UGREEN 55721

UGREEN 2K Webcam Instruction Manual

Model: 55721

Product Overview

The UGREEN 2K Webcam (Model 55721) is designed to provide high-definition video and clear audio for various communication and streaming needs. It features a 2K resolution sensor, dual built-in microphones, automatic light correction, and a wide 80-degree field of view. The webcam is equipped with a privacy cover for enhanced security and offers versatile installation options.



Image: UGREEN 2K Webcam, showcasing its design with the privacy cover open, ready for use.

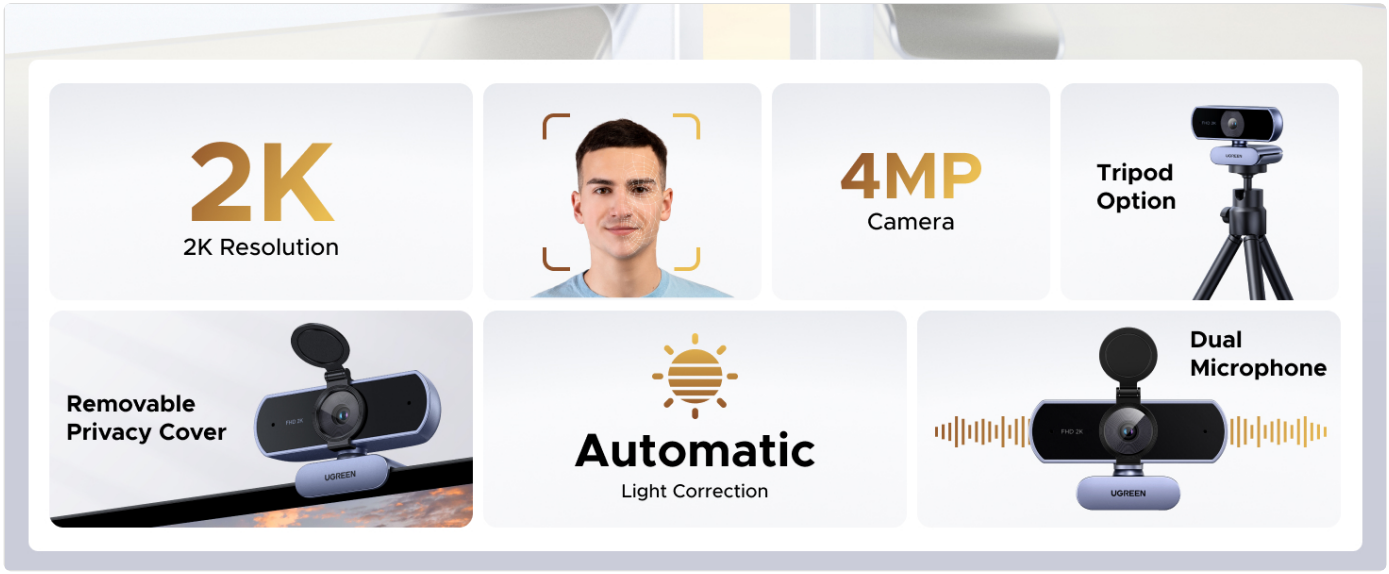


Image: An overview of the UGREEN 2K Webcam's key features, highlighting its 2K resolution, 4MP camera, tripod compatibility, removable privacy cover, automatic light correction, and dual microphones.

What's in the Box

- Camera Body
- USB Cable (integrated)
- Privacy Cover

Setup Guide

1. Physical Installation

The UGREEN 2K Webcam offers multiple installation methods to suit your setup:

1. **Monitor Clip:** Unfold the base of the webcam and place it securely on top of your monitor or laptop screen. Adjust the angle to ensure stability.
2. **Desktop Placement:** The webcam can stand independently on a flat surface such as a desk. Ensure the surface is stable to prevent accidental tipping.
3. **Tripod Mount:** The webcam features a standard tripod screw hole at its base, allowing it to be mounted on a tripod (not included) for more flexible positioning.



Image: Visual guide demonstrating the three primary installation methods for the webcam: clipping onto a monitor, standing on a desktop, and mounting on a tripod.

2. Connecting to Your Computer

The UGREEN 2K Webcam is a plug-and-play device, requiring no additional driver installation for most operating systems.

1. Connect the integrated USB cable from the webcam to an available USB port on your computer (desktop, laptop, or compatible device).
2. Your operating system should automatically detect and install the necessary drivers. This process may take a few moments.
3. Once installed, the webcam will be ready for use with your preferred video conferencing or streaming application.



Image: A visual representation of the webcam's broad compatibility with various operating systems (Windows, Mac OS, Linux) and popular applications (Zoom, Skype, Teams, Google Meet, Twitch, Facetime, GoToMeeting, YouTube).

3. Attaching the Privacy Cover

The included privacy cover provides an easy way to block the camera lens when not in use, ensuring your privacy.

