh 20W. This document provides safety instructions, product parameters, operating instructions, and troubleshooting tips for the power bank.</p>
--	---

	<p><a href="#">Baseus PPCXM20 20000mAh 20W Magnetic Wireless Power Bank User Manual</a></p> <p>User manual for the Baseus PPCXM20, a 20000mAh 20W magnetic mini wireless fast charge power bank. Provides specifications, operation instructions, safety warnings, and usage guidelines for this portable charging device.</p>
	<p><a href="#">Baseus Magnetic Mini Wireless Fast Charge Power Bank 20000mAh 20W User Manual</a></p> <p>User manual for the Baseus Magnetic Mini Wireless Fast Charge Power Bank 20000mAh 20W, providing safety instructions, product specifications, and usage guidelines.</p>
	<p><a href="#">Baseus PPCXM20 Wireless Power Bank User Manual - Features &amp; Specifications</a></p> <p>Official user manual for the Baseus PPCXM20 wireless power bank. Learn about its features, specifications, safety warnings, and charging parameters for efficient use.</p>
	<p><a href="#">Baseus Magnetic Wireless Charging Power Bank 6000mAh 20W User Manual</a></p> <p>User manual for the Baseus Magnetic Wireless Charging Power Bank 6000mAh 20W, detailing product parameters, packing list, operation instructions, safety warnings, and compliance information.</p>
	<p><a href="#">Baseus Magnetic Pocket Wireless Fast Charge Power Bank 10000mAh (PPCX010201) - User Manual &amp; Specifications</a></p> <p>Official user manual and specifications for the Baseus Magnetic Pocket Wireless Fast Charge Power Bank 10000mAh (Model PPCX010201). Learn about product features, specifications, operation, safety warnings, and compliance information.</p>