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Biotronix Solution Forever SW18

Biotronix Solution Forever SW18 Portable Shockwave Therapy Device User Manual

Model: SW18

1. Introduction

The Biotronix Solution Forever SW18 is a portable shockwave therapy device designed for home use, offering solutions for physiotherapy and erectile dysfunction (ED) treatment. This compact unit features a touchscreen display for easy operation and utilizes sound wave technology to address various muscular fatigue-related issues and promote tissue regeneration. It aims to improve cell activity, blood circulation, and collagen synthesis.

2. Safety Information

WARNING: Read all safety instructions before use. Failure to follow these instructions may result in injury or device malfunction.

- Consult a healthcare professional before using this device, especially if you have pre-existing medical conditions, are pregnant, or have implanted electronic devices.
- Do not use on open wounds, inflamed skin, or areas with acute infections.
- Avoid direct application over the head, eyes, heart, major blood vessels, or reproductive organs (except for specified ED treatment areas under professional guidance).
- Keep the device out of reach of children.
- Use only the power adapter supplied with the device.
- Do not immerse the device in water or use it in wet environments.
- If you experience any discomfort or adverse reactions during use, discontinue treatment immediately and consult a healthcare professional.

3. Package Contents

Verify that all items are present in the package:

- 1 x Host Unit (Main Device)
- 1 x Processing Shockwave Handle
- 1 x Power Cable

- 7 x Applicator/Handle Tips
- 5 x Blue Silicone Covers
- 3 x Grey Silicone Covers

4. Product Components

Familiarize yourself with the main components of your SW18 device:



Figure 4.1: Main Unit (Host)
This is the central control unit with a color touchscreen display for setting parameters.



Figure 4.2: Shockwave Handle
The applicator handle delivers the shockwave pulses to the treatment area. It connects to the main unit via a cable.



Figure 4.3: Carrying Case
The protective case for storing and transporting the SW18 device and its accessories.

5. Setup Instructions

1. **Unpack the Device:** Carefully remove all components from the carrying case.
2. **Connect the Handle:** Locate the connection port on the main unit and the corresponding connector on the shockwave handle cable. Align them and gently push to connect, then twist the locking ring to secure it.
3. **Attach an Applicator Tip:** Select the appropriate applicator tip for your intended treatment. Screw it firmly onto the end of the shockwave handle. Place a silicone cover over the tip if required for comfort or hygiene.
4. **Connect Power:** Plug the power cable into the main unit's power input port, then plug the other end into a suitable AC110-240V/50-60HZ power outlet.
5. **Power On:** Press the power button on the main unit. The touchscreen display should illuminate.

6. Operating Instructions

The SW18 device features a user-friendly color touchscreen for operation.

1. **Select Treatment Mode:** From the main menu on the touchscreen, select the desired treatment mode (e.g., Physiotherapy, ED Treatment).
2. **Adjust Parameters:**
    - **Frequency (Hz):** Adjust the pulse frequency (1-16 Hz) according to the treatment protocol or professional guidance. Higher frequencies generally mean more pulses per second.
    - **Intensity (mJ):** Adjust the energy intensity (60-200 mJ). Start with lower intensity and gradually increase as tolerated.
    - **Number of Pulses:** Set the total number of shockwave pulses for the session.
3. **Apply Coupling Gel:** Apply a thin layer of ultrasound coupling gel to the skin over the treatment area. This ensures efficient transmission of shockwaves.
4. **Begin Treatment:** Place the applicator tip firmly against the skin in the treatment area. Press the 'Start' button on the touchscreen or the trigger on the handle (if available) to begin delivering shockwaves.
5. **Monitor and Adjust:** Move the applicator slowly over the treatment area. Monitor the patient's comfort level and

adjust intensity or frequency as needed.

6. **End Treatment:** The device will automatically stop after the set number of pulses. Alternatively, press the 'Stop' button on the touchscreen to end the session manually.
7. **Power Off:** After treatment, power off the device and disconnect it from the power supply.

7. Maintenance

Proper maintenance ensures the longevity and optimal performance of your SW18 device.

- **Cleaning:** After each use, wipe the applicator tip and the device's surface with a soft, damp cloth. Use a mild disinfectant if necessary. Ensure no liquid enters the device.
- **Storage:** Store the device and its accessories in the provided carrying case in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Applicator Tips:** Regularly inspect applicator tips for wear and tear. Replace them if they show signs of damage or degradation to maintain treatment effectiveness.
- **Cable Inspection:** Periodically check the power cable and handle cable for any signs of damage. Do not use the device if cables are frayed or damaged.

8. Troubleshooting

If you encounter issues with your SW18 device, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device does not power on.	Power cable not connected properly or power outlet issue.	Check power cable connection to device and wall outlet. Test outlet with another device.
No shockwave pulses.	Handle not connected securely, parameters not set, or 'Start' button not pressed.	Ensure handle is securely connected. Verify frequency and intensity settings. Press 'Start'.
Weak or inconsistent pulses.	Low intensity setting, worn applicator tip, or insufficient coupling gel.	Increase intensity. Replace applicator tip if worn. Apply more coupling gel.
Touchscreen unresponsive.	Temporary software glitch.	Power off the device, wait 30 seconds, then power it back on.

If the problem persists after attempting these solutions, please contact customer support.

9. Technical Specifications

Feature	Specification
Model	SW18
Input Voltage	AC110-240V / 50-60Hz
Power	350 W
Frequency Range	1-16 Hz
Intensity Range	60-200 mJ

Feature	Specification
Cooling System	Fan Cooling
Display	Color Touchscreen
Applicator Tips	7 (various sizes/shapes)
Product Dimensions (LxWxH)	30 x 9 x 20 cm
Item Weight	3 kg
Manufacturer	Innovative Solutions

10. Warranty and Support

The Biotronix Solution Forever SW18 Portable Shockwave Therapy Device comes with a**1-year warranty** from the date of purchase, covering manufacturing defects.
For technical support, warranty claims, or any inquiries regarding your device, please contact:

Biotronix Solution Forever Customer Support
Manufacturer: Innovative Solutions
Contact Number: 9310846114

Please have your model number (SW18) and purchase details ready when contacting support.

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