

Thomson 50UA5S13W

Thomson 50-inch 4K Ultra HD Smart Android TV User Manual

Model: 50UA5S13W

1. INTRODUCTION

This user manual provides detailed instructions for the setup, operation, and maintenance of your Thomson 50-inch 4K Ultra HD Smart Android TV (Model: 50UA5S13W). Please read this manual thoroughly before using the television to ensure proper and safe operation. Keep this manual for future reference.



Image: Front view of the Thomson 50-inch 4K Ultra HD Smart Android TV, showcasing its slim bezels and white finish.

2. IMPORTANT SAFETY INFORMATION

Always adhere to the following safety precautions to prevent electric shock, fire, damage to the device, or personal injury.

- Do not expose the TV to rain or moisture.

- Do not open the TV casing; refer all servicing to qualified personnel.
- Ensure proper ventilation; do not block ventilation openings.
- Protect the power cord from being walked on or pinched.
- Unplug the TV during lightning storms or when unused for long periods.
- Keep the TV away from heat sources and direct sunlight.
- Use only attachments/accessories specified by the manufacturer.

3. PACKAGE CONTENTS

Before proceeding with the setup, please verify that all items listed below are included in your package:

- Thomson 50-inch 4K Ultra HD Smart Android TV
- Remote Control (with backlit buttons)
- Batteries for Remote Control
- TV Stands (2 pieces)
- Screws for TV Stands
- Power Cord
- Quick Start Guide
- User Manual (this document)

4. SETUP

4.1 Physical Installation

You can either place the TV on a flat surface using the provided stands or mount it on a wall (wall mount not included).

Attaching the Stands:

1. Carefully place the TV face down on a soft, clean surface to prevent screen damage.
2. Align each stand with the corresponding screw holes on the bottom of the TV.
3. Secure the stands using the provided screws.

Wall Mounting:

This TV supports VESA 200x200 wall mounts. Please refer to the wall mount's instructions for proper installation. Ensure the wall can support the weight of the TV (approximately 12.22 kg).

