

Duux DXCH41

Duux Zone Ceramic Space Heater DXCH41 User Manual

Model: DXCH41 | Brand: Duux

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using the Duux Zone Ceramic Space Heater. Failure to follow these instructions may result in fire, electric shock, injury, or property damage. Keep this manual for future reference.

- Always unplug the heater when not in use or before cleaning.
- Do not use the heater in areas where gasoline, paint, or flammable liquids are stored.
- Keep combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains at least 1 meter (3 feet) from the front and sides of the heater.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- Do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- The heater is equipped with integrated overheat protection and tip-over protection for enhanced safety. If the heater overheats or tips over, it will automatically shut off.
- This appliance has an IP21 rating, making it suitable for use in damp environments such as bathrooms, provided it is not directly exposed to water spray.
- Supervise children and pets when the heater is in operation.

2. PRODUCT OVERVIEW

The Duux Zone Ceramic Space Heater is a compact and efficient personal heating solution designed for various indoor spaces. It features a ceramic heating element, multiple operating modes, and oscillation for even heat distribution.



Figure 2.1: Front view of the Duux Zone Ceramic Space Heater.

The heater's elegant and compact design allows it to integrate seamlessly into any room. Its lightweight construction (1.4 kg) makes it easy to move as needed.



Figure 2.2: Close-up view of the heater's front grille and Duux logo.

Components:

- **Control Panel:** Located on the top of the unit for easy access to settings.
- **Air Outlet:** Front grille for heat emission.
- **Air Inlet:** Rear grille for air intake.
- **Power Cord:** For electrical connection.

3. SETUP

Unpacking:

1. Carefully remove the heater from its packaging.
2. Remove all packaging materials and dispose of them responsibly.
3. Inspect the heater for any signs of damage. If damaged, do not use and contact customer support.

Placement:

- Place the heater on a firm, level surface.
- Ensure there is at least 1 meter (3 feet) of clear space around the heater to allow for proper airflow and

to prevent fire hazards.

- Do not place the heater directly under a power outlet.
- Avoid placing the heater in direct sunlight or near other heat sources.
- The IP21 rating allows for safe use in damp rooms like bathrooms, but avoid direct water contact.

Power Connection:

- Ensure the heater is switched off before plugging it into a power outlet.
- Plug the power cord into a grounded 240V AC electrical outlet.

4. OPERATING INSTRUCTIONS

The Duux Zone heater features an intuitive touch control panel located on the top of the unit.



Figure 4.1: Control Panel Layout.

Power On/Off:

- Press the **Power button** (circle icon) on the control panel to turn the heater on or off.
- When turned off, the heater consumes less than 0.1W in standby mode.

Mode Selection:

The heater offers three heating modes and a fan-only mode.



Figure 4.2: Interacting with the control panel.

- Press the **Mode button** (wavy lines icon) to cycle through the available modes:
- **Low Heat:** Provides gentle warmth.
- **Medium Heat:** Moderate heating output.
- **High Heat (1500W):** Maximum heating power for rapid warming.
- **Fan Only:** Circulates air without heat, suitable for warmer days.

Thermostat Settings:

The heater includes four preset thermostat options to maintain your desired room temperature.



Figure 4.3: Heater in active heating mode.

- Press the **Thermostat button** (thermometer icon) to select one of the four preset temperature levels.
- The indicator lights next to the MAX label will show the selected thermostat level.

Oscillation Function:

The horizontal oscillation feature helps distribute heat evenly across the room.

- Press the **Oscillation button** (rotating arrows icon) to activate or deactivate the horizontal oscillation.

5. MAINTENANCE

Regular cleaning and maintenance will ensure optimal performance and longevity of your Duux Zone heater.

Cleaning:

1. Always unplug the heater from the power outlet and allow it to cool completely before cleaning.
2. Wipe the exterior surfaces of the heater with a soft, damp cloth. Do not use abrasive cleaners or solvents.
3. Use a vacuum cleaner with a brush attachment to gently clean the air inlet (rear grille) and air outlet (front grille) to remove dust and debris.



