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› KOQICALL Caregiver Pager Nurse Call System Instruction Manual

**KOQICALL 30+O1-BR 1+10**

# KOQICALL Caregiver Pager Nurse Call System Instruction Manual

Model: 30+O1-BR 1+10

## 1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your KOQICALL Caregiver Pager Nurse Call System. This wireless system is designed to facilitate communication and provide assistance for individuals in various settings, including homes, clinics, nursing facilities, and restaurants. Please read this manual thoroughly before using the product to ensure proper function and safety.

## 2. PRODUCT OVERVIEW

### 2.1. Components

- 1 x Receiver Display Unit
- 10 x Call Buttons
- Power Adapter for Receiver
- Mounting Accessories (double-sided tape, screws)



*Image 2.1: The KOQICALL Caregiver Pager Nurse Call System, showing the main display unit and ten individual call buttons.*

## 2.2. Key Features

- **Broad Application:** Suitable for nurse stations, clinics, nursing homes, hospitals, medical centers, and catering environments. Ideal for elderly, disabled, bedridden patients, pregnant women, and children.
- **Clear Voice Broadcast:** Features 8 distinct reminder voices and 10 volume levels. Common voice prompts include "Number xxx CALL" or "Dingdong." A mute option is available to display numbers only.
- **Long Signal Range:** Operates up to 500 feet (approx. 150 meters) in open areas. Indoors, the signal range is typically 30-50 meters, depending on obstacles like walls and doors.
- **Plug and Play:** Wireless system requiring only a power cord for the receiver. Call buttons are pre-paired with the receiver, eliminating the need for internet access.
- **Easy to Install:** Call buttons can be mounted with double-sided tape on surfaces like tables or bathroom walls, or carried in a pocket or around the neck. The display unit is typically placed on a counter for visibility.

## 3. SETUP

### 3.1. Unpacking

Carefully remove all components from the packaging. Verify that all items listed in Section 2.1 are present and undamaged.

### 3.2. Powering the Receiver

1. Connect the provided power adapter to the receiver display unit.
2. Plug the power adapter into a standard electrical outlet. The display unit will power on automatically.

### 3.3. Call Button Battery Check

The call buttons require batteries (not included). Ensure that each call button has a working lithium battery installed. Replace batteries when the indicator light on the button becomes weak or does not illuminate upon pressing.

### 3.4. Pairing (Pre-paired)

The call buttons are pre-paired with the receiver display unit at the factory. No initial pairing procedure is typically required. If you need to add new buttons or re-pair existing ones, please refer to the advanced configuration section or contact customer support.

## 4. OPERATING INSTRUCTIONS

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### 4.1. Making a Call

To request assistance, simply press the "CALL" button on the desired call button. The button will illuminate briefly to indicate that the signal has been sent.

### 4.2. Receiving a Call

When a call button is pressed, the receiver display unit will:

- Display the corresponding call button number.
- Emit an audible alert (voice broadcast or "Dingdong" sound, depending on settings).
- The display will continue to show the number until the call is cleared or a new call comes in.

# One-Touch Calling No Need to Yell



Image 4.1: Illustrates the one-touch calling feature, allowing users to request help without needing to raise their voice.

## 5. CONFIGURATION

### 5.1. Volume Adjustment

The receiver offers 10 levels of volume adjustment. Use the Up/Down arrow buttons on the receiver to cycle through volume levels. A mute option is also available (refer to F6-E4 settings for advanced mute configuration).



## 9 Levels of Volume Adjustment | Can be Muted



9←1 Levels

Mute

Image 5.1: Visual representation of the 9-level volume adjustment and mute function for the receiver.

### 5.2. Voice Broadcast Settings

The system supports 8 different reminder voices. The most common are "Number xxx CALL" and "Dingdong." These settings can be adjusted to suit the environment and user preference. Consult the full product manual for specific steps to change voice prompts.

### 5.3. Display Color Adjustment

The display unit allows for changing the color of the displayed numbers (e.g., red, green, blue). The default color is green. Refer to the receiver's menu options for instructions on how to change the display color.



Number colours can be changed



Image 5.2: The receiver display unit demonstrating the ability to change the color of the displayed numbers.

### 5.4. Adding More Buttons

The system is expandable, allowing for additional call buttons to be paired with the receiver. For instructions on how to pair new buttons, please refer to the advanced settings section of the comprehensive manual or contact customer support.

## 6. INSTALLATION GUIDELINES

## 6.1. Receiver Placement

The receiver display unit can be placed on a flat surface using its integrated stand or mounted on a wall using screws. Choose a central location for optimal signal reception and visibility.