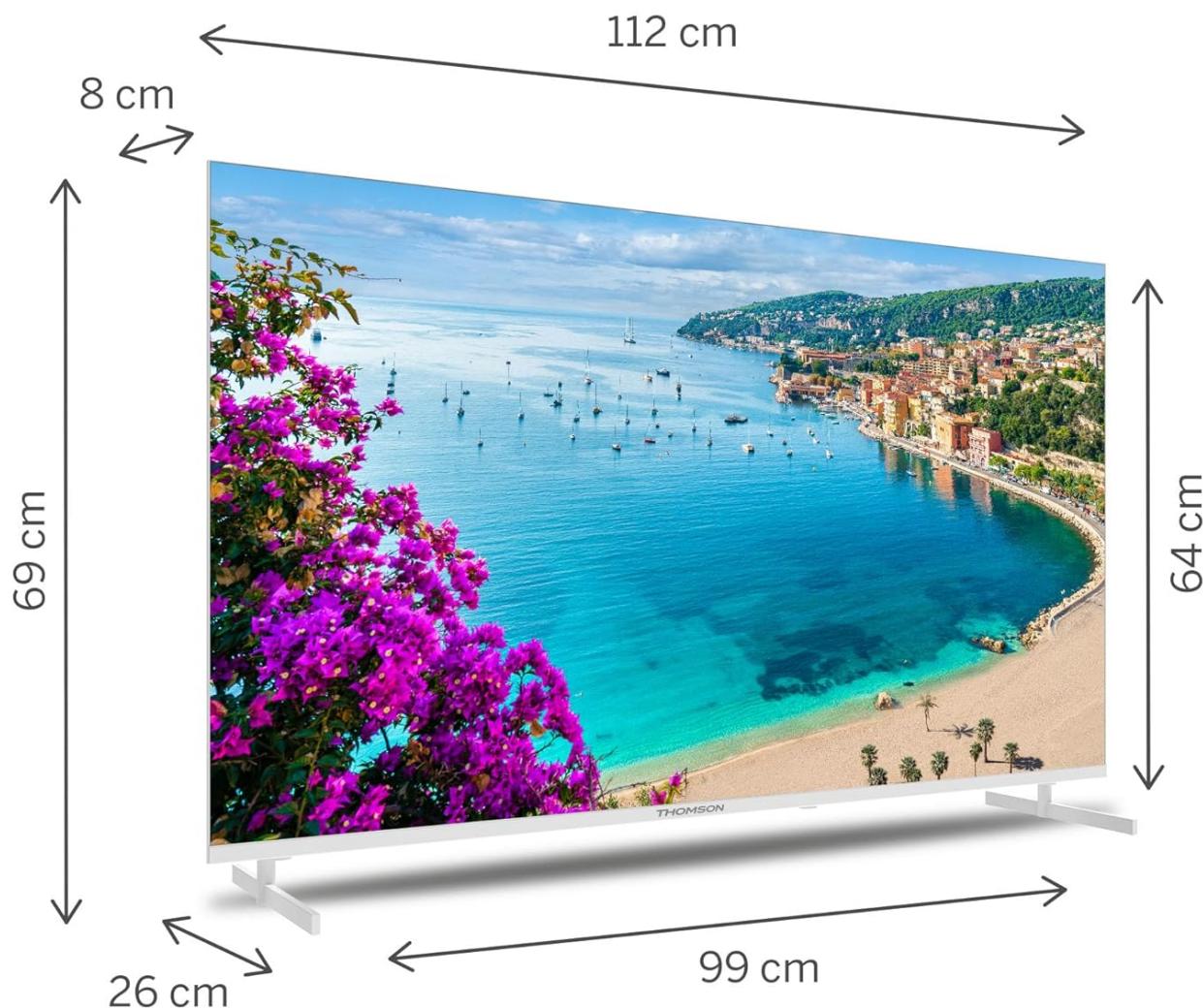


Image: Front view of the Thomson TV, illustrating its dimensions: 112 cm width, 69 cm height, and 8 cm depth.



Image: Side view of the Thomson TV, showing its slim profile.

4.2 Connecting Peripherals

Connect your external devices to the appropriate ports on the TV's rear panel.

- **HDMI (4x HDMI 2.0):** For connecting Blu-ray players, game consoles, set-top boxes, etc.
- **USB (2x USB 2.0):** For connecting USB storage devices to play media or for software updates.
- **LAN:** For wired internet connection.
- **Audio Out (Digital Optical):** For connecting to soundbars or home theater systems.
- **Satellite (DVB-S2):** For satellite antenna connection.
- **Antenna (DVB-T2/C):** For terrestrial or cable antenna connection.
- **AV In:** For connecting older devices with composite video/audio outputs.
- **Common Interface (CI+):** For inserting a CAM module and smart card for encrypted channels.



Bluetooth



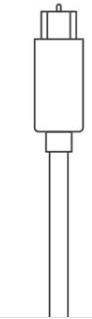
Wireless



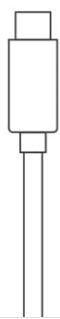
4x HDMI (2.0)



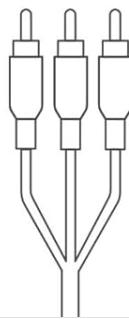
LAN

2x USB (2.0)
5V- max. 500 mAAUDIO OUT
Digital opticalSATELLITE
13/18 V- 400 mA max

ANTENNA



AV IN



COMMON INTERFACE

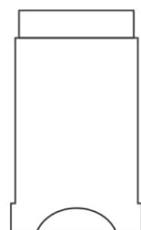


Image: Rear view of the Thomson TV, detailing the various input and output ports including HDMI, USB, LAN, Audio Out, Satellite, Antenna, AV In, and Common Interface.

4.3 Initial Setup and Network Connection

After connecting the power cord and turning on the TV, you will be guided through the initial setup process.

- Power On:** Plug in the power cord and press the power button on the remote control or TV.
- Language Selection:** Choose your preferred language.
- Network Connection:** Connect to your Wi-Fi network or use a wired LAN connection. This is essential for Smart TV features.
- Google Account Setup:** Sign in with your Google account to access the Google Play Store, Google Assistant, and other Android TV features.
- Channel Scan:** The TV will guide you through scanning for available channels via the Triple-Tuner (DVB-S2, DVB-T2, or DVB-C).

5. OPERATING YOUR THOMSON SMART ANDROID TV

5.1 Android TV Interface and Streaming

Your Thomson TV runs on Android TV, providing access to a vast library of content and applications. The home screen offers personalized recommendations and quick access to your favorite streaming services like Netflix, Prime Video, YouTube, and Disney+.



Image: The Android TV home screen, displaying popular streaming applications and content recommendations.

5.2 Google Assistant

The integrated Google Assistant allows you to control your TV and smart home devices using voice commands. Simply press the Google Assistant button on your remote and speak your command.

