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ssontong A10 Dash Cam

ssontong A10 Dash Cam User Manual

Model: A10 Dash Cam
Brand: ssontong

1. Introduction

The ssontong A10 Dash Cam is designed to provide reliable and high-quality video recording for your vehicle. Featuring a 1080P Full HD resolution, a 3-inch IPS screen, and a 170° wide-angle lens, it captures comprehensive road conditions and license plate details. Advanced features like Night Vision, Wide Dynamic Range (WDR), G-Sensor, Loop Recording, and Parking Mode ensure your driving journey is continuously monitored and protected.

Figure 1.1: The ssontong A10 Dash Cam and its included accessories, including the camera unit, suction cup mount, 32GB memory card, USB reader, wiping cloth, card needle, installation tool stick, USB C cable, and car charger.

2. What's in the Box

Please check the package contents to ensure all items are present:

- Dash cam front unit (with 32GB card pre-inserted)
- Dash cam suction cup / car mount
- Dash camera user manual
- Installation tool stick (for cable management)
- USB C/TYPE C cable (for connecting to PC, not for charging)
- Dash camera for cars charger with USB interface (Length 6M/19.68ft; plugs into car cigarette lighter)
- Dash cam card reader (for playing back videos on your PC)
- Wiping cloth (for cleaning the dashcam lens)

If any accessories are missing, please contact ssontong customer support.

Figure 3.2: The dash cam receiving power from the car's cigarette lighter port, which also features a USB port for charging other devices.

3.3 Memory Card Installation

A 32GB memory card is pre-inserted into the dash cam. For optimal performance, it is recommended to manually format the memory card before first use. The dash cam supports up to a 64GB Class 10, U3 memory card.

Figure 3.3: Information on compatible memory card types and their approximate recording durations.

4. Operating Instructions

4.1 Basic Controls

The dash cam features intuitive buttons for easy operation:

- **Power Button:** Long press to power on/off. Short press to confirm ("OK" Button).
- **M (Menu) Button:** Long press to switch between Video/Photo/Playback modes. Short press to enter menu.
- **Down Button:** Short press to turn off/on Microphone.

When the dashcam is recording, please press the power button to pause the recording before operating other buttons.

Figure 4.1: The dash cam's control buttons and their primary functions.

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Video 4.1: A demonstration of how to operate the ssontong Dash Camera, including navigating menus and basic functions.

Your browser does not support the video tag.

Video 4.2: Instructions on how to set the date and time on the ssontong A10 Dash Cam model.

4.2 G-Sensor (Gravity Sensor)

The highly-sensitive G-sensor detects collisions or sudden impacts. When triggered, the dash cam automatically locks the current video file, preventing it from being overwritten during loop recording. This ensures critical evidence is preserved. It is recommended to set the Gravity sensor level to "low" for daily use to avoid excessive locked files.

Figure 4.2: The G-sensor automatically locks video files upon detecting a shock or impact, protecting them from being overwritten.

4.3 Loop Recording

The dash cam supports 24-hour seamless loop recording. When the memory card is full, it automatically overwrites the oldest unlocked video files to ensure continuous recording. Locked files (from G-sensor events) are protected and will not be overwritten.

Figure 4.3: Loop recording ensures continuous video capture by overwriting the oldest files, while locked files remain protected.

4.4 Parking Monitor

When your car is parked and the parking monitor is enabled, the dash cam will automatically switch on and record for about 20 seconds if it detects a collision. For continuous 24/7 recording in parking mode, a hardwire kit (ASIN: B0BZYPW2JW) is required and must be purchased additionally.

Figure 4.4: The parking monitor provides 24-hour protection for your car by detecting impacts and automatically recording.

4.5 Night Vision and WDR Technology

The dash cam utilizes an advanced sensor with LED lights, F1.8 aperture, and Wide Dynamic Range (WDR) technology to ensure clear Full HD recording during both day and night. WDR technology balances exposure, allowing the camera to perform optimally in various lighting conditions, making night driving safer and more reliable.

