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> Skyworth 43E5500G 43-inch FHD LED Google TV User Manual

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Model: 43E5500G

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1. SAFETY INFORMATION

Please read all safety instructions carefully before using your Skyworth 43E5500G TV. Keep this manual for future reference.

- **Power Source:** Connect the TV only to an AC 100-240V, 50/60Hz power supply. Ensure the power cord is not damaged or pinched.
- **Ventilation:** Do not block ventilation openings. Allow adequate space around the TV for proper airflow to prevent overheating.
- **Placement:** Place the TV on a stable, level surface. Avoid placing it in direct sunlight, near heat sources, or in environments with high humidity or dust.
- **Water and Moisture:** Do not expose the TV to rain or moisture. Do not place objects filled with liquids, such as vases, on the TV.
- **Cleaning:** Unplug the TV before cleaning. Use a soft, dry cloth. Do not use liquid cleaners or aerosol cleaners.
- **Children:** Supervise children to prevent them from climbing on the TV or stand.
- **Servicing:** Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

2. PACKAGE CONTENTS

Verify that all items listed below are included in your TV package:

- Skyworth 43E5500G 43-inch FHD LED Google TV
- Remote Control
- Power Cable
- TV Stand (2 pieces)
- Screws for Stand Assembly
- User Manual (this document)
- Quick Start Guide



Image: Front view of the Skyworth 43E5500G 43-inch FHD LED Google TV, showcasing its boundless screen design and Google TV interface.

3. SETUP

3.1 Attaching the TV Stand

1. Carefully place the TV face-down on a soft, clean surface to prevent screen damage.
2. Align each stand piece with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are tightened firmly.



Image: Top view of the Skyworth 43E5500G TV, illustrating the placement of the two stand feet.

3.2 Wall Mounting (Optional)

If you choose to wall mount your TV, please use a VESA-compatible wall mount kit (not included) and follow

the instructions provided with the wall mount. Ensure proper ventilation when wall-mounted.



Image: Back view of the Skyworth 43E5500G TV, showing the VESA mounting points and port area.

3.3 Connecting Devices

The Skyworth 43E5500G TV offers various connectivity options:

- **HDMI Ports (x2):** Connect Blu-ray players, game consoles, set-top boxes, or other HDMI-enabled devices.
- **USB Ports (x2):** Connect USB storage devices for media playback or software updates.
- **Wi-Fi:** Connect to your home wireless network for internet access and smart TV features.
- **Bluetooth:** Connect wireless headphones, soundbars, or other Bluetooth accessories.
- **Power Input:** Connect the provided power cable to the TV and a wall outlet.



Image: Side view of the Skyworth 43E5500G TV, highlighting the accessible HDMI and USB ports.

3.4 Initial Power-On and Setup

1. Connect the power cable and press the power button on the remote control or TV.
2. Follow the on-screen instructions to select your language, country, and connect to your Wi-Fi network.
3. Sign in with your Google account to access Google TV features, including the Google Play Store and Google Assistant.

4. OPERATING INSTRUCTIONS

4.1 Remote Control Functions

The remote control allows you to navigate the TV's interface and control various functions:

- **Power Button:** Turns the TV on or off.
- **Google Assistant Button:** Activates voice control.
- **Navigation Pad (Up/Down/Left/Right/OK):** Navigates menus and confirms selections.
- **Volume Up/Down:** Adjusts the volume level.
- **Channel Up/Down:** Changes TV channels (if applicable).
- **Input Button:** Selects input sources (HDMI 1, HDMI 2, USB, etc.).
- **Home Button:** Returns to the Google TV home screen.
- **Back Button:** Returns to the previous screen.
- **App Shortcut Buttons:** Direct access to Netflix, YouTube, Prime Video, Disney+.

