Dreo DR-HSH016

Dreo Tower Fan and Heater Combo User Manual

Model: DR-HSH016 | Brand: Dreo

1. Introduction

Thank you for choosing the Dreo Tower Fan and Heater Combo. This versatile 2-in-1 appliance is designed to provide year-round comfort, offering powerful heating in winter and efficient cooling in summer. With advanced features like auto-shift technology, multiple fan speeds and heat levels, wide oscillation, and quiet operation, your Dreo appliance is engineered for optimal performance and user convenience. Please read this manual thoroughly before use to ensure safe and proper operation.

2. Important Safety Instructions

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this appliance.
- Do not use the heater near water or in wet locations.
- Always unplug the appliance when not in use or before cleaning.
- Do not operate any heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged in any manner.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and away from the sides and rear.
- This appliance is equipped with an 8-layer protection system, including patented FortPlug, V-0 flame retardant materials, overheat protection, and tip-over protection.
- Ensure the appliance is placed on a stable, level surface to prevent accidental tipping.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- Close supervision is necessary when any appliance is used by or near children or invalids.
- The appliance features a child lock function for added safety.

3. Package Contents

Please check the package contents upon opening to ensure all items are present and undamaged:

- 1 x Dreo 42" PTC Space Heater (Model: DR-HSH016)
- 1 x Remote Control
- 1 x User Guide

4. Product Overview

Familiarize yourself with the main components of your Dreo Tower Fan and Heater Combo:



Figure 4.1: Overall view of the Dreo Tower Fan and Heater Combo, highlighting its sleek design, digital display, and included remote control. The base indicates 120-degree oscillation capability.



Figure 4.2: Detailed view of the top control panel, showing the digital temperature display and touch-sensitive buttons for various functions.

- **Main Body:** The tall, slender tower housing the fan and heating elements.
- **Control Panel:** Located on top, with a digital display and touch controls.
- **Air Outlet:** Front grille for air dispersion.
- **Base:** Provides stability and enables oscillation.

- **Remote Control:** For convenient operation from a distance.

5. Setup

5.1 Assembly

The Dreo Tower Fan and Heater Combo typically requires minimal assembly, primarily attaching the base. Refer to the included User Guide for specific instructions on securing the base to the main unit. Ensure all components are securely fastened before plugging in the appliance.

5.2 Placement

For optimal performance and safety, place the appliance on a firm, level surface. Maintain a minimum clearance of 3 feet (0.9 meters) from walls, furniture, curtains, and other combustible materials. Do not block air inlets or outlets.

6. Operating Instructions

The Dreo Tower Fan and Heater Combo offers various settings for personalized comfort. You can control the unit via the top control panel or the included remote control.

6.1 Power On/Off

Plug the power cord into a standard 120V AC outlet. Press the Power button (⏻) on the control panel or remote to turn the unit on or off.

6.2 Mode Selection

Press the Mode button (**M**) to cycle through the available modes:

- **Fan Mode:** Offers 12 cooling fan speeds. Adjust speed using the '+' and '-' buttons.
- **Heater Mode:** Provides 5 heat levels (up to 1500W). The unit utilizes Hyperamics larger PTC element for instant 2-second heat. Set desired temperature from 41-95°F.
- **ECO Mode:** Automatically adjusts heating power to maintain your set temperature with ±1.5°F precision, optimizing energy savings.
- **Other Modes:** Natural, Auto, Sleep modes are also available for varied comfort needs.

