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## UMIDIGI A9 Pro

# UMIDIGI A9 Pro Unlocked Cell Phone User Manual

Model: A9 Pro

## INTRODUCTION

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This manual provides essential information for setting up, operating, maintaining, and troubleshooting your UMIDIGI A9 Pro Unlocked Cell Phone. Please read this guide thoroughly to ensure proper use and to maximize the device's capabilities.



Image: Overview of the UMIDIGI A9 Pro smartphone highlighting its features.

## SETUP

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### 1. SIM Card and MicroSD Card Installation

The UMIDIGI A9 Pro supports dual SIM cards and a dedicated MicroSD card for expanded storage. Ensure the phone is powered off before inserting or removing cards.

1. Locate the SIM card tray on the side of the device.

2. Insert the SIM ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM cards into the designated slots (SIM 1 and SIM 2) and the MicroSD card into its dedicated slot, ensuring the gold contacts face down.
4. Carefully push the tray back into the phone until it clicks into place.



Image: Illustration of the dual SIM and dedicated MicroSD card slot for installation.

## 2. Initial Power On and Charging

To power on your device, press and hold the power button located on the side until the UMIDIGI logo appears. For initial use, it is recommended to fully charge the device.

- Connect the USB Type-C cable to the charging port at the bottom of the phone.
- Connect the other end of the cable to the power adapter, then plug the adapter into a wall outlet.
- The battery indicator on the screen will show charging status.



Image: Close-up of the phone's bottom, showing the Type-C charging port and 3.5mm earphone jack.

## OPERATING INSTRUCTIONS

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### 1. Basic Navigation

The UMIDIGI A9 Pro features a 6.3-inch FHD+ full screen. Navigate the device using touch gestures:

- **Tap:** Select an item or open an application.
- **Swipe:** Scroll through screens or lists.
- **Pinch:** Zoom in or out on images and web pages.



Image: The UMIDIGI A9 Pro displaying its 6.3-inch FHD+ full screen with penguins on the display.

### 2. Camera Usage

The device is equipped with a 48MP AI Quad Camera system on the rear and a 24MP selfie camera on the front.

- **Rear Camera:** Features a 48MP main camera, 16MP ultra-wide angle camera (120° FOV), 5MP depth camera, and 5MP macro camera. Open the Camera app to select modes like Photo, Video, Portrait, Macro, and Ultra-Wide.
- **Front Camera:** The 24MP front camera is ideal for high-resolution selfies.
- **Night Mode:** Utilize Night Mode for improved photo quality in low-light conditions.



Image: Diagram illustrating the components of the 48MP Quad Camera System on the UMIDIGI A9 Pro.



Image: Visual comparison showing the effect of Night Mode on camera performance in low light.

### 3. Infrared Thermometer 2.0

The UMIDIGI A9 Pro includes a non-contact digital infrared thermometer for body temperature measurement.

- Access the thermometer function via its dedicated shortcut key or the relevant application.

- Point the sensor towards the forehead from a short distance (typically 1-5 cm).
- Follow on-screen instructions to take a reading.



Image: A user measuring body temperature using the phone's infrared thermometer feature.

## 4. Security Features

Unlock your phone using convenient and secure methods:

- **Rear-mounted Fingerprint Unlock:** Register your fingerprints in the Security settings for quick and secure access.
- **Face ID Unlock:** Set up facial recognition for an alternative unlocking method.

## 5. Connectivity

The UMIDIGI A9 Pro supports various connectivity options:

- **Wi-Fi:** Connect to wireless networks for internet access.
- **Bluetooth:** Pair with Bluetooth devices like headphones or speakers.
- **GPS/Glonass/Galileo:** Utilize global navigation satellite systems for location services.
- **4G VoLTE:** Supports global bands and Dual 4G VoLTE for enhanced call quality and network compatibility.



Image: The UMIDIGI A9 Pro highlighting its global band and Dual 4G VoLTE connectivity capabilities.

# MAINTENANCE

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## 1. Cleaning the Device

To keep your phone in optimal condition:

- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- Do not expose the device to excessive moisture.

## 2. Battery Care

The UMIDIGI A9 Pro is equipped with a 4150mAh battery. Follow these guidelines for optimal battery life:

- Avoid extreme temperatures, as they can degrade battery performance.
- Use only the original charger and cable provided with the device.
- Do not leave the phone charging for extended periods after it is fully charged.



Image: Information on the 4150mAh battery capacity and estimated usage times for music, calls, video, and gaming.

## 3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. You can usually find this option in the phone's Settings menu under "System" or "About phone."

# TROUBLESHOOTING

If you encounter issues with your UMIDIGI A9 Pro, refer to the following common solutions:

- **Device not powering on:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If unresponsive, try holding the power button for 10-15 seconds.
- **Poor network signal or no service:** Check if your SIM card is correctly inserted. Verify that airplane mode is off. Try restarting the phone. Contact your network provider to confirm service in your area.
- **Applications crashing or freezing:** Close and reopen the application. Clear the app's cache and data in Settings > Apps. If the issue persists, uninstall and reinstall the app.
- **Battery draining quickly:** Reduce screen brightness, disable unnecessary background apps, turn off Wi-Fi/Bluetooth/GPS when not in use. Check battery usage in Settings to identify power-consuming apps.
- **Camera not working:** Ensure the camera app has necessary permissions. Restart the phone. Clear the camera app's cache and data.
- **Touch screen unresponsive:** Restart the device. If the issue persists across multiple areas of the screen, contact support.

## SPECIFICATIONS

Key technical specifications for the UMIDIGI A9 Pro:

Feature	Specification
Model Name	A9 Pro
Processor	MediaTek Helio P60T Octa-Core (2 GHz)
RAM	6 GB LPDDR4X
Internal Storage	128 GB UFS 2.1 (Expandable up to 256GB via MicroSD)
Display	6.3 Inches FHD+ (2340 x 1080 Resolution)
Rear Camera	48MP Main + 16MP Ultra-Wide + 5MP Depth + 5MP Macro
Front Camera	24MP
Battery Capacity	4150 mAh
Operating System	Android
Connectivity	2G, 3G, 4G, Wi-Fi, Bluetooth, GPS (Glonass, Galileo)
Audio Jack	3.5 mm
Charging Port	USB Type-C
Dimensions	7.2 x 3.94 x 1.93 inches (Package)
Item Weight	15.2 ounces

Image: Benchmark comparison highlighting the performance of the Helio P60 Octa-Core Processor in the UMIDIGI A9 Pro.

## WARRANTY AND SUPPORT

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### 1. Warranty Information

Your UMIDIGI A9 Pro device is covered by a limited manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms, conditions, and duration. The warranty typically covers manufacturing defects under normal use.

### 2. Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact UMIDIGI customer support. You can usually find contact information on the official UMIDIGI website or through the retailer where you purchased the device.

When contacting support, please have your device model (A9 Pro) and purchase information readily available.