

## BENINCA BENINCA TO GO 2A Transmitter

# 2 Button ARC 128 Garage Opener Remote

## USER MANUAL FOR BENINCA TO.GO 2A TRANSMITTER

### Introduction

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This manual provides comprehensive instructions for the proper use, setup, and maintenance of your BENINCA TO.GO 2A Transmitter. Please read this manual carefully before operating the device to ensure optimal performance and longevity.

### Product Overview

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The BENINCA TO.GO 2A is a 2-channel garage opener remote control designed for use with compatible BENINCA ARC systems. It operates on a frequency of 433.92 MHz and utilizes a universal code, including both rolling code and Advanced Rolling Code (ARC) technology, for enhanced security.

**What is ARC?** The Advanced Rolling Code (ARC) technology significantly enhances security by using a 128-bit transmitted code, which is a substantial improvement over the previous 64-bit versions. This advanced encryption makes unauthorized duplication extremely difficult, providing maximum safety for your garage access.



*Figure 1: Front view of the BENINCA TO.GO 2A Transmitter, showing its two white control buttons and the BENINCA logo at the bottom.*

## Setup

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### 1. Battery Installation

The BENINCA TO.GO 2A Transmitter is powered by a 12V A23 battery. The battery is typically pre-installed. If replacement is needed, carefully open the remote casing (refer to the Maintenance section for battery replacement) and insert a new 12V A23 battery, ensuring correct polarity.

### 2. Pairing with Your Receiver

To operate your garage door, the TO.GO 2A Transmitter must be paired with your BENINCA garage door opener receiver. The exact pairing procedure may vary depending on your specific BENINCA receiver model. Generally, the process involves:

1. Locating the "PROG" or "MEMO" button on your garage door opener's receiver unit. This button is usually found on the control board of the opener.

2. Pressing and holding the "PROG" or "MEMO" button on the receiver until an indicator light (LED) illuminates or flashes, indicating it is in programming mode.
3. Within a few seconds, press the desired button on your new TO.GO 2A Transmitter that you wish to use for operating the garage door. Hold the button until the receiver's indicator light changes (e.g., turns off, flashes rapidly, or becomes solid), confirming successful pairing.
4. Release the button on the transmitter.
5. Test the transmitter by pressing the programmed button. The garage door should respond.

**Important:** For detailed and specific pairing instructions, please refer to the user manual of your BENINCA garage door opener receiver.

## Operating Instructions

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Once the BENINCA TO.GO 2A Transmitter is successfully paired with your garage door opener receiver, operation is straightforward:

- **Opening/Closing the Garage Door:** Press the programmed button on the transmitter once. The garage door will begin to open or close. Pressing the button again during operation will typically stop the door.
- **Multiple Doors:** If you have programmed both buttons to control different garage doors, ensure you press the correct button for the desired door.
- **Range:** The effective operating range of the transmitter can be affected by environmental factors, such as interference from other radio frequencies, building materials, and battery strength. For best results, operate the remote within a reasonable distance from the receiver.

## Maintenance

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### Battery Replacement

When the operating range decreases significantly or the indicator light on the transmitter (if present) does not illuminate, it may be time to replace the battery.

1. Locate the small notch or seam on the side or bottom of the transmitter casing.
2. Using a small flat-head screwdriver or a coin, carefully pry open the casing at the notch. Apply gentle pressure to avoid damaging the plastic.
3. Remove the old 12V A23 battery. Note its orientation (positive and negative terminals).
4. Insert a new 12V A23 battery, ensuring it is placed with the correct polarity.
5. Align the two halves of the casing and press them firmly together until they snap securely into place.
6. Test the transmitter to ensure it functions correctly.

### Cleaning

Clean the exterior of the transmitter with a soft, dry cloth. Do not use abrasive cleaners or solvents, as these can damage the casing or internal components. Avoid exposing the transmitter to excessive moisture.

## Troubleshooting

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Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Transmitter does not work.	<ul style="list-style-type: none"><li>◦ Battery is dead or low.</li><li>◦ Transmitter is not paired.</li><li>◦ Receiver is out of range or has power issues.</li></ul>	<ul style="list-style-type: none"><li>◦ Replace the 12V A23 battery.</li><li>◦ Re-pair the transmitter with the receiver (refer to Setup section).</li><li>◦ Ensure receiver has power and is within operating range.</li></ul>
Reduced operating range.	<ul style="list-style-type: none"><li>◦ Low battery.</li><li>◦ Radio interference.</li><li>◦ Obstructions between transmitter and receiver.</li></ul>	<ul style="list-style-type: none"><li>◦ Replace the 12V A23 battery.</li><li>◦ Identify and eliminate sources of interference (e.g., other wireless devices).</li><li>◦ Ensure clear line of sight or minimize obstructions.</li></ul>
Garage door opens/closes unexpectedly.	<ul style="list-style-type: none"><li>◦ Interference.</li><li>◦ Faulty receiver or transmitter.</li></ul>	<ul style="list-style-type: none"><li>◦ Check for sources of radio interference.</li><li>◦ Contact a qualified technician for inspection of the garage door opener system.</li></ul>

## Specifications

Model	BENINCA TO.GO 2A Transmitter
Number of Channels	2
Frequency	433.92 MHz
Code Type	Universal (Rolling Code + ARC)
Power Supply	12V; A23 Battery
Operating Temperature	-20°C to +50°C (-4°F to +122°F)
Dimensions (L x W x H)	65 x 40 x 14 mm (approx. 2.6 x 1.57 x 0.6 inches)
Weight	Approx. 6.4 ounces (including battery)
Color	Black

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For further assistance, please contact your BENINCA dealer or refer to the official BENINCA website.

### Related Documents - BENINCA TO GO 2A Transmitter

	<p><a href="#">Garage Door Opener Remote Control Programming Guide</a></p> <p>This guide provides instructions on how to program and use a remote control for garage door openers, including steps for initial programming, programming with rolling codes, and reprogramming individual buttons. It also covers deleting programmed settings and provides contact information for support.</p>
	<p><a href="#">Fadini Jubi-433 Radio Receiver and Transmitter User Manual</a></p> <p>This document provides detailed instructions for the Fadini Jubi-433 radio receiver and transmitter, covering encoding, memory management, and technical specifications. It includes information on both external and plug-in receiver types and various transmitter models.</p>
	<p><a href="#">Teleco TVMIO868 Remote Transmitter User Manual</a></p> <p>User manual for the Teleco TVMIO868 remote transmitter, covering product description, safety rules, usage, battery replacement, warranty, and technical specifications.</p>
	<p><a href="#">SEA HEAD and SMART Transmitters: User Manual and Technical Specifications</a></p> <p>This document provides detailed information on SEA HEAD and SMART series transmitters, including their technical specifications, intended use, maintenance, and programming procedures. It covers various models operating at 433.920 MHz and 868.300 MHz frequencies, designed for automating the opening and closing of doors, gates, and leaves.</p>
	<p><a href="#">Garage Door Opener Remote Control Programming Guide</a></p> <p>This guide provides instructions on how to program and use the garage door opener remote control, including steps for initial setup, clearing existing codes, and programming for rolling code systems.</p>
	<p><a href="#">Garage Door Opener Remote Control Programming Guide</a></p> <p>Instructions for programming and using a garage door opener remote control, including troubleshooting and support information.</p>