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› Vu 65MASTERPIECE 4K QLED TV User Manual

Vu 65MASTERPIECE

Vu 65MASTERPIECE 4K QLED TV User Manual

Model: 65MASTERPIECE

1. IMPORTANT SAFETY INFORMATION

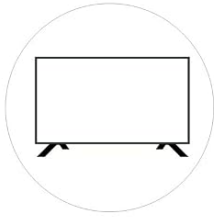
Please read all safety instructions carefully before using your television. Keep this manual for future reference. Failure to follow these instructions may result in electric shock, fire, or damage to the product.

- Do not expose the TV to rain or moisture.
- Do not block ventilation openings. Ensure adequate space around the TV for proper airflow.
- Use only attachments/accessories specified by the manufacturer.
- Unplug the TV during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

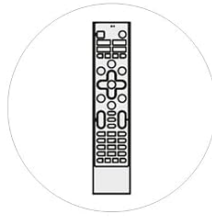
2. WHAT'S IN THE BOX

Carefully unpack your Vu 65MASTERPIECE TV and ensure all components are present. It is recommended to retain the original packaging for potential future transport or service needs.

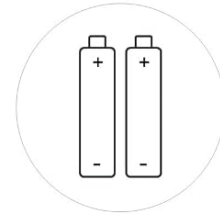
What's in the box



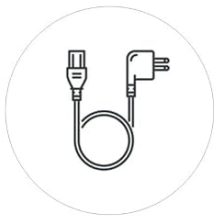
TV Unit



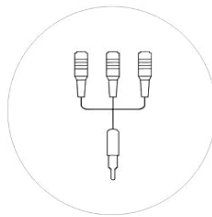
Remote Control



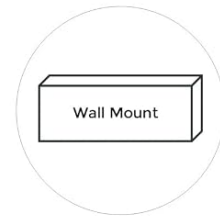
Batteries x 2



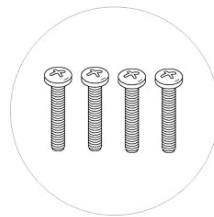
Power Cord



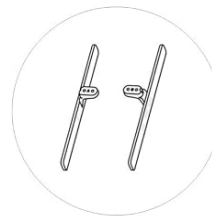
AV Converting Cable



Wall Mount Bracket



Stand Screw x 4



Base Stand



User Manual

Image: Contents of the Vu 65MASTERPIECE TV box, including the TV unit, remote control, batteries, power cord, AV converting cable, wall mount bracket, stand screws, base stand, and user manual.

The box should contain the following items:

- 1x TV Unit
- 1x Remote Control
- 1x Power Cord
- 1x User Manual (this document)
- 1x Table Mount Stand (set)
- 1x VESA Wall Mount Bracket (set)
- 2x AAA Batteries (for remote control)

For successful returns, ensure all original internal and external packaging components are kept. Refer to the diagram below for proper packaging.

For a Successful Return

Keep the Television in its original condition with all original packaging



☒ ALL COMPONENTS REQUIRED FOR RETURN

- ☒ Original Outer Box
- ☒ Thermocol / Foam Cushioning
- ☒ Screen Front Protection Sheet
- ☒ Remote Control
- ☒ All Accessories in Original Bags

 Missing packaging components may result in return rejection

[RETURN POLICY](#)

