

Xbox TLL-00020

Xbox Wireless Gaming Headset User Manual

Model: TLL-00020 | Brand: Xbox

1. INTRODUCTION

Game loud and clear with the Xbox Wireless Headset, featuring enhanced auto-mute and voice isolation for crystal-clear chat, intuitive design, plus direct pairing to your console, PC, or phone. Surround yourself with spatial audio technologies including Windows Sonic, Dolby Atmos, and DTS Headphone:X. Enjoy up to 20 hours of battery life with the internal, rechargeable battery. Be heard clearly with enhanced auto-mute and voice isolation that reduce background noise for crystal-clear chat. Experience the flexible, lightweight design with an adjustable headband that provides a more comfortable experience during extended play sessions. Rotate the earcup dials for a quick, intuitive way to adjust volume and game/chat balance. Fine-tune your headset with the Xbox Accessories app for a customized audio experience. Pair directly to your console with Xbox Wireless radio without the need of dongles or a base station. Connect to your PC or mobile device with Bluetooth® for on-the-go music or chat—even pair to your phone and Xbox simultaneously to chat with a friend on your phone while playing on your console.



Figure 1: Xbox Wireless Gaming Headset in Carbon Black.

Key Features:

- **Best-in-Class Audio Performance:** Immerse yourself with spatial audio technologies including Dolby Atmos, Windows Sonic, and DTS Headphone:X, revealing depth, clarity, and details.
- **Comfortable & Intuitive Design:** Flexible, lightweight design with an adjustable headband for extended play sessions. Earcup dials allow quick volume and game/chat balance adjustments.
- **Crystal Clear Chat:** Enhanced auto-mute and voice isolation reduce background noise for clear communication.
- **Extended Gameplay:** Up to 20 hours of battery life with the internal, rechargeable battery.
- **Cross-Platform Compatibility:** Works with Xbox Series X|S, Xbox One, Windows PCs, and mobile devices via Bluetooth. Simultaneous connection to phone and Xbox is supported.

2. SETUP AND CONNECTIVITY

2.1 Connecting to Xbox Consoles (Xbox Wireless)

The Xbox Wireless Headset pairs directly to your Xbox Series X|S or Xbox One console using Xbox Wireless radio, eliminating the need for dongles or a base station. To pair:

1. Ensure your Xbox console is powered on.
2. Press and hold the green power button on the headset for a few seconds until the power indicator light begins to flash.
3. On your Xbox console, press the Pair button (usually located near the USB port on the front or side of the console). The console's power button will flash.
4. Once the headset and console lights become solid, the pairing is complete.



Fine-tune your headset with the Xbox Accessories app

Figure 2: Headset with active pairing indicator light.

2.2 Connecting via Bluetooth (PC & Mobile Devices)

The headset supports Bluetooth 5.3 for connection to Windows PCs and mobile devices. This allows for on-the-go music, chat, or even simultaneous connection with your Xbox.

1. With the headset powered on, press and hold the green power button for approximately 4 seconds until the power indicator light flashes rapidly. This indicates Bluetooth pairing mode.
2. On your PC or mobile device, navigate to Bluetooth settings and select "Xbox Wireless Headset" from the list of available devices.
3. Confirm the pairing on your device. The headset's light will become solid once connected.

