TOZO T13064

TOZO OpenEarRing True Open Ear Headphones User Manual

Model: T13064
Brand: TOZO

Introduction

This user manual provides detailed instructions for the TOZO OpenEarRing True Open Ear Headphones. Please read this manual thoroughly before using the product to ensure proper operation and to maximize your listening experience. Keep this manual for future reference.



Figure 1: TOZO OpenEarRing True Open Ear Headphones and Charging Case.

What's in the Box

- TOZO OpenEarRing Earbuds
- Wireless Charging Case
- User Manual & Quick Guide
- USB-C® (A to C) cable (20")

Product Overview

The TOZO OpenEarRing headphones are designed for comfort and awareness, allowing you to enjoy audio while remaining connected to your surroundings. They feature a lightweight, clip-on design and advanced audio technology.

Comfort and Design

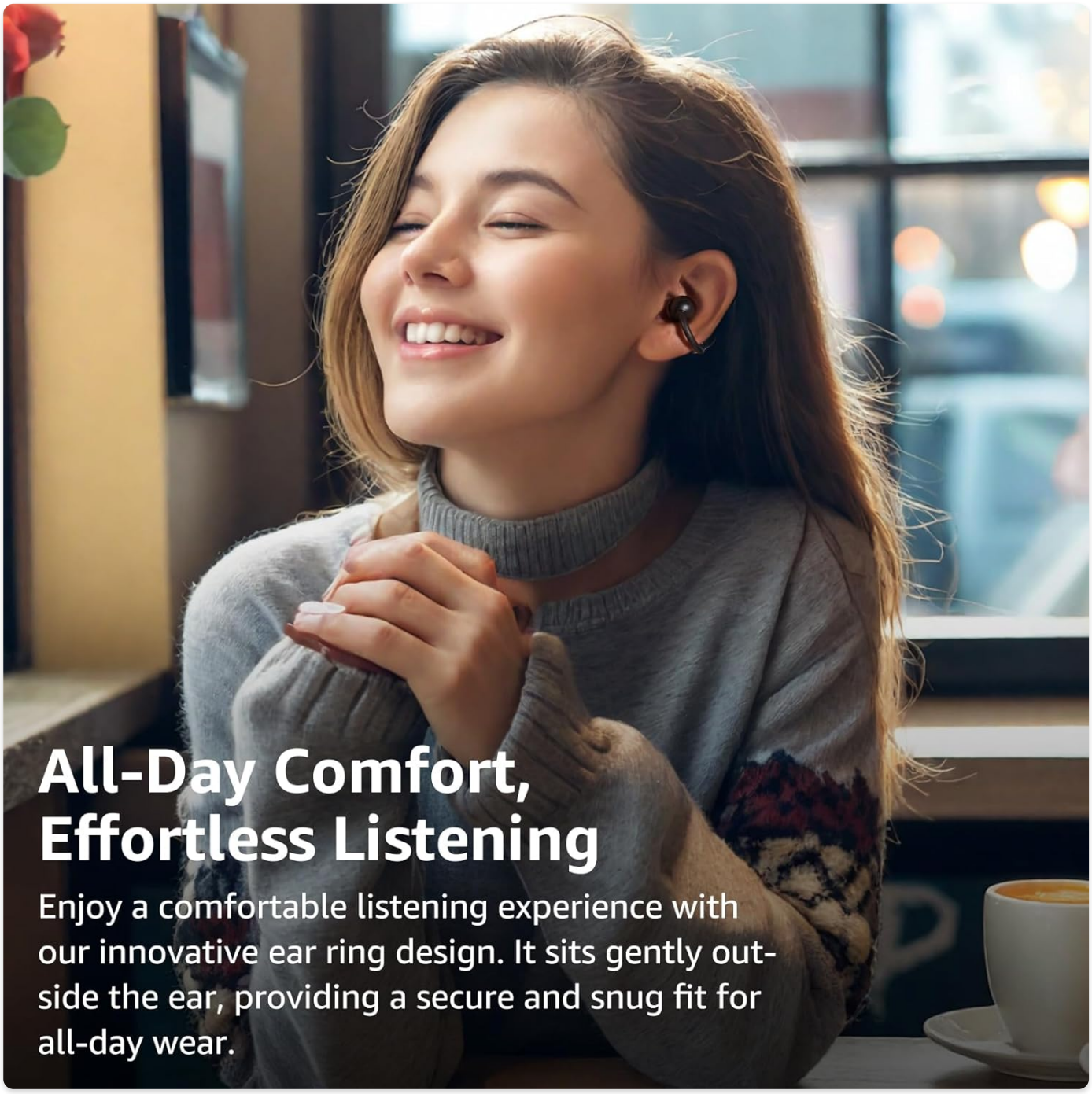


Figure 2: The OpenEarRing design provides all-day comfort and effortless listening.