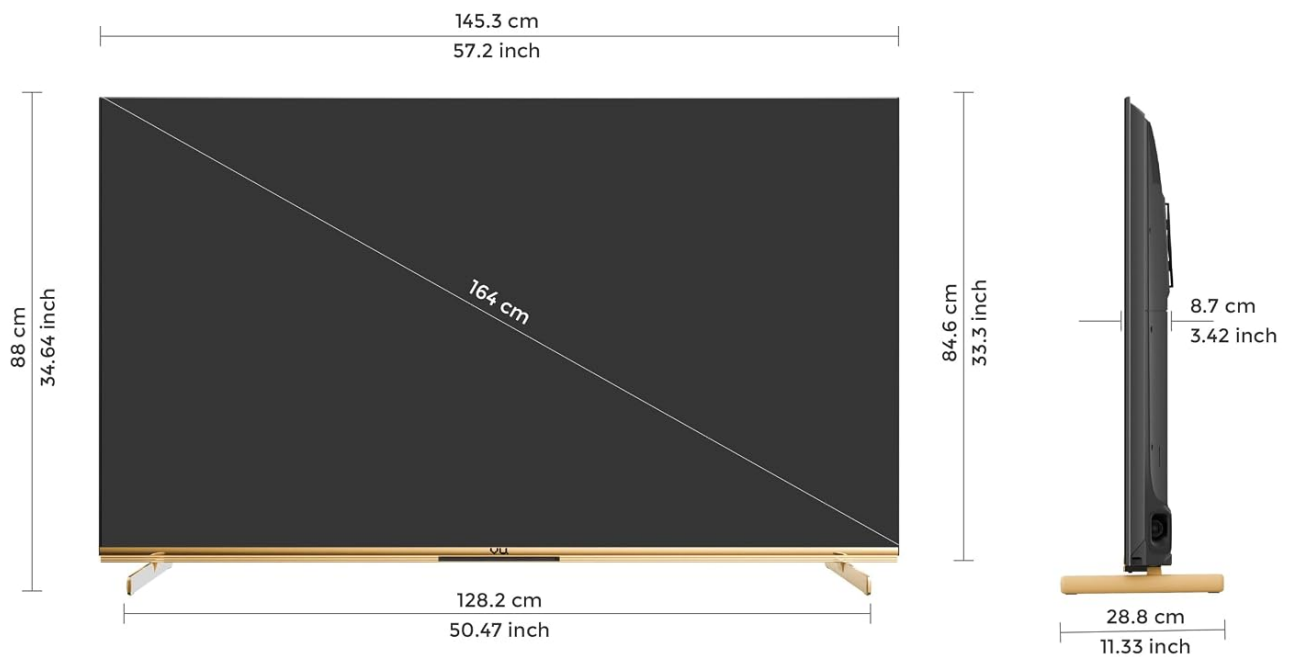
Image: Guide for returning the TV, emphasizing the need to retain original packaging components like the outer box, thermocol/foam cushioning, and screen protection sheet.

3. SETUP

3.1 Stand Installation

If you choose to place your TV on a table, attach the included base stands. Ensure the TV is placed on a stable, level surface.

1. Carefully place the TV screen-down on a soft, clean surface to prevent scratches.
2. Align the base stands with the screw holes on the bottom of the TV.
3. Secure the stands using the provided screws.



Weight Including Base
22.54 kg

Weight not Including Base
22.1 kg

Image: TV dimensions and weight, illustrating the TV with its base stand attached.

3.2 Wall Mount Installation

For wall mounting, use the provided VESA wall mount bracket. The TV supports a VESA standard of 400 x 200 mm. Professional installation is recommended for wall mounting to ensure safety and proper alignment.

3.3 Connecting Peripherals

Your TV offers various ports for connecting external devices. Refer to the image below for port locations.