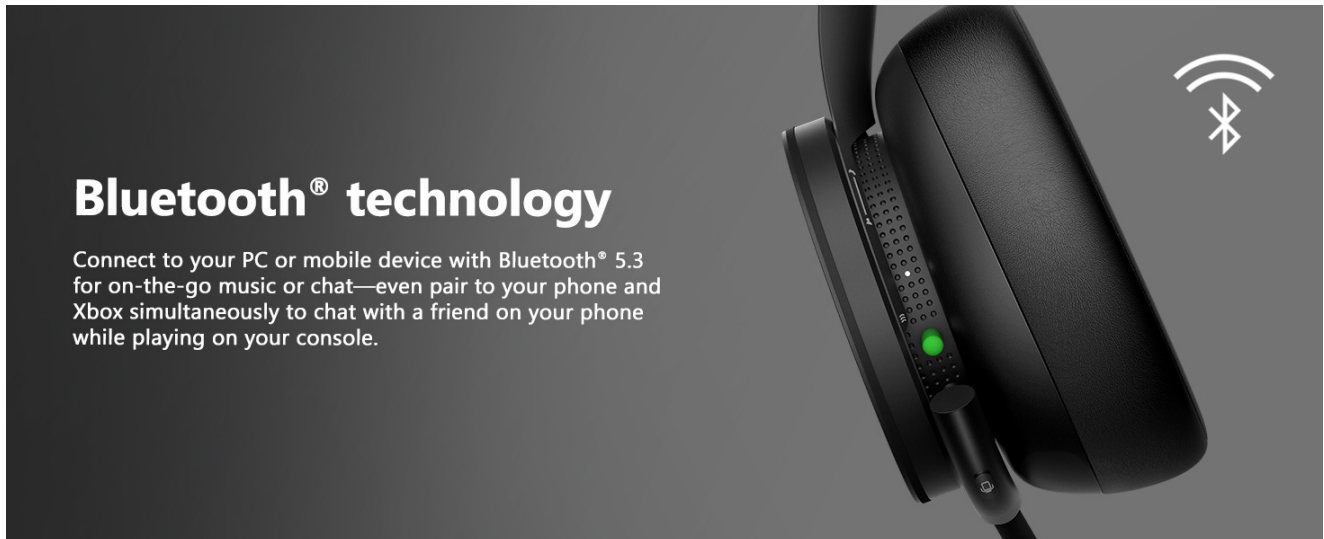


Figure 3: Bluetooth® technology allows connection to PC or mobile devices.

3. OPERATING YOUR HEADSET

3.1 Controls and Adjustments

The Xbox Wireless Headset features intuitive controls for easy adjustments during gameplay:

- **Earcup Dials:** Rotate the dials on the earcups to quickly adjust volume and game/chat balance.
- **Mute Button:** A dedicated mute button on the microphone allows for quick muting/unmuting of your voice.
- **Power Button:** Used for powering on/off and initiating pairing mode.

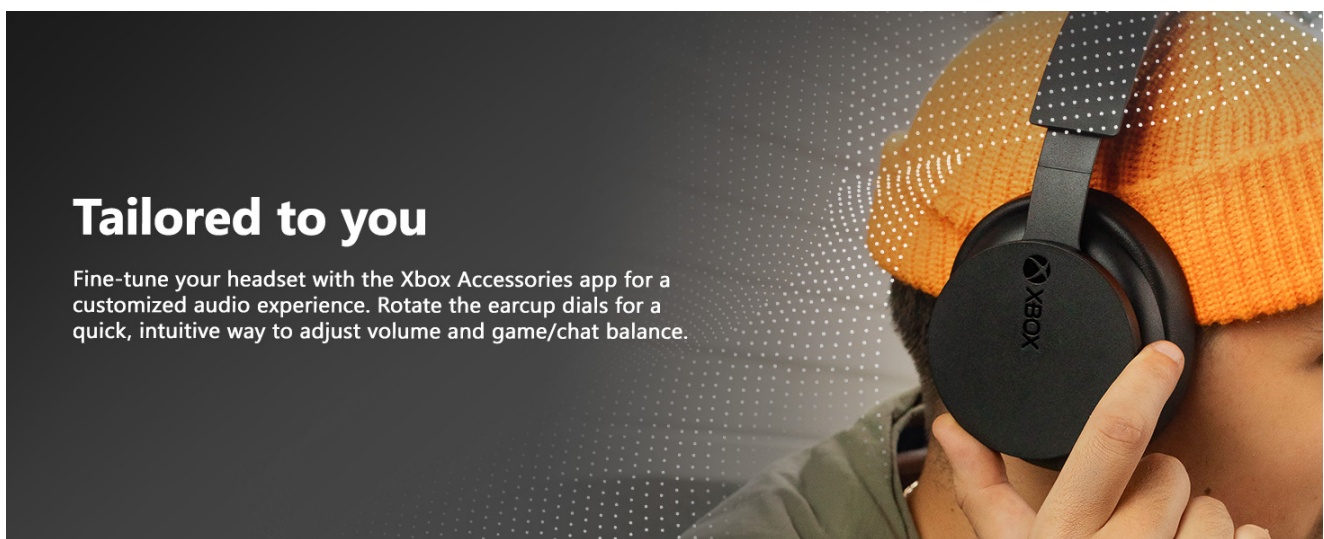


Figure 4: Fine-tune your headset with the Xbox Accessories app and earcup dials.

3.2 Battery Life

The headset is equipped with an internal, rechargeable battery providing up to 20 hours of gameplay on a single charge. Charging is done via the USB-C port.

