

XIAOMI BHR8831EU

Xiaomi Vacuum Cleaner G20 User Manual

Model: BHR8831EU

1. INTRODUCTION

This manual provides detailed instructions for the safe and efficient operation, maintenance, and troubleshooting of your Xiaomi Vacuum Cleaner G20. Please read this manual thoroughly before using the product and retain it for future reference.

The Xiaomi Vacuum Cleaner G20 is a versatile cordless vacuum cleaner designed for comprehensive home cleaning. It features powerful suction, multi-stage filtration, and a long-lasting battery to ensure a clean and healthy living environment.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Do not use the vacuum cleaner outdoors or on wet surfaces.
- Do not allow children to operate the vacuum cleaner. Close supervision is necessary when used near children.
- Do not pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without the dust cup and/or filters in place.
- Turn off the appliance before connecting or disconnecting the battery pack, or before performing any maintenance.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.

3. PACKAGE CONTENTS

Please check the package contents upon unboxing to ensure all components are present and undamaged.

- Main Vacuum Unit
- Extension Rod

- Motorized Brush Head
- Crevice Tool
- Dusting Brush
- Wall-mounted Charging Dock
- Power Adapter
- User Manual

4. PRODUCT COMPONENTS

Familiarize yourself with the different parts of your Xiaomi Vacuum Cleaner G20.



Figure 4.1: Fully assembled Xiaomi Vacuum Cleaner G20, showing the main unit, extension rod, and motorized brush

head.



Figure 4.2: Angled view of the vacuum cleaner, highlighting the ergonomic handle and dustbin.



Figure 4.3: Close-up of the main vacuum unit, demonstrating how it is held for handheld use or attachment to the extension rod.

- **Main Unit:** Contains the motor, dustbin, and control buttons.
- **Extension Rod:** Connects the main unit to the brush head for floor cleaning.
- **Motorized Brush Head:** Features LED spotlights and a rotating brush for effective cleaning on various surfaces.
- **Dustbin:** 600 ml capacity for collecting dust and debris.
- **Filters:** Multi-level filtration system, including a HEPA filter, for capturing fine particles.

5. SETUP AND INITIAL USE

5.1 Assembly

1. Insert the extension rod into the main vacuum unit until it clicks into place.
2. Attach the motorized brush head to the other end of the extension rod, ensuring it clicks securely.
3. For handheld use, attach the desired accessory (crevice tool or dusting brush) directly to the main unit.

5.2 Charging the Battery

Before first use, fully charge the vacuum cleaner. The battery is a 7-cell Lithium-polymer type.

- Mount the wall-mounted charging dock in a suitable location near a power outlet.
- Connect the power adapter to the charging dock and plug it into a power outlet.
- Place the vacuum cleaner onto the charging dock. The indicator lights on the main unit will show the charging status.

- A full charge typically takes approximately 4-5 hours.

6. OPERATING INSTRUCTIONS

6.1 Power On/Off and Mode Selection

- Press the power button to turn the vacuum cleaner on. It will start in the default cleaning mode.
- Press the mode selection button to cycle through the three available cleaning modes:
 - *Energy-saving Mode*: For light cleaning and extended runtime (up to 60 minutes).
 - *Standard Mode*: Balanced power for everyday cleaning.
 - *High-performance Mode*: Maximum suction power (150 AW) for stubborn dirt and deep cleaning.
- Press the power button again to turn the vacuum cleaner off.

6.2 Using the Vacuum Cleaner

The G20 is suitable for all floor types. The integrated LED spotlights on the brush head illuminate dark areas, ensuring no dust is missed.