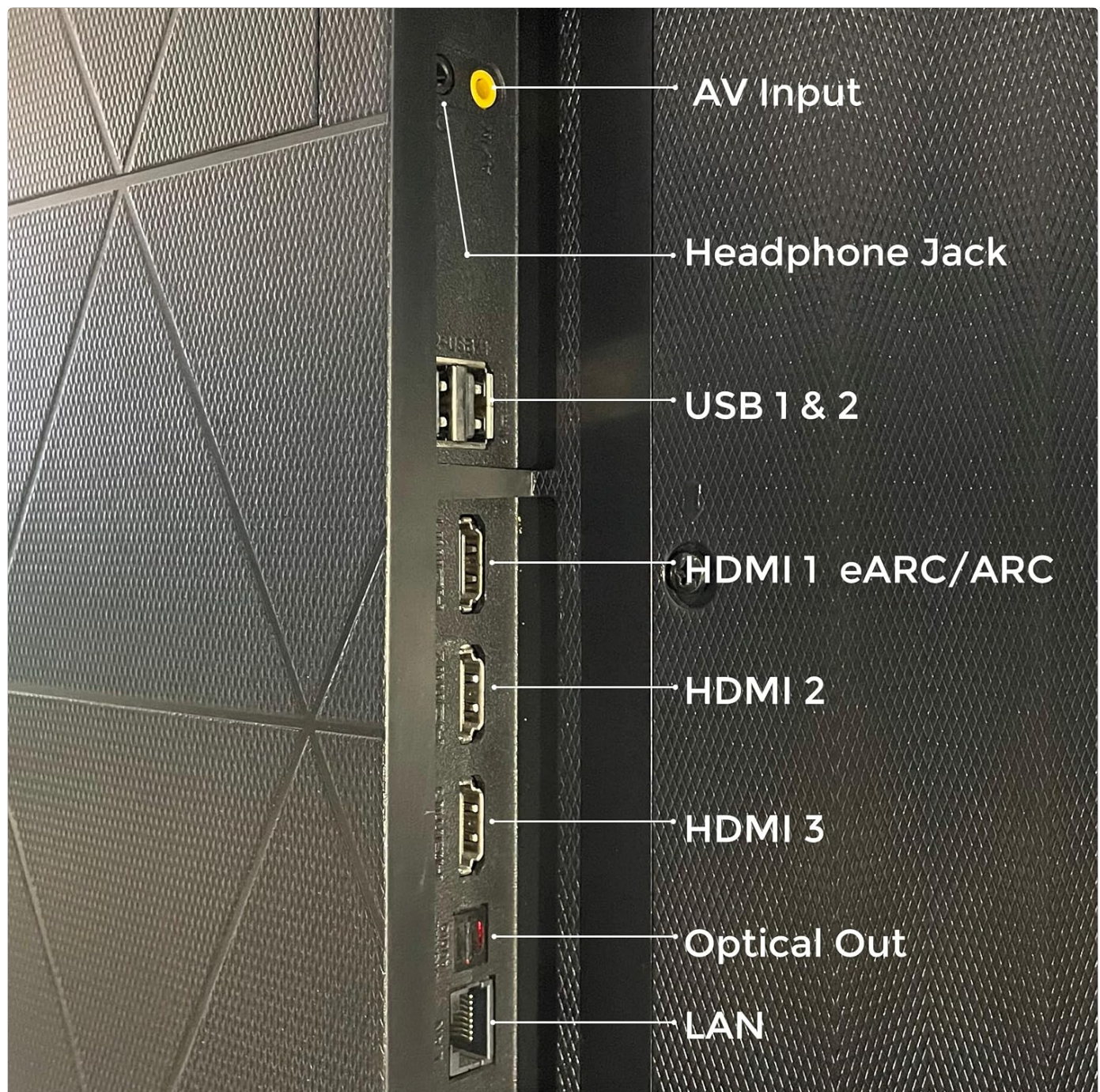


Image: Rear and side connectivity ports of the TV, detailing AV Input, Headphone Jack, USB ports, HDMI ports (including eARC/ARC), Optical Out, and LAN port.

- **HDMI Ports:** Connect set-top boxes, Blu-ray players, gaming consoles (HDMI 2.1 supports up to 144Hz VRR).
- **USB Ports:** Connect hard drives or other USB devices for media playback.
- **AV Input:** For older devices using composite video.
- **Headphone Jack:** Connect headphones for private listening.
- **Optical Out:** For connecting to external audio systems.
- **LAN Port:** For wired internet connection.

3.4 Remote Control Setup

Insert the two AAA batteries into the remote control, ensuring correct polarity. The remote uses both IR and Bluetooth technology. For voice control and full functionality, the remote may need to be paired via Bluetooth during initial setup or through the TV's settings menu.



- **Wi-Fi + Bluetooth Hotkeys Remote**

- **ActiVoice Remote with Voice Search**

- **Dedicated button for Cricket & Cinema Mode Picture & Sound Setting**

- **Premium Apps Hotkeys on Remote**

Image: The ActiVoice Remote Control, featuring dedicated buttons for various functions and streaming services.

