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Mova S10

MOVA S10 Robot Vacuum Cleaner User Manual

Model: S10

INTRODUCTION

Thank you for choosing the MOVA S10 Robot Vacuum Cleaner. This manual provides essential information for setting up, operating, and maintaining your device to ensure optimal performance and longevity. Please read this manual thoroughly before using the product and keep it for future reference.



Image: The MOVA S10 Robot Vacuum Cleaner, a sleek black circular device with a central LiDAR navigation turret.

SETUP GUIDE

1. What's in the Box



Robot Vacuum x1



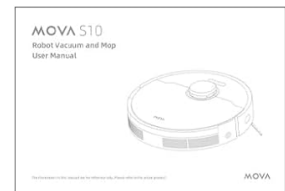
Charging Dock x1



Side Brush x1



Mop Pad (pre-install) x1



User Manual x1

Image: All components included with the MOVA S10: Robot Vacuum, Charging Dock, Side Brush, Mop Pad (pre-install), and User Manual.

Your MOVA S10 package includes:

- Robot Vacuum x1
- Charging Dock x1
- Side Brush x1
- Mop Pad (pre-install) x1
- Power Cord x1
- User Manual x1

2. Initial Charging and Placement

Place the charging dock against a wall in an open area, ensuring there are no obstacles within 1 meter (3 feet) to the sides and 1.5 meters (5 feet) in front. Connect the power cord to the dock and plug it into a power outlet. Place the MOVA S10 onto the charging dock to fully charge before first use. The indicator light will show charging status.



Image: The MOVA S10 robot vacuum returning to its charging dock, illustrating its self-charging capability.

3. App Download and Connection

Download the "Mova App" from your smartphone's app store. Follow the in-app instructions to connect your MOVA S10 to your home Wi-Fi network. This will enable smart features, mapping, and remote control.

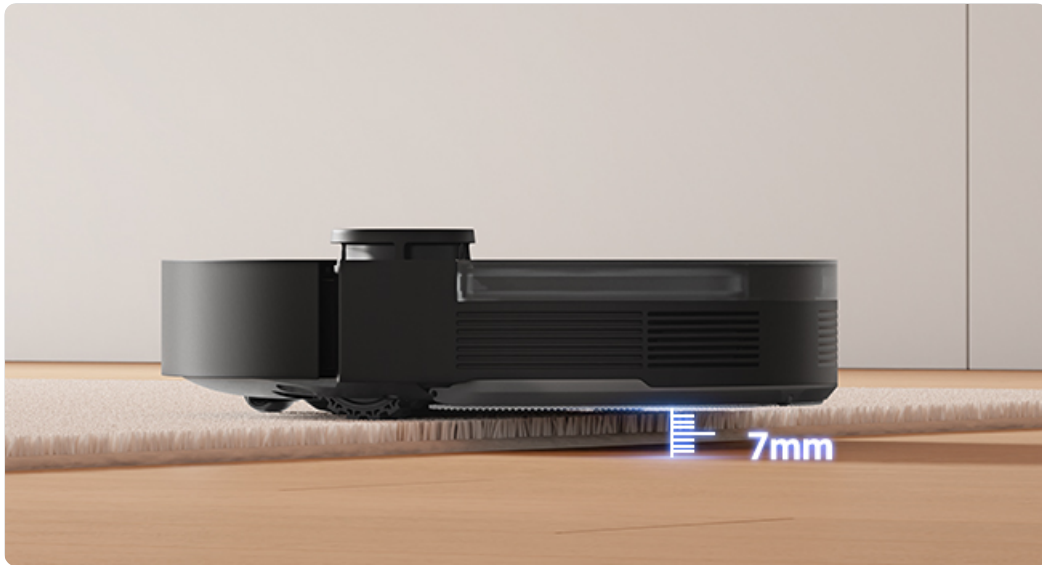


Image: A smartphone displaying the Mova App interface with a detailed map of a home, alongside the MOVA S10 robot vacuum.

