

Doro L20

Doro Leva L20 4G Flip Phone User Manual

Model: Doro Leva L20

INTRODUCTION

Welcome to the user manual for your Doro Leva L20 4G Flip Phone. This guide provides essential information to help you get started, operate, and maintain your device. Please read it carefully to ensure proper use and to maximize your phone's features.



Image: The Doro Leva L20 4G flip phone, shown open with its large keypad and screen, resting in its charging cradle. The phone is red and white.

SAFETY INFORMATION

Always follow basic safety precautions when using your Doro Leva L20 to reduce the risk of fire, electric shock, and injury. Keep the phone away from water and extreme temperatures. Do not attempt to disassemble or repair the device yourself.

- Use only Doro approved accessories.
- Avoid exposing the phone to direct sunlight or heat sources.
- Do not use the phone while driving.
- Consult a medical professional regarding pacemaker interference.

PACKAGE CONTENTS

Ensure all items are present in your Doro Leva L20 package:

- Doro Leva L20 4G Flip Phone
- Charging Cradle
- USB-C Charging Cable
- Battery (1000mAh Lithium-ion)
- Quick Start Guide

DEVICE OVERVIEW

The Doro Leva L20 is designed for ease of use with clearly marked buttons and a large display.

DORO LEVA L20

- Un clapet 4G simple et facile d'utilisation
- Touche d'Assistance avec Géolocalisation
- Décrocher et raccrocher d'un geste
- Compatible avec Appareils Auditifs
- Son clair et puissant
- Touches à Retour Vocal



Image: An overview of the Doro Leva L20 highlighting key features such as 4G flip design, assistance button with geolocation, easy call handling, hearing aid compatibility, clear sound, and vocal feedback keys.

Key Features:

- **Large, Contrasted Keys:** For easy dialing and navigation.
- **2.4" Display:** Clear and easy-to-read screen.
- **Assistance Button:** Located on the back for emergencies with GPS functionality.
- **2MP Camera:** For capturing photos.
- **Flashlight:** Integrated for convenience.
- **HD Voice:** Enhanced call clarity.
- **Hearing Aid Compatibility:** For users with hearing aids.
- **4G Connectivity:** For faster and more reliable communication.
- **IP54 Splash Resistance:** Provides protection against splashes.

SETUP

1. Inserting the SIM Card and Battery

1. Carefully open the back cover of the phone.
2. Insert your SIM card into the designated slot. Ensure it is correctly oriented.
3. Insert the battery, aligning the contacts.
4. Replace the back cover until it clicks into place.

2. Initial Power On

Press and hold the red End Call/Power button until the Doro logo appears on the screen. Follow any on-screen prompts for initial setup, such as language selection.

3. Charging the Phone

To charge your Doro Leva L20, place it in the included charging cradle or connect the USB-C cable directly to the phone's charging port. Connect the other end of the USB-C cable to a compatible USB power adapter (not included) and plug it into a wall outlet. The battery indicator on the screen will show charging status.

