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› Maidesite Electric Stand-Up Assist Chair AX35 User Manual

MAIDeSiTe AX35

Maidesite Electric Stand-Up Assist Chair AX35 User Manual

Model: AX35 | Brand: MAIDeSiTe

1. INTRODUCTION

This manual provides essential information for the safe and effective use of your Maidesite Electric Stand-Up Assist Chair, model AX35. Please read this manual thoroughly before operating the device and keep it for future reference.

Product Overview

The Maidesite AX35 is an electric stand-up assist chair designed to provide safe and comfortable support for individuals needing assistance with standing and transferring. Its lightweight and compact design, combined with a robust lifting mechanism, makes it suitable for various home and institutional care settings.

立ち上がり・ 移乗をしっかりサポート

床からの立ち上がりから移乗までサポート



床から立ち上がる

室内での移乗

Image: The AX35 electric stand-up assist chair demonstrating its ability to help a user rise from a seated position on the floor to an upright seated position, and then facilitating transfer.

Key Features

- **Safe Standing and Transfer Support:** Gently lifts users from a seated position on the floor to a safe posture, enabling transfers without standing.
- **Lightweight and Compact:** Weighs approximately 16.3kg, easy to move and transport, fits through narrow passages.
- **Easy Electric Operation:** Simple 'Up' and 'Down' button controls with an emergency stop function via a handheld remote.
- **Stable and Secure Transfers:** Features flip-up armrests, a safety belt, and rear wheel stoppers for enhanced

safety during movement and transfers.

- **Low Floor Design:** Allows users to sit down comfortably from the floor, reducing strain on legs and waist for both user and caregiver.

2. SAFETY INFORMATION

Always prioritize safety when using the Maidesite AX35. Failure to follow these guidelines may result in injury or damage to the product.

General Safety Precautions

- Ensure the user's weight does not exceed the maximum recommended weight of 160 kg.
- Always engage the rear wheel stoppers before assisting a user to stand or transfer.
- Ensure the safety belt is securely fastened around the user during operation and transfer.
- Keep hands and loose clothing clear of moving parts during operation.
- Do not use the chair on uneven surfaces or slopes.
- Supervise users at all times during operation.
- In case of emergency, use the emergency stop button on the remote control.

安全な横移乗

跳ね上げ式アームレスト & 安全ベルト



Image: A user secured in the AX35 chair with the safety belt, highlighting the flip-up armrests for safe lateral transfers.

3. SETUP

The Maidesite AX35 is designed for easy setup. It comes largely pre-assembled. Follow these steps to prepare your chair for first use.

Unpacking and Initial Inspection

1. Carefully remove all components from the packaging.
2. Inspect all parts for any signs of damage. If any damage is found, do not proceed with assembly or use, and contact

customer support.

3. Ensure all listed components are present (refer to the "Package Contents" section).

Assembly Steps

The AX35 requires minimal assembly. Simply attach the base legs.

1. **Attach the Base Legs:** Align the base legs with the main body of the chair.
2. Secure the legs using the provided screws and hex wrench. Ensure all screws are tightened firmly.

かんたん1ステップ組み立て



1 脚部を取り付ける



2 組み立て完了

Image: Visual guide for the simple two-step assembly: attaching the base legs and the final assembled chair.

Charging the Battery

- Connect the AC adapter to the charging port on the chair.
- Plug the AC adapter into a standard electrical outlet.
- Allow the battery to fully charge before first use. The charging indicator on the remote or chair will show charging status.

高齢者にやさしい設計

ワンタッチ・コードレス操作



Image: The remote control for the AX35 chair, showing the 'UP', 'DOWN', and 'STOP' buttons, along with an illustration of the internal battery and charging port.

4. OPERATING INSTRUCTIONS

Familiarize yourself with the controls and functions before assisting a user.

Remote Control Functions

- **UP Button:** Press and hold to raise the seat.
- **DOWN Button:** Press and hold to lower the seat.
- **STOP Button:** Press to immediately halt any movement.

