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Roborock Saros 10R Robot Vacuum and Mop User Manual

Model: Roborock Saros 10R | Brand: roborock

1. INTRODUCTION AND OVERVIEW

Welcome to the user manual for your Roborock Saros 10R Robot Vacuum and Mop. This advanced cleaning device is designed to provide a comprehensive and hands-free cleaning experience for your home. Featuring an ultra-slim design, powerful suction, and intelligent navigation, the Saros 10R is equipped to handle various floor types and cleaning challenges with ease.

Key features include:

- **3.14-Inch Ultra-Thin Design:** Allows the robot to clean under low furniture.
- **StarSight Autonomous System 2.0:** Advanced 3D sensing for precise mapping and obstacle avoidance.
- **Powerful Cleaning System:** HyperForce suction and Zero-Tangling DuoDivide Main Brush.
- **FlexiArm Riser Technology:** Extends side brush and mop for superior corner and edge cleaning.
- **AdaptiLift Chassis:** Enables navigation over obstacles and automatic mop lifting for carpets.
- **Multifunctional Dock 4.0:** Offers 10-in-one hands-free maintenance, including hot water mop washing, hot air drying, and auto dust collection.
- **Smart Device Integration:** Control via Roborock app and voice commands.



Figure 1: The Roborock Saros 10R Robot Vacuum and Mop with its accompanying Multifunctional Dock and a smartphone showing the control application.

2. SETUP

2.1 Unboxing and Initial Placement

Carefully remove all components from the packaging. Ensure you have the Robot Vacuum, Multifunctional Dock, Dock Base, Power Cable, two Rotating Mop Modules, and the Disposable Dust Bag. Place the Multifunctional Dock on a hard, flat surface against a wall, ensuring clear space around it for the robot to maneuver. Connect the power cable to the dock and plug it into a power outlet.

2.2 Charging the Robot

Place the robot onto the dock. It will automatically begin charging. For optimal performance, ensure the robot is fully charged before its first use. The Saros 10R supports 2.5-hour fast charging.

2.3 Connecting to the Roborock App

Download the Roborock app from your device's app store. Follow the in-app instructions to connect your Saros 10R to your home Wi-Fi network. Note that the device supports 2.4GHz Wi-Fi only. The app allows for customized cleaning schedules, map management, and access to advanced features.



Figure 2: The Roborock App interface, demonstrating mapping and control features.

2.4 Initial Mapping

Once connected, initiate an initial mapping run through the app. The StarSight Autonomous System 2.0 will create a precise map of your home, identifying different areas and obstacles. This map is crucial for efficient and targeted cleaning.

3. OPERATING INSTRUCTIONS

3.1 Cleaning Modes

The Roborock Saros 10R offers various cleaning modes accessible via the app:

- **Pure Vacuuming:** For dry debris removal.
- **Sweep-then-Mop:** Performs vacuuming followed by mopping.
- **Custom Cleaning:** Define specific rooms or zones to clean.

3.2 Navigation and Obstacle Avoidance

The robot utilizes the StarSight Autonomous System 2.0 with advanced 3D sensing and VertiBeam Lateral Obstacle Avoidance to navigate your home. It can detect and adapt to 108 obstacle types, including cables and irregular furniture, ensuring a seamless cleaning path. The Adaptilift Chassis allows the robot to climb over obstacles up to 4 cm high and lift its components as needed.



Figure 3: StarSight Autonomous System 2.0 in action, providing advanced navigation.

3.3 Carpet Cleaning Strategy

For carpets, the Saros 10R employs intelligent strategies:

- **Auto Mop Removal:** For mid-to-high-pile carpets, the robot can automatically remove its mop modules at the dock to prevent wetting.
- **22mm Maximum Mop Lifting:** For low-pile carpets, the mop bracket automatically lifts to avoid wetting.
- **Carpet Boost:** Increases suction power when a carpet is detected.
- **Deep Carpet Cleaning:** Specialized mode for thorough carpet cleaning.
- **Vacuum Carpet First:** Prioritizes vacuuming carpets before mopping hard floors.

Corner-to-Corner Cleaning with Ease



100%

Edge and Concave
Corner Coverage

0%

Along Edge and Corner



Effective
Cleaning of
Edges and
Corners

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Figure 4: Intelligent carpet cleaning solutions, including auto mop removal and lifting.

3.4 Voice Control and App Features

The built-in "Hello Rocky" voice assistant allows you to control the robot with simple commands, even without an internet connection. The Roborock app provides extensive control, including scheduling, managing maps, setting no-go zones, editing furniture, and remote viewing with the built-in RGB camera for pet monitoring.

