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EZVIZ CP5

EZVIZ CP5 Connected Video Intercom System User Manual

MODEL: CP5

1. Introduction

This manual provides comprehensive instructions for the installation, operation, and maintenance of your EZVIZ CP5 Connected Video Intercom System. Please read this manual thoroughly before using the product to ensure correct usage and optimal performance. Keep this manual for future reference.

2. Safety Information

- Ensure all electrical connections are made by a qualified professional and comply with local electrical codes.
- Do not expose the device to extreme temperatures, humidity, or direct sunlight.
- Use only the power adapter provided with the system.
- Avoid placing the indoor monitor near sources of strong electromagnetic interference.
- Keep the camera lens clean for clear image quality.

3. Package Contents

Verify that all items listed below are included in your package:

- Monitor
- Monitor Wall Mount
- Monitor Power Adapter
- Intercom Panel
- Drilling Template (for Monitor)
- Drilling Template (for Intercom Panel)
- Name Card (x2)

- Screwdriver
- RFID Badges (x2)
- Screw Kit (x2)
- Wires and Wire Connectors
- DC 24V Power Plug Connector Cable
- Regulatory Information Documents (x2)
- Quick Start Guide

4. Setup

4.1 Physical Installation

The EZVIZ CP5 supports both 2-wire and 4-wire installation systems. Use the provided drilling templates to accurately position and mount the intercom panel and indoor monitor. Ensure all wiring connections are secure before powering on the system.



Figure 1: Overview of the EZVIZ CP5 system components and their placement.