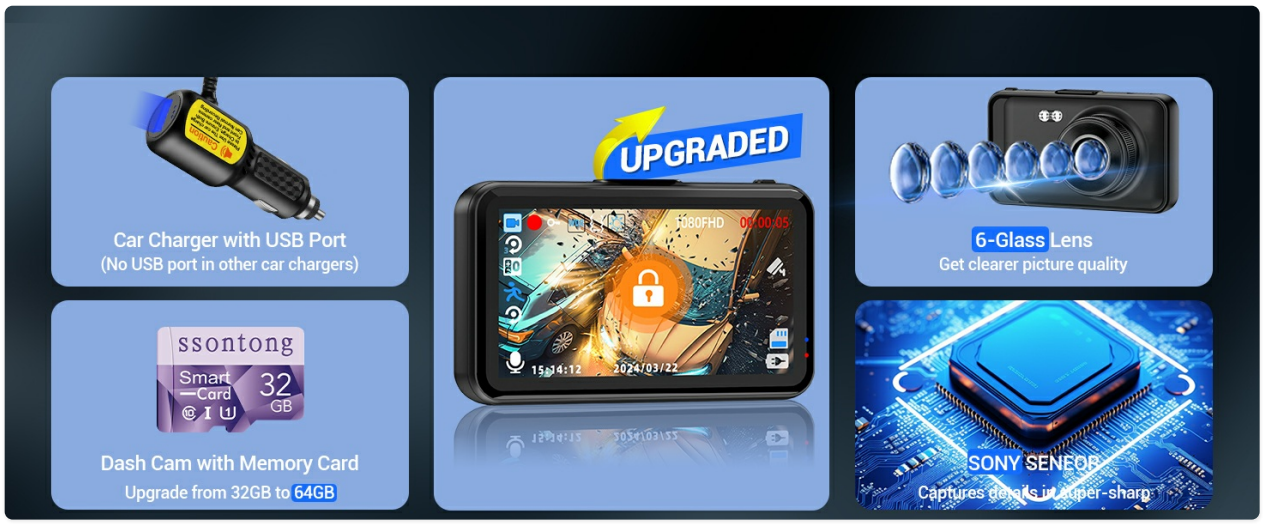

Figure 4.5: The dash cam's super night vision capabilities, enhanced by Sony Starvis Sensor, F1.8 Aperture, 6 Glass Lens, WDR, and 4 IR Lights.

4.6 Playback Options

You can review recorded videos directly on the dash cam's 3-inch IPS screen or by connecting it to a computer. To playback on a PC, you can either use the provided USB C/TYPE C cable to connect the camera directly or remove the memory card and use the included card reader.

Figure 4.6: Various methods for playing back recorded videos: directly on the dash cam, on a PC via Type-C cable, or on a PC using a memory card reader.

5. Maintenance

5.1 Memory Card Formatting

To ensure optimal performance and prevent recording issues, it is recommended to regularly format the memory card directly through the dash cam's settings. This can help resolve issues like the dash cam freezing or not recording properly.

5.2 Cleaning

Use the provided wiping cloth to gently clean the dash cam's lens and screen. Avoid using abrasive materials or harsh chemicals that could damage the device.

6. Troubleshooting

6.1 Dash Cam Freezes or Doesn't Turn On

If the dash cam freezes or fails to turn on, use the paper clip (included in the package) to poke the "RESET" hole. This will reset the factory settings and can resolve freezing or other operational issues.

6.2 Dash Cam Doesn't Turn Off with Car

The dash cam is designed to turn on and off with your car's ignition. However, if your car's cigarette lighter is a constant power source (i.e., it remains powered even when the car is off), the dash cam will not turn off automatically. To check if your cigarette lighter is a constant power source, plug in the car charger and observe if the blue light remains on after turning off your car. If it does, you may need to manually unplug the dash cam or consider a hardwire kit for proper power management.

7. Specifications

Feature	Detail
Product Dimensions	3.54 x 2 x 1.38 inches

Item Weight	10.8 ounces
Item Model Number	A10 Dash Cam
Batteries	1 A batteries required (included)
Connectivity Technology	Type-C
Special Features	Super Night Vision, Parking Monitor, 32GB Memory card included, Audio recording, 170° Wide Angle, FHD 1920*1080, Screen Saver, Loop Recording, Motion Detection, Auto Power Off, G-sensor, Wide Dynamic Range, 3-inch IPS Screen
Video Capture Resolution	1080P Full HD
Mounting Type	Dashboard Mount
Color	Black
Manufacturer	ssontong

8. Warranty & Support

The ssontong A10 Dash Cam comes with a one-year satisfied warranty. If you encounter any issues with your dash cam, including broken accessories or memory card problems, please do not hesitate to contact ssontong customer support for assistance. Your satisfaction is our priority.
For further support, please refer to the contact information provided in your product packaging or visit the official ssontong store on Amazon.