

WALI GSDM002N-P

WALI Vertical Dual Monitor Stand (GSDM002N-P) Instruction Manual

Model: GSDM002N-P

WELCOME

Thank you for choosing the WALI Vertical Dual Monitor Stand. This manual provides detailed instructions for the safe and efficient installation, operation, and maintenance of your new monitor stand. Please read this manual thoroughly before beginning installation and retain it for future reference.



This image depicts a user comfortably working at a desk, utilizing the WALI Dual Monitor Stand to support a large, curved ultrawide monitor. The setup demonstrates an ergonomic workspace, highlighting the practical application and benefits of the monitor stand in a real-world scenario.

IMPORTANT SAFETY INSTRUCTIONS