3.5 Initial Power On and First-Time Setup

After connecting the power cord, press the power button on the remote or TV. Follow the on-screen instructions to complete the initial setup, which includes language selection, network connection (Wi-Fi or Ethernet), Google account login, and channel scanning.

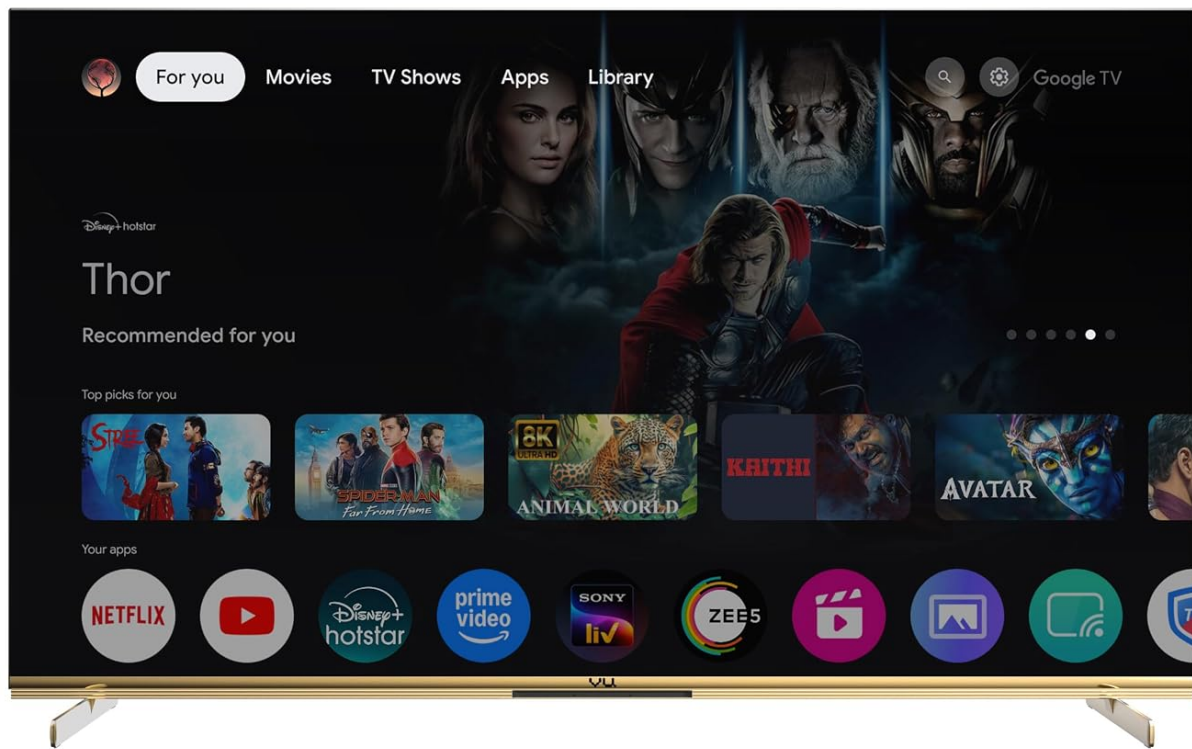
4. OPERATING YOUR TV

4.1 Basic Functions

- **Power:** Press the power button on the remote to turn the TV on or off.
- **Volume:** Use the VOL +/- buttons to adjust the volume.
- **Input Source:** Press the 'Input' button to select connected devices (HDMI 1/2/3, AV).
- **Navigation:** Use the directional pad and 'OK' button to navigate menus.

4.2 Google TV Interface

Your Vu 65MASTERPIECE TV runs on Google TV, providing a personalized and integrated entertainment experience. Access streaming apps, live TV, and recommendations from a single interface.



NETFLIX

YouTube

YouTube Music

prime video

Disney+ hotstar

Spotify

Z5

SUN
NXT

SONY
liv



Google TV

Image: The Google TV interface, displaying a selection of apps and personalized content recommendations.