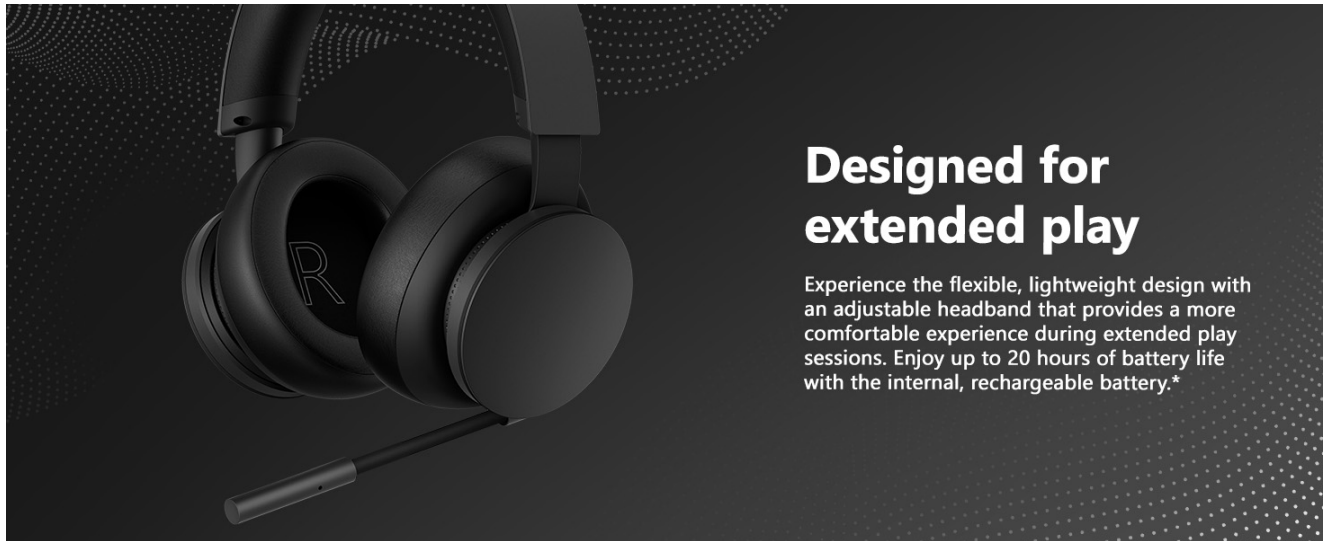


Figure 5: Designed for extended play with long battery life.

4. MAINTENANCE

To ensure the longevity and optimal performance of your Xbox Wireless Gaming Headset, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the headset. Avoid abrasive cleaners or solvents. For earcups, a slightly damp cloth can be used, but ensure they are completely dry before use.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Charging:** Charge the headset regularly, even if not in frequent use, to maintain battery health. Avoid overcharging.
- **Handling:** Handle the headset with care. Avoid dropping it or applying excessive force to the headband or microphone.

5. TROUBLESHOOTING

If you encounter issues with your Xbox Wireless Gaming Headset, try the following common troubleshooting steps:

- **No Sound/Poor Sound Quality:**
 - Ensure the headset is properly paired and connected to your device.
 - Check the volume levels on both the headset and your connected device.
 - Verify that the headset is selected as the audio output device in your system settings.
 - Restart both the headset and the connected device.

• **Microphone Not Working:**

- Check if the microphone is muted (the mute button light should indicate its status).
- Ensure the microphone is properly positioned.
- Verify that the headset microphone is selected as the input device in your system settings.
- Test the microphone with another application or device.

• **Connectivity Issues:**

- Move closer to your console or device to reduce interference.
- Ensure no other wireless devices are causing interference.
- Perform a hard reset on the headset (refer to the Xbox support website for specific instructions).
- Update the headset firmware via the Xbox Accessories app.

• **Battery Not Charging:**

- Try a different USB-C cable and charging port.
- Ensure the charging port on the headset is clean and free of debris.

For more detailed troubleshooting or persistent issues, please visit the official Xbox Support website or contact customer service.

6. SPECIFICATIONS

Feature	Detail
Model Name	Xbox Wireless Headset
Model Number	TLL-00020
Connectivity Technology	Bluetooth, Xbox Wireless
Wireless Communication Technology	Bluetooth
Bluetooth Version	5.3
Noise Control	Sound Isolation
Frequency Range	20 Hz - 20,000 Hz
Audio Driver Type	Dynamic Driver
Battery Life	Up to 20 hours
Charging Time	2 hours (approx.)
Cable Feature	USB-C Charging
Item Weight	1.36 Pounds

Feature	Detail
Product Dimensions	8.52 x 7.87 x 4 inches
Material	Polyurethane (PU)
Included Components	Wireless Headset
Compatible Devices	Cellphones, Gaming Consoles (Xbox Series X S, Xbox One), Laptops, Desktops

7. WARRANTY AND SUPPORT

Your Xbox Wireless Gaming Headset is covered by a limited warranty. For detailed information regarding warranty terms, conditions, and duration, please refer to the warranty card included with your product or visit the official Xbox support website.

For technical support, product registration, or to purchase accessories, please visit the [Official Xbox Store](#) or contact Xbox customer service.

Keep your proof of purchase for warranty claims.