Multifunctional Dock 4.0



176°F Hot Water
Mop Washing



176°F Hot Water
Dock Self-Cleaning



131°F(55°C)
Warm Air Drying



Warm Water
Auto-Refilling



Auto Dust
Emptying



Intelligent Dirt
Detection for
Re-Wash & Re-Mop



Auto Detergent
Dispenser



Auto Mop
Removal



Detachable
Self-Cleaning Modules

Figure 5: Voice commands available with the "Hello Rocky" assistant.

Your browser does not support the video tag.

Video 1: Official product video showcasing the Roborock Saros 10R Robot Vacuum and Mop in action, demonstrating its cleaning capabilities and features.

4. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Roborock Saros 10R.

4.1 Multifunctional Dock 4.0 Maintenance

The dock is designed for hands-free maintenance:

- **Auto Dust Collection:** The dock automatically empties the robot's dustbin, providing up to 60 days of hands-free dust disposal.
- **Hot Water Mop Washing:** Mop pads are washed with 176°F hot water to effectively remove dirt.
- **Hot Air Drying:** Mop pads are dried with 131°F hot air to prevent odors and mildew.
- **Auto Tank Refilling:** The dock refills the robot's water tank automatically.

- **Auto Detergent Dispenser:** Automatically dispenses the correct amount of cleaning solution (solution sold separately).
- **Hot Water Dock Self-Cleaning:** The dock itself cleans with 176°F hot water.



Figure 6: The Multifunctional Dock 4.0, illustrating its advanced self-cleaning and maintenance features.

4.2 Robot Components Cleaning

- **Main Brush and Side Brush:** The Zero-Tangling DuoDivide Main Brush and FlexiArm Riser Side Brush are designed to minimize hair tangles. Periodically check and clean them to ensure optimal performance.
- **Filter:** The filter is washable. Rinse it under running water and allow it to air dry completely before reinserting.
- **Water Tanks:** The clean and dirty water reservoirs in the dock are easy to remove, fill, and empty. Regularly empty the dirty water tank and refill the clean water tank.
- **Sensors:** Wipe the robot's sensors with a soft, dry cloth to ensure accurate navigation.

5. TROUBLESHOOTING

If you encounter issues with your Roborock Saros 10R, refer to the following common troubleshooting tips:

5.1 Robot Not Starting or Responding

- Ensure the robot is fully charged and properly seated on the dock.
- Check the power connection of the dock.
- Restart the robot by holding down the power button or through the app.

5.2 Poor Cleaning Performance

- **Reduced Suction:** Check if the dustbin is full or if the filter is clogged. Clean or replace as necessary.
- **Ineffective Mopping:** Ensure the clean water tank is filled and the mop pads are properly attached and clean. Check the auto detergent dispenser for sufficient solution.
- **Hair Tangling:** While designed to be zero-tangling, inspect the main brush and side brush for any accumulated hair or debris and remove it.

5.3 Navigation Issues or Getting Stuck

- Clean the robot's sensors to ensure they are free from dust or obstructions.
- Ensure there are no new obstacles or changes in the environment that might confuse the robot.
- Update the robot's firmware via the Roborock app to ensure it has the latest navigation improvements.

5.4 Loud Operation

- If the robot's announcements are too loud, adjust the volume setting in the Roborock app under Settings > Voice Assistant > Volume.
- Unusual noises during operation may indicate a foreign object caught in the brushes or wheels. Power off the robot and inspect these components.

For more detailed troubleshooting or persistent issues, consult the official Roborock support resources or the comprehensive User Manual PDF available online.

6. SPECIFICATIONS

Feature	Specification
Brand	roborock
Model Name	Roborock Saros 10R
Color	Black
Product Dimensions	15" L x 18.7" W x 19.21" H
Item Weight	25.5 pounds
Included Components	Power Cable (1), Rotating Mop Module (2), User Manual (1), Robot Vacuum (1), Multifunctional Dock (1), Dock Base (1), Disposable Dust Bag (1)
Filter Type	Washable
Battery Life	180 minutes
Voltage	120 Volts

Feature	Specification
Power Source	Battery Powered
Batteries Included	Yes (1 Lithium Ion battery)
Control Method	App
Compatible Devices	Amazon Echo, Google Home, Alexa, Hello Rocky, Apple Siri
Form Factor	Rectangular, Disc-shaped

7. WARRANTY AND SUPPORT

Your Roborock Saros 10R is backed by Roborock Technology Co. Ltd. For specific warranty details, please refer to the documentation included with your product or visit the official Roborock website.

7.1 Protection Plans

Extended protection plans are available for purchase to provide additional coverage beyond the standard warranty:

- 2-Year Protection Plan
- 3-Year Protection Plan
- Complete Protect (monthly renewal option)

7.2 Returns

This product is eligible for a 30-day return/replacement policy from the date of purchase.

7.3 User Manual and Support Resources

A comprehensive User Manual in PDF format is available for download:[Download User Manual \(PDF\)](#)

For further assistance, visit the official Roborock store on Amazon:[Roborock Brand Store](#)