- "Play [Movie Title] on Netflix."
- "Open YouTube."
- "What's the weather like?"
- "Dim the lights." (Requires compatible smart home devices)

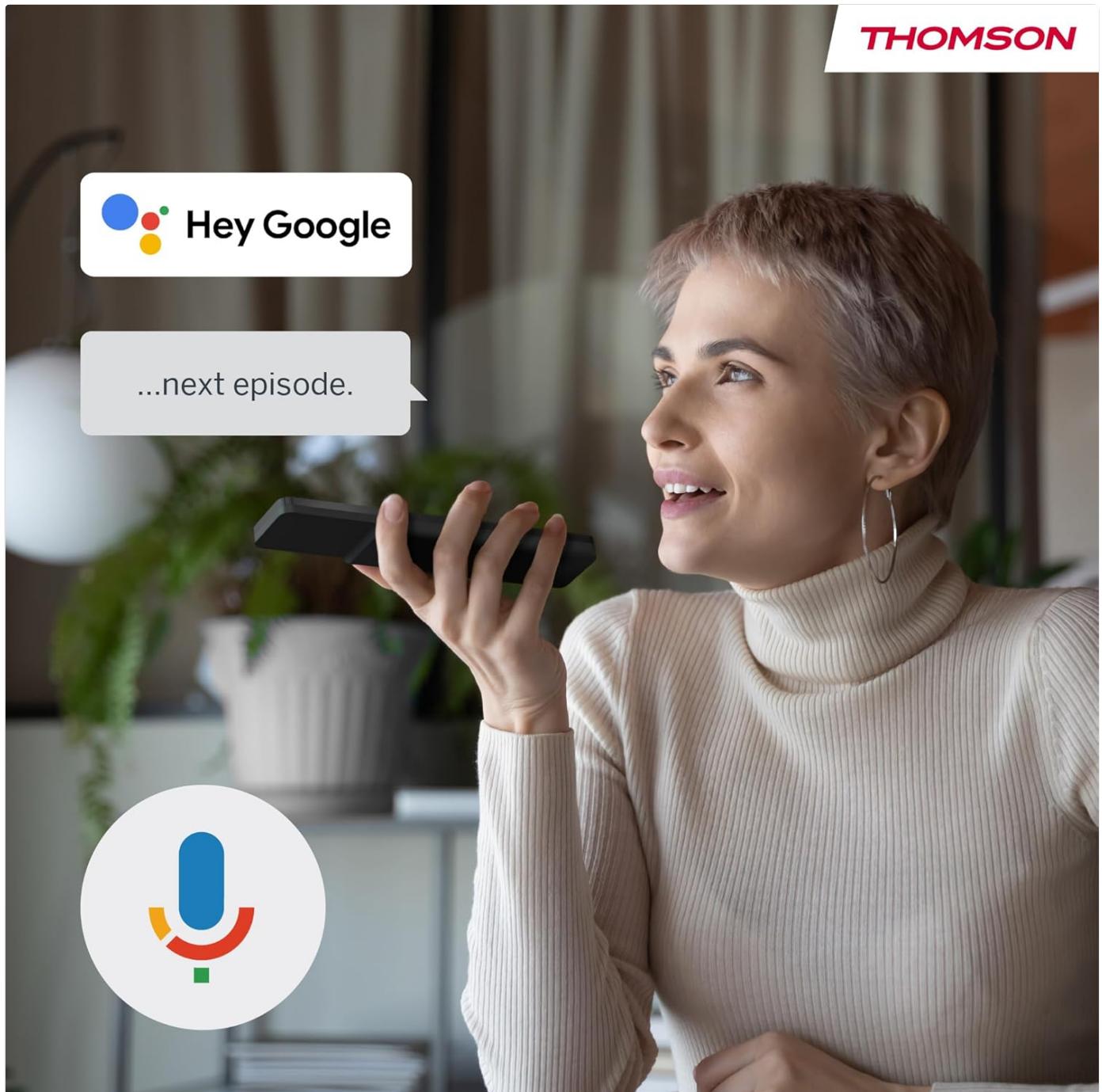


Image: A user interacting with the TV using Google Assistant voice commands via the remote control.

5.3 Chromecast built-in

With Chromecast built-in, you can easily cast movies, shows, photos, and more from your compatible smartphone, tablet, or laptop directly to your TV screen.



Ergonomic design



Favorite App



Backlit buttons



Voice control



Image: Illustration of Google Cast functionality, demonstrating how content can be streamed wirelessly from various smart devices to the Thomson TV.

5.4 Audio and Visual Enhancements (Dolby Atmos & Dolby Vision)

Experience immersive sound and stunning visuals with Dolby Atmos and Dolby Vision technologies.

