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Dragon Touch Classic 32

Dragon Touch Classic 32 Digital Picture Frame User Manual

Model: Classic 32

1. INTRODUCTION

Thank you for choosing the Dragon Touch Classic 32 Digital Picture Frame. This manual provides essential information for setting up, operating, and maintaining your new device. The Classic 32 is a 32-inch Wi-Fi enabled digital photo frame designed to display your cherished photos and videos with ease. Featuring 64GB of internal storage, dual-band Wi-Fi (2.4G+5G), and remote control operation, it offers multiple ways to share memories with family and friends through the Vphoto app, email, or cloud services. Please read this manual thoroughly before use to ensure optimal performance and longevity of your product.

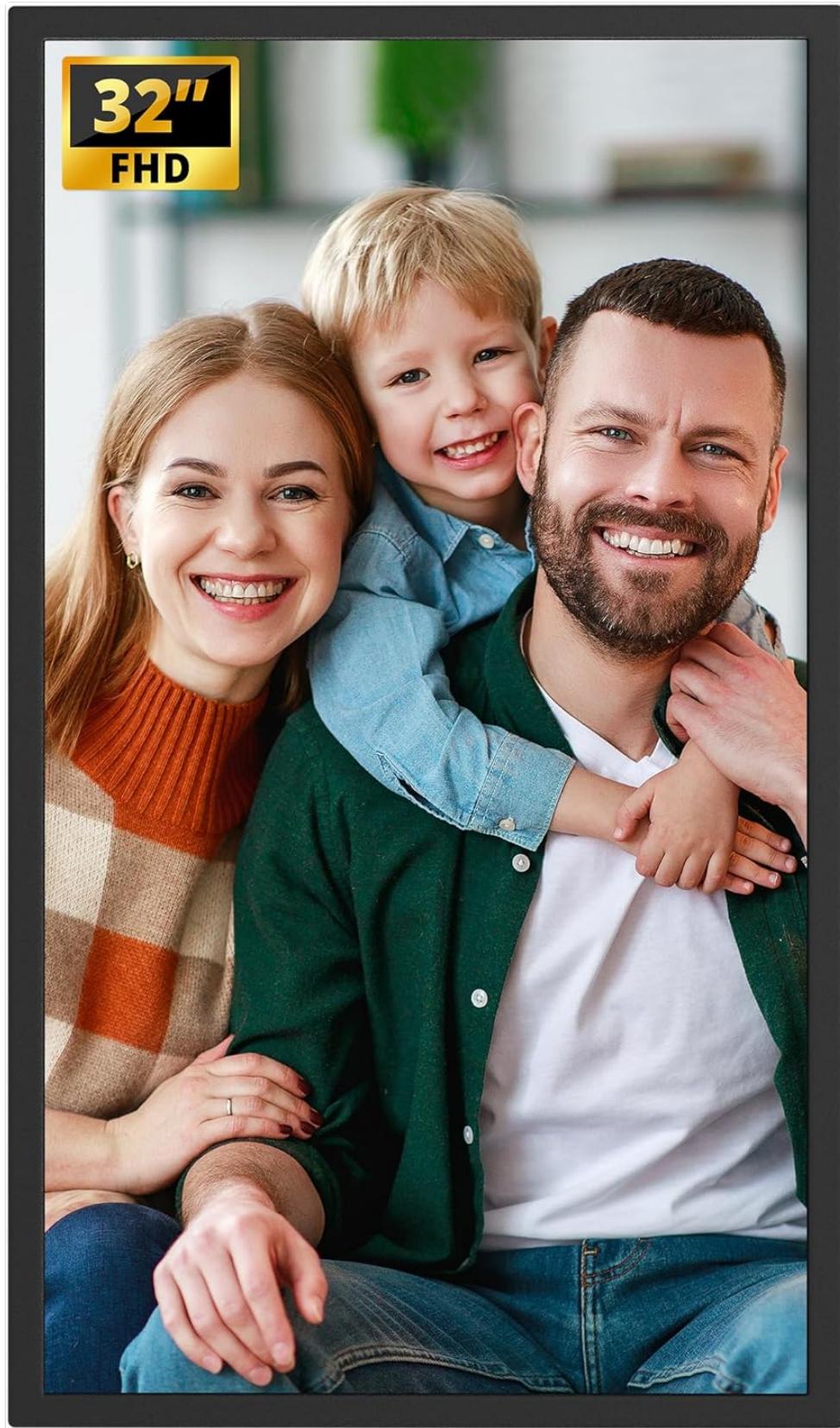


Image: The Dragon Touch Classic 32 Digital Picture Frame, a large black frame displaying a vibrant image.