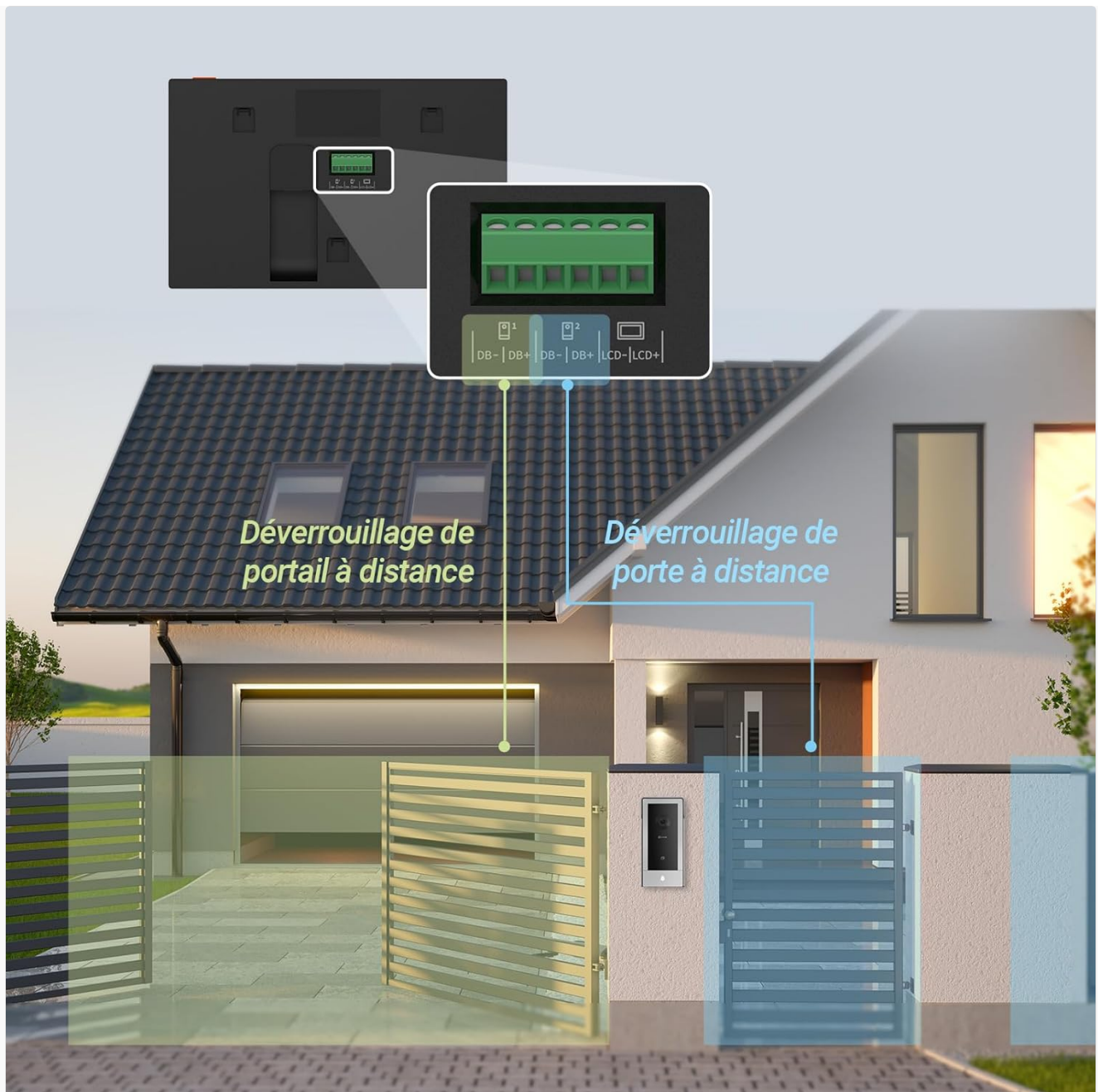


Figure 2: Wiring connections for the EZVIZ CP5 intercom system.

4.2 Network Connection

The indoor monitor can connect to your home network via dual-band Wi-Fi (2.4 GHz or 5 GHz) for stable and fast communication. Follow the on-screen prompts on the monitor to connect to your preferred Wi-Fi network.

Prend en charge le Wi-Fi double bande 6 (2,4/5 GHz)



Figure 3: Dual-band Wi-Fi connectivity for the indoor monitor.

4.3 App Setup

Download the EZVIZ app from your mobile device's app store. Create an account or log in, then follow the in-app instructions to add your CP5 system. This enables remote access and control features.

5. Operating Instructions

5.1 Monitor Functions

The 7-inch touch monitor serves as the central control unit. It allows you to view visitors, communicate with them, and manage system settings. When a visitor presses the doorbell, the monitor automatically activates and rings.

Un écran tactile tout-en-un pour communiquer et contrôler



Figure 4: Interacting with the touch screen monitor.

5.2 Door/Gate Unlocking

The CP5 system offers multiple methods for unlocking your door or gate:

- **RFID Badges:** Use the included RFID badges by tapping them on the intercom panel.
- **Indoor Monitor:** Unlock directly from the 7-inch touch monitor.
- **EZVIZ App:** Remotely unlock your door or gate using the EZVIZ mobile application.

Gérez votre porte facilement, même à distance

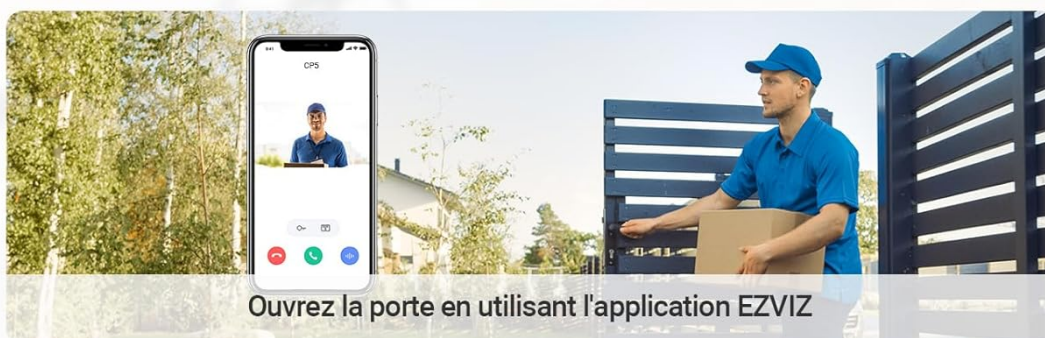
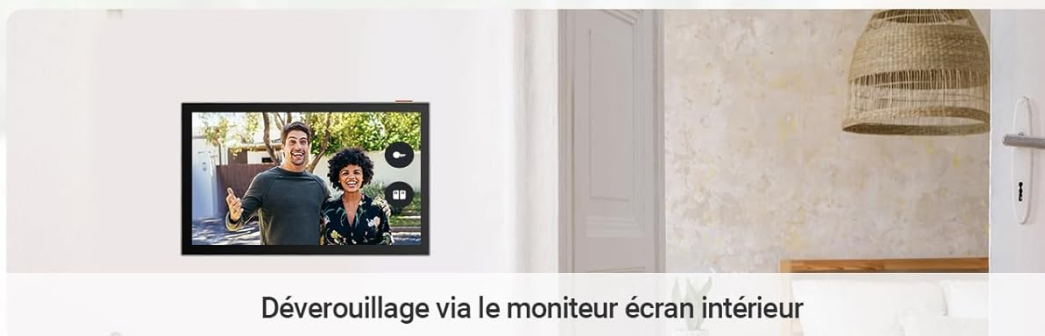


Figure 5: Various methods for unlocking doors and gates.

