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› BoxWave DirectSync USB 3.0 A to USB 3.1 Type C Cable User Manual

BoxWave DirectSync USB 3.0 A to USB 3.1 Type C 6ft Cable

DirectSync USB 3.0 A to USB 3.1 Type C Charge and Sync Cable

Brand: BoxWave

Model: DirectSync (USB 3.0 A to USB 3.1 Type C, 6ft)

1. INTRODUCTION

The BoxWave DirectSync Cable is designed to provide reliable and efficient charging and data transfer for your compatible devices. This 6-foot cable features a USB 3.0 Type-A connector on one end and a USB 3.1 Type-C connector on the other, enabling high-speed data synchronization and power delivery.



Image: The BoxWave DirectSync USB 3.0 A to USB 3.1 Type C cable, coiled for storage.

2. SETUP

Setting up your DirectSync cable is straightforward. Follow these steps to connect your device:

1. **Identify Connectors:** Locate the USB 3.0 Type-A end (rectangular) and the USB 3.1 Type-C end (reversible, oval-shaped) of the cable.
2. **Connect to Power Source or Computer:** Insert the USB 3.0 Type-A end into a compatible USB port on a

computer, wall charger, power bank, or other power adapter.

3. **Connect to Device:** Insert the USB 3.1 Type-C end into the USB-C port of your compatible device (e.g., smartphone, tablet, laptop).



Image: The DirectSync cable connected to a tablet and a power bank, illustrating a typical setup for charging or data transfer.

3. OPERATING INSTRUCTIONS

The DirectSync cable supports both charging and high-speed data synchronization simultaneously.

3.1 Charging Your Device

Once connected to a power source, your device will begin charging automatically. The cable is designed to deliver efficient power to your USB-C compatible device.

3.2 Data Synchronization

When connected to a computer, the DirectSync cable facilitates high-speed data transfers. You can transfer files, photos, videos, and other data between your device and the computer. Ensure your computer recognizes the connected device for data transfer to proceed.

- **High-Speed Transfers:** This cable supports USB 3.1 data transfer speeds, allowing for rapid synchronization of large files.
- **Simultaneous Functionality:** Data transfer and charging occur concurrently, optimizing your device usage.



Image: A smartphone connected to a laptop via the DirectSync cable, demonstrating simultaneous charging and data synchronization.

4. MAINTENANCE

Proper care and maintenance will extend the lifespan of your DirectSync cable:

- **Avoid Bending:** Do not excessively bend or crimp the cable, especially near the connectors. The cable features reinforced strain reliefs to minimize damage from typical use, but extreme bending can still cause internal wire damage.
- **Clean Connectors:** If connectors appear dirty, gently wipe them with a dry, lint-free cloth. Avoid using liquids or abrasive cleaners.
- **Proper Storage:** When not in use, coil the cable loosely. Avoid tightly wrapping or knotting the cable, which can stress the internal wires.
- **Handle with Care:** Always pull from the connector housing, not the cable itself, when unplugging from a device or power source.



Reinforced Strain Relief

Rubberized connector supports keep DirectSync from kinking and tearing.



Image: A close-up view of the reinforced strain relief at the connector end of the DirectSync cable, designed to prevent kinking and splitting.

5. TROUBLESHOOTING

If you encounter issues with your DirectSync cable, consider the following common solutions:

Problem	Possible Cause / Solution
Device not charging.	◦ Ensure the power source (wall adapter, computer port) is active and functioning. ◦ Try a different power source or USB port. ◦ Check if the cable is securely connected at both ends. ◦ Test the cable with another compatible device to rule out device issues.
Data transfer not working.	◦ Verify that your computer recognizes the connected device. You may need to select "File Transfer" or "MTP" mode on your device. ◦ Ensure the cable is securely connected to both the device and the computer. ◦ Try a different USB port on your computer. ◦ Restart both your device and computer.
Slow charging or data transfer.	◦ Ensure you are using a USB 3.0 compatible port on your computer for optimal data speeds. ◦ Check the power output of your charger; a low-power charger will result in slower charging. ◦ Close unnecessary applications on your device or computer that might be consuming resources.

6. SPECIFICATIONS

- Model Name:** DirectSync Cable
- Connectors:** USB 3.0 Type-A (Male) to USB 3.1 Type-C (Male)
- Length:** 6 feet (approximately 1.8 meters)
- Data Transfer Speed:** Up to 5 Gbps (USB 3.0/3.1 SuperSpeed)
- Functionality:** Charge and Sync
- Color:** Black
- Weight:** Approximately 3 ounces (85 grams)
- Material:** Durable, shielded cable with rubberized grommet strain reliefs



Charge & Sync

Simultaneous
functionality



Reinforced Strain Relief

High Quality and
Durable



6 Foot Length

For uninhibited
charging



USB 3.0 Standard

High-speed 5Gbps
transfers

BoxWave DirectSync - USB A to USB Type C (6ft)

Image: An infographic highlighting key features of the DirectSync cable, including its 6-foot length, charge & sync capability, reinforced strain relief, and USB 3.0 standard compliance.

7. WARRANTY INFORMATION

BoxWave products are designed for quality and durability. For specific warranty terms and conditions applicable to your DirectSync cable, please refer to the documentation included with your purchase or visit the official BoxWave website. Warranty coverage typically addresses manufacturing defects and material flaws under normal use.

8. CUSTOMER SUPPORT

If you require further assistance, have questions about your DirectSync cable, or need to report an issue, please contact BoxWave customer support. You can typically find contact information on the BoxWave official website or through the retailer where you purchased the product.

Please have your product model (DirectSync Cable) and purchase details ready when contacting support.

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Product specifications are subject to change without notice.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question