- **Dolby Atmos:** Creates a multi-dimensional sound experience, making audio flow around you. (Compatible sound device needed)
- **Dolby Vision:** Delivers incredible brightness, contrast, and color, bringing entertainment to life.

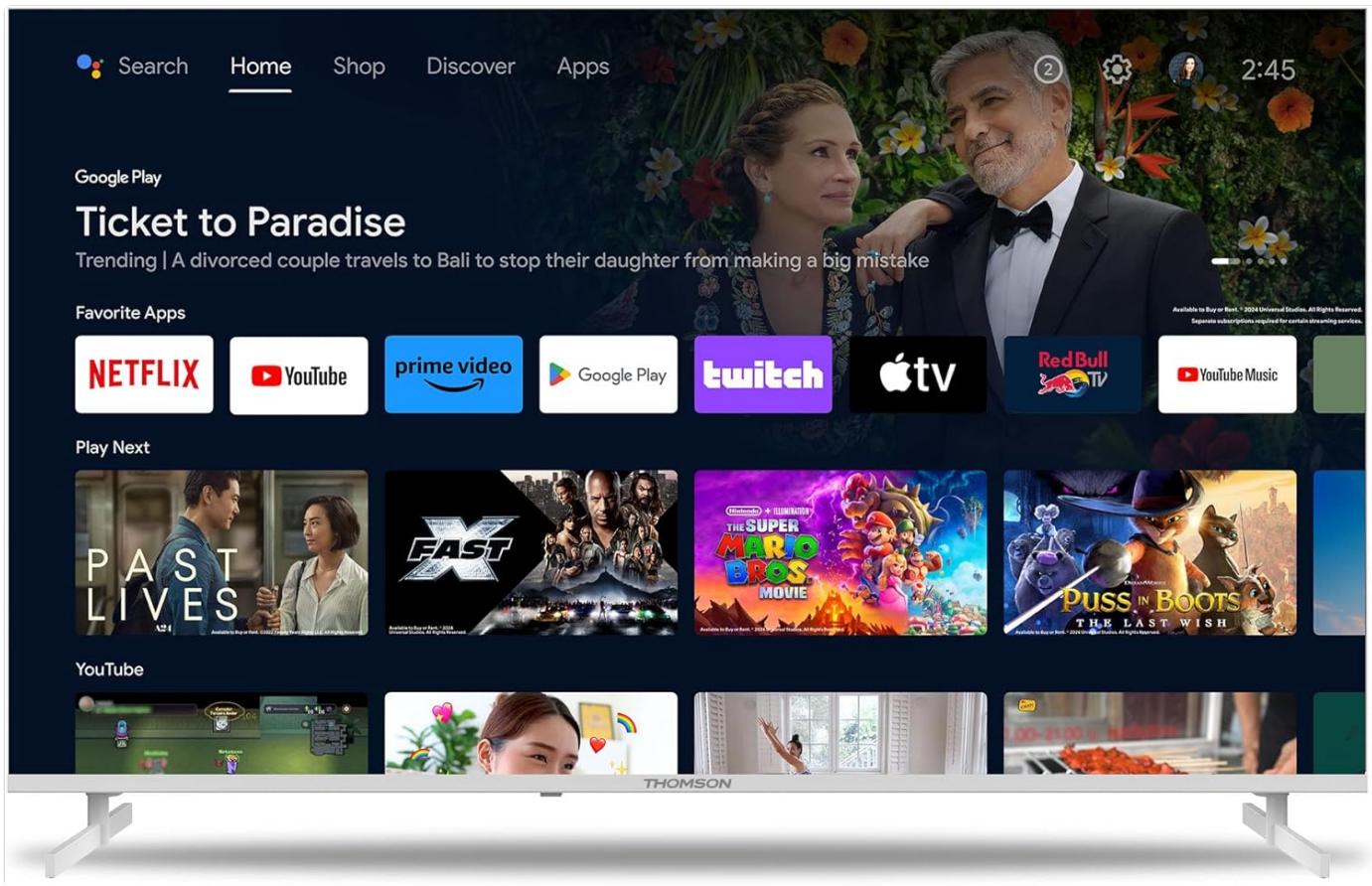


Image: An illustration depicting the immersive, multi-dimensional sound experience provided by Dolby Atmos, with sound waves emanating from the TV and surrounding viewers.