Conversation bidirectionnelle et changement de voix



Merci, veuillez laisser cela
à l'extérieur de la porte.

Bonjour, vous avez une livraison.



Figure 6: Remote gate and door unlocking capabilities.

5.3 Two-Way Audio & Voice Changer

Engage in clear two-way communication with visitors through the intercom panel and indoor monitor or via the EZVIZ app. For added privacy, activate the voice changer feature when speaking to unfamiliar individuals.

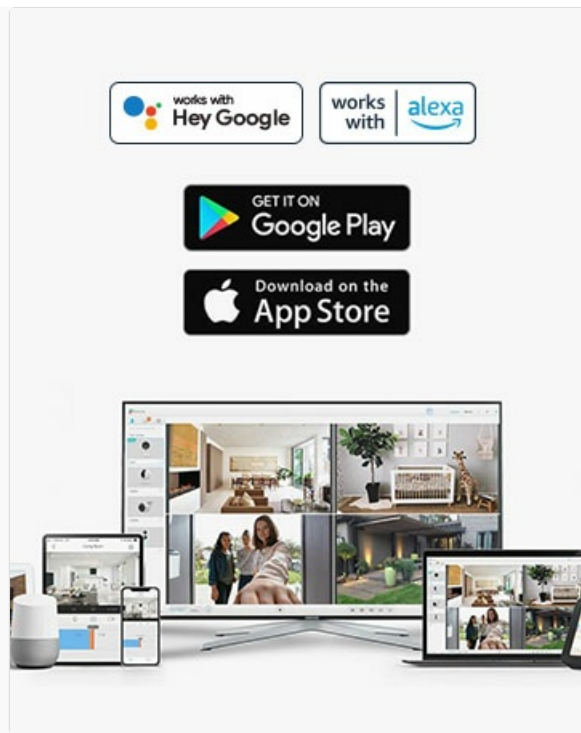


Figure 7: Two-way audio communication with voice changer feature.

5.4 Video Monitoring

The intercom panel features a 1080P camera with a 134° viewing angle, providing a wide and clear view of your doorstep. It also includes infrared night vision for visibility up to 5 meters in low-light conditions.