Assisting a User from the Floor

1. Position the AX35 chair close to the user, ensuring the low seat front is accessible.
2. Help the user to sit onto the low seat from the floor. The low design (5.5cm from floor) facilitates this.
3. Fasten the safety belt securely around the user.
4. Ensure the rear wheel stoppers are engaged.
5. Using the remote control, press and hold the **UP** button to gently raise the user to a comfortable seated height.
6. Once at the desired height, release the **UP** button.

乗り降りしやすい低床シート

丸みのある座面でスムーズに乗り降り



Image: The AX35 chair's low seat design, positioned 5.5cm from the floor, making it easy for users to sit from a floor-level position.

Transferring a User

1. After raising the user to a seated height, disengage the rear wheel stoppers.
2. The AX35 features 4-wheel casters for easy movement. Gently push the chair to the desired transfer location (e.g., bed, sofa, wheelchair).
3. Once positioned, engage the rear wheel stoppers.
4. For lateral transfers, the armrests can be flipped up to allow unobstructed movement.
5. Assist the user in transferring to the new surface.
6. Ensure the user is stable before disengaging from the chair.

4輪キャスターでラクラク移動

スムーズに押して移動



Image: The AX35 chair being easily moved by a caregiver, showcasing its 4-wheel casters and integrated safety features like lockable brakes and double safety design.

5. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your Maidesite AX35.

Cleaning

- Wipe down all surfaces with a soft, damp cloth and mild detergent.
- Do not use abrasive cleaners or solvents.

- Ensure the chair is dry before storage or next use.

Battery Care

- Charge the battery regularly, even if the chair is not in frequent use, to maintain battery health.
- Avoid completely draining the battery before recharging.
- Store the chair in a cool, dry place when not in use.

Inspection

- Periodically check all screws and fasteners to ensure they are tight.
- Inspect the casters for smooth movement and ensure the stoppers function correctly.
- Check the safety belt for any signs of wear or damage. Replace if necessary.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your AX35 chair.

Problem	Possible Cause	Solution
Chair does not move up or down.	Battery is low or depleted. Emergency stop button is engaged. Power cable is disconnected.	Charge the battery. Press the STOP button to disengage. Ensure all power connections are secure.
Casters do not roll smoothly.	Debris caught in casters. Casters are locked.	Clean any debris from the casters. Ensure caster locks are disengaged.
Chair makes unusual noises during operation.	Loose components. Motor issue.	Check and tighten all visible screws. If noise persists, discontinue use and contact customer support.

If you encounter an issue not listed here or if the problem persists after attempting the solutions, please contact Maidesite customer support.

7. SPECIFICATIONS

Feature	Detail
Brand	MAIDeSiTe
Model Number	AX35 (GQ20-168080-AJ)
Product Dimensions (D x W x H)	57.2 cm x 24 cm x 79.9 cm
Product Weight	19.7 kg
Maximum Recommended Weight Capacity	160 kg
Assembly Required	No (Minimal assembly of base legs)

Feature	Detail
Intended Use	Electric Stand-Up Assist Chair
Seat Height from Floor (Lowest)	5.5 cm (approx.)
Lift Range	7-51 cm

高さ調節可能・折りたたみ式

MAX
51cm

MIN
7cm

41cm 36cm

63cm 47cm

160 KG

160KG
最大耐荷重

16.3KG
本体重量

7-51CM
昇降範囲

Image: Detailed dimensions and specifications of the AX35 chair, including its maximum load capacity, weight, and lift range, along with its folded configuration.

8. WARRANTY AND SUPPORT

Maidesite is committed to providing high-quality products and excellent customer service.

Warranty Information

- The Maidesite AX35 comes with a **1-year warranty** from the date of purchase.
- This warranty covers manufacturing defects and malfunctions under normal use.
- Please retain your proof of purchase for warranty claims.

Customer Support

- For any questions, troubleshooting assistance, or warranty claims, please contact Maidesite customer support.
- We offer **24/7, 365-day support** to assist you.
- Additionally, we provide a **30-day free return policy** and **long-term support** for our products.

Contact information can typically be found on the product packaging or the official Maidesite website.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question