

HP 17-DA000

HP Envy 17-DA000 Laptop User Manual

Model: 17-DA000

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP Envy 17-DA000 Laptop. Please read this guide thoroughly to ensure proper use and to maximize the performance and longevity of your device.



SETUP

1. Unboxing and Initial Inspection

Carefully remove the laptop and all accessories from the packaging. Inspect the laptop for any physical damage. The manufacturer box may have been opened for professional customization and testing.

2. Connecting to Power

1. Connect the AC adapter to the power connector on the laptop.
2. Plug the power cord into an electrical outlet.
3. Allow the battery to charge for at least 30 minutes before initial use, or until the battery indicator shows a sufficient charge.

3. Initial Power On and Windows 11 Setup

1. Press the power button to turn on the laptop.
2. Follow the on-screen instructions to complete the Windows 11 Home setup process. This includes selecting your region, language, connecting to a Wi-Fi network, and creating a user account.

4. Connecting Peripherals

Connect external devices such as a mouse, external keyboard, or monitor to the available ports on your laptop. Refer to the 'Ports and Connectors' section for port identification.

OPERATING INSTRUCTIONS

1. Keyboard and Touchscreen

- **Backlit Keyboard:** The keyboard features backlighting for use in low-light conditions. Adjust brightness settings through the function keys or Windows settings.
- **Numpad:** A dedicated numeric keypad is integrated for efficient data entry.
- **Touchscreen:** The 17.3-inch FHD display supports touch input. Use gestures for navigation and interaction within Windows 11.

2. Ports and Connectors

Your HP Envy 17-DA000 laptop is equipped with various ports for connectivity:



Image: Left side of the laptop, featuring two USB 3.2 Gen 2 ports, a headphone/microphone combo jack, and an SD card reader.

- **Left Side:**

- 2x USB 3.2 Gen 2 (10Gbps)
- 1x Headphone/microphone combo jack
- 1x SD Card Reader



Image: Right side of the laptop, featuring two USB-C Thunderbolt 4 ports, an HDMI 2.1 port, and one USB 3.2 Gen 2 port.

- **Right Side:**

- 2x USB-C Thunderbolt 4 / USB4 40Gbps (with Power Delivery and DisplayPort 1.4, Power-off Charging)
- 1x USB 3.2 Gen 2 (10Gbps, with Power-off Charging)
- 1x HDMI v2.1

3. Wireless Connectivity

- **Wi-Fi 6E AX211 (2x2):** Connect to wireless networks for internet access.
- **Bluetooth 5.3:** Pair with compatible Bluetooth devices such as headphones, speakers, or mice.

4. Webcam

The HP Wide Vision 5MP IR camera includes a privacy shutter. Slide the shutter to cover the camera lens when not in use to ensure privacy.

MAINTENANCE

1. Cleaning the Laptop

- Use a soft, lint-free cloth dampened with water or a screen cleaner to clean the display.
- For the keyboard and chassis, use a soft, dry cloth. Avoid harsh chemicals or abrasive materials.
- Periodically use compressed air to clear dust from vents and ports.

2. Software Updates

Regularly check for and install updates for Windows 11 and HP drivers to ensure optimal performance and security. Access Windows Update through the Settings menu.

3. Battery Care

- Avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place if not used for extended periods.
- Use only the provided 100W AC adapter for charging.

4. Storage Management

The 1TB NVMe M.2 SSD provides fast storage. Regularly back up important data and manage files to maintain sufficient free space for system performance.

TROUBLESHOOTING

Common Issues and Solutions

- **Laptop does not power on:** Ensure the AC adapter is securely connected and the battery has sufficient charge. Try a different power outlet.
- **Display issues:** If the screen is blank, try connecting an external monitor to check if the issue is with the laptop's display. Adjust display settings in Windows.
- **No Wi-Fi connection:** Check if Wi-Fi is enabled in Windows settings. Restart the laptop and your wireless router. Ensure drivers are up to date.
- **Slow performance:** Close unnecessary applications, check for malware, ensure sufficient free storage space, and update drivers.

For more complex issues, refer to the HP support website or contact customer support.

SPECIFICATIONS

Feature	Detail
Model	HP Envy 17-DA000
Processor	Intel Core Ultra 7 155U (Up to 4.8 GHz, 12 Cores, 14 Threads)
Display	17.3-inch FHD (1920 x 1080) LED-backlit Touchscreen, 60Hz, 300 nits, 45% NTSC
Graphics	NVIDIA GeForce RTX 3050 4GB GDDR6
Memory	32GB DDR5 SDRAM 5600 MHz
Storage	1TB SSD NVMe M.2
Operating System	Windows 11 Home
Keyboard	Backlit Keyboard with Numpad
Wireless Connectivity	Intel Wi-Fi 6E AX211 (2x2), Bluetooth 5.3
Ports	2x USB-C Thunderbolt 4, 3x USB 3.2 Gen 2, 1x HDMI v2.1, 1x Headphone/microphone combo, 1x SD Card Reader

Feature	Detail
Webcam	HP Wide Vision 5MP IR camera with Privacy Shutter
Battery	55Wh Lithium-Ion Battery
Dimensions (LxWxH)	15.59 x 10.18 x 0.77 inches
Weight	5.55 lbs
Color	Platinum Silver

WARRANTY INFORMATION

This product comes with a **12-month warranty**. This warranty covers manufacturing defects and issues arising from normal use. Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, accidents, or unauthorized modifications.

SUPPORT

If you require technical assistance, have questions about your laptop, or need to make a warranty claim, please contact our support team. You can find contact information on the official HP support website or through the documentation included with your product.

For online resources, visit the [HP Support Website](#).