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Suptig RSX438

Suptig Portable Charger User Manual

Model: RSX438 | Brand: Suptig

Introduction

The Suptig Portable Charger is designed to extend the battery life of your action cameras and other digital devices, ensuring you capture every moment without interruption. Its robust, waterproof design makes it ideal for various outdoor activities, from diving to skiing.
This power bank is compatible with a wide range of devices, including:

- GoPro Hero series (Hero 13, Hero 12, Hero 11, Hero 10, Hero 9, Hero 8, Hero 7, Hero 6, Hero 5, Hero 4, Hero 3, Hero 2, GoPro Max, GoPro Fusion)
- DJI Action cameras
- Insta360 action cameras
- Akaso EK7000 and other action cameras
- Mobile phones and other digital products

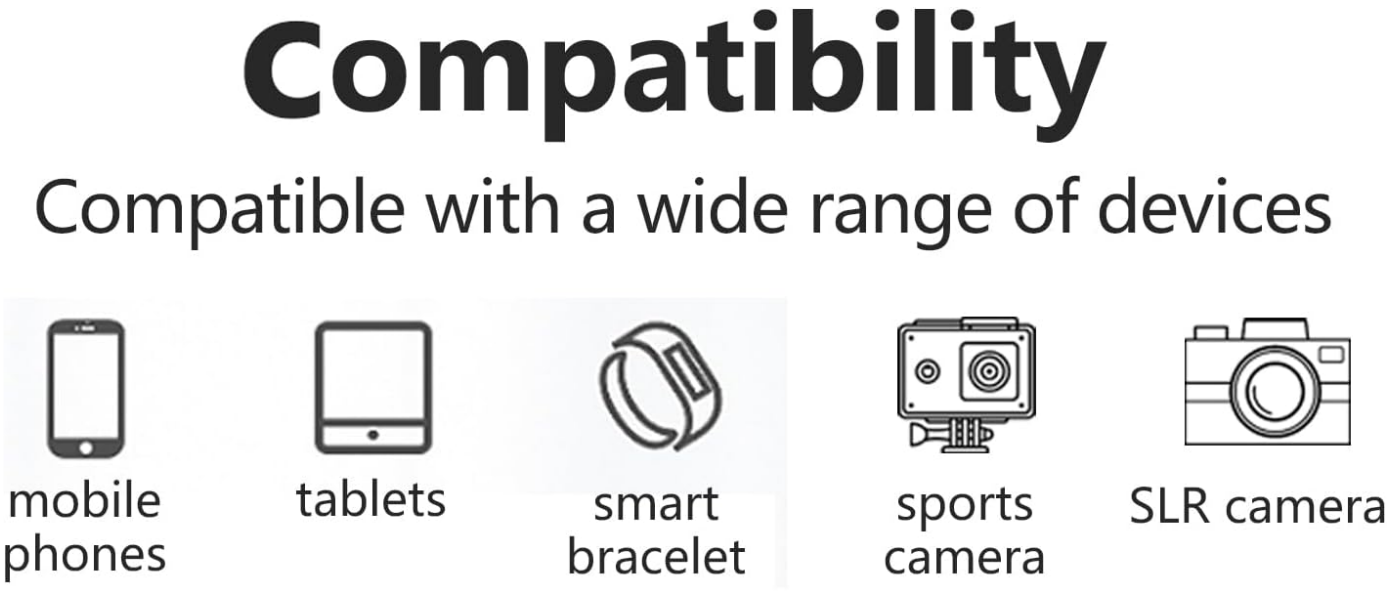




Image: The Suptig Portable Charger is compatible with a wide range of devices, from action cameras to smartphones.

What's Included

Your Suptig Portable Charger package contains the following items:

- 1x Suptig waterproof power bank
- 2x Fast charging cables (Type-C)
- 1x Thumbscrew
- 1x Quick release mount
- 1x Wrench



Image: The Suptig Portable Charger with a GoPro camera attached, demonstrating its primary use.

