

## Emporia EMP-SMW-JOY-G

# Emporia Watch JOY User Manual

Model: EMP-SMW-JOY-G

## INTRODUCTION

The Emporia Watch JOY is a smartwatch designed to support your daily life and health monitoring. It features accurate heart rate and pulse measurement, along with comprehensive sleep tracking. With Bluetooth 5.0 connectivity, it seamlessly integrates with your smartphone, allowing you to receive notifications directly on your wrist. The watch boasts an impressive battery life, lasting up to 10 days with active use and 30 days in standby mode, and charges conveniently via a magnetic USB cable. Its large, easy-to-read AMOLED display and customizable watch faces make it a user-friendly companion, especially for seniors.



*Figure 1: The Emporia Watch JOY, showcasing its round display and grey strap.*

## SETUP

### 1. Initial Charging

Before first use, fully charge your Emporia Watch JOY. Connect the magnetic USB charging cable to the charging points on the back of the watch and plug the USB end into a power adapter (not included) or a computer's USB port. The watch display will indicate charging status. A full charge typically takes approximately 2 hours.



Figure 2: Rear view of the watch, highlighting the health sensors and magnetic charging contacts.

## 2. App Installation and Pairing

To unlock the full potential of your Emporia Watch JOY, download the **FitCloudPro** application on your smartphone. The app is available for both iOS and Android devices.

1. **Download:** Search for "FitCloudPro" in your smartphone's app store (App Store for iOS, Google Play Store for Android) and install it.
2. **Account Creation:** Open the FitCloudPro app and follow the on-screen instructions to create an account or log in.
3. **Enable Bluetooth:** Ensure Bluetooth is enabled on your smartphone.
4. **Pairing:** In the FitCloudPro app, navigate to the device section and select "Add Device." The app will search for nearby devices. Select "Emporia Watch JOY" from the list to pair. Confirm the pairing request on both your watch and smartphone if prompted.

Once paired, the watch will synchronize time and data with your smartphone.

## OPERATING INSTRUCTIONS

### Basic Navigation

- **Touchscreen:** Swipe left/right, up/down to navigate through menus and features. Tap to select an option.
- **Side Button/Crown:** Press the side button to wake the screen, return to the home screen, or access the app menu. Rotate the crown (if applicable) to scroll through lists.



Figure 3: Side profile of the watch, illustrating the physical button and rotatable crown for navigation.

## Health Monitoring

The Emporia Watch JOY provides real-time health data:

- **Heart Rate & Pulse:** Access the heart rate monitor function on the watch or through the app. Ensure the watch is snug on your wrist for accurate readings.
- **Sleep Tracking:** Wear the watch to bed for automatic sleep monitoring. View detailed sleep analysis (deep sleep, light sleep, awake time) in the FitCloudPro app.
- **Activity Tracking:** The watch tracks steps, distance, and calories burned throughout the day.



Figure 4: Watch display showing activity data such as steps and current weather.

## Notifications and Calls

Once paired with your smartphone, the watch can display notifications for calls, messages, and app alerts. Ensure notification permissions are enabled in the FitCloudPro app and your phone's settings.

- **Incoming Calls:** The watch will vibrate and display caller ID. You can accept or reject calls directly from the watch.
- **Messages:** Read incoming SMS and app messages (e.g., WhatsApp, email) on the watch screen.



Figure 5: Multiple watches demonstrating different app interfaces and notification displays.

## Customization

- **Watch Faces:** Change the watch face directly on the watch by long-pressing the home screen, or explore more options within the FitCloudPro app.
- **Settings:** Adjust brightness, vibration intensity, language, and other settings via the watch's settings menu or the FitCloudPro app.



Figure 6: Watches showcasing diverse watch face options and color variants.

## MAINTENANCE

### Cleaning

Regularly clean your Emporia Watch JOY to ensure optimal performance and hygiene.

- Wipe the screen and watch body with a soft, lint-free cloth.
- For stubborn marks, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive materials.
- Clean the charging contacts periodically with a dry cloth to ensure good connection.

### Storage

When not in use for extended periods, store the watch in a cool, dry place. It is recommended to charge the watch to about 50% before long-term storage to preserve battery health.

## TROUBLESHOOTING

Problem	Possible Solution
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Problem	Possible Solution
Watch does not turn on.	Ensure the watch is fully charged. Connect it to the magnetic charger and wait a few minutes.
Cannot pair with smartphone.	<ul style="list-style-type: none"><li>• Ensure Bluetooth is enabled on your phone and the watch.</li><li>• Make sure the watch is within Bluetooth range (approx. 10 meters).</li><li>• Restart both the watch and your smartphone.</li><li>• Check if the FitCloudPro app has necessary permissions.</li></ul>
Notifications are not received.	<ul style="list-style-type: none"><li>• Verify notification permissions are enabled for the FitCloudPro app in your phone's settings.</li><li>• Ensure the watch is connected via Bluetooth.</li><li>• Check app-specific notification settings within FitCloudPro.</li></ul>
Inaccurate health data.	Ensure the watch is worn snugly on your wrist, not too loose or too tight. Clean the sensors on the back of the watch.