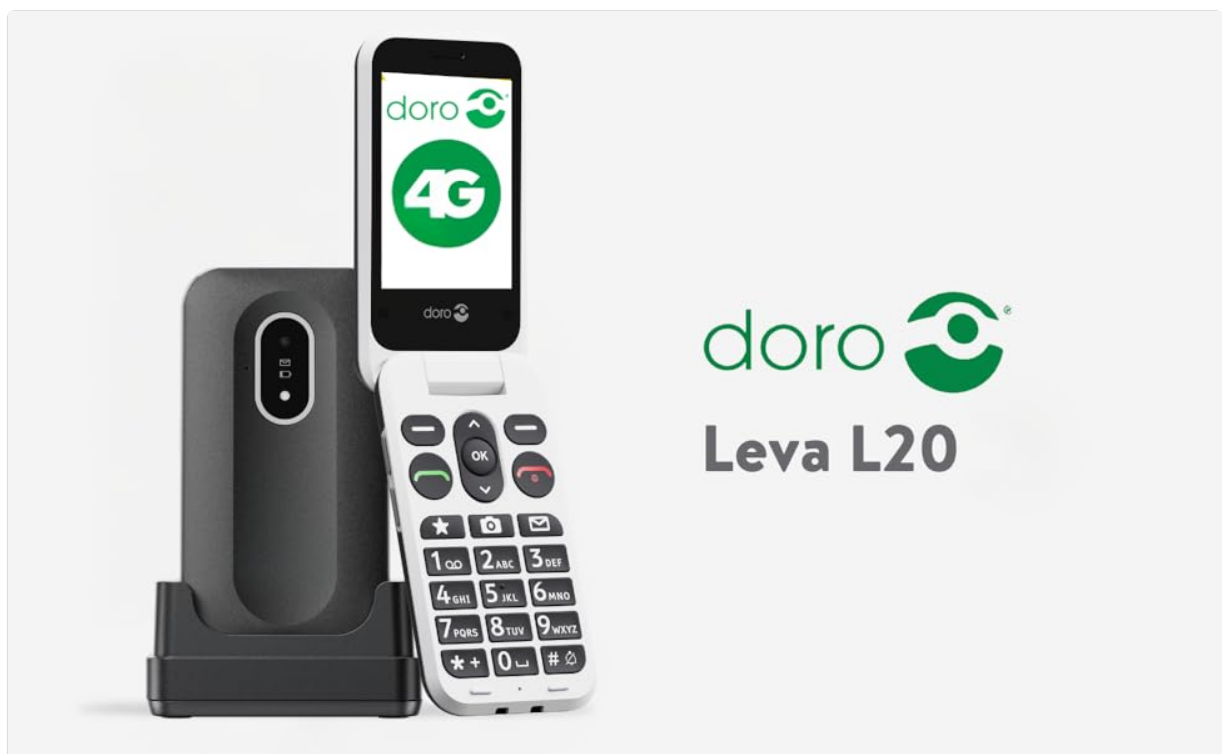


Image: The Doro Leva L20 flip phone, open and displaying the Doro 4G logo, positioned in its black charging cradle. The Doro logo is also visible next to the phone.

OPERATING YOUR DORO LEVA L20

Making and Receiving Calls

- **To Make a Call:** Dial the number using the keypad and press the green Call button.
- **To Answer a Call:** Open the flip or press the green Call button.
- **To End a Call:** Close the flip or press the red End Call button.

Sending and Receiving Messages

Navigate to the 'Messages' menu using the navigation keys. Select 'New Message' to compose an SMS. Enter the recipient's number and your message. Press 'Send'.