- **Apps:** Download and manage applications from the Google Play Store.
- **Voice Control:** Use the ActiVoice remote with Google Assistant for voice commands.
- **Chromecast Built-in:** Cast content from your mobile devices directly to the TV.

4.3 Picture and Sound Settings

Optimize your viewing and listening experience with various picture and sound modes.

- **Picture Modes:** The TV supports 4K Quantum Dot Technology, Dolby Vision, HDR10+, and HLG. Dedicated modes like FILMMAKER Mode, Cricket Mode, and Cinema Mode are available for specific content types.
- **Sound Modes:** Featuring 2.1.2 CH sound with a built-in subwoofer and 124 watts of output, enhanced by Dolby Atmos.



**Quantum Dot
IPS Panel**



**144Hz
Refresh Rate**



**800 nits
Peak Brightness**



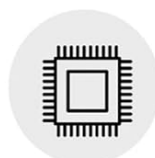
**HDMI 2.1
HLS**



**Dolby Vision
Dolby Atmos**



**2.1.2 CH
6 Speakers + 1 Subwoofer**



**Advanced
CPU + GPU**



**Game Mode
VRR, ALLM, MEMC**

Image: Overview of the TV's core features, including display, audio, and processing capabilities.

4.4 Art Mode

Transform your TV into a personalized art display when not in use with the Masterpiece Frame's Art Mode.



Image: The TV displaying Art Mode options, allowing users to select preloaded art, vibe images, or personal photos.

- **Family Photo Mode:** Upload personal photos from your phone or USB drive to display.
- **Frame Style:** Choose from five different frame styles to complement your decor.
- **Interlining Style:** Select an interlining style to enhance your photo background.
- **Dynamic Frame:** Create a slideshow of pictures with adjustable intervals.

4.5 Gaming Features

The TV is equipped with features designed for an enhanced gaming experience.

