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Serta CCHR10005C

Serta Comfort Classic Executive Office Chair Instruction Manual

Model: CCHR10005C

Introduction

Thank you for choosing the Serta Comfort Classic Executive Office Chair. This manual provides essential information for the proper assembly, operation, and maintenance of your new chair. Designed for comfort and support, this chair features layered body pillows, padded armrests, a semi-plush foam seat, and ergonomic contours to promote natural spinal alignment.



Image: The Serta Comfort Classic Executive Office Chair in pink velvet, showcasing its design and comfort features.

Safety Information

WARNING: Cancer and Reproductive Harm - www.P65Warnings.ca.gov

Always ensure all components are securely fastened before use. Do not stand on the chair. Use the chair on a level surface. Keep children away from moving parts during assembly and adjustment.

Setup and Assembly

Your Serta Comfort Classic chair is designed for easy assembly. All necessary hardware parts and tools are included. Please follow these general steps:

1. Unpack all components and verify against the parts list (not provided in this manual, refer to packaging).
2. Attach the casters to the chair base. Ensure they are firmly seated.

3. Insert the gas lift cylinder into the center hole of the chair base.
4. Attach the armrests to the seat cushion using the provided screws.
5. Attach the backrest to the seat cushion and armrests.
6. Place the assembled seat and backrest onto the gas lift cylinder.
7. Test all adjustments and ensure stability before regular use.



Image: A close-up of the chair's sturdy metal base with smooth-rolling casters, indicating durability and ease of movement.

Operating Instructions

Your Serta Comfort Classic chair offers several adjustments for personalized comfort:

- **Height Adjustment:** Locate the lever on the side of the seat. To raise the seat, lift the lever while taking your weight off the chair. To lower the seat, lift the lever while seated. Release the lever to lock the height.
- **Tilt and Tilt Lock:** The same side lever often controls the tilt function. Push the lever in to lock the chair in an

upright position. Pull the lever out to allow the chair to recline. Some models may have a separate knob underneath the seat to adjust tilt tension.

- **Swivel Function:** The chair features a 360° swivel metal base, allowing for easy rotation without moving the entire chair.



Image: Visual guide demonstrating the chair's height precision, 360-degree swivel motion, and tilt adjustment range (100°-122°).

Maintenance

To ensure the longevity and appearance of your Serta Comfort Classic chair, follow these maintenance guidelines:

- **Cleaning:** Spot clean the velvet upholstery as needed. Use a mild detergent and a soft cloth. Do not saturate the fabric.
- **Hardware:** Periodically check all screws and bolts to ensure they are tight. Retighten if necessary.
- **Casters:** Keep casters free of debris (hair, dust) to ensure smooth rolling.

Troubleshooting

If you encounter any issues with your chair, consider the following common solutions:

- **Chair Squeaks:** Check and tighten all assembly bolts. A small amount of silicone lubricant can be applied to moving metal parts if the squeaking persists.
- **Chair Does Not Adjust Height:** Ensure the gas lift lever is fully engaged or disengaged as required. If the gas lift is faulty, it may need replacement.
- **Casters Not Rolling Smoothly:** Inspect casters for trapped debris (hair, lint) and clean them. Ensure the chair is used on an appropriate surface (suitable for carpets).
- **Chair Feels Unstable:** Verify that all connections are secure and the chair is on a flat, even surface.

Specifications

Brand	Serta
Model Name	Comfort Classic
Model Number	CCHR10005C
Color	Pink Velvet
Material	Velvet (Upholstery), Foam (Fill), Metal (Frame)
Product Dimensions (D x W x H)	32"D x 27.5"W x 44.5"H
Seat Depth	19.5 inches
Item Weight	32.2 pounds
Maximum Weight Recommendation	275 pounds
Recommended User Height	5'3" to 5'10" (from image)
Features	Adjustable Height, Lumbar Support, Padded Arms, Headrest, 360° Swivel, Tilt-Lock
Certifications	ANSI/BIFMA X5.1, ACA-Endorsed
UPC	887909222272



Image: A diagram illustrating the key dimensions of the Serta Comfort Classic chair, including width, depth, height, seat depth, and arm height.

