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## HP 527pq

# HP 527pq 27-inch WQHD LED Monitor User Manual

Model: 527pq

## INTRODUCTION

The HP 527pq 27-inch WQHD LED Monitor is designed to enhance productivity and provide a comfortable viewing experience. Featuring a 27-inch WQHD (2560 x 1440) resolution IPS panel with a 100 Hz refresh rate, it delivers clear and vibrant visuals with 100% sRGB color accuracy. The monitor offers 4-way adjustability for ergonomic comfort and includes HP Eye Ease technology to reduce blue light without impacting color. Its sleek design features a 3-sided micro-edge bezel, and it supports daisy-chaining with other compatible HP Series 5 Pro USB-C monitors or docks. Constructed with at least 90% recycled plastic content and sustainably sourced packaging, this monitor reflects a commitment to environmental responsibility.

## WHAT'S IN THE Box

Verify that all components are present before proceeding with setup.

- HP Series 5 Pro 27 inch QHD Monitor - 527pq
- DisplayPort Cable
- HDMI Cable
- Warranty Card
- USB Type-B to A Cable
- Quick Setup Poster
- AC Power Cord

## SETUP

### 1. Monitor Assembly

Carefully remove the monitor and stand components from the packaging. Attach the stand base to the stand column, then secure the assembled stand to the back of the monitor until it clicks into place. Ensure all connections are firm.



Figure 1: Front view of the HP 527pq monitor with stand.

## 2. Connecting Cables

Connect the power cord to the monitor and a power outlet. For video input, use either the provided HDMI cable or DisplayPort cable to connect the monitor to your computer's video output port. To enable the integrated USB hub, connect the USB Type-B to A cable from the monitor to an available USB port on your computer.



Figure 2: Rear view of the monitor with connection ports and cable management slot.

Utilize the integrated cable management slot on the stand to organize your cables for a tidy workspace.

### 3. Ergonomic Adjustment

Adjust the monitor's height, tilt, swivel, and pivot to achieve an optimal viewing position. Refer to the Quick Setup Poster for detailed ergonomic guidelines. The monitor's 4-way adjustability helps reduce strain during extended use.



Figure 3: Side view illustrating the monitor's adjustable stand.

## OPERATING INSTRUCTIONS

### Power On/Off

Press the power button, usually located on the bottom right bezel or rear of the monitor, to turn the monitor on or off. The power indicator light will illuminate when the monitor is active.

### On-Screen Display (OSD) Menu

Access the OSD menu by pressing the menu button on the monitor. Use the navigation buttons to browse through options such as brightness, contrast, color settings, and input selection. Press the select button to confirm changes and the exit button to close the menu.

### Input Selection

If you have multiple devices connected, use the OSD menu or a dedicated input select button to switch between HDMI and DisplayPort inputs.

### Display Settings

- **Brightness and Contrast:** Adjust these settings in the OSD menu to suit your viewing environment.

- Color Settings:** The monitor supports 100% sRGB. Fine-tune color temperature and gamma for optimal visual fidelity. HP Progressive White Balance ensures consistent color representation.
- HP Eye Ease:** This feature reduces blue light emissions without affecting color accuracy, contributing to eye comfort during prolonged use. It can be enabled or disabled via the OSD menu.

## MAINTENANCE

### Cleaning the Monitor

- Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a non-abrasive screen cleaner. Avoid using alcohol-based cleaners or harsh chemicals.
- Casing:** Use a soft, dry cloth to clean the monitor casing. Do not spray cleaning solutions directly onto the monitor.
- Always unplug the monitor from the power outlet before cleaning.

### Cable Management

Regularly check and adjust cables routed through the stand's cable management slot to prevent tangles and ensure proper airflow. This helps maintain a clean and organized workspace.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No power	Power cable disconnected or power outlet issue.	Ensure the AC power cord is securely connected to both the monitor and a working power outlet.
No signal on screen	Video cable disconnected or incorrect input selected.	Check that the HDMI or DisplayPort cable is firmly connected to both the monitor and your computer. Select the correct input source via the OSD menu.
Flickering or distorted image	Incorrect resolution or refresh rate settings.	Adjust your computer's display settings to the recommended WQHD (2560 x 1440) resolution and 100 Hz refresh rate.
USB ports not working	USB Type-B to A cable not connected.	Ensure the USB Type-B to A cable is connected from the monitor to your computer to activate the USB hub functionality.

## SPECIFICATIONS

Feature	Detail
Model Number	9D9S0UT#ABA
Screen Size	27 Inches
Resolution	WQHD (2560 x 1440)
Panel Technology	In-plane Switching (IPS) Technology

Feature	Detail
Aspect Ratio	16:9
Refresh Rate	100 Hz
Brightness	350 Nit
Response Time	5 ms
Connectivity	HDMI, DisplayPort, USB Hub
Color	Black
Product Dimensions (LxWxH)	1.8 x 24.1 x 14 inches
Item Weight	10.1 pounds
Manufacturer	Hewlett Packard

## WARRANTY AND SUPPORT

This HP monitor comes with a manufacturer's warranty. Please refer to the included Warranty Card for specific terms, conditions, and duration of your product's warranty. For technical support, service, or additional information, please visit the official HP support website or contact HP customer service. Keep your purchase receipt and product serial number readily available when seeking support.