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X88 X96QPROPLUS-64G

X96Q PRO+ Android 14.0 TV Box User Manual

Model: X96QPROPLUS-64G | Brand: X88

Introduction

This manual provides comprehensive instructions for setting up, operating, and maintaining your X96Q PRO+ Android 14.0 TV Box. Designed for optimal performance and user experience, this device offers advanced features for streaming, gaming, and multimedia consumption. Please read this manual carefully before using the product to ensure proper functionality and safety.

What's in the Box

Verify that all items are present in the package:

- X96Q PRO+ Android TV Box
- HD Cable
- Remote Control
- AC Power Adapter
- User Guide (this manual)



Image showing the X96Q PRO+ Android TV Box, HD cable, remote control, AC adapter, and user guide, representing the package contents.

Setup Guide

Follow these steps to set up your X96Q PRO+ Android TV Box:

1. **Connect to TV:** Connect one end of the provided HD cable to the HD port on the TV Box and the other end to an available HDMI input on your television.



Detailed view of the X96Q PRO+ Android TV Box's various ports, including HD, Ethernet, USB 2.0, USB 3.0, DC/5V, Optical, and Audio ports, along with dimensions.

2. **Connect Power:** Plug the AC power adapter into the DC/5V port on the TV Box and then into a wall outlet. The device will power on automatically.
3. **Connect to Internet:**
    - **Wi-Fi:** Once the device boots up, navigate to Settings > Network & Internet > Wi-Fi, select your network, and enter the password.
    - **Ethernet:** For a wired connection, connect an Ethernet cable from your router to the Ethernet port on the TV Box.
4. **Initial Setup:** Follow the on-screen prompts to complete the initial setup, including language selection, Google account login, and time zone settings.



Visual guide illustrating the three simple steps for setting up the TV box: connecting it to the TV, connecting to the internet, and beginning to stream content.

Operating Instructions

Basic Navigation

Use the provided remote control to navigate the Android TV interface. The directional pad allows you to move between icons, and the 'OK' button confirms selections. The 'Back' button returns to the previous screen, and the 'Home' button takes you to the main menu.



The X96Q PRO+ Android TV Box shown alongside its included remote control, highlighting the primary components of the system.

Key Features

- **Android 14.0 OS:** Experience the latest Android system with improved security and performance. The 64-bit OS ensures compatibility with high-performance applications.



An illustration of the X96Q PRO+ TV Box running Android 14, emphasizing its compatibility with a wide range of applications compared to older Android versions.

- **High Performance:** Powered by the Allwinner H728 Octa-core ARM Cortex A55 CPU and Mali G57-MC1 GPU, ensuring smooth operation for software, video, games, and applications.



A visual representation of the Allwinner H728 CPU, highlighting its octa-core ARM Cortex A55 architecture and Mali G57 GPU, indicating high performance and low power consumption.

- **Storage:** Comes with 4GB RAM and 64GB ROM. Storage can be expanded up to 64GB via TF card or USB hard drive.
- **Connectivity:** Supports Dual-WIFI (2.4G/5G) and 1000Mbps Ethernet LAN for stable and fast internet. Bluetooth 5.x allows connection to wireless devices like keyboards, mice, and speakers.



An image illustrating the speed advantage of WiFi6 technology over WiFi5, indicating 55% faster performance for the X96Q PRO+ TV Box.

- **Mirroring Cast:** Supports multi-screen interaction (DLNA, Miracast) to cast videos and photos from mobile phones or tablets to your TV.



An image demonstrating the multi-screen interaction capabilities of the TV box, including Airplay, DLNA, and Miracast, allowing content sharing from mobile devices to the TV.

- **USB Ports:** Features 1x USB 2.0 and 1x USB 3.0 for convenient peripheral connection and high-speed data transfer.
- **8K AV1 Decoding & 3D Support:** Enjoy stunning 4K/8K H.265 ultra-high-definition content and immersive 3D movies.



An image depicting a user enjoying a 3D gaming experience on a TV connected to the X96Q PRO+ TV Box, highlighting its powerful 3D display capabilities.



An image showcasing multiple use cases for the X96Q PRO+ TV Box, including watching movies, conducting working conferences, sharing music, casting screens, and playing games.

Product Overview Video

Your browser does not support the video tag.

This video provides a brief overview of the X96Q PRO+ Android 14 TV Box, showcasing its design, ports, internal chip (H728), and user interface, along with its 8K resolution and connectivity features.

Maintenance

- Keep the device in a dry, well-ventilated area, away from direct sunlight and heat sources.
- Clean the exterior with a soft, dry cloth. Do not use liquid cleaners or aerosols.
- Avoid blocking ventilation openings to prevent overheating.
- Regularly check for and install system updates to ensure optimal performance and security.

Troubleshooting

Problem	Possible Cause	Solution
No display on TV	HD cable loose or damaged; Incorrect TV input selected; Power issue.	Check HD cable connections; Select correct HDMI input on TV; Ensure power adapter is securely connected and device is on.
Remote control not working	Batteries low or incorrectly inserted; Obstruction between remote and device.	Replace batteries; Ensure line of sight to the TV Box's IR receiver.
Slow performance or freezing	Too many apps running in background; Insufficient storage; Network issues.	Close unused apps; Clear cache; Check internet connection speed; Consider adding external storage.
Cannot connect to Wi-Fi	Incorrect password; Router too far; Router issues.	Verify Wi-Fi password; Move device closer to router or use Ethernet; Restart router.

Specifications

Feature	Detail
Operating System	Android 14.0 (64-bit)
Processor	Allwinner H728 Octa-core ARM Cortex A55
GPU	Mali G57-MC1
RAM	4GB
ROM	64GB (Expandable via TF card/USB)
Wi-Fi	Dual-band 2.4G/5G (WiFi6 / 802.11ax)
Ethernet	10/100/1000Mbps
Bluetooth	BT 5.x
Video Output	8K H.265, 3D Support
USB Ports	1x USB 2.0, 1x USB 3.0
Dimensions	0.46 x 0.29 x 0.13 inches
Weight	9.6 ounces

Warranty and Support

For warranty information and technical support, please refer to the documentation provided with your purchase or contact the manufacturer directly. You can also visit the official X88 website for the latest support resources and FAQs.
This product is verified by Transparency, ensuring authenticity. Each item has a unique code that is verified before shipping.

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