Each earbud weighs only 5.1g, ensuring a lightweight and pressure-free experience. The secure clip-on design is crafted from high-resilience, skin-friendly silicone material, preventing irritation even during prolonged wear.



Figure 3: Feather-light construction ensures lasting comfort.

Battery and Charging Case

The charging case features a smart digital display, showing the battery percentage of the case and the charge status of each earbud. The earbuds offer up to 10 hours of playback on a single charge, with the charging case providing an additional 30 hours, totaling 40 hours of playtime.



Figure 4: SmartPow Technology with HD digital display on the charging case.



Figure 5: Enjoy up to 40 hours of total playtime with the charging case.

Audio Quality

Experience captivating sound with powerful bass, crisp vocals, and clear highs. The headphones are equipped with dynamic drivers to bring your favorite tracks to life.



Figure 6: Internal structure for captivating sound and powerful bass.

Adaptability and Safety

The open-ear design allows you to stay aware of your surroundings, making them ideal for various activities such as driving, exercising, or running. The headphones seamlessly adapt to your environment.

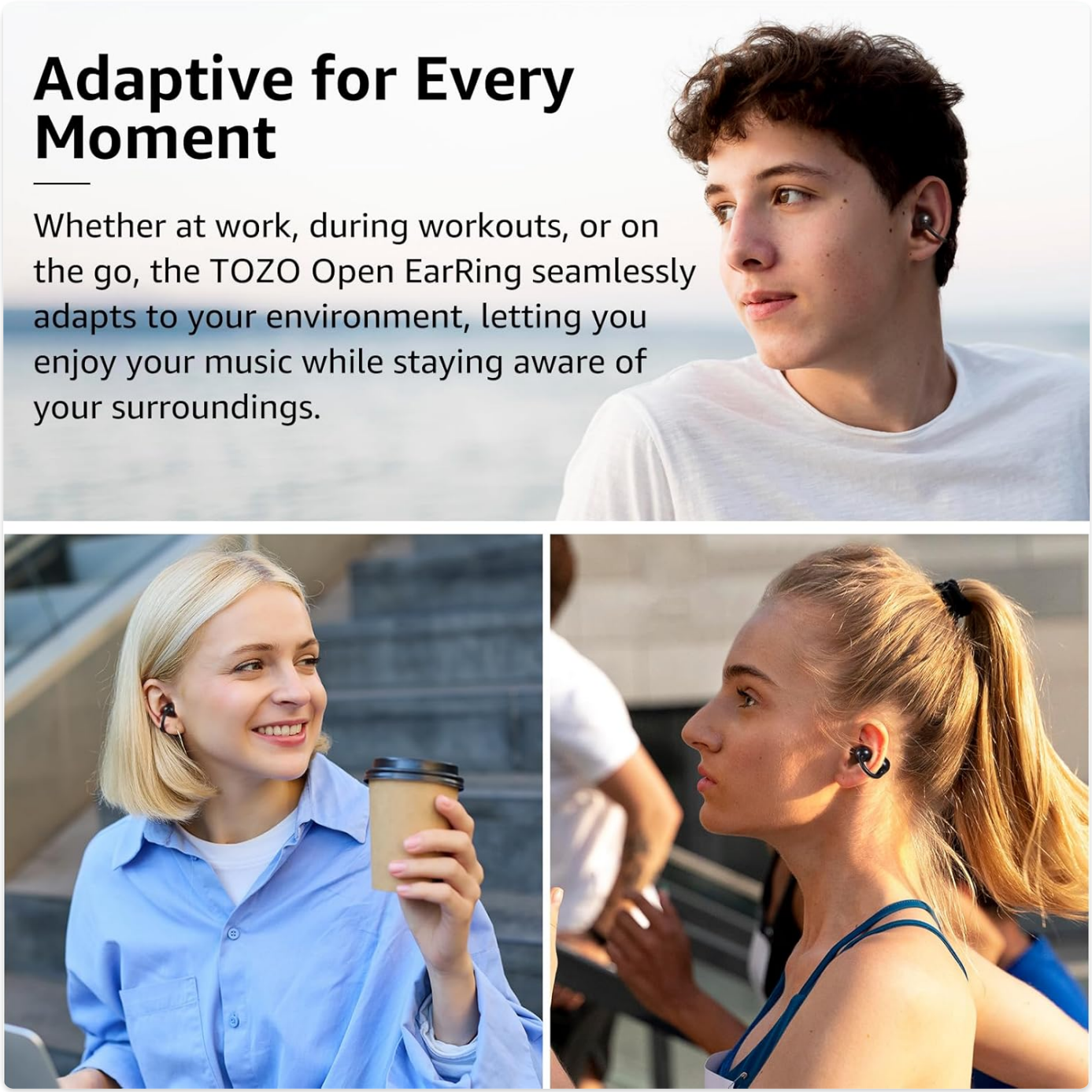


Figure 7: Adaptive design for work, workouts, and on-the-go use.