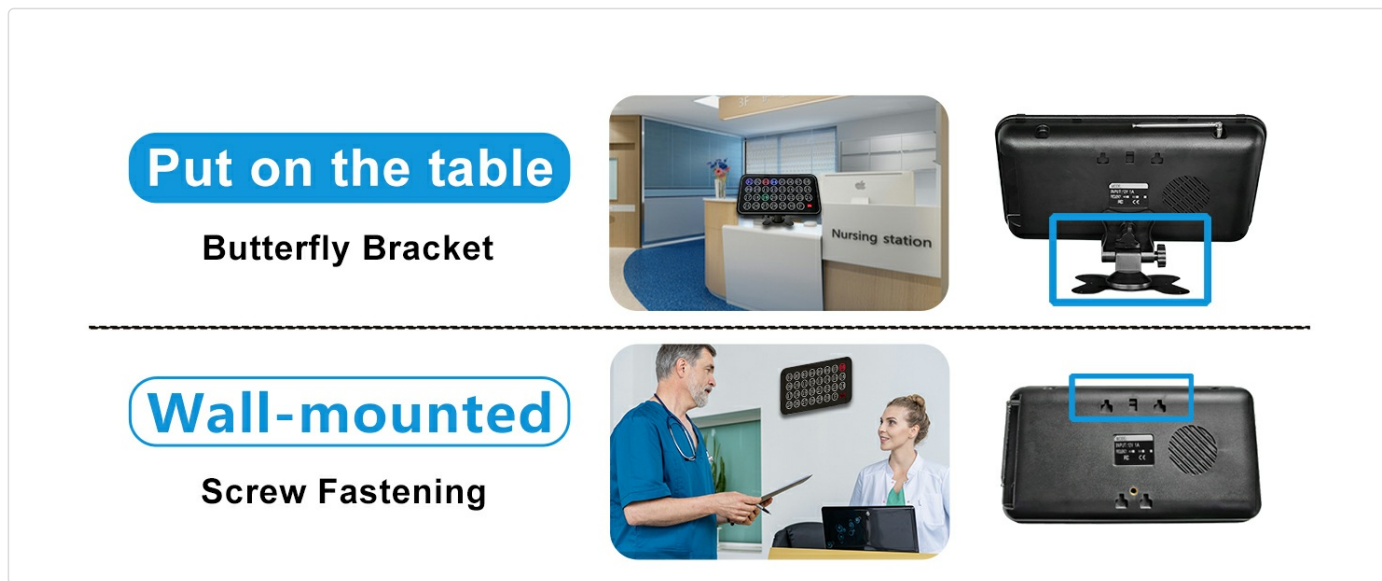


Image 6.1: Installation options for the receiver display unit: tabletop placement with a bracket or wall-mounted with screws.

## 6.2. Call Button Placement

Call buttons can be installed in various locations using the provided double-sided tape or carried by the user. Consider placing them in areas where assistance might be needed most, such as:

- Bedside
- Bathroom walls (IP55 waterproof rating allows for placement in humid environments)
- Near seating areas
- As a portable device (in a pocket or worn around the neck)



Image 6.2: Examples of flexible placement for the call buttons, including bedside, bathroom, pocket, and tabletop.

## 6.3. Signal Range Considerations

While the system offers a long signal range in open areas, indoor environments with walls, doors, and other obstacles can reduce the effective range. Test the signal strength in your desired locations to ensure reliable communication.

**Indoor** **1-2 Floors**  
**30-100M**



*Image 6.3: Illustration of the indoor signal range, showing coverage across multiple floors and distances.*

## 7. MAINTENANCE

### 7.1. Cleaning

Wipe the receiver display unit and call buttons with a soft, dry cloth. Avoid using abrasive cleaners or solvents, which may damage the surfaces.

### 7.2. Battery Replacement

The call buttons are powered by lithium batteries. Battery life is approximately 6-10 months, depending on usage. Replace batteries promptly when the indicator light on the call button becomes dim or fails to light up upon pressing. To replace, carefully open the call button casing and insert a new battery of the correct type.



**IP55** Waterproof



Available: **6-10** months



Indicator Light



Size:  $\varnothing$ 6 X 2cm

**Note:** Please replace the batteries in time when the indicator light becomes weak

*Image 7.1: Details on the call button's IP55 waterproof rating and expected battery life.*

## 8. TROUBLESHOOTING COMMON ISSUES

- **No Display on Receiver:** Ensure the power adapter is securely connected to both the receiver and a working electrical outlet.
- **Call Button Not Responding:** Check the battery in the call button. Replace if necessary. Ensure the button is within the effective signal range of the receiver.
- **No Sound from Receiver:** Check the volume settings. Ensure the receiver is not set to mute.
- **Reduced Signal Range:** Reposition the receiver or call buttons to minimize obstacles like thick walls or large metal objects. Ensure no strong interference sources are nearby.

## 9. TECHNICAL SPECIFICATIONS

| Feature                       | Specification                                        |
|-------------------------------|------------------------------------------------------|
| Brand                         | KOQICALL                                             |
| Model Number                  | 30+O1-BR 1+10                                        |
| Control Method                | Touch                                                |
| Mounting Type                 | Wall Mount / Tabletop                                |
| Sensor Technology             | Contact Sensor                                       |
| Item Weight                   | 2.88 pounds (approx. 1.3 kg)                         |
| Product Dimensions (Receiver) | 6.1 x 1.57 x 11.41 inches (approx. 15.5 x 4 x 29 cm) |
| Included Components           | 1 Display + 10 Call Buttons                          |
| Batteries Required            | Yes (for call buttons)                               |
| Battery Type (Call Buttons)   | Lithium                                              |
| Power Source (Receiver)       | Battery Powered (via adapter)                        |
| Color                         | Black                                                |

## 10. WARRANTY AND CUSTOMER SUPPORT

For warranty information, technical assistance, or any questions regarding your KOQICALL Caregiver Pager Nurse Call System, please contact the manufacturer or your point of purchase. Keep your purchase receipt as proof of purchase for warranty claims.

### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**