## SPECIFICATIONS


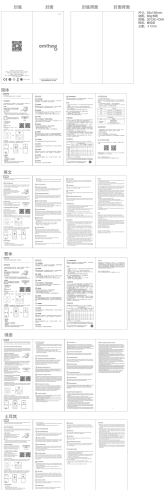


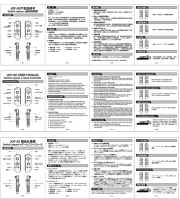

- **Brand:** Emporia
- **Model Number:** EMP-SMW-JOY-G
- **Color:** Grey
- **Operating System:** Emporia OS
- **Screen Size:** 1.43 Inches AMOLED
- **Screen Resolution:** 466 x 466 pixels
- **Connectivity:** Bluetooth 5.0
- **Special Features:** Email, Touchscreen, Phone Call Function, Activity Tracker, Heart Rate Monitor, Sleep Monitor
- **Compatible Devices:** Smartphone (iOS, Android)
- **Battery Composition:** Lithium-ion
- **Battery Capacity:** 380 mAh (approximate, based on "380 Modificateur inconnu")
- **Battery Life:** Up to 10 days (active use), 30 days (standby)
- **Charging:** Magnetic USB Cable
- **Memory Storage Capacity:** 2 MB
- **GPS:** No GPS
- **Shape:** Round
- **Country of Origin:** China

## WARRANTY AND SUPPORT

Emporia products are designed for reliability and performance. For warranty information and detailed support, please refer to the warranty card included in your product packaging or visit the official Emporia website. You can also contact Emporia customer service for assistance with product inquiries, technical support, or service requests.

For the most up-to-date support resources, please visit: [www.emporia.eu](http://www.emporia.eu)

Related Documents - EMP-SMW-JOY-G

	<p><a href="#">Emporia JOY Smartwatch User Manual and Features</a></p> <p>Comprehensive guide to the Emporia JOY Smartwatch, covering setup, functions, app integration, and technical specifications. Learn how to pair, charge, and utilize features like health tracking and notifications.</p>
	<p><a href="#">E-Joy Smart Watch Plus User Guide</a></p> <p>Comprehensive user guide for the omthing E-Joy Smart Watch Plus (WOD003), covering features, setup, operation, maintenance, and regulatory information.</p>
	<p><a href="#">Emporia JOY-LTE User Guide</a></p> <p>Comprehensive user guide for the emporia JOY-LTE mobile phone, covering setup, features, calls, messages, camera, tools, settings, safety, and guarantee information.</p>
	<p><a href="#">Thermokon JOY Fancoil Modbus Datasheet: EC AO2DO, EC 3AO</a></p> <p>Datasheet for Thermokon's JOY Fancoil Modbus series, including JOY 5DO, EC AO2DO, and EC 3AO models. Details technical specifications, application, mounting, functions, and connection plans for these fan coil room thermostats.</p>
	<p><a href="#">Nintendo Switch Joy-Con Controller User Manual</a></p> <p>User manual for the Nintendo Switch Joy-Con controller, detailing setup, functions, and troubleshooting. Includes information on connecting, charging, and using the controller for gaming.</p>
	<p><a href="#">emporia JOY-LTE Bedienungsanleitung</a></p> <p>Umfassende Bedienungsanleitung für das emporia JOY-LTE Mobiltelefon, die alle Funktionen von der Inbetriebnahme über die Bedienung bis hin zu erweiterten Einstellungen und Garantieinformationen abdeckt.</p>

EMILIA

## Emporia WATCHJOY 3.63 cm (1.43") AMOLED Digitalis 466 x 446 Pixel Argent

Modello: E-WATCHJOY

Caratteristiche: EMP 500A 27.0 V

Nome del prodotto: WATCHJOY

Emporia WATCHJOY (Smartwatch) digitalis: 1.43 cm (1.43"), Touchscreen Digitalis AMOLED, Risoluzione del display: 466 x 446 Pixel, Capacità della batteria: 300 mAh, Colore cassetto: Argent, Argento

Dispositivo	Caratteristiche	Funzionalità
Display: Digitalis*	1.43 cm (1.43")	✓ Smartwatch functions
Display technology*	AMOLED	✓ Sleep
Color: Display	✓	✓ Stopwatch
Display type	Digitalis	✓ Music controls
Display resolution*	466 x 446 pixels	✓ Free-play games function
Design		✓ Without charging
Band	Rubber	✓ Call notifications
Material: banding*	Swisswatch	✓ Synchronizations
Band: color	Silver	✓ FitHealth
Band: color and size*	Silver	
Material: case and strap	Silver	✓ Bluetooth
Material: strap	Silver	✓ MP3 player
Material: strap connector	✓	✓ MP3 +
Material: strap connector	✓	✓ Bluetooth version: 3.0
Performance		Power
MP3 player	X	Battery type
Music: external systems supported: Android, iOS		Battery technology
Music: external systems	X	Battery capacity (mAh)
Features		Battery capacity (mAh)
MP3 player	X	Battery capacity (mAh)
Heart rate sensor type	Digitalis	Battery capacity (mAh)
Bluetooth module	✓	Battery capacity (mAh)
Bluetooth module	✓	Battery capacity (mAh)
Quality of service	✓	Battery capacity (mAh)
Weather display	✓	Battery capacity (mAh)

Publication date: 24.04.2023. Details or information are only valid on the printed publication date.

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Emporia WATCHjoy 3,63 cm 1.43 AMOLED Digitale 466 x 466 Pixel Argento Marchio  
: Emporia Nome del prodotto : WATCHjoy Codice prodotto: **EMP-SMW-JOY-G**  
Emporia WATCHjoy. Dimensioni diagonale schermo: 3,63 cm 1.43 , Tecnologia  
display: AMOLED, Risoluzione del display: 466 x 466 Pixel. Capacit del...  
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