Figure 5.1: Rear view showing the air inlet for cleaning.

Storage:

- When not in use, store the heater in a cool, dry place.
- It is recommended to store the heater in its original packaging to protect it from dust and damage.

6. TROUBLESHOOTING

If you encounter any issues with your Duux Zone heater, please refer to the following common problems and solutions before contacting customer support.

Problem	Possible Cause	Solution
Heater does not turn on.	No power supply. Tip-over switch activated. Overheat protection activated.	Ensure the power cord is securely plugged into a working outlet. Place the heater on a flat, stable surface. Unplug the heater, let it cool for 30 minutes, then plug it back in.
No heat output.	Fan-only mode selected. Thermostat set too low.	Select a heating mode (Low, Medium, or High Heat). Increase the thermostat setting.
Reduced airflow or unusual noise.	Blocked air inlets/outlets. Dust accumulation.	Check for and remove any obstructions. Clean the air inlets and outlets as described in the Maintenance section.
Heater turns off unexpectedly.	Overheat protection activated. Tip-over protection activated.	Unplug the heater, let it cool for 30 minutes, then plug it back in. Ensure the heater is on a stable, level surface.

7. SPECIFICATIONS

Technical specifications for the Duux Zone Ceramic Space Heater Model DXCH41.

Feature	Specification
Brand	Duux
Model Number	DXCH41
Color	Black
Product Dimensions (L x W x H)	12 x 15.5 x 23.7 cm
Item Weight	1.4 Kilograms
Power	1500 Watts
Voltage	240 Volts
Number of Speeds	3 (Heat Modes)

Feature	Specification
Automatic Shut-off Function	Yes
Special Features	3 heating modes, thermostat, horizontal oscillation, compact and lightweight, overheat protection, tip-over protection
IP Rating	IP21 (Suitable for damp rooms)
Power Source	Corded Electric
Heating Method	Forced Air
Mounting Type	Table Mount
Spare Parts Availability	10 Years
Country of Origin	China

8. WARRANTY AND SUPPORT

Warranty Information:

The Duux Zone Ceramic Space Heater (Model DXCH41) comes with a 12-month warranty from the date of purchase. This warranty covers manufacturing defects and ensures the product functions as intended under normal use. Please retain your proof of purchase for warranty claims.



Customer Support:





For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Duux customer support. Refer to the official Duux website or your purchase documentation for specific contact details in your region.

Website: www.duux.com

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Related Documents - DXCH41

	<p>Duux Zone Ceramic Heater Quick Start Guide</p> <p>Quick start guide for the Duux Zone ceramic heater, covering installation, usage, settings, and cleaning. Features include adjustable heat levels, thermostat control, cooling mode, and horizontal oscillation.</p>
	<p>Duux Threesixty Smart Ceramic Heater User Manual</p> <p>User manual for the Duux Threesixty Smart Ceramic Heater, providing detailed instructions on safe operation, installation, features, maintenance, and technical specifications. Learn how to use the Duux app for enhanced control.</p>

	<p>Duux Baby Projector User Guide: Setup, Functions, and Support</p> <p>Get the most out of your Duux Baby Projector with this comprehensive user guide. Learn about installation, features like star projection and lullabies, maintenance, warranty, and troubleshooting.</p>
	<p>Duux Bora Smart Dehumidifier Quick Start Guide</p> <p>Get started quickly with your Duux Bora Smart Dehumidifier. This guide covers main parts, installation, operation, cleaning, and app setup.</p>
	<p>Duux Baby Projector User Guide: Features, Installation, and Safety</p> <p>Comprehensive user guide for the Duux Baby Projector, covering product overview, installation, functions, maintenance, warranty, and frequently asked questions. Learn how to use your Duux baby projector for a soothing experience.</p>
	<p>DUUX DXDH20 User Manual - Darty</p> <p>Official user manual and operating instructions for the DUUX DXDH20 product, available from Darty. Find support, tutorials, and store information.</p>

Documents - Duux – DXCH41



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