2. SAFETY INFORMATION

- **Power Supply:** Use only the provided power adapter. Using an unauthorized adapter may damage the device and void the warranty.

- **Placement:** Place the frame on a stable, flat surface or mount it securely on a wall. Avoid placing it in direct sunlight, near heat sources, or in areas with high humidity.
- **Ventilation:** Ensure adequate ventilation around the frame. Do not block ventilation openings.
- **Cleaning:** Disconnect the power before cleaning. Use a soft, dry cloth. Do not use liquid cleaners or aerosols.
- **Water Exposure:** Keep the device away from water or other liquids.
- **Servicing:** Do not attempt to disassemble or repair the device yourself. Refer all servicing to qualified personnel.

3. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- 1 x Dragon Touch Classic 32 Digital Picture Frame
- 1 x Remote Control
- 1 x Power Adapter
- 1 x Stand
- 2 x Screws for mounting
- 1 x Screwdriver
- 1 x User Manual

Package Contents



Image: A visual representation of the Dragon Touch Classic 32 package contents, including the frame, remote, power adapter, stand, mounting screws, screwdriver, and user manual.

4. PRODUCT OVERVIEW

The Dragon Touch Classic 32 features a large display and intuitive controls. Familiarize yourself with the frame's

components:

- **Front:** 32-inch non-touchscreen display.
- **Back:** Power port, USB-A port, USB-C port, TF card slot, mounting holes.
- **Remote Control:** Used for navigation, settings adjustment, and media playback.

Born for Art Embracing the Beauty of Creativity



Image: The Dragon Touch Classic 32 Digital Picture Frame positioned on its included stand, showcasing the large display.

Share Anytime Anywhere with Vphoto



Image: The rear of the Dragon Touch Classic 32 Digital Picture Frame, highlighting the various ports (USB-A, USB-C, TF card slot) and wall-mounting points.

5. SETUP

Follow these steps to set up your Dragon Touch Classic 32 Digital Picture Frame:

1. Step 1: Power On

Connect the power adapter to the frame's power port and then plug it into a wall outlet. The frame will automatically power on.

2. Step 2: Connect to Wi-Fi

Using the remote control, navigate through the on-screen menu to select your Wi-Fi network (supports 2.4G and 5G) and enter the password.

3. Step 3: Install Vphoto App

Download the "Vphoto" app from your smartphone's app store (available for iOS and Android).

4. Step 4: Pair Frame with App

Open the Vphoto app, create an account, and follow the in-app instructions to pair your frame. You will typically receive a unique code on your frame to enter into the app for secure connection.

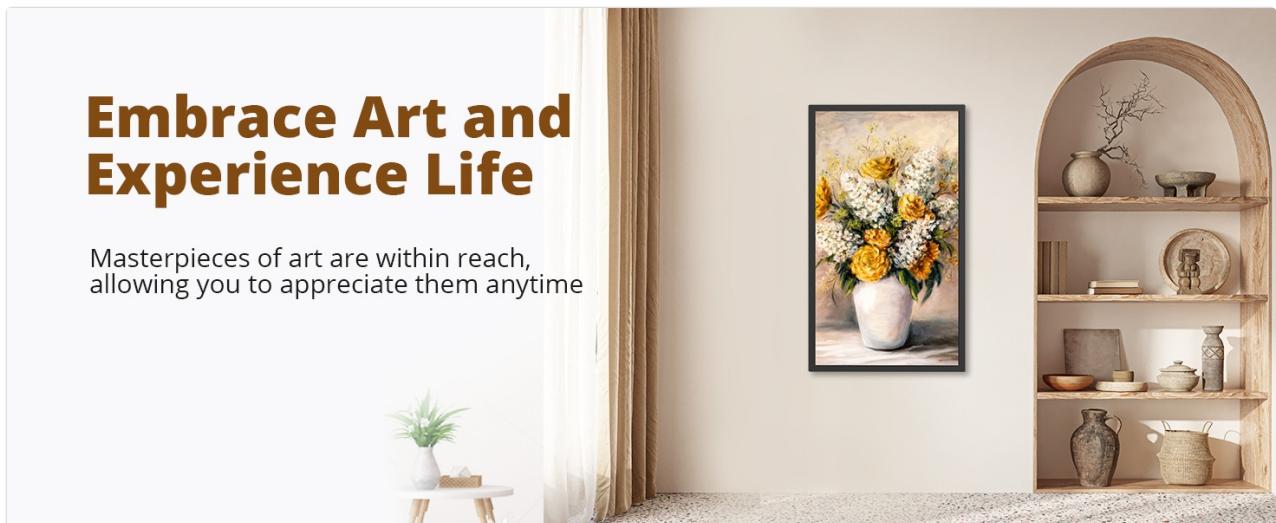


Image: A visual guide to the initial setup process, showing the frame, a smartphone with the Vphoto app, and arrows indicating the flow from Wi-Fi connection to photo upload.