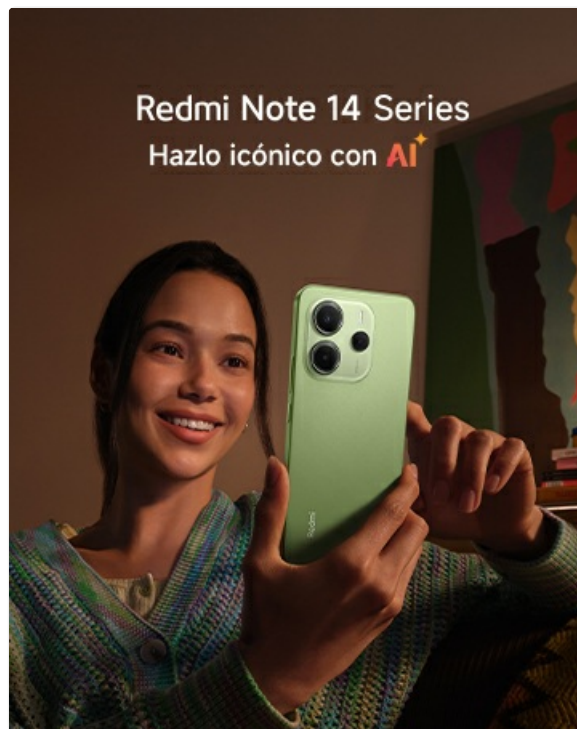


Figure 6.1: The Xiaomi Vacuum Cleaner G20 being used to clean a sofa, demonstrating its versatility for different surfaces.

For optimal performance, move the vacuum cleaner slowly and steadily over the cleaning surface. For heavily soiled areas, use the high-performance mode.

6.3 Official Product Videos

No official product videos from the seller were found in the provided data for this product.

7. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your vacuum cleaner.

7.1 Emptying the Dustbin

Empty the dustbin regularly, ideally after each use, to maintain suction power.

1. Ensure the vacuum cleaner is turned off.
2. Locate the dustbin release button on the main unit.
3. Press the button to detach the dustbin.
4. Hold the dustbin over a trash can and open the bottom flap to release the contents.
5. Reattach the dustbin to the main unit until it clicks securely.



Figure 7.1: Demonstrating the process of emptying the dustbin, showing debris falling into a waste receptacle.

7.2 Cleaning the Filters

The multi-level filtration system, including the HEPA filter, should be cleaned periodically to ensure 99.9% filtration efficiency.

- Remove the dustbin as described above.
- Twist and pull out the filter assembly from the dustbin.
- Tap the filters gently to remove loose dust. For thorough cleaning, rinse the filters under running water.
- Allow all filter components to air dry completely for at least 24 hours before reassembling. Do not use a dryer or direct heat.
- Reassemble the filters and place them back into the dustbin, then reattach the dustbin to the main unit.

7.3 Cleaning the Brush Head

Periodically check the motorized brush head for tangled hair or debris and remove them to prevent reduced performance.

- Turn off the vacuum cleaner and detach the brush head.
- Use scissors or a cleaning tool to cut and remove any hair or fibers wrapped around the brush roller.
- Wipe the brush head casing with a dry cloth.

8. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Vacuum cleaner does not turn on.	Battery is depleted.	Charge the battery fully.
Reduced suction power.	Dustbin is full; Filters are clogged; Brush head is blocked.	Empty the dustbin; Clean or replace filters; Remove blockages from brush head.
Brush head not rotating.	Brush roller is jammed; Brush head is not properly attached.	Remove any obstructions; Reattach the brush head securely.
Short battery runtime.	Battery not fully charged; Using high-performance mode excessively.	Ensure full charge; Use energy-saving or standard mode for general cleaning.

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

Feature	Detail
Brand	XIAOMI
Model Number	BHR8831EU
Color	White
Dimensions (L x W x H)	12.4 x 22.6 x 32.9 cm
Weight	3.72 Kilograms
Power	460 Watts
Voltage	25.2 Volts
Material	Plastic, Metal
Number of Speeds	3
Noise Level	72 dB
Runtime	Up to 60 minutes
Special Features	HEPA, Lightweight, Cordless, Bagless, LED Headlights

Feature	Detail
Filter Type	HEPA Filter
Surface Recommendation	All floors
Power Source	Battery Powered
Included Components	Adapter, Dusting Brush, Accessory Kit, Charging Station, Crevice Tool
Battery Type	Lithium-polymer

10. WARRANTY AND SUPPORT

Specific warranty details and direct support contact information were not available in the provided product data. For warranty claims or technical support, please refer to the official Xiaomi website or contact the retailer where the product was purchased.

You may also visit the [XIAOMI brand store on Amazon](#) for more information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

