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› THREEKEY Qi2 MagSafe Wireless Charger User Manual

THREEKEY TK-CW301

THREEKEY Qi2 MagSafe Wireless Charger User Manual

Model: TK-CW301 | Brand: THREEKEY

INTRODUCTION

Thank you for choosing the THREEKEY Qi2 MagSafe Wireless Charger. This manual provides essential information for the safe and efficient use of your new charger. Please read it thoroughly before operation and keep it for future reference.

PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- Wireless Charging Pad (x1)
- 5ft USB Type-C to C Cable (x1) & USB-A Port (x1)
- Metal Ring (x1)
- Positioning Card (x1)
- User Manual (x1)

PRODUCT OVERVIEW

The THREEKEY Qi2 MagSafe Wireless Charger is designed for efficient and convenient wireless charging. It features a dual-sided magnetic design, allowing for versatile use with various magnetic mounts and stands.



Figure 1: The THREEKEY Qi2 MagSafe Wireless Charger, showcasing its sleek design and included USB-C cable. The charger is a circular black pad with a Qi2 logo, connected to a braided USB-C cable. An iPhone is shown magnetically attached to the charger on the bottom right.

Key Features:

- **Dual-Sided Magnetic Design:** One side for magnetic charging, the other for attaching to magnetic mounts (e.g., phone stands, car mounts). This allows for hands-free use while charging.
- **15W Fast Charging:** Officially Qi2 certified and MagSafe compatible, providing up to 15W of power for high-speed charging. Requires a 20W or higher power adapter (not included) for maximum efficiency.
- **Strong Magnets & Optimal Alignment:** Ensures secure attachment and precise magnetic alignment for stable and efficient charging. Supports seamless switching between horizontal and vertical modes.
- **Intelligent Protection:** Incorporates high thermal conductivity graphene material and multi-layer heat dissipation. Features overheating protection, foreign object detection, and intelligent temperature control. Automatically switches to trickle charging at 80% battery to protect the device.
- **Extra-Long 5FT Cable:** Includes a durable nylon braided USB Type-C to USB A/C dual ports cable, offering flexibility and convenience for charging in various locations.
- **Compact and Portable:** With a thickness of only 0.4 inches, it is lightweight and easy to carry for travel or daily use.

Dual-Sided Magnetic

Magnetic Car Mount + Wireless Charging Pad = Wireless Car Charger



Figure 2: Illustration of the charger's dual-sided magnetic capability, showing it attached to a car vent mount while charging a phone. This highlights its versatility for use in vehicles or with other magnetic accessories.

1. **Connect the Charger:** Insert the USB Type-C end of the provided 5ft cable into the charging port on the THREEKEY Wireless Charging Pad.
2. **Connect to Power Adapter:** Insert the other end of the USB Type-C cable into a 20W or higher power adapter (not included). For optimal fast charging, a power adapter of 20W or more is recommended.
3. **Plug into Outlet:** Plug the power adapter into a wall outlet.
4. **Optional Metal Ring Installation:** If your device or case is not MagSafe compatible, use the included metal ring and positioning card to ensure proper magnetic alignment.
 - Use the positioning card to find the optimal placement for the metal ring on your phone case or directly on your phone.
 - Peel off the adhesive backing from the metal ring and carefully apply it to the marked position. Ensure it is securely attached.

OPERATING INSTRUCTIONS

1. **Place Your Device:** Align your MagSafe-compatible iPhone (12 series and later) or other compatible device (with MagSafe case or metal ring) onto the charging pad. The strong magnets will automatically align your device for optimal charging.
2. **Confirm Charging:** Your device's screen should indicate that charging has begun. The charger is designed for precise magnetic alignment, ensuring a stable connection.
3. **Versatile Usage:**
 - For hands-free viewing while charging, attach the back of the charger to a magnetic phone stand.
 - For navigation and charging in your car, attach the back of the charger to a magnetic car mount.
 - The charger supports both horizontal and vertical orientations, allowing you to use your device comfortably while it charges.

Qi2 Pinpoint Alignment Attach & Charge

Never Miss Your Charging Spot Again!



threekey

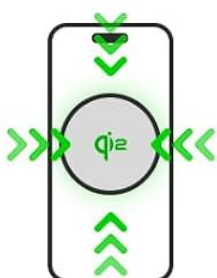
Others



Auto-lock
on Contact



100%
Alignment



Slide
to Align



Frequent
Misplacement



Figure 3: Demonstrates the Qi2 pinpoint alignment, showing how the charger automatically locks onto the phone for efficient charging. This image highlights the ease of use and secure connection.

