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**zienstar S36**

# Zienstar S36 Wireless Keyboard and Mouse Kit User Manual

Model: S36

Introduction Package Contents Setup Operating Instructions Maintenance Troubleshooting Specifications Warranty & Support

## 1. Introduction

Thank you for choosing the Zienstar S36 Wireless Keyboard and Mouse Kit. This kit offers versatile connectivity options (2.4G wireless and Bluetooth 5.0) and multi-device switching capabilities, designed for enhanced productivity and comfort across various operating systems. This manual provides detailed instructions for setup, operation, and maintenance to ensure optimal performance of your device.




Image 1.1: The Zienstar S36 Wireless Keyboard and Mouse Kit in pink, shown on a wooden desk with a laptop displaying a floral wallpaper.

## 2. Package Contents

Please verify that all items are present in your package:

- 1x Zienstar S36 Wireless Keyboard
- 1x Zienstar Wireless Mouse
- 1x 2.4G USB Receiver (stored inside the mouse)
- 2x AAA Batteries (for keyboard)
- 1x AA Battery (for mouse)

## 3. Setup Instructions

### 3.1. Battery Installation

The keyboard requires two AAA batteries, and the mouse requires one AA battery. These are included in the package.

1. **For the Keyboard:** Locate the battery compartment on the underside of the keyboard. Open the cover and insert two AAA batteries, ensuring correct polarity (+/-). Close the cover.
2. **For the Mouse:** Locate the battery compartment on the underside of the mouse. Open the cover and insert one AA battery, ensuring correct polarity (+/-). The 2.4G USB receiver is typically stored in this compartment. Remove it if you plan to use 2.4G wireless connection. Close the cover.



Image 3.1: Underside view of the Zienstar S36 keyboard, illustrating the battery compartment location. The mouse is also shown next to it.

## 3.2. Connecting via 2.4G Wireless (USB Receiver)

This method uses the included USB receiver for a stable wireless connection.

1. Ensure batteries are installed in both the keyboard and mouse.
2. Remove the 2.4G USB receiver from the mouse's battery compartment.
3. Plug the USB receiver into an available USB port on your computer or device.

4. Turn on the keyboard and mouse. The devices should automatically connect.
5. On the keyboard, press the **FN + 2.4G** keys to select the 2.4G connection mode.

### 3.3. Connecting via Bluetooth 5.0

The kit supports Bluetooth 5.0 for connecting to up to two different Bluetooth-enabled devices.

1. Ensure batteries are installed in both the keyboard and mouse.
2. Turn on the keyboard and mouse.
3. **For Keyboard Bluetooth Pairing:**
    - Press **FN + BT1** or **FN + BT2** to select a Bluetooth channel. The indicator light will flash rapidly, indicating pairing mode.
    - On your device (computer, tablet, smartphone), go to Bluetooth settings and search for new devices.
    - Select "Zienstar Keyboard" from the list of available devices to pair.
    - Once connected, the indicator light on the keyboard will stop flashing.
4. **For Mouse Bluetooth Pairing:**
    - Press the Bluetooth pairing button on the underside of the mouse. The indicator light will flash rapidly.
    - On your device, go to Bluetooth settings and search for new devices.
    - Select "Zienstar Mouse" from the list of available devices to pair.
    - Once connected, the indicator light on the mouse will stop flashing.




Image 3.2: Visual representation of the Zienstar S36 kit's multi-device compatibility, connecting to various devices via 2.4G wireless and Bluetooth.

## 4. Operating Instructions

### 4.1. Switching Between Devices

The Zienstar S36 kit allows quick switching between up to three connected devices (one 2.4G and two Bluetooth).

- To switch to the 2.4G wireless connection, press **FN + 2.4G** on the keyboard.
- To switch to Bluetooth Device 1, press **FN + BT1** on the keyboard.
- To switch to Bluetooth Device 2, press **FN + BT2** on the keyboard.
- The mouse will automatically follow the keyboard's selected connection mode.

## 4.2. Adjusting Mouse DPI

The mouse's DPI (Dots Per Inch) can be adjusted to change cursor sensitivity. There are three levels available: 800, 1200, and 1600 DPI.

- Press the DPI button located on the top of the mouse (usually near the scroll wheel) to cycle through the DPI settings.
- Each press will change the sensitivity, allowing you to find your preferred cursor speed.




Image 4.1: Close-up view of the Zienstar S36 mouse, highlighting the DPI button and ergonomic design.

## 4.3. Keyboard Features

- **Ergonomic Design:** The keyboard is designed for comfortable typing, reducing strain during extended use.
- **Unique Aesthetic:** Features a 7-color oil paint design for a vibrant and personalized look.
- **Wide Compatibility:** Compatible with Android, Windows, iOS, and Mac OS systems.

## 5. Maintenance

Proper maintenance ensures the longevity and optimal performance of your Zienstar S36 kit.

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the keyboard and mouse. For stubborn dirt, a slightly damp cloth with mild soap can be used, ensuring no liquid enters the device.
- **Battery Replacement:** Replace batteries when performance degrades or devices stop responding. Always use new batteries of the specified type (AAA for keyboard, AA for mouse).
- **Storage:** When not in use for extended periods, turn off the devices to conserve battery life. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **USB Receiver:** When transporting the mouse, store the 2.4G USB receiver in its dedicated slot within the mouse's battery compartment to prevent loss.

## 6. Troubleshooting

If you encounter issues with your Zienstar S36 kit, refer to the following common solutions:

### 6.1. Device Not Connecting

- **Check Batteries:** Ensure fresh batteries are correctly installed in both the keyboard and mouse.
- **Power On:** Verify that both devices are switched on.
- **2.4G Connection:**
  - Ensure the 2.4G USB receiver is securely plugged into a working USB port.
  - Press **FN + 2.4G** on the keyboard to select the 2.4G mode.
  - Try plugging the receiver into a different USB port.
- **Bluetooth Connection:**
  - Ensure Bluetooth is enabled on your host device.
  - Press **FN + BT1** or **FN + BT2** on the keyboard to select the desired Bluetooth channel.
  - Put the keyboard/mouse into pairing mode (indicator light flashing).
  - Remove previous pairings from your device's Bluetooth list and attempt to re-pair.

### 6.2. Lag or Disconnection

- **Interference:** Move the devices closer to the receiver/host device. Avoid placing them near other wireless devices (Wi-Fi routers, cordless phones) that might cause interference.
- **Battery Level:** Low batteries can cause intermittent connection issues. Replace them.
- **USB Port:** For 2.4G, try a different USB port, preferably a direct port on your computer rather than a hub.

### 6.3. Mouse Cursor Jumps or is Unresponsive

- **Surface:** Ensure the mouse is used on a clean, non-reflective, and opaque surface.
- **DPI Setting:** Adjust the DPI setting using the DPI button on the mouse.
- **Sensor Cleanliness:** Check the optical sensor on the underside of the mouse for any dust or debris and clean it gently.

## 7. Specifications

| Feature | Detail |
| --- | --- |
| **Brand** | Zienstar |
| **Model** | S36 |
| **Connectivity Technology** | Bluetooth 5.0, 2.4G Wireless (USB Receiver) |
| **Keyboard Layout** | Spanish QWERTY |
| **Number of Keys** | 90 |
| **Keyboard Power Source** | 2 x AAA Batteries (included) |
| **Mouse Power Source** | 1 x AA Battery (included) |
| **Mouse DPI Settings** | 800, 1200, 1600 (Adjustable) |
| **Compatible Devices** | Desktop PC, Laptop, Smartphone, Tablet |
| **Operating Systems** | Android, Mac OS, Windows, iOS |
| **Keyboard Dimensions** | 39 x 13.5 cm (approx. 15.35 x 5.31 inches) |
| **Mouse Dimensions** | 9.8 x 7.1 cm (approx. 3.86 x 2.80 inches) |
| **Special Features** | 7-color oil paint design, Multi-device connection, Ergonomic design, Round keycaps |
| **UPC** | 763300997318 |




Image 7.1: Detailed dimensions of the Zienstar S36 keyboard and mouse, including the USB receiver.

## 8. Warranty and Support

### 8.1. Product Warranty

The Zienstar S36 Wireless Keyboard and Mouse Kit comes with a**1-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or improper maintenance.
Please retain your proof of purchase for warranty claims.

### 8.2. Customer Support

If you experience any issues or have questions regarding your Zienstar S36 kit that are not addressed in this manual, please contact Zienstar customer support. Refer to the contact information provided with your product packaging or visit the official Zienstar website for assistance.

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