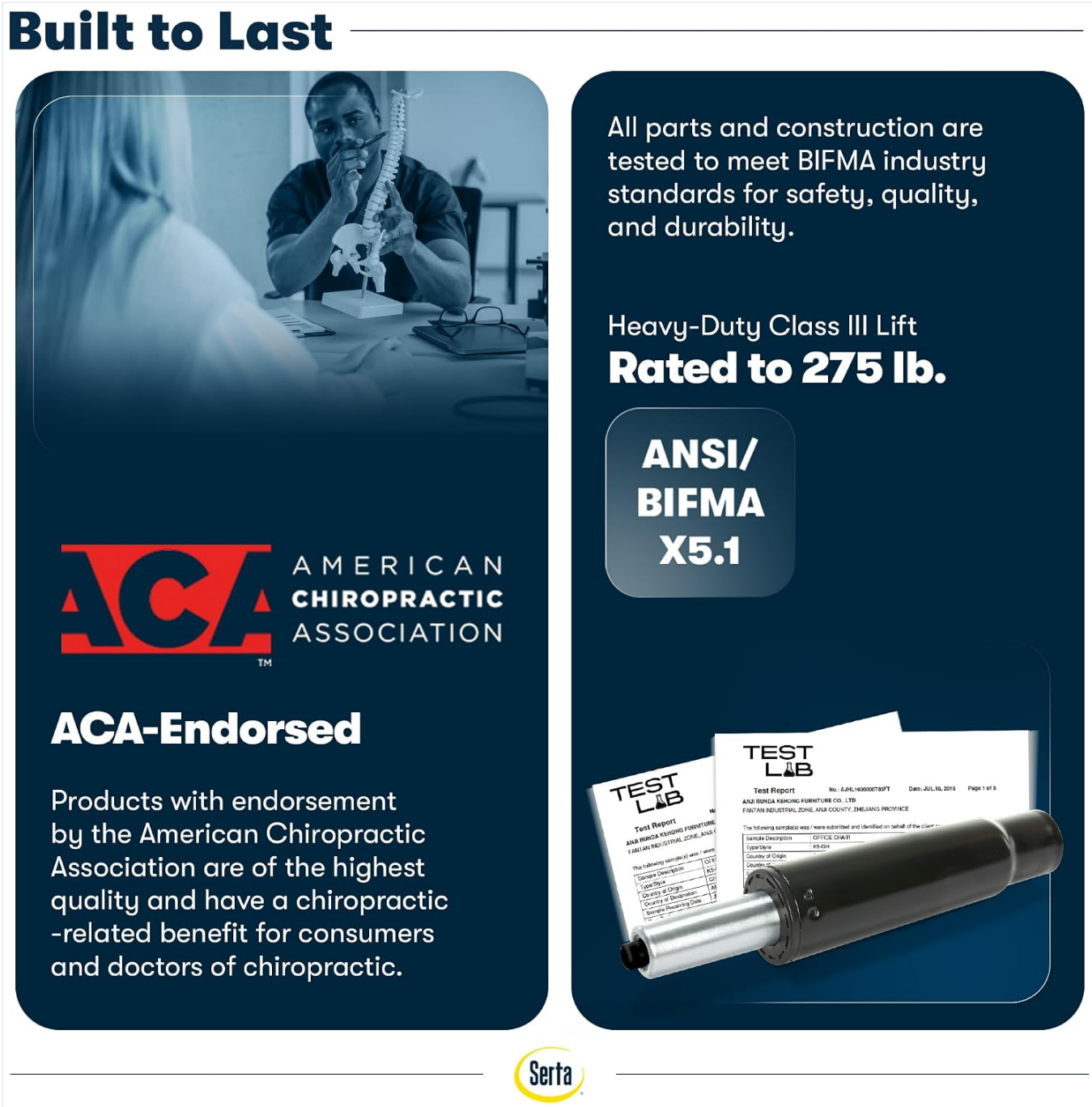

Image: Information on the chair's durability, including BIFMA industry standards testing, 275 lb weight rating, and American Chiropractors Association (ACA) endorsement.

Warranty Information

Specific warranty details for the Serta Comfort Classic Executive Office Chair are typically provided with the product packaging or can be obtained directly from the manufacturer. Please retain your proof of purchase for any warranty claims. For detailed warranty terms, please contact Serta customer support.

Customer Support

For further assistance, assembly help, or any questions regarding your Serta chair, please contact our dedicated U.S.-based customer support team.

Online Support: Visit www.trueinnovations.com/support



Image: A customer support representative ready to assist with product inquiries.

▶ **Watch video online**
Serta - We Make Better Chairs

Video: An official Serta video titled "Serta - We Make Better Chairs," providing a general overview of Serta's commitment to chair design and quality.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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