6. OPERATING THE DIGITAL PICTURE FRAME

6.1 Uploading Photos and Videos

You have several options for uploading media to your frame:

- **Vphoto App:** The primary method for sharing. Select photos/videos from your phone and send them directly to the frame via the app.
- **Email:** Send photos to the unique email address assigned to your frame (found in the frame's settings).
- **TF Card:** Insert a TF (MicroSD) card (up to 64GB, not included) into the designated slot to display media directly or transfer to internal storage.
- **USB Drive:** Connect a USB drive to the USB-A port to display media directly or transfer to internal storage.



Image: An illustration detailing the four available methods for uploading photos to the frame: via the Vphoto App, email, TF card, and USB drive.

6.2 Using the Remote Control

The included remote control allows you to navigate menus, adjust settings, and control media playback. Point the remote directly at the frame's sensor for best response.

6.3 Display Modes and Settings

The frame supports various display options:

- **Slideshow:** Customize transition effects, display duration, and order of photos.
- **Video Playback:** Play videos uploaded to the frame. Note that photos and videos are displayed separately; you cannot mix them in a single slideshow.
- **Auto-Rotate:** The frame automatically adjusts the display orientation based on its physical position (landscape or portrait).
- **Additional Features:** Access settings for brightness, sleep mode, time/date, and weather display.



Image: A set of icons illustrating the frame's functionalities, including video, weather, music, calendar, clock, and Wi-Fi.

6.4 Multi-User Sharing

The Vphoto app allows multiple users to send photos to a single frame. Share the frame's unique code with family and friends, and they can contribute their own memories from anywhere in the world.



Image: A smartphone displaying the Vphoto app, with photos being wirelessly sent to the digital picture frame, symbolizing easy sharing from anywhere.

7. MAINTENANCE

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water, then wipe dry immediately. Avoid harsh chemicals.
- **Software Updates:** The frame may receive periodic software updates to improve performance and add features. Ensure your frame is connected to Wi-Fi to receive these updates. Follow on-screen prompts for installation.
- **Storage Management:** Periodically review your stored photos and videos. You can export received media to a TF card or USB drive to manage internal storage.

8. TROUBLESHOOTING

If you encounter issues with your Dragon Touch Classic 32, refer to the following common problems and solutions:

Problem	Solution
Frame does not power on.	Ensure the power adapter is securely connected to both the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi.	Verify your Wi-Fi password. Ensure the frame is within range of your router. Restart your router and the frame. The frame supports both 2.4G and 5G networks.
Photos/videos are not appearing on the frame.	Check your Wi-Fi connection. Ensure the Vphoto app is correctly paired and photos have been successfully uploaded. Verify the file formats are supported (JPEG, PNG for photos; MP4 for videos).
Remote control is not working.	Check the battery in the remote control and replace if necessary. Ensure there are no obstructions between the remote and the frame's sensor.
Frame freezes or crashes periodically.	Restart the frame by unplugging and re-plugging the power adapter. Ensure the frame's software is up to date. If the issue persists, contact customer support.

9. SPECIFICATIONS

Feature	Detail
Model Number	Classic 32

Feature	Detail
Screen Size	32 Inches
Resolution	1080p
Internal Storage	64GB
External Storage	Supports TF card (Max 64GB), USB drive
Connectivity	Wi-Fi (2.4G & 5G)
Control Method	Remote Control (Not Touchscreen)
Compatible Devices	Smartphone (via Vphoto App)
Product Dimensions	37.8 x 20.2 x 0.99 inches
Item Weight	20.3 pounds
Manufacturer	Dragon Touch

10. WARRANTY AND SUPPORT

Dragon Touch products are designed for reliability and performance. This product comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included in your package or visit the official Dragon Touch website.

If you require technical assistance, troubleshooting, or have questions about your product, please contact Dragon Touch customer support through their official website or the contact information provided in your warranty documentation. Please have your model number (Classic 32) and purchase details ready when contacting support.

Official Product Video

Your browser does not support the video tag.

Video: An official product demonstration video showcasing the features and usage of the Dragon Touch Classic 32 Digital Picture Frame.

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For the latest information and support, please visit the official Dragon Touch website.