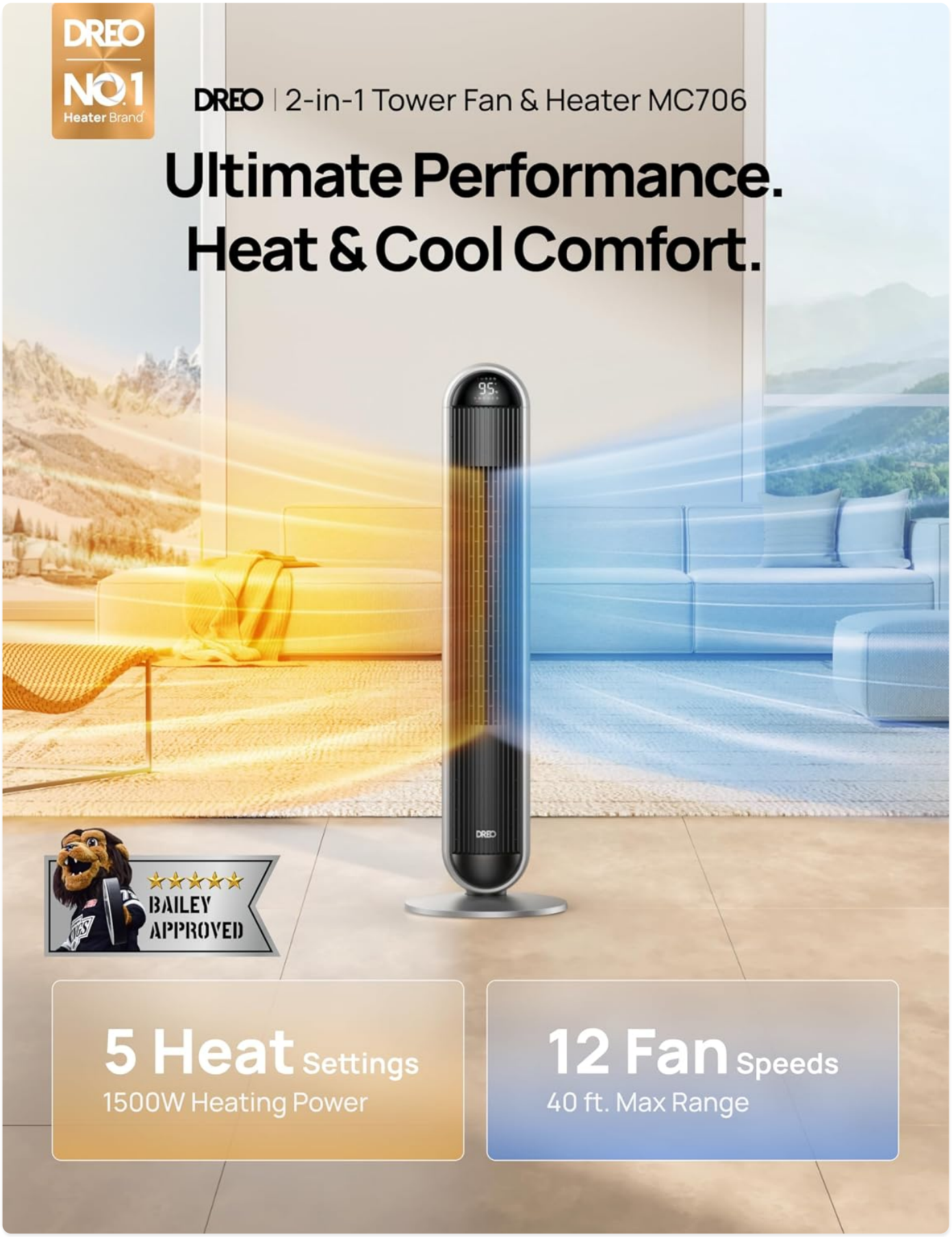


Figure 6.1: The appliance's dual functionality, illustrating warm air output for heating and cool air output for fan operation.

6.3 Oscillation

Press the Oscillation button (⟳) to activate or deactivate the 120° wide oscillation feature, distributing air evenly across the room.

6.4 Timer Function

Set the timer for up to 12 hours using the Timer button (◷). The unit will automatically turn off after the set time has elapsed.

6.5 Remote Control

The included remote control allows for convenient adjustment of all functions from a distance. Ensure the remote's battery is installed correctly and point it towards the appliance's display panel.



Figure 6.2: Overview of additional features, including the remote control, various operating modes, customizable oscillation, 12-hour timer, and effortless clean-up design.

6.6 Auto-shift PTC Technology Video

Watch this short video to understand how the Auto-shift PTC Technology works, allowing seamless transition between heating and cooling functions.

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Video 6.3: A brief demonstration of the Auto-shift PTC Technology, showcasing the internal mechanism that enables quick transitions between heating and fan modes.

7. Maintenance

Regular maintenance ensures the longevity and efficient operation of your appliance.

- **Cleaning:** Always unplug the unit before cleaning. Use a soft, dry cloth to wipe the exterior surfaces. Do not use abrasive cleaners or solvents.
- **Air Inlet/Outlet:** Periodically clean the air inlets and outlets with a vacuum cleaner or a soft brush to remove dust and debris. The design allows for effortless clean-up.
- **Storage:** If storing the appliance for an extended period, unplug it, clean it thoroughly, and store it in a cool, dry place, preferably in its original packaging.

8. Troubleshooting

If you encounter issues with your Dreo Tower Fan and Heater Combo, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	No power, power cord not plugged in, tip-over switch activated.	Ensure unit is plugged into a working outlet. Check if the unit is on a stable surface and upright.
No heat/weak heat.	Temperature setting too low, overheat protection activated, air inlets/outlets blocked.	Increase temperature setting. Unplug and allow unit to cool down. Clear any obstructions from air vents.
Fan does not blow.	Fan speed set to zero, motor obstruction.	Increase fan speed. Check for any foreign objects obstructing the fan blades (unplug first).
Unusual noise.	Loose parts, dust accumulation.	Unplug and inspect for any loose components. Clean air vents. If noise persists, contact customer support.

If the problem persists after attempting these solutions, please contact Dreo Customer Support for assistance.

9. Specifications

Feature	Detail
Brand	Dreo
Model Name	DR-HSH016
Product Dimensions	12.91"D x 12.91"W x 42.46"H

Feature	Detail
Item Weight	13.46 Pounds
Power Source	Corded Electric
Wattage	1500 watts
Voltage	120 Volts
Electric Fan Design	Floor Fan
Special Features	Adjustable Speed, On Off Timer, Adjustable Temperature, Remote Control, Oscillating, Tip-Over Protection
Control Method	Remote
Indoor/Outdoor Usage	Indoor
Heating Method	Forced Air, PTC Ceramic
UPC	810142851428

10. Warranty and Support

Dreo is committed to providing high-quality products and excellent customer service.

- **Warranty:** Your Dreo Tower Fan and Heater Combo comes with a standard warranty. Please refer to the product packaging or the official Dreo website for specific warranty terms and registration details. An extended 30-month warranty may be available upon product registration.
- **Protection Plans:** Additional protection plans are available for purchase to extend coverage beyond the standard warranty period.
- **Customer Support:** For any questions, issues, or technical assistance, please contact Dreo Customer Support. Our product experts are available to guide you.

You can find contact information and frequently asked questions on the official Dreo website:Visit the Dreo Store on Amazon

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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