Setup and Connection

Follow these steps to set up and connect your Suptig Portable Charger:

1. **Identify Ports:** Locate the Type-C input/output port and the USB-A output port on the power bank. The power bank also features an On/Off button and LED indicators for battery status.
2. **Connect Charging Cable:** Use one of the provided fast charging cables. For waterproof charging, ensure you have a dedicated waterproof charging case (not included) for your camera, as the power bank's ports are sealed for water resistance.
3. **Mounting:** The power bank includes standard action camera mounts on both sides. Attach your action camera directly to the top mount using the provided thumbscrew and quick release mount. You can also use the bottom mount to attach the power bank to a tripod or other compatible accessories.
4. **Power On:** Press the On/Off button to activate the power bank. The LED indicators will light up to show the current battery level.



Image: Detailed view of the Suptig Portable Charger's ports and indicators.

Setup Demonstration Video

Video: This video demonstrates how to connect the Suptig Portable Charger to an action camera and shows the power bank's features and accessories.

Operating Instructions

The Suptig Portable Charger is designed for simple and efficient use:

- **Powering Devices:** Once connected to your camera or device, the power bank will automatically begin charging. The LED indicators will show the remaining charge.
- **Fast Charging:** The Type-C and USB-A outputs support fast charging up to 20W max. For optimal charging speed, use a 5V, 3A adapter (not included) with the included Type-C cable to charge the power bank itself.
- **Battery Status:** The four LED lights on the power bank indicate the charge level. Each light represents approximately 25% of the battery capacity.
- **Automatic Shut-off:** The power bank is designed to automatically shut off when the connected device is fully charged or when no device is connected to conserve power.



Image: The Suptig Portable Charger in use, mounted on a car for stable recording.

Maintenance and Care

To ensure the longevity and optimal performance of your Suptig Portable Charger, follow these maintenance guidelines:

- **Waterproof Care:** The power bank is waterproof to 98ft (30 meters). After use in water, especially saltwater, rinse the unit with fresh water and dry thoroughly before storing. Ensure all port covers are securely closed when near water.
- **Material Durability:** Constructed from ultra-durable stainless steel and PC material, the power bank is designed to withstand harsh conditions. Avoid dropping or subjecting the unit to extreme impacts.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures. For long-term storage, charge the battery to about 50% to prolong its lifespan.

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the power bank. Do not use harsh chemicals or abrasive cleaners.



Image: The Suptig Portable Charger is designed for use in wet environments, including underwater.

Troubleshooting

If you encounter issues with your Suptig Portable Charger, try the following solutions:

- **Device Not Charging:**
  - Ensure the power bank is turned on and has sufficient charge (check LED indicators).
  - Verify that the charging cable is securely plugged into both the power bank and your device. A loose connection can prevent charging.

- Try using a different charging cable or a different port on the power bank.
- Confirm your device is compatible with the power bank's output specifications.

- **Slow Charging:**
  - Ensure you are using a fast-charging compatible adapter (5V, 3A recommended) when charging the power bank itself.
  - Check if the cable used supports fast charging.
- **Power Bank Not Turning On:**
  - Charge the power bank fully. If the battery is completely depleted, it may take a few minutes for the LED indicators to light up.
  - Press and hold the On/Off button for a few seconds to ensure it's properly activated.

Specifications

Feature	Detail
Model Number	RSX438
Product Dimensions	3.2 x 1.7 x 2.2 inches (82mm x 41mm x 33mm)
Item Weight	6.9 ounces (195 Grams)
Battery Capacity	4500mA Lithium Battery
Waterproof Depth	98ft (30 meters)
Type-C Input	5V 3A; 9V 2.22A; 12V 1.67A
Type-C Output	5V 3A; 9V 2.22A; 12V 1.67A (20W max)
USB-A Output	5V 3A; 9V 2.22A; 12V 1.67A (20W max)
Full Charge Time	Approx. 2.5 hours (with 5V, 3A adapter)
Safety Certifications	CE, FCC, UKCA, UL, PSE
Material	Stainless Steel and PC
Color	Black

Warranty and Support

For warranty information or technical support, please refer to the product packaging or contact Suptig customer service directly. Specific warranty terms and contact details may vary by region and purchase location.

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