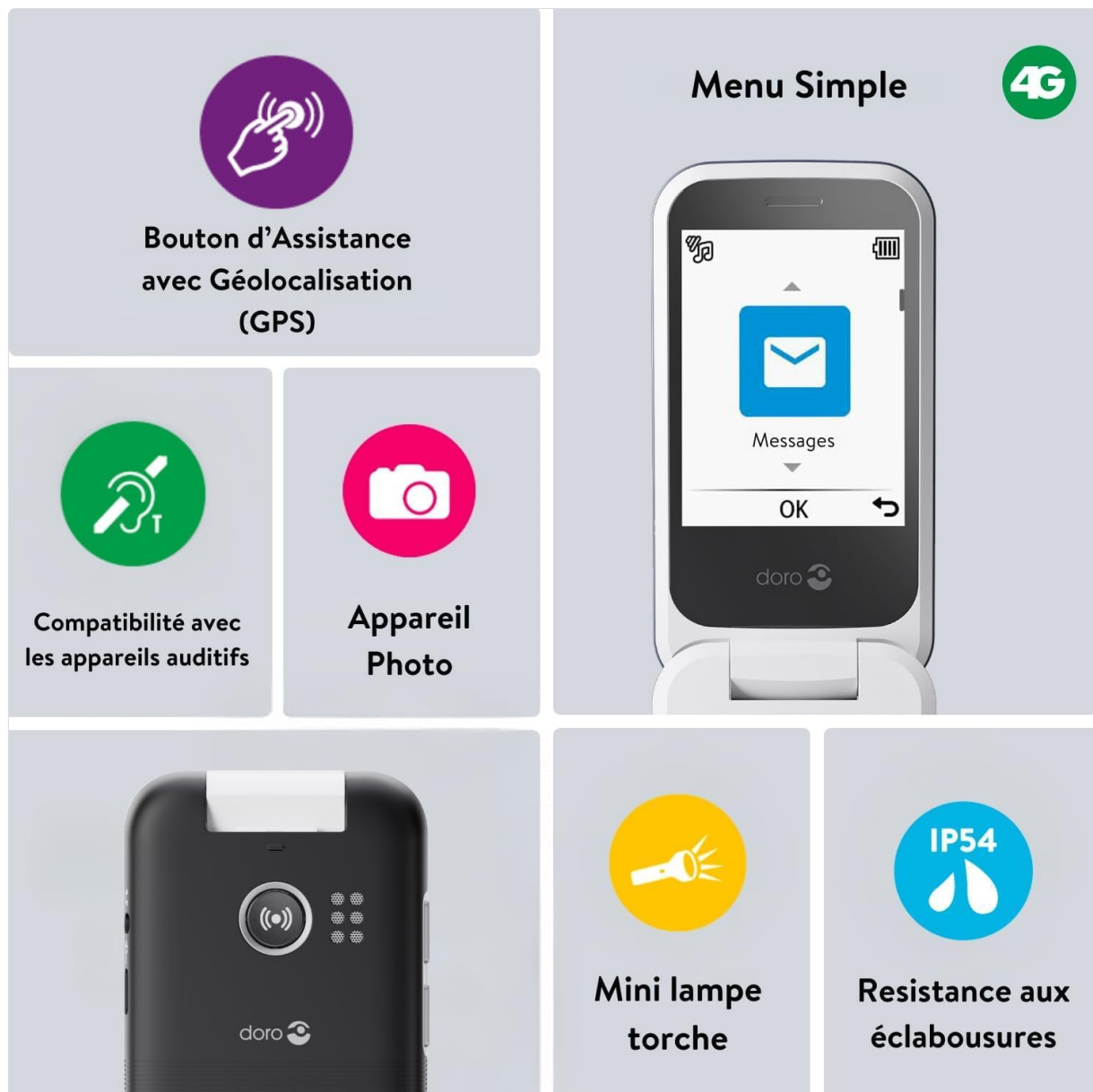


Image: A collage of Doro Leva L20 features, including a simple menu displaying the 'Messages' icon, an assistance button with GPS, hearing aid compatibility, a camera icon, a mini flashlight icon, and an IP54 splash resistance icon.

Using the Assistance Button (GPS)

In case of an emergency, press and hold the Assistance button located on the back of the phone. The phone will automatically send an alert SMS with your GPS location to your pre-programmed emergency contacts. Ensure your emergency contacts are set up in the phone's settings.

DORO LEVA L20, UN TÉLÉPHONE SUPER ERGONOMIQUE!



Téléphonez, envoyez des SMS et prenez des photos en toute simplicité grâce aux touches idéalement espacées et très contrastées ainsi qu'au grand écran. Grâce à son socle chargeur inclus, vous saurez toujours où il se trouve.

Image: An illustration showing the Doro Leva L20 phone with its assistance button highlighted, connected to multiple contact icons, emphasizing its ergonomic design and emergency alert function.

Camera Functionality

To access the 2MP camera, navigate to the 'Camera' option in the menu. Use the navigation keys to frame your shot and the 'OK' button to capture the image. Photos are saved to the phone's internal memory.

Sound Settings and Hearing Aid Compatibility

The Doro Leva L20 features HD Voice for clear conversations and powerful sound. It is compatible with hearing aids. Adjust volume using the side buttons during a call or through the phone's sound settings menu.

Flashlight

The integrated flashlight can be activated via a dedicated shortcut key or through the phone's menu for convenience in low-light conditions.

Les Points Clés du Doro Leva L20



Réseau 4G

Pour une transmission d'appels, de messages texte et de données plus rapide et plus fiable.



Son clair et puissant

Mains-libres - compatible appareils auditifs - volume amplifié - fréquences réglables. Son d'excellente qualité.



Bouton d'assistance

Si vous avez besoin d'aide, appuyez sur le bouton d'assistance situé à l'arrière du Doro Leva L20 (GPS).