4.2 Google TV Interface

Your Skyworth 43E5500G TV runs on Google TV, providing a personalized experience:

- **Home Screen:** Displays recommended content, installed apps, and personalized suggestions.
- **Apps:** Access pre-installed apps like Netflix, YouTube, Prime Video, Disney+, and download more from the Google Play Store.
- **Voice Control:** Press the Google Assistant button on your remote and speak commands to search for content, control smart home devices, or get information.
- **Chromecast Built-in:** Cast content from your compatible mobile devices directly to your TV.

4.3 Picture and Sound Settings

Customize your viewing and listening experience:

- **Picture Modes:** Select from various preset picture modes (e.g., Standard, Vivid, Movie, Game) or customize settings like brightness, contrast, and color. The TV supports **HDR10** for enhanced dynamic range.
- **Sound Modes:** Choose sound modes (e.g., Standard, Music, Movie) or adjust equalizer settings. The TV features **Dolby Audio** for immersive sound.
- **Trochilus Extreme 2.0:** This technology enhances image quality, providing clearer and more vibrant visuals.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your TV.

- **Screen Cleaning:** Gently wipe the screen with a soft, lint-free, dry cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner (apply to cloth, not directly to screen). Do not use alcohol, benzene, or abrasive cleaners.
- **Cabinet Cleaning:** Wipe the TV cabinet with a soft, dry cloth.
- **Dust Removal:** Regularly dust the ventilation openings on the back of the TV to prevent overheating.

- **Power Cord:** Periodically check the power cord for any damage.

6. TROUBLESHOOTING

Before contacting support, try these common troubleshooting steps:

Problem	Possible Solution
No Power	<p>Ensure the power cable is securely plugged into the TV and a working electrical outlet.</p> <p>Check if the power outlet is functioning by plugging in another device.</p> <p>Try pressing the power button on the TV itself, not just the remote.</p>
No Picture, but Sound is Present	<p>Check the input source. Press the "Input" button on the remote to cycle through sources.</p> <p>Ensure all video cables (HDMI) are securely connected.</p> <p>Try restarting the connected device (e.g., cable box, game console).</p>
No Sound, but Picture is Present	<p>Increase the volume using the remote control.</p> <p>Check if the TV is muted. Press the Mute button on the remote.</p> <p>Verify audio settings in the TV menu.</p> <p>If using external audio devices, ensure they are properly connected and powered on.</p>
Remote Control Not Working	<p>Replace the batteries in the remote control.</p> <p>Ensure there are no obstructions between the remote and the TV's IR sensor.</p> <p>If it's a Bluetooth remote, try re-pairing it (refer to TV settings for pairing instructions).</p>
Wi-Fi Connection Issues	<p>Restart your Wi-Fi router and modem.</p> <p>Go to TV settings, then Network & Internet, and try reconnecting to your network.</p> <p>Ensure the TV is within range of your Wi-Fi router.</p>

7. SPECIFICATIONS

Key technical specifications for the Skyworth 43E5500G TV:

Feature	Detail
Model Number	43E5500G
Screen Size	43 Inches (110 cm visible diagonal)
Display Technology	LED
Resolution	FHD (1920 x 1080)

Feature	Detail
Refresh Rate	60 Hz
Operating System	Google TV
HDR Support	HDR10 & HLG
Audio Technology	Dolby Audio (2x10W speakers)
Image Enhancement	Trochilus Extreme 2.0
Connectivity	2 x HDMI, 2 x USB, Wi-Fi, Bluetooth
Supported Internet Services	Google Play Store, Netflix, YouTube, Prime Video, Disney+
Product Dimensions (with stand)	7.5D x 95.5W x 55.9H cm
Weight	8.4 kg
Manufacturer	SKYWORTH
Country of Origin	China

8. WARRANTY AND SUPPORT

Your Skyworth 43E5500G TV comes with a **2-Year Warranty** from the date of purchase. This warranty covers manufacturing defects under normal use.

For warranty claims, technical support, or service inquiries, please contact Skyworth customer service through their official website or the contact information provided with your purchase documentation.

Please retain your proof of purchase for warranty validation.