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TCL TCL ONETOUCH 5023 BLACK

TCL Onetouch 5023 Flip Mobile Phone User Manual

Model: TCL ONETOUCH 5023 BLACK

1. PRODUCT OVERVIEW

The TCL Onetouch 5023 is a user-friendly flip mobile phone designed for simplicity and convenience, particularly suitable for seniors. It features a compact clamshell design, a clear display, and essential functionalities for daily communication.





Image: The TCL Onetouch 5023 Flip Phone in its open position, showcasing the screen and the large, easy-to-read keypad.

Key Features:

- **Easy to Use:** Designed for straightforward operation, ideal for all users, including seniors.
- **Comfortable Keypad:** Features large, comfortable keys for effortless dialing and texting.
- **Clamshell Design:** Protects the keypad and screen when closed, and allows for easy call answering by simply opening the phone.
- **Compact and Elegant:** Slim and stylish design that is comfortable to hold and open.
- **2.4-inch Screen:** Clear display with a simple operating system and large icons for enhanced visibility.
- **VGA Camera:** Capture important moments with the integrated camera.
- **Integrated Flashlight:** A convenient built-in flashlight for low-light situations.
- **Connectivity:** Includes a headphone jack and Bluetooth for connecting to audio devices.
- **Long-lasting Battery:** Provides over a week of standby time on a single charge.
- **USB-C Charging:** Comes with a charger and two USB-C cables, allowing for easy, reversible connection.

2. SETUP

Before using your TCL Onetouch 5023, please follow these steps to set it up.

2.1. Inserting the SIM Card and Battery

1. **Open the Phone:** Gently open the phone to access the back cover.
2. **Remove Back Cover:** Locate the notch on the back cover and carefully pry it open to remove it.
3. **Insert SIM Card:** Locate the SIM card slot. Insert your SIM card with the gold contacts facing down, ensuring it clicks into place.
4. **Insert Battery:** Align the battery contacts with the phone's contacts and gently press the battery into its compartment.
5. **Replace Back Cover:** Place the back cover back onto the phone and press firmly around the edges until it snaps securely into place.

2.2. Charging the Phone

It is recommended to fully charge the phone before first use.





Image: Side view of the TCL Onetouch 5023 Flip Phone, highlighting the USB-C charging port.

1. **Connect Charger:** Plug the USB-C cable into the charging port on the side of the phone. The USB-C connector is reversible, so it can be inserted in any direction.
2. **Connect to Power:** Plug the other end of the USB-C cable into the provided power adapter, and then plug the adapter into a wall outlet.
3. **Charging Indicator:** The phone's screen will display a charging indicator. Allow the phone to charge until the battery icon shows full.

3. OPERATING INSTRUCTIONS

Learn how to use the basic functions of your TCL Onetouch 5023.





Image: The TCL Onetouch 5023 Flip Phone fully open, displaying the user interface on the screen and the layout of the large keypad.

3.1. Powering On/Off

- **To Power On:** Press and hold the Power/End Call button (red button) until the screen lights up.
- **To Power Off:** Press and hold the Power/End Call button. A power-off menu will appear. Select 'Power off' and confirm.

3.2. Making and Receiving Calls

- **Making a Call:** Enter the phone number using the keypad. Press the Call button (green button) to dial.
- **Answering a Call:** Simply open the phone to answer an incoming call. Alternatively, press the Call button (green button).
- **Ending a Call:** Close the phone or press the Power/End Call button (red button).

3.3. Sending Text Messages (SMS)

1. From the main menu, navigate to 'Messages'.
2. Select 'New Message' or 'Create Message'.
3. Enter the recipient's phone number or select from contacts.
4. Type your message using the keypad. Press the corresponding number key multiple times to cycle through letters.
5. Press 'Send' to send the message.

3.4. Using the Camera

The phone features a VGA camera for basic photo capture.





Image: Rear view of the TCL Onetouch 5023 Flip Phone, showing the integrated camera lens and LED flashlight.

1. From the main menu, select 'Camera'.
2. Point the camera at your subject.
3. Press the 'OK' or 'Capture' button to take a photo.

3.5. Bluetooth Connectivity

Connect your phone to Bluetooth headphones or other compatible devices.

1. From the main menu, navigate to 'Settings' > 'Bluetooth'.
2. Turn Bluetooth 'On'.
3. Select 'Search for devices' or 'Pair new device'.
4. Select your desired device from the list and follow the on-screen prompts to pair.

3.6. Using the Flashlight

The flashlight can be accessed quickly for convenience.

- **To Turn On:** Check your phone's manual or settings for a dedicated flashlight shortcut key or menu option. Often, it's a long press on a specific number key or a quick access menu item.
- **To Turn Off:** Repeat the action used to turn it on, or navigate back to the flashlight option in the menu.

4. MAINTENANCE

Proper care and maintenance will extend the life of your TCL Onetouch 5023.

4.1. Cleaning Your Phone

- Use a soft, lint-free cloth to wipe the screen and body of the phone.
- Avoid using harsh chemicals, cleaning sprays, or abrasive materials.
- Do not expose the phone to excessive moisture.

4.2. Battery Care

- Use only the original or approved charger and cables.
- Avoid extreme temperatures, as they can affect battery performance and lifespan.
- Do not puncture, disassemble, or short-circuit the battery.
- If the phone will not be used for an extended period, charge it to about 50% before storing.

5. TROUBLESHOOTING

Here are solutions to common issues you might encounter with your phone.

Problem	Possible Cause	Solution
Phone does not turn on	Battery is drained or not properly inserted.	Charge the phone for at least 30 minutes. Ensure the battery is correctly inserted.
Cannot make or receive calls	No network signal, SIM card issue, or account problem.	Check network signal strength. Reinsert SIM card. Contact your service provider.
Screen is unresponsive	Software glitch.	Restart the phone by holding the Power/End Call button.
Battery drains quickly	Background applications, poor signal, or aging battery.	Close unnecessary applications. Move to an area with better signal. Consider battery replacement if old.
Cannot connect to Bluetooth device	Bluetooth is off, device is out of range, or pairing issue.	Ensure Bluetooth is on for both devices. Bring devices closer. Try re-pairing the device.

6. SPECIFICATIONS

Detailed technical specifications for the TCL Onetouch 5023.

Feature	Specification
Brand	TCL
Model Name	TCL ONETOUCH 5023 BLACK

Feature	Specification
Product Type	Flip Phone
Color	Volcan Black
Operating System	Proprietary
Screen Size	2.4 Inches
Resolution	320 x 240 pixels
Installed RAM Size	4 MB
Cellular Technology	2G
Connectivity Technology	Bluetooth
Ports/Connectors	3.5 mm Jack, USB Type C
Battery Composition	Lithium-ion
Manufacturer	TCL
Wireless Carrier	All carriers (Unlocked)

7. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official TCL website. Specific warranty terms and conditions may vary by region and retailer.

For technical assistance or further inquiries, please contact TCL customer support through their official channels.