LEVN LE-HS013

LEVN Wireless Headset with Microphone User Manual

Model: LE-HS013

1. INTRODUCTION

Thank you for choosing the LEVN Wireless Headset with Microphone. This headset is designed to provide clear communication and immersive audio for various applications, including work-from-home, office environments, call centers, and personal use. It features advanced AI noise-cancelling technology, long battery life, and flexible connectivity options to enhance your audio experience.

The LEVN Wireless Headset, featuring a comfortable over-ear design, an adjustable microphone, and a convenient charging base with a dedicated slot for the USB dongle.

2. What's in the Box

Please verify that all components are present in your package:

- LEVN Wireless Headset
- Charging Base
- USB Dongle
- USB-C Charging Cable
- User Manual (this document)

The LEVN Wireless Headset, its charging base, and the compact USB dongle, ready for setup.

3. Setup and Connectivity

The LEVN Wireless Headset offers flexible connectivity via Bluetooth 5.3 or a dedicated USB dongle.

3.1 Charging the Headset

Before first use, fully charge the headset. You can charge it using the provided charging base or directly via the USB-C cable.

- **Using the Charging Base:** Place the headset onto the charging base. Ensure the charging contacts align. The LED indicator on the base will show charging status.
- **Direct USB-C Charging:** Connect the USB-C cable to the headset's charging port and the other end to a USB power source (e.g., computer USB port, wall adapter).

The headset can be charged using its pogo pin charging base or directly via a Type-C cable, offering up to 65 hours of working time.

3.2 Connecting via USB Dongle (Recommended for PC/Laptop)

1. Plug the USB Dongle into an available USB port on your computer.
2. The LED indicator on the USB Dongle will flash blue, indicating pairing mode.
3. Toggle the power switch on the headset to the "ON" position. You will hear a voice prompt "Paired" when the connection is successful. The LED on the USB Dongle will turn solid blue.
4. For conference software (e.g., Zoom, Microsoft Teams, WebEx, Skype), ensure the LEVN LE-HS013 Superior is selected as the default audio input (microphone) and output (speaker) device in the software's audio settings.

Step-by-step guide for connecting the LEVN headset to a computer using the USB dongle, including PC and conference software settings.

3.3 Connecting via Bluetooth (for Mobile Phones/Tablets)

1. Ensure the headset is powered on and not connected via the USB dongle.
2. On your mobile device, go to Bluetooth settings and enable Bluetooth.
3. Search for "LEVN LE-HS013" in the list of available devices and select it to pair.
4. Once connected, the headset's indicator light will turn solid blue.

Note: Only one device can be connected at a time, either via Bluetooth or the USB dongle.

The LEVN headset supports two primary connection methods: Bluetooth 5.2 for mobile devices and a USB dongle for stable PC connections.

4. OPERATING INSTRUCTIONS

Familiarize yourself with the headset's controls for optimal use.

4.1 Controls Overview

- **Power Switch:** Located on the earcup, slide to turn the headset ON/OFF.
- **Volume Buttons:** Increase or decrease audio volume.
- **Multi-function Button:** Play/pause music, answer/end calls.
- **Mute Button:** One-touch mute function for the microphone. A voice prompt will confirm "Mute on" or "Mute off".
- **Microphone:** The 270° rotatable mic allows for flexible positioning on either side of your head.

Key features for ease of use: adjustable headband, comfortable earmuffs, a 270° rotatable microphone, and integrated storage for the USB dongle within the charging base.

4.2 AI Noise Cancelling Microphone

The integrated AI noise-cancelling microphone effectively blocks out 99.9% of background noise, ensuring your voice remains clear during calls, even in noisy environments.

- *65 Hours Working Time*
- *Pogo Base Charging Mode*
- *Type-C Cable Charging Mode*

The LEVN headset ensures clear calls anywhere by filtering out 99.9% of background noise using AI technology.

4.3 Comfort and Wear

Designed for all-day wear, the headset features soft protein leather earmuffs and an adjustable headband to reduce pressure and provide a comfortable fit for various head sizes. The sling design of the headband also helps prevent hair tangling.

Superior Comfort

Lightweight Design and Soft Foam Ear Pads for All-Day Wear

The headset's lightweight design and soft foam ear pads ensure superior comfort for extended wear.