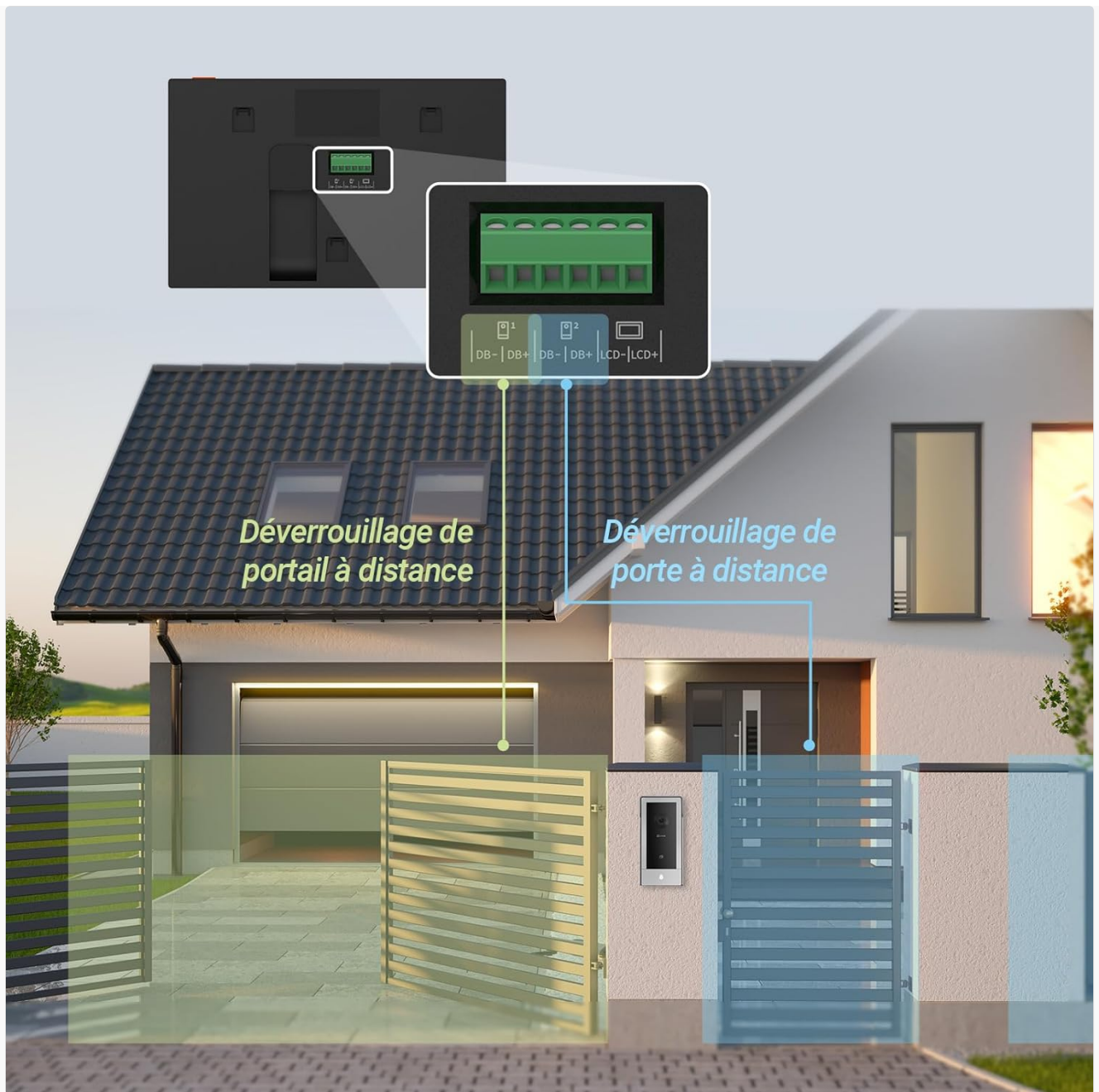


Figure 8: 1080P video resolution and night vision capabilities.

Angle de vision de surveillance de 134°



Figure 9: 134-degree wide viewing angle.

5.5 Human Detection

The system incorporates smart human detection to minimize false alarms, notifying you only when a person is detected at your door.

6. Maintenance

To ensure the longevity and optimal performance of your EZVIZ CP5 system, regular maintenance is recommended:

- **Cleaning:** Gently wipe the indoor monitor screen and the outdoor intercom panel's camera lens with a soft, damp cloth. Avoid abrasive cleaners.
- **Weather Resistance:** The outdoor intercom panel is designed to be weather-resistant, but extreme conditions may affect performance. Ensure it is securely mounted to withstand environmental elements.

Conception résistante aux intempéries



Figure 10: Weather-resistant design of the outdoor intercom panel.

7. Troubleshooting

If you encounter issues with your EZVIZ CP5 system, refer to the following common problems and solutions:

- **No Image on Monitor:** Check power connections to both the intercom panel and the indoor monitor. Verify that the wiring between the two units is correctly installed and secure.
- **No Sound During Communication:** Ensure microphone and speaker settings are enabled on the monitor and within the EZVIZ app. Check for any physical obstructions on the intercom panel's microphone or speaker.
- **Remote Unlock Not Working:** Confirm that the system is connected to Wi-Fi and the EZVIZ app is properly configured. Check the wiring to your door/gate lock mechanism.
- **Poor Wi-Fi Connectivity:** Ensure the indoor monitor is within range of your Wi-Fi router. Consider repositioning the router or using a Wi-Fi extender if necessary.
- **RFID Badges Not Working:** Ensure the badges are correctly registered with the system. Try tapping the badge firmly against the RFID reader area on the intercom panel.

For more detailed troubleshooting or persistent issues, consult the EZVIZ app's help section or visit the official EZVIZ support website.

8. Specifications

Feature	Specification
Brand	EZVIZ
Model Name	CP5
Item Model Number	CP5
Product Dimensions (L x W x H)	10 x 5 x 5 cm; 1.47 kilograms
Quantity of Items	1
Connectivity Technology	Wireless
Special Features	Two-way audio
Battery Type	1 Lithium-ion - included
Battery(ies) Included	Yes
Battery(ies) Required	No
Recommended Product Uses	Outdoor security
Included Components	Monitor, Monitor Wall Mount, Monitor Power Adapter, Intercom Panel, Drilling Template (Monitor), Drilling Template (Intercom Panel), Name Card (x2), Screwdriver, RFID Badges (x2), Screw Kit (x2), Wires and Wire Connectors, DC 24V Power Plug Connector Cable, Regulatory Information Documents (x2), Quick Start Guide

9. Warranty Information

For detailed warranty information regarding your EZVIZ CP5 Connected Video Intercom System, please refer to the warranty card included in your product packaging or visit the official EZVIZ website. Warranty terms and conditions may vary by region.

10. Support

If you require further assistance or have questions not covered in this manual, please contact EZVIZ customer support. You can find contact information and additional resources on the official EZVIZ website: www.ezviz.com.