Image: A graphic highlighting the key features of the Doro Leva L20: 4G network for fast and reliable communication, clear and powerful sound (hands-free, hearing aid compatible, amplified volume, adjustable frequencies), and the assistance button with GPS.

MAINTENANCE

Cleaning Your Phone

Use a soft, dry cloth to clean the phone's screen and body. Avoid using harsh chemicals or abrasive materials, which can damage the device.

Battery Care

To prolong battery life, avoid fully discharging the battery frequently. Charge the phone regularly using the provided charging cradle or USB-C cable. The 1000mAh Lithium-ion battery offers reliable performance.

TROUBLESHOOTING

Problem	Solution
Phone does not power on.	Ensure the battery is correctly inserted and charged. Connect to the charger for at least 30 minutes.
Cannot make or receive calls.	Check if the SIM card is properly inserted and activated. Verify network signal strength.
Poor call quality.	Move to an area with better network coverage. Ensure the speaker/microphone is not obstructed.
Assistance button not working.	Verify that emergency contacts are correctly programmed in the settings. Ensure GPS is enabled and has a clear view of the sky.

SPECIFICATIONS

- **Model:** Doro Leva L20
- **Brand:** Doro
- **Color:** Red/White
- **Display:** 2.4 inches
- **Operating System:** OxygenOS *(Note: This OS is typically found on Android smartphones and is unusual for a feature phone.)*
- **Connectivity:** 4G
- **Camera:** 2 Megapixels
- **Battery:** 1000mAh Lithium-ion
- **Splash Resistance:** IP54
- **Model Number:** 380581

WARRANTY AND SUPPORT

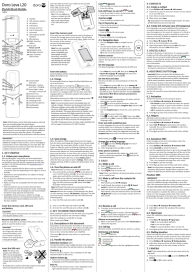
Your Doro Leva L20 comes with a **2-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims.

For technical support, troubleshooting assistance, or warranty inquiries, please contact Doro customer service. Refer to the Doro official website for contact details and additional support resources.

Doro is committed to providing products that enhance independence and safety for senior users. For more information about Doro's mission and other products, visit their official website.



Image: An image of two smiling senior individuals, accompanied by text stating Doro's mission to ensure safety and maintain independence through connected tools specifically designed for senior users.

	Doro Leva L20 Quick Start Guide Quick start guide for the Doro Leva L20 mobile phone, covering setup, basic functions, calls, contacts, safety, and technical specifications.
Doro 780X English  	Doro 780X User Manual: Easy-to-Use Mobile Phone Guide Discover the Doro 780X mobile phone with this user manual. Learn about its simple operation, safety features like the assistance button, and how to stay connected easily.
Doro Leva E30/E31 Repair Manual DFC-0620 English  	Doro Leva E30/E31 Repair Manual: Disassembly, Assembly, and Troubleshooting Guide Comprehensive repair manual for Doro Leva E30 and E31 flip phones. Provides step-by-step instructions for disassembly, component replacement, assembly, and troubleshooting. Includes parts lists and diagrams. Find spare parts at doro.com/repair.
Doro Leva L20 Italiano  	Manuale Utente Doro Leva L20: Guida Completa Questo documento fornisce istruzioni dettagliate per l'utilizzo del telefono Doro Leva L20, coprendo la panoramica del dispositivo, le procedure di configurazione, le funzioni di chiamata e messaggistica, le impostazioni e le istruzioni di sicurezza.
Doro Leva E20/E21/E22 Repair Manual DFC-0610 English  	Doro Leva E20/E21/E22 Repair Manual Comprehensive repair manual for the Doro Leva E20, E21, and E22 mobile phones, covering disassembly, component replacement, assembly, and troubleshooting.
Doro 2800 Nederlands  	Doro 2800 Gebruikershandleiding - Eenvoudige Communicatie Ontdek de Doro 2800, een gebruiksvriendelijke 4G klaptelfoon ontworpen voor eenvoudige communicatie. Deze handleiding biedt uitgebreide informatie over installatie, functies, instellingen en veiligheid voor optimaal gebruik.