1. First, snap the bottom clip of the privacy cover onto the camera body.
2. Then, secure the top part of the cover to the camera. Ensure it is firmly attached.
3. To use the camera, simply flip the cover open. To ensure privacy, flip it closed.



Image: The UGREEN 2K Webcam with its privacy cover, illustrating its function in protecting user privacy by physically blocking the lens.

Operating Instructions

Video and Audio Features

- **2K Ultra HD Resolution:** The webcam captures video at 2K (2560x1440) resolution at 30 frames per second, providing clear and detailed images for video calls and recordings.
- **Built-in Dual Microphones:** Equipped with two high-quality microphones, the webcam captures clear audio while minimizing background noise, ensuring your voice is distinct during communication.
- **Automatic Light Correction:** The webcam automatically adjusts color temperature and corrects for low-light conditions, helping to maintain a clear and well-lit image even in varying lighting environments.
- **80° Field of View (FOV):** The 80-degree wide-angle lens allows for a broader view, suitable for individual use or small group meetings, capturing more of your surroundings without distortion.
- **Fixed Focus:** This webcam features a fixed-focus lens, designed to provide sharp images within a typical viewing

distance without requiring manual adjustment.



Image: A visual comparison illustrating the superior clarity and detail of 2K Ultra HD resolution compared to 1080P.



Image: A diagram depicting the dual-microphone system, emphasizing its ability to capture loud and clear stereo audio during video calls.



Image: An example of the webcam's automatic light correction in action, showing how it maintains sharp image and accurate colors even in challenging lighting conditions.

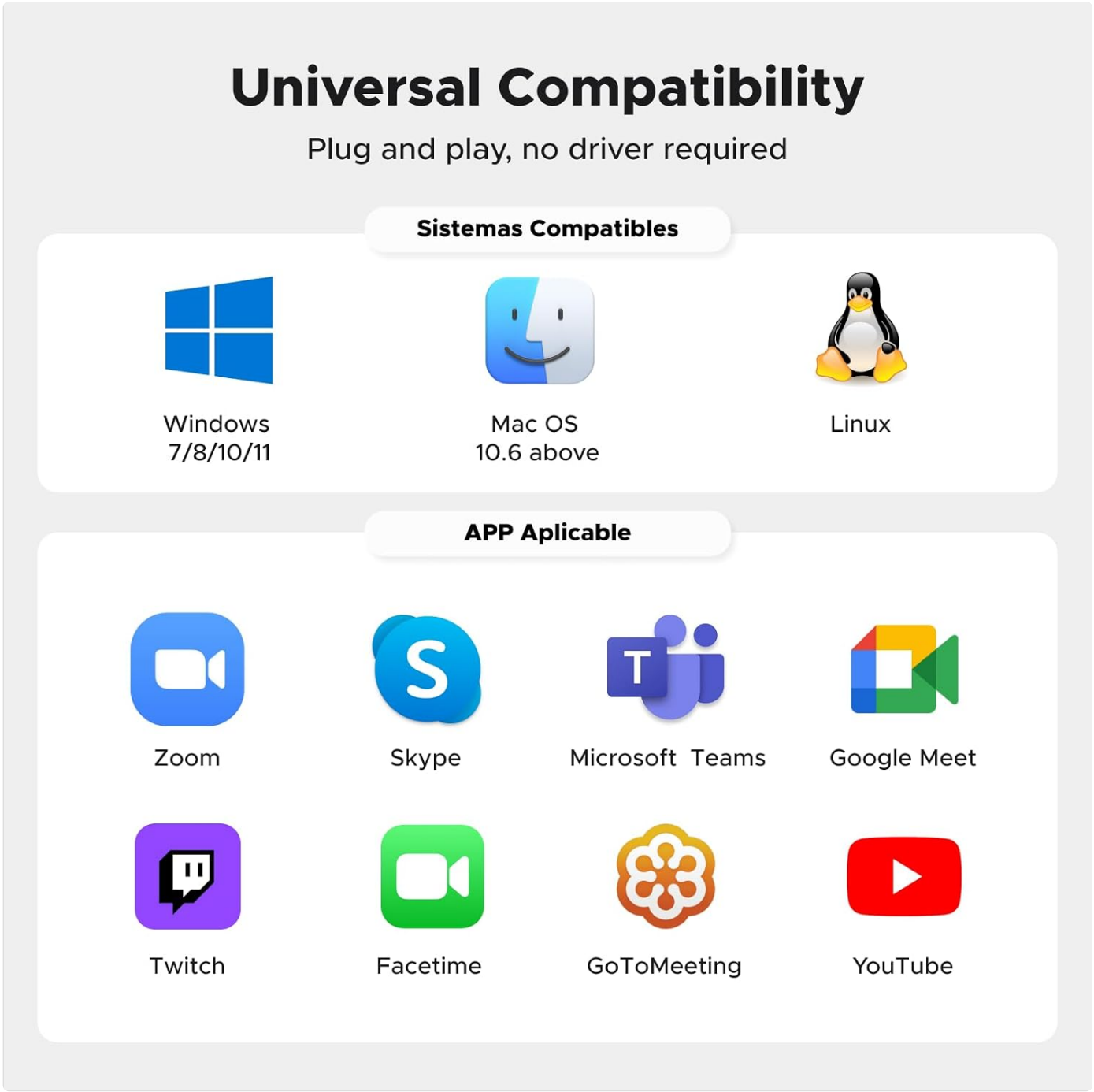


Image: A visual representation of the webcam's 80-degree field of view, demonstrating its capability to capture a wider scene during video conferences.