THOMSON

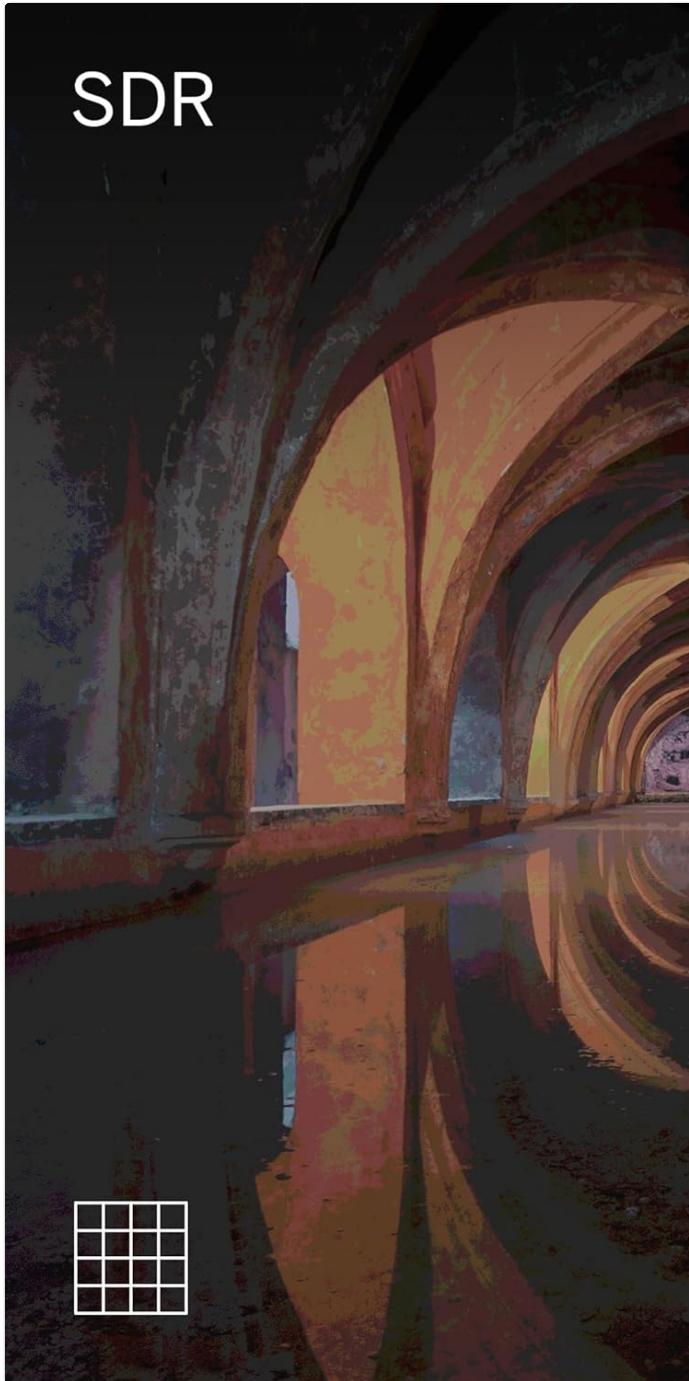


Image: A side-by-side comparison illustrating the enhanced visual quality of Dolby Vision 4K UHD compared to standard SDR, highlighting improved brightness, contrast, and color.

5.5 Remote Control Features

The included remote control is designed for ease of use, featuring backlit buttons for visibility in low light and a dedicated favorites button.

SDR



Dolby
VISION

4K
UHD



Image: The Thomson TV remote control, showcasing its ergonomic design, a dedicated button for favorite apps, backlit buttons for use in the dark, and integrated voice control functionality.

6. MAINTENANCE

Proper maintenance ensures the longevity of your TV.

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a specialized screen cleaner applied to the cloth, not directly to the screen.
- **Cleaning the Casing:** Use a soft, dry cloth to wipe the TV casing. Do not use abrasive cleaners or solvents.
- **Ventilation:** Ensure the ventilation openings are not blocked by dust or objects.
- **Power Off:** Always unplug the TV from the power outlet before cleaning or when not in use for extended periods.

7. TROUBLESHOOTING

Here are solutions to common issues you might encounter:

Problem	Possible Cause	Solution
No Power	Power cord not connected; no power from outlet.	Check power cord connection; test outlet with another device.
No Picture/Sound	Incorrect input source; loose cable connection.	Select correct input source; check all cable connections.
Remote Control Not Working	Dead batteries; obstruction between remote and TV.	Replace batteries; remove any obstructions.
Cannot Connect to Wi-Fi	Incorrect password; router issue; TV too far from router.	Verify password; restart router; move TV closer or use wired connection.
Apps Crashing/Slow Performance	Too many apps running; low storage; software glitch.	Close unused apps; clear cache; restart TV; check for software updates.

8. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Number	50UA5S13W
Screen Size	50 inches (126 cm)
Display Technology	UHD (A+ Panel Quality)
Resolution	3840 x 2160 (4K Ultra HD)
Refresh Rate	60 Hz
Operating System	Android TV
Connectivity	Wi-Fi, Bluetooth, 4x HDMI 2.0, 2x USB 2.0, LAN, Digital Optical Audio Out, AV In, CI+
Tuners	Triple-Tuner (DVB-S2, DVB-T2, DVB-C)
Audio Technology	Dolby Digital, Dolby Atmos (compatible sound device needed)
Video Technology	Dolby Vision, 4K UHD
Dimensions (W x H x D)	112 x 69 x 8 cm (without stand)
Weight	12.22 kg
Energy Efficiency Class (SDR)	E (53 kWh/1000h)
Energy Efficiency Class (HDR)	E (54 kWh/1000h)
VESA Wall Mount	200x200 (not included)

Produktdatenblatt

DELEGIERTE VERORDNUNG (EU) 2019/2013 DER KOMMISSION zur Energieverbrauchskennzeichnung von elektronischen Displays

Parameter	Parameter oder Wert und Genauigkeit	Einheit
1. Name oder Warenzeichen des Lieferanten	Thomson	
Anschrift des Lieferanten	Product Management, Franz-Josefs-Kai 1, 1010 Vienna, AT	
2. Modellkennung	Thomson Smart TV 50UA5513W	
3. Energieeffizienzklasse bei Standard-Dynamikumfang (SDR)	E	
4. Leistungsaufnahme im Ein-Zustand bei SDR	53,0	W
5. Energieeffizienzklasse bei hohem Dynamikumfang (HDR)	E	
6. Leistungsaufnahme im Ein-Zustand bei hohem Dynamikumfang (HDR), falls vorhanden	54,0	W
7. Leistungsaufnahme im Aus-Zustand, falls zutreffend	Nicht zutreffend	W
8. Leistungsaufnahme im Bereitschaftszustand, falls zutreffend	0,5	W
9. Leistungsaufnahme im vernetzten Bereitschaftsbetrieb, falls zutreffend	2,0	W
10. Art des elektronischen Displays	Fernsehgerät	
11. Seitenverhältnis	16 : 9	
12. Bildschirmauflösung	3 840 x 2 160 pixels	
13. Bildschirmdiagonale	126,0 cm	
14. Bildschirmdiagonale	50 Zoll	
15. Sichtbare Bildschirmfläche	67,5 dm ²	
16. Verwendete Panel-Technologie	LED LCD	
17. Automatische Helligkeitsregelung (ABC) vorhanden	Nein	
18. Spracherkennungssensor vorhanden	Nein	
19. Anwesenheitssensor vorhanden	Nein	
20. Bildwiederholfrequenz (Standard)	60 Hz	
21. Mindestens garantierte Software- und Firmware-Aktualisierungen (ab dem Datum der Beendigung des Inverkehrbringens)	- Jahre	
22. Mindestens garantierte Verfügbarkeit von Ersatzteilen (ab dem Datum der Beendigung des Inverkehrbringens)	- Jahre	
23. Mindestens garantierte Produktunterstützung	- Jahre	
Mindestlaufzeit der vom Lieferanten angebotenen allgemeinen Garantie	- Jahre	
24. Art der Stromversorgung (Netzteil)	intern	
25. Externes Netzteil (nicht genormt, in der Verkaufsverpackung enthalten)		

Seite 1 / 2

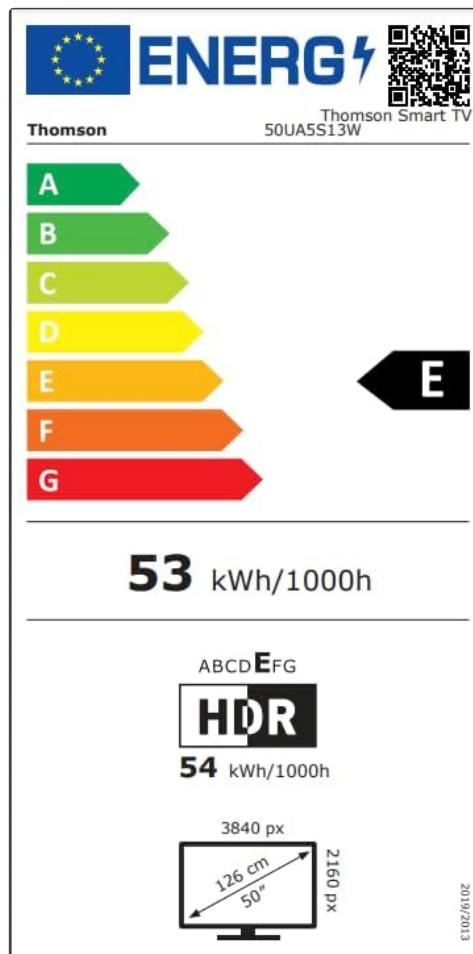
i	-		
ii	Eingangsspannung	-	V
iii	Ausgangsspannung	-	V
26. Genormtes externes Netzteil (oder geeignetes Netzteil, falls nicht in der Verkaufsverpackung enthalten)			
i	-		
ii	Benötigte Ausgangsspannung	-	V
iii	Benötigte (Mindest-)Stromstärke	-	A
iv	Benötigte Stromfrequenz	-	Hz