COMPATIBILITY

The THREEKEY Qi2 MagSafe Wireless Charger offers wide compatibility:

- **iPhone Series:** Compatible with iPhone 16/15/14/13/12 series.
- **Samsung Galaxy:** Compatible with Samsung Galaxy S25 Ultra/S25 Plus/S25.
- **Other iPhones:** Can wirelessly charge iPhone 8 or later models when used with MagSafe cases or magnetic rings.
- **AirPods:** Compatible with AirPods models that have a wireless charging case (e.g., AirPods 4/3/2, AirPods Pro 2/Pro).

Important Note: Please avoid using cases thicker than 2.5mm, as this may interfere with magnetic alignment and charging efficiency.

Universal Compatibility.



iPhone 16 Series



iPhone 15 Series



iPhone 14 Series



iPhone 13 Series



iPhone 12 Series



⚠ Note: Not compatible with iPhone 11 models and earlier.



AirPods 4/3/2, AirPods Pro 2/Pro
(With Wireless Charging case)



Compatible with USB-A Type-C



Galaxy S25 Ultra



Galaxy S25



Galaxy S25 Edge



⚠ These models need to be equipped with a magnetic phone case or a magnetic ring

Figure 4: A visual guide to device compatibility, showing various iPhone models (12-16 series), Samsung Galaxy S25 models, and AirPods with wireless charging cases. It also indicates that older iPhones and non-MagSafe Android phones require a MagSafe case or magnetic ring.

SAFETY INFORMATION

To ensure safe operation and prevent damage, please observe the following safety guidelines:

- Use a 20W or higher power adapter for optimal performance and safety.
- Do not expose the charger to extreme temperatures, direct sunlight, or humid environments.
- Avoid placing metal objects, credit cards, or other foreign objects between the charger and your device, as this can interfere with charging and cause overheating.
- Do not disassemble, modify, or attempt to repair the charger yourself. Contact customer support if service is required.
- Keep the charger away from water and other liquids.
- Ensure proper ventilation around the charger during use.



Safety Guarantee

Official Authoritative Certification



Qi2 15W
Fast charging



Safer
charging



Higher
Efficiency



Temperature
Control

Figure 5: Displays the Qi2 certification and other compliance documents, emphasizing the product's adherence to safety standards. Icons represent 15W fast charging, safer charging, higher efficiency, and temperature control.

MAINTENANCE AND CARE

Proper maintenance ensures the longevity of your THREEKEY Wireless Charger:

- Clean the charging pad regularly with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- Store the charger in a cool, dry place when not in use.
- Avoid dropping or subjecting the charger to strong impacts.
- Inspect the cable for any signs of wear or damage before each use. Replace if necessary.

TROUBLESHOOTING

If you encounter issues with your charger, refer to the following common solutions:

Problem	Possible Cause	Solution
Device not charging	Improper alignment	Re-align device on the charging pad.
	Case too thick	Remove phone case or use a MagSafe-compatible case.
	Foreign object detected	Remove any metal objects or foreign materials.
	Power adapter insufficient	Use a 20W or higher power adapter.
	Cable not properly connected	Ensure the USB cable is securely plugged into both the charger and the power adapter.
Slow charging	Power adapter insufficient	Use a 20W or higher power adapter.
	Background apps consuming power	Close unnecessary background applications on your device.
	Device overheating	Move the device to a cooler environment.
Charger overheating	Poor ventilation	Ensure the charger is in a well-ventilated area.
	Foreign object detected	Remove any foreign objects.
	Using non-compatible case	Remove phone case or use a MagSafe-compatible case.

If the problem persists, please contact THREEKEY customer support for assistance.

SPECIFICATIONS

Feature	Detail
Model Number	TK-CW301
Item Weight	1.9 ounces
Package Dimensions	5.35 x 3.54 x 0.75 inches
Connectivity Technology	USB
Connector Type	USB Type C
Input Voltage	5 Volts
Special Feature	15W Fast Wireless Charging, 5ft Type-C to A/C Dual Ports Nylon Braided Cable, Dual-sided Magnetic, MagSafe Compatible, Qi2 Officially Certified
Color	Black

WARRANTY AND SUPPORT

THREEKEY offers a **24-month warranty** for this product. If you encounter any problems with your wireless charger, please do not hesitate to contact us. Our customer service team is always available to provide friendly and professional assistance.

For support, please visit the official THREEKEY store on Amazon or contact us through the Amazon platform.

[Visit the THREEKEY Store](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question