Adjusting Viewing Angle

The webcam offers flexible adjustments to achieve the perfect viewing angle:

- **360° Rotation:** The camera head can be rotated 360 degrees horizontally on its base.
- **±15° Up and Down Adjustment:** The camera lens can be tilted up or down by 15 degrees to fine-tune your vertical viewing angle.



Image: A diagram illustrating the webcam's versatile adjustability, including 180-degree horizontal rotation, +/- 15-degree vertical tilt, and full 360-degree rotation for optimal viewing.

Maintenance

Proper maintenance ensures the longevity and optimal performance of your UGREEN 2K Webcam.

- **Cleaning the Lens:** Use a soft, lint-free cloth specifically designed for optics to gently wipe the camera lens. Avoid using abrasive materials or chemical cleaners, which can damage the lens coating.
- **Cleaning the Body:** Wipe the webcam body with a dry, soft cloth. If necessary, a slightly damp cloth can be used, but ensure no moisture enters the device.
- **Storage:** When not in use for extended periods, store the webcam in a cool, dry place, away from direct sunlight and extreme temperatures. Utilize the privacy cover to protect the lens from dust and scratches.
- **Cable Care:** Avoid bending or kinking the USB cable excessively. Do not pull the cable to disconnect the webcam; always grasp the USB connector.

Troubleshooting

If you encounter issues with your UGREEN 2K Webcam, refer to the following common solutions:

Problem	Possible Cause / Solution
Webcam not detected by computer.	◦ Ensure the USB cable is securely connected to both the webcam and a functioning USB port on your computer. ◦ Try a different USB port. ◦ Restart your computer. ◦ Verify your operating system (Windows 7/8/10/11, macOS 10.6+, Linux, Android 5.0+, iPadOS 17+) is compatible.

Problem	Possible Cause / Solution
Poor video quality (dark, grainy, incorrect colors).	◦ **Lighting Environment:** Video quality is highly dependent on lighting. Ensure adequate and balanced lighting. Avoid strong backlighting, side lighting, or very dark environments. Consider using a fill light. ◦ **Lens Cleanliness:** Gently clean the webcam lens with a soft, lint-free cloth. ◦ **Fixed Focus:** This is a fixed-focus camera. Ensure you are within the optimal focal range. It cannot adjust image sharpness or zoom.
No audio or poor audio quality from microphone.	◦ Check your computer's sound settings to ensure the UGREEN webcam's microphone is selected as the input device. ◦ Ensure the microphone is not muted in your operating system or video conferencing application. ◦ Reduce background noise in your environment.
Privacy cover not staying in place.	◦ Ensure the bottom clip of the privacy cover is snapped onto the camera first, then secure the top.



Image: A summary of important notes for the webcam, covering its tripod compatibility, the significant impact of lighting on video quality, its fixed-focus nature, and its driver-free universal compatibility.

Specifications

Feature	Detail
Brand	UGREEN
Model Number	55721
Resolution	2K (2560x1440) @ 30FPS
Sensor	4 MP Ultra-high Sensitivity CMOS Sensor
Microphone	Built-in Dual Microphones (Noise-canceling)

Feature	Detail
Field of View (FOV)	80°
Focus Type	Fixed Focus
Special Features	Automatic Light Correction, Driver-free, Lightweight, Privacy Cover, 360° Rotation
Connectivity	USB (Plug-and-Play)
Compatibility	Windows 7/8/10/11 and above, Mac OS 10.6 and above, Linux, Android 5.0 and above, iPadOS 17 and above
Item Weight	6.3 ounces
Package Dimensions	4.96 x 4.65 x 2.48 inches

Warranty and Support

Warranty Information

For detailed warranty terms and conditions, please refer to the official UGREEN website or the warranty card included with your product. UGREEN typically offers a standard warranty period for its products, covering manufacturing defects.

Return Policy

This product is subject to a 30-day return policy from the date of purchase. Please refer to your retailer's specific return guidelines for eligibility and process.

Extended Protection Plans

Extended protection plans (e.g., 3-Year, 4-Year) may be available for purchase separately to provide additional coverage beyond the standard warranty. Check with your retailer for options.

Customer Support

For further assistance, technical support, or inquiries, please visit the official UGREEN support website or contact their customer service. You can often find FAQs, driver downloads (if applicable), and contact information on their website.
Official User Manual (PDF): Download PDF Manual

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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