Das Modell wurde auf dem Unionsmarkt in Verkehr gebracht, und zwar ab dem 13.09.2019	
EPREL-Eintragungsnummer 1836488	https://eprel.ec.europa.eu/qr/1836488
Lieferant: StreamView GmbH (Hersteller)	Website: www.streamview.com
Kundenbetreuung:	
Name: Product Management	Website: www.streamview.com
E-Mail-Adresse: contact@streamview.com	Telefonnummer: +4318900066
Anschrift: Franz-Josefs-Kai 1 1010 Vienna Österreich	

Seite 2 / 2

Image: Official product data sheet for the Thomson 50UA5513W television, detailing technical specifications and energy consumption.

For more details, refer to the [EPREL Product Database](#).



9. WARRANTY AND SUPPORT

Thomson offers a **3-year warranty** on your television, ensuring peace of mind and reliable performance. For technical support, service, or warranty claims, please contact the manufacturer's authorized service center or refer to the contact information provided in your product documentation.

Manufacturer: THOMSON (StreamView GmbH)

Website: www.streamview.com

Email: contact@streamview.com

Telephone: +4318900066

Address: Franz-Josefs-Kai 1, 1010 Vienna, Austria

© 2025 Thomson. All rights reserved.

Documents - Thomson – 50UA5S13W



[Thomson Smart TV: Important Information, Specifications, and Support](#)

Comprehensive product information for Thomson Smart TVs, including specifications, safety guidelines, WEEE directive, EU declaration of conformity, data protection, support, and licensing details.

lang:en score:22 filesize: 5.25 M page_count: 36 document date: 2023-11-21

1. Declaration of Conformity

Herewith we,

StreamView GmbH,
Franz-Josefs-Kai 13
1010 Vienna
Austria

declare under our responsibility that the electrical product:

Thomson Smart TV 50UA5S13 / 50UA5S13W

3. Supplier accessories and components. Conforms with the following Directives and Standards

EU Declaration Directive (EU) 2014/30/EU

EN62368-1:2014+A12:2017

EN 55022:2015 + A11:2020

EN 55024-2-10:2019

EN 61000-3-2:2019

EN 61000-3-3:2018

EN 61000-3-12:2018

EN 61000-4-2:2014+A12:2014

EN 61000-4-3:2014+A12:2014

EN 61000-4-4:2014

EN 61000-4-5:2014

EN 61000-4-6:2014

EN 61000-4-7:2014

EN 61000-4-8:2014

EN 61000-4-10:2014

EN 61000-4-11:2014

EN 61000-4-12:2014

EN 61000-4-13:2014

EN 61000-4-14:2014

EN 61000-4-15:2014

EN 61000-4-16:2014

EN 61000-4-17:2014

EN 61000-4-18:2014

EN 61000-4-19:2014

EN 61000-4-20:2014

EN 61000-4-21:2014

EN 61000-4-22:2014

EN 61000-4-23:2014

EN 61000-4-24:2014

EN 61000-4-25:2014

EN 61000-4-26:2014

EN 61000-4-27:2014

EN 61000-4-28:2014

EN 61000-4-29:2014

EN 61000-4-30:2014

EN 61000-4-31:2014

EN 61000-4-32:2014

EN 61000-4-33:2014

EN 61000-4-34:2014

EN 61000-4-35:2014

EN 61000-4-36:2014

EN 61000-4-37:2014

EN 61000-4-38:2014

EN 61000-4-39:2014

EN 61000-4-40:2014

EN 61000-4-41:2014

EN 61000-4-42:2014

EN 61000-4-43:2014

EN 61000-4-44:2014

EN 61000-4-45:2014

EN 61000-4-46:2014

EN 61000-4-47:2014

EN 61000-4-48:2014

EN 61000-4-49:2014

EN 61000-4-50:2014

EN 61000-4-51:2014

EN 61000-4-52:2014

EN 61000-4-53:2014

EN 61000-4-54:2014

EN 61000-4-55:2014

EN 61000-4-56:2014

EN 61000-4-57:2014

EN 61000-4-58:2014

EN 61000-4-59:2014

EN 61000-4-60:2014

EN 61000-4-61:2014

EN 61000-4-62:2014

EN 61000-4-63:2014

EN 61000-4-64:2014

EN 61000-4-65:2014

EN 61000-4-66:2014

EN 61000-4-67:2014

EN 61000-4-68:2014

EN 61000-4-69:2014

EN 61000-4-70:2014

EN 61000-4-71:2014

EN 61000-4-72:2014

EN 61000-4-73:2014

EN 61000-4-74:2014

EN 61000-4-75:2014

EN 61000-4-76:2014

EN 61000-4-77:2014

EN 61000-4-78:2014

EN 61000-4-79:2014

EN 61000-4-80:2014

EN 61000-4-81:2014

EN 61000-4-82:2014

EN 61000-4-83:2014

EN 61000-4-84:2014

EN 61000-4-85:2014

EN 61000-4-86:2014

EN 61000-4-87:2014

EN 61000-4-88:2014

EN 61000-4-89:2014

EN 61000-4-90:2014

EN 61000-4-91:2014

EN 61000-4-92:2014

EN 61000-4-93:2014

EN 61000-4-94:2014

EN 61000-4-95:2014

EN 61000-4-96:2014

EN 61000-4-97:2014

EN 61000-4-98:2014

EN 61000-4-99:2014

EN 61000-4-100:2014

EN 61000-4-101:2014

EN 61000-4-102:2014

EN 61000-4-103:2014

EN 61000-4-104:2014

EN 61000-4-105:2014

EN 61000-4-106:2014

EN 61000-4-107:2014

EN 61000-4-108:2014

EN 61000-4-109:2014

EN 61000-4-110:2014

EN 61000-4-111:2014

EN 61000-4-112:2014

EN 61000-4-113:2014

EN 61000-4-114:2014

EN 61000-4-115:2014

EN 61000-4-116:2014

EN 61000-4-117:2014

EN 61000-4-118:2014

EN 61000-4-119:2014

EN 61000-4-120:2014

EN 61000-4-121:2014

EN 61000-4-122:2014

EN 61000-4-123:2014

EN 61000-4-124:2014

EN 61000-4-125:2014

EN 61000-4-126:2014

EN 61000-4-127:2014

EN 61000-4-128:2014

EN 61000-4-129:2014

EN 61000-4-130:2014

EN 61000-4-131:2014

EN 61000-4-132:2014

EN 61000-4-133:2014

EN 61000-4-134:2014

EN 61000-4-135:2014

EN 61000-4-136:2014

EN 61000-4-137:2014

EN 61000-4-138:2014

EN 61000-4-139:2014

EN 61000-4-140:2014

EN 61000-4-141:2014

EN 61000-4-142:2014

EN 61000-4-143:2014

EN 61000-4-144:2014

EN 61000-4-145:2014

EN 61000-4-146:2014

EN 61000-4-147:2014

EN 61000-4-148:2014

EN 61000-4-149:2014

EN 61000-4-150:2014

EN 61000-4-151:2014

EN 61000-4-152:2014

EN 61000-4-153:2014

EN 61000-4-154:2014

EN 61000-4-155:2014

EN 61000-4-156:2014

EN 61000-4-157:2014

EN 61000-4-158:2014

EN 61000-4-159:2014

EN 61000-4-160:2014

EN 61000-4-161:2014

EN 61000-4-162:2014

EN 61000-4-163:2014

EN 61000-4-164:2014

EN 61000-4-165:2014

EN 61000-4-166:2014

EN 61000-4-167:2014

EN 61000-4-168:2014

EN 61000-4-169:2014

EN 61000-4-170:2014

EN 61000-4-171:2014

EN 61000-4-172:2014

EN 61000-4-173:2014

EN 61000-4-174:2014

EN 61000-4-175:2014

EN 61000-4-176:2014

EN 61000-4-177:2014

EN 61000-4-178:2014

EN 61000-4-179:2014

EN 61000-4-180:2014

EN 61000-4-181:2014

EN 61000-4-182:2014

EN 61000-4-183:2014

EN 61000-4-184:2014

EN 61000-4-185:2014

EN 61000-4-186:2014

EN 61000-4-187:2014

EN 61000-4-188:2014

EN 61000-4-189:2014

EN 61