Setup

1. Charging the Earbuds and Case

1. Place the earbuds into the charging case. Ensure they are properly seated.
2. Connect the USB-C charging cable to the charging port on the case and a power source.
3. The digital display on the case will show the charging status. A full charge is indicated when the display shows 100% and the earbud indicators are solid.

2. Pairing with Your Device

1. Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing light on the earbuds.
2. On your device (smartphone, tablet, laptop), go to Bluetooth settings.

3. Search for "TOZO OpenEarRing" in the list of available devices.
4. Select "TOZO OpenEarRing" to connect. Once connected, a voice prompt will confirm the connection, and the earbud lights will turn off.

3. TOZO APP Setup

Download the TOZO APP from your device's app store. The app allows you to customize your listening experience, including EQ modes.

1. Install and open the TOZO APP.
2. Ensure your OpenEarRing headphones are connected via Bluetooth.
3. The app should automatically detect your headphones. Follow any on-screen prompts to complete the setup within the app.

Operating Instructions

Touch Controls

The TOZO OpenEarRing features simple touch controls on the earbuds. The touch sensor is located on the outer surface of each earbud.

Action	Left Earbud	Right Earbud
Play/Pause	Single Tap	Single Tap
Next Track	Double Tap	Double Tap
Previous Track	Triple Tap	Triple Tap
Answer/End Call	Single Tap	Single Tap
Reject Call	Long Press (2s)	Long Press (2s)
Activate Voice Assistant	Long Press (2s)	Long Press (2s)

Customizing EQ with TOZO APP

Use the TOZO APP to personalize your audio experience. You can select from various preset EQ modes (e.g., jazz, blues, classical) or create your own custom equalization settings to match your preferences.

1. Open the TOZO APP on your connected device.
2. Navigate to the EQ settings section.
3. Choose a preset or adjust the frequency bands manually to create a custom sound profile.
4. Save your preferred settings.

Maintenance

Cleaning

- Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- For stubborn dirt, slightly dampen the cloth with water and wipe gently. Avoid using harsh chemicals or abrasive materials.
- Ensure charging contacts on both earbuds and case are clean and dry to maintain proper charging.

Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store the product in a cool, dry place, away from extreme temperatures and direct sunlight.

Water Resistance (IPX5)

The TOZO OpenEarRing headphones are built with a protective nano-coating, offering IPX5 water resistance. This means they are resistant to splashes and sweat, making them suitable for workouts and outdoor activities. However, they are not designed for submersion in water.



Figure 8: IPX5 water resistance protects against sweat and rain.



Figure 9: The earbuds and case are designed to withstand splashes.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Earbuds not pairing	Out of range, low battery, or previously paired.	Ensure earbuds are charged. Place them back in the case, close, then reopen. Turn off and on Bluetooth on your device. Forget the device in Bluetooth settings and re-pair.
No sound from one earbud	Low battery, not connected, or earbud issue.	Ensure both earbuds are charged. Place both back in the case, close, then reopen. Re-pair the earbuds.
Charging case not charging	Cable issue, power source issue, or dirty contacts.	Try a different USB-C cable and power adapter. Ensure the charging port is clean.
Touch controls unresponsive	Earbuds not properly worn, or temporary glitch.	Adjust earbuds for a secure fit. Restart earbuds by placing them in the case and taking them out.
Poor sound quality	Distance from device, interference, or EQ settings.	Move closer to your device. Avoid areas with strong Wi-Fi or other wireless interference. Adjust EQ settings in the TOZO APP.

Specifications

- **Model Name:** TOZO OpenEarRing
- **Model Number:** T13064
- **Connectivity Technology:** Wireless (Bluetooth 5.4)
- **Bluetooth Range:** 20 Meters
- **Ear Placement:** Open Ear
- **Item Weight (Earbuds):** 5.1g (per earbud)
- **Total Item Weight:** 37.7 Grams (1.33 ounces)
- **Battery Life (Earbuds):** Up to 10 Hours (single charge)
- **Total Playtime (with Case):** Up to 40 Hours
- **Charging Time (Case):** 1.8 Hours
- **Water Resistance Level:** IPX5 (Waterproof)
- **Audio Driver Type:** Dynamic Driver
- **Audio Driver Size:** 10 Millimeters
- **Frequency Response:** 20 Hz - 20,000 Hz
- **Impedance:** 32 Ohm
- **Sensitivity:** 85 dB
- **Control Type:** Touch Control, App Control
- **Compatible Devices:** iOS/Android mobile phones, tablets, laptops, and other Bluetooth devices
- **Product Dimensions:** 3.58 x 3.5 x 1.22 inches

Warranty and Support

Warranty Information

TOZO OpenEarRing True Open Ear Headphones come with an 18-month warranty from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use. Please retain your proof of purchase for warranty claims.

Customer Support

For any questions, technical assistance, or warranty claims, please contact TOZO customer support through the official TOZO website or the contact information provided in your product packaging. You can also visit the TOZO Store on Amazon for more information and support resources.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question