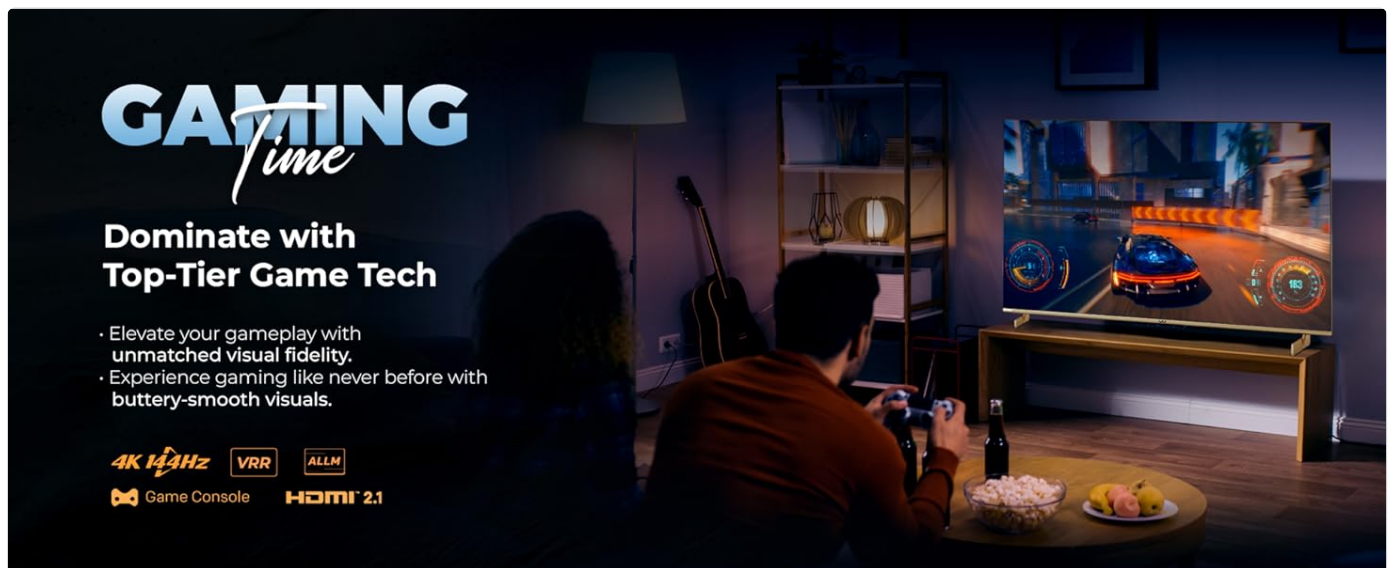


Image: Gaming on the TV, showcasing its high refresh rate and gaming-specific technologies.

- **144Hz Refresh Rate (VRR):** Provides smooth motion for fast-paced games.
- **ALLM (Auto Low Latency Mode):** Automatically switches to a low-latency mode when a gaming device is detected.
- **HDMI 2.1:** Supports high bandwidth for 4K@144Hz gaming.
- **Game Mode Pro:** Optimizes settings for gaming performance.

5. MAINTENANCE

5.1 Cleaning the TV

To maintain the appearance and performance of your TV, follow these cleaning guidelines:

- Always unplug the TV before cleaning.
- Use a soft, dry, lint-free cloth to gently wipe the screen and frame.
- For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner. Do not spray cleaner directly onto the screen.
- Avoid using abrasive cleaners, waxes, or solvents as they can damage the finish.

5.2 Software Updates

Your TV may receive software updates periodically to improve performance and add new features. Ensure your TV is connected to the internet to receive these updates. You can check for updates manually in the TV's settings menu.

6. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common solutions before contacting support.

Problem	Possible Solution
No Power	Check if the power cord is securely connected to the TV and the power outlet. Ensure the outlet is functional.
No Picture, but Sound is Present	Verify the correct input source is selected. Check cable connections to external devices.
No Sound, but Picture is Present	Check the volume level and ensure the TV is not muted. Verify audio cable connections if using external speakers.
Remote Control Not Responding	Replace batteries. Ensure there are no obstructions between the remote and the TV. Re-pair the Bluetooth remote if necessary.
Network Connection Issues	Restart your router/modem. Check Wi-Fi password. Try a wired Ethernet connection if Wi-Fi fails.

If the problem persists after trying these solutions, please contact customer support.

7. SPECIFICATIONS

Detailed technical specifications for the Vu 65MASTERPIECE 4K QLED TV.

Feature	Detail
Screen Size	65 Inches (164 cm)
Display Technology	QLED, LED
Resolution	4K (3840x2160)
Refresh Rate	144 Hz (VRR)
Peak Brightness	800 Nits
Color Volume	100%
HDR Support	Dolby Vision, HDR10+, HLG
Sound Output	124 Watts (2.1.2 CH with Built-in Subwoofer)
Audio Encoding	Dolby Atmos

Feature	Detail
Operating System	Google TV
RAM	3 GB
Storage	16 GB
Connectivity	3x HDMI (HDMI 2.1), 2x USB, 2.4/5GHz Wi-Fi, Bluetooth 5.0, Ethernet, AV Input, Optical Out
VESA Mount Standard	400 x 200 mm
Dimensions (with stand)	28.8D x 145.3W x 88H Centimeters
Weight (without stand)	22.1 Kilograms
Annual Energy Consumption	203 kWh

8. WARRANTY AND SUPPORT

8.1 Warranty Information

Your Vu 65MASTERPIECE TV comes with a **1-year manufacturer warranty** from the date of purchase on the television set and a **6-month warranty** on the remote control. Warranty claims can be processed using your Amazon e-invoice. The warranty covers manufacturing defects. It does not cover damages caused by misuse, accidents, unauthorized repairs, or normal wear and tear.

8.2 Customer Support

For any queries, technical assistance, installation/wall mounting/demo arrangements, or warranty claims, please contact Vu customer support:

- **Phone:** 022-45417000
- **WhatsApp:** +91 9867740000
- **Email:** support@vutvs.com

Please have your product model number (65MASTERPIECE) and purchase details ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question