4.4 Usage Scenarios

The headset is versatile for various activities:

- **Professional Calls:** Ideal for Zoom, Microsoft Teams, WebEx, and Skype meetings.
- **Music Listening:** Enjoy immersive stereo sound for leisure.
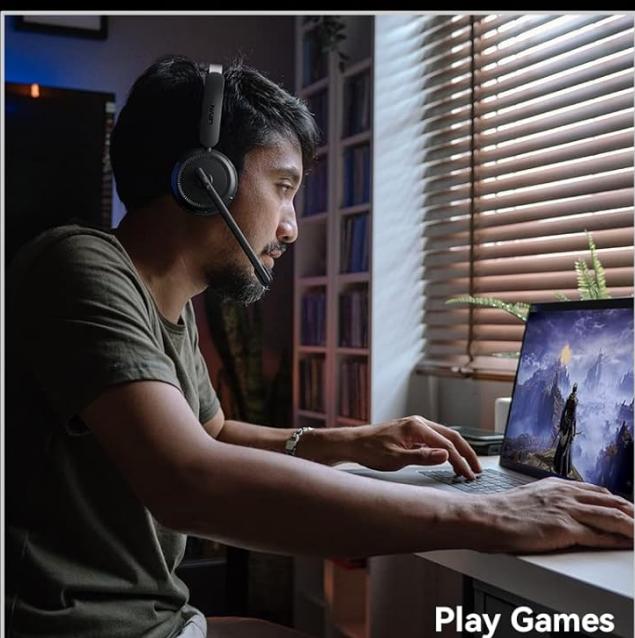- **Gaming:** Provides clear audio and communication for gaming sessions.

The LEVN headset is suitable for diverse applications, including call center work, general office tasks, listening to music, and gaming.

5. MAINTENANCE

To ensure the longevity and optimal performance of your LEVN Wireless Headset, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the headset and charging base. Avoid using abrasive cleaners or solvents.
- **Storage:** When not in use, store the headset on its charging base or in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** Avoid fully discharging the battery frequently. For long-term storage, charge the headset to about 50% before storing.
- **Avoid Moisture:** Do not expose the headset to water or excessive humidity.

6. TROUBLESHOOTING

If you encounter issues with your headset, refer to the following common troubleshooting steps:

6.1 No Power/Cannot Turn On

- Ensure the headset is fully charged. Place it on the charging base or connect it directly via USB-C cable.
- Check if the power switch is in the "ON" position.

6.2 No Audio/Poor Audio Quality

- Verify the headset is properly connected to your device (Bluetooth or USB dongle).
- Check the volume levels on both the headset and your connected device.
- If using a computer, ensure the LEVN headset is selected as the default playback device in your sound settings.
- Move closer to your connected device to ensure you are within the wireless range (up to 49 feet).
- Restart the headset and your connected device.

6.3 Microphone Not Working

- Ensure the microphone is not muted. Press the mute button to toggle mute status.
- Check that the microphone is positioned correctly near your mouth.
- If using a computer, ensure the LEVN headset is selected as the default recording device in your sound settings and within any communication software (e.g., Zoom, Teams).
- Test the microphone with another application or device.

6.4 Connectivity Issues

- **For USB Dongle:** Try plugging the dongle into a different USB port on your computer.
- **For Bluetooth:** Unpair the headset from your device's Bluetooth settings and then attempt to pair it again. Ensure no other Bluetooth devices are interfering.
- Ensure only one connection method (Bluetooth or USB dongle) is active at a time.

7. SPECIFICATIONS

Model Name	LE-HS013
Connectivity Technology	Wireless (Bluetooth 5.3, USB Dongle)
Ear Placement	On Ear
Form Factor	On Ear
Color	Black

Battery Life	Up to 65 Hours
Frequency Range	20 Hz - 20,000 Hz
Item Weight	1.12 pounds
Product Dimensions	5.91 x 2.36 x 5.91 inches
Microphone Type	AI Noise Cancelling
Control Method	Push Button

8. WARRANTY AND SUPPORT

LEVN products are designed and manufactured to the highest quality standards. For warranty information or technical support, please contact LEVN customer service through the official website or your point of purchase. Please retain your proof of purchase for warranty claims.

For further assistance, visit the LEVN Store on Amazon: LEVN Store