4. Initial Mapping

Once connected, initiate the mapping process through the Mova App. The robot will navigate your home to create an accurate map, which is crucial for efficient cleaning and setting virtual boundaries or no-go zones.

OPERATING INSTRUCTIONS

1. Cleaning Modes and Suction Power

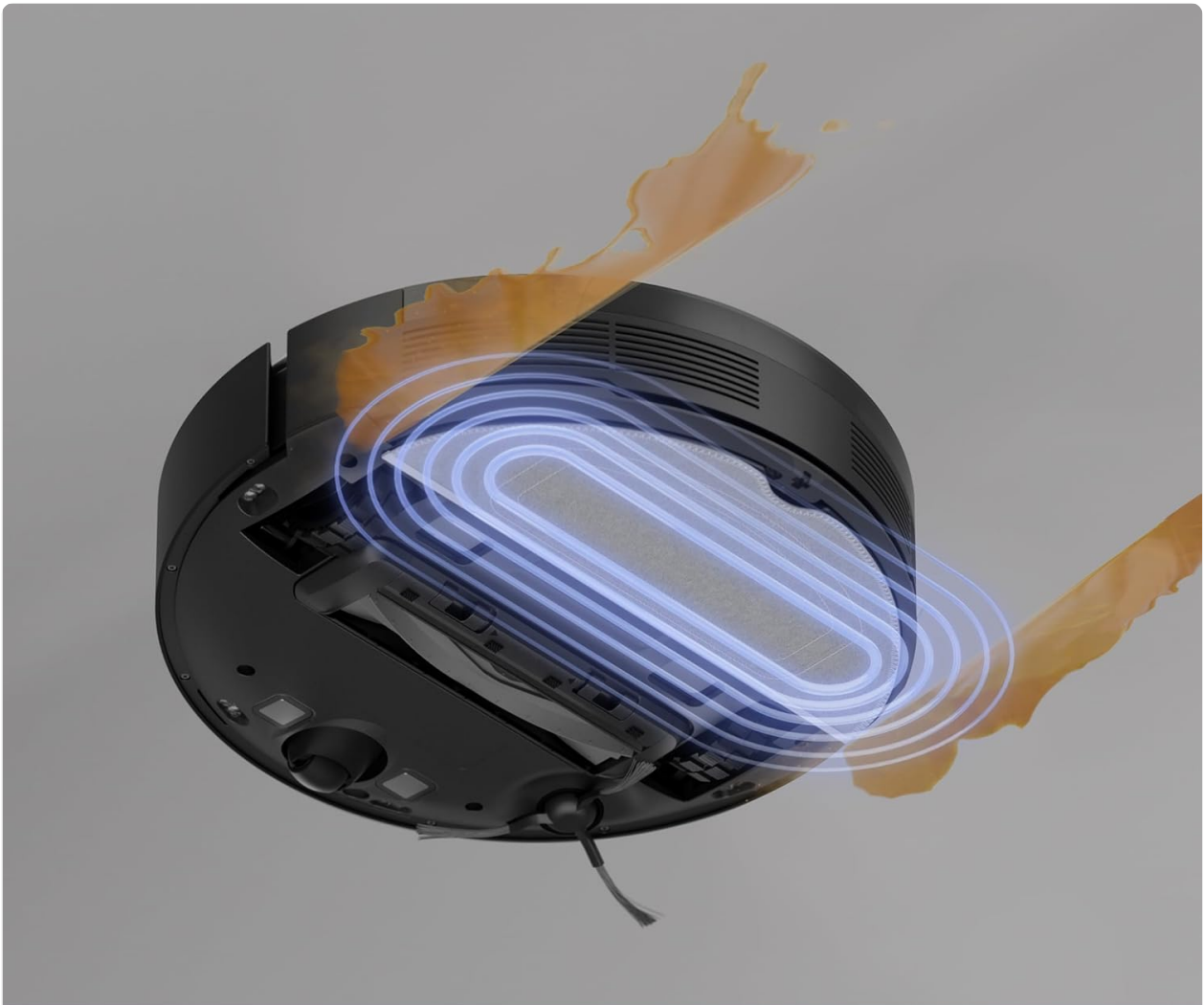
The MOVA S10 offers various cleaning modes and adjustable suction power up to 7000Pa. You can select these options via the Mova App to suit different floor types and cleaning needs.



7,000Pa Vormax™ Suction

Image: The MOVA S10 robot vacuum cleaning a wooden floor, with a visual representation of its powerful 7000Pa suction removing dirt.

The VibroTurbo Mopping System provides effective wet cleaning:



VibroTurbo Mopping System

Image: An underside view of the MOVA S10, highlighting the VibroTurbo Mopping System with blue pulsating rings, indicating its active mopping function.

For edge cleaning, the RoboSwing Mopping Technology ensures thorough coverage:



RoboSwing Mopping Technology

Image: The MOVA S10 robot vacuum cleaning along a wall, demonstrating its RoboSwing Mopping Technology that allows it to reach edges effectively.

2. Scheduling and Voice Control

Set cleaning schedules through the Mova App for automated cleaning. The MOVA S10 is compatible with Alexa, Siri, and Google Home, allowing for convenient voice commands to start or stop cleaning.



Image: The MOVA S10 robot vacuum on a floor next to a smart speaker, with a speech bubble indicating "Hey Google, start vacuuming," demonstrating voice control.

3. Smart Navigation and Obstacle Avoidance

Equipped with 3DAdapt obstacle avoidance, the MOVA S10 intelligently navigates around furniture, pet bowls, and other household items, ensuring a smooth and efficient cleaning path.



3DAdapt Smart Obstacle Avoidance

Image: The MOVA S10 robot vacuum navigating around shoes and other objects on a wooden floor, with a blue dotted line showing its intelligent path due to 3DAdapt Smart Obstacle Avoidance.

4. Smart Carpet Cleaning

The MOVA S10 automatically detects carpets and adjusts suction power for deeper cleaning. It also features intelligent mop lifting (7mm) to prevent wetting carpets during mopping cycles.



Smart Carpet Cleaning

Image: The MOVA S10 robot vacuum cleaning a carpet, with blue lines indicating its systematic cleaning pattern for smart carpet cleaning.



Intelligent Mop Lifting

Image: A side view of the MOVA S10 robot vacuum transitioning from a hard floor to a carpet, showing its mop lifting by 7mm to avoid wetting the carpet.

MAINTENANCE

Regular maintenance ensures your MOVA S10 operates efficiently and extends its lifespan.

1. Dustbin Emptying

Empty the dustbin after each cleaning cycle, especially if you have pets or clean frequently. Open the top cover of the robot, remove the dustbin, and dispose of collected debris.

2. Filter Cleaning

The filter should be cleaned regularly to maintain suction power. Tap off loose dirt and rinse the filter under running water. Allow it to air dry completely before reinserting. Replace the filter every 3-6 months depending on usage.

3. Brush Cleaning

Periodically check the main brush and side brush for tangled hair or debris. Use the cleaning tool provided to cut and remove any wrapped hair. Ensure the brushes spin freely.

4. Mop Pad Cleaning

Remove the mop pad after each mopping session and wash it thoroughly. It can be hand-washed or machine-washed. Ensure it is completely dry before reattaching to prevent mildew and odors.

5. Sensor Cleaning

Wipe the cliff sensors, wall sensors, and charging contacts with a clean, dry cloth to remove dust and debris. This ensures proper navigation and charging.

TROUBLESHOOTING

If you encounter issues with your MOVA S10, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not turn on or charge.	Battery low; charging contacts dirty; power cord not connected.	Ensure robot is properly seated on the charging dock. Clean charging contacts on both robot and dock. Check power cord connection.
Robot gets stuck frequently.	Obstacles (cables, small objects); dark surfaces (cliff sensors).	Clear the cleaning area of loose cables and small objects. Use virtual boundaries in the app for problematic areas.
Poor cleaning performance.	Full dustbin; clogged filter; tangled brushes.	Empty dustbin. Clean or replace filter. Clean main brush and side brush.
App connection issues.	Incorrect Wi-Fi password; robot too far from router; 5GHz Wi-Fi network.	Ensure correct 2.4GHz Wi-Fi network and password. Move robot closer to router. Restart robot and router.

For further assistance, please contact MOVA customer support.

SPECIFICATIONS

Feature	Detail
Brand	Mova
Model Name	S10

Feature	Detail
Suction Power	7,000 Pa
Battery Life	Up to 260 minutes (Quiet Mode)
Coverage Area	Up to 175m ² (1884ft ²) per charge
Mopping System	VibroTurbo Mopping System, 7mm Mops Lifting, RoboSwing Mopping Technology
Navigation	Precise Mapping, 3DAdapt Obstacle Avoidance
Control	Mova App, Voice Control (Alexa, Siri, Google Home)
Filter Type	Sponge
Product Dimensions	13.78"L x 13.78"W x 3.83"H
Item Weight	8.59 pounds
Color	Black
Power Source	Battery Powered (1 Lithium Ion battery included)

WARRANTY AND SUPPORT

MOVA is committed to providing high-quality products and excellent customer service.

Warranty Information

Your MOVA S10 Robot Vacuum Cleaner comes with a warranty of up to 24 months. Please refer to the official MOVA website or your purchase documentation for specific terms and conditions.

Customer Support

For any questions, technical assistance, or warranty claims, please contact our 24/7 Rapid Responding Service Team. You can find contact details on the official MOVA website or within the Mova App. MOVA also offers a 30-Day Money Back Service for your peace of mind.

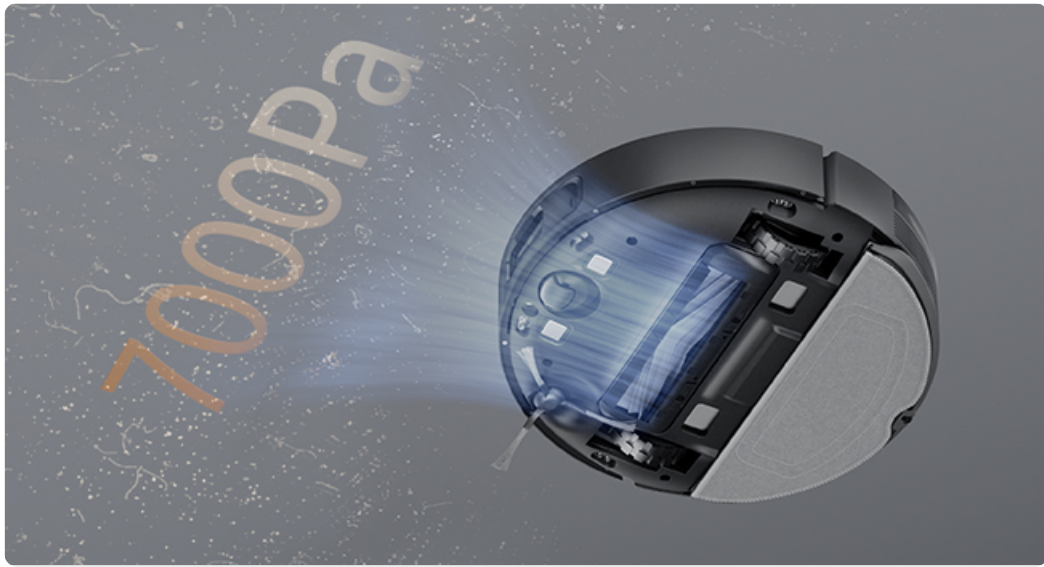


Image: An illustration showing MOVA's service policy, including 24/7 Rapid Responding Service Team, 30-Day Money Back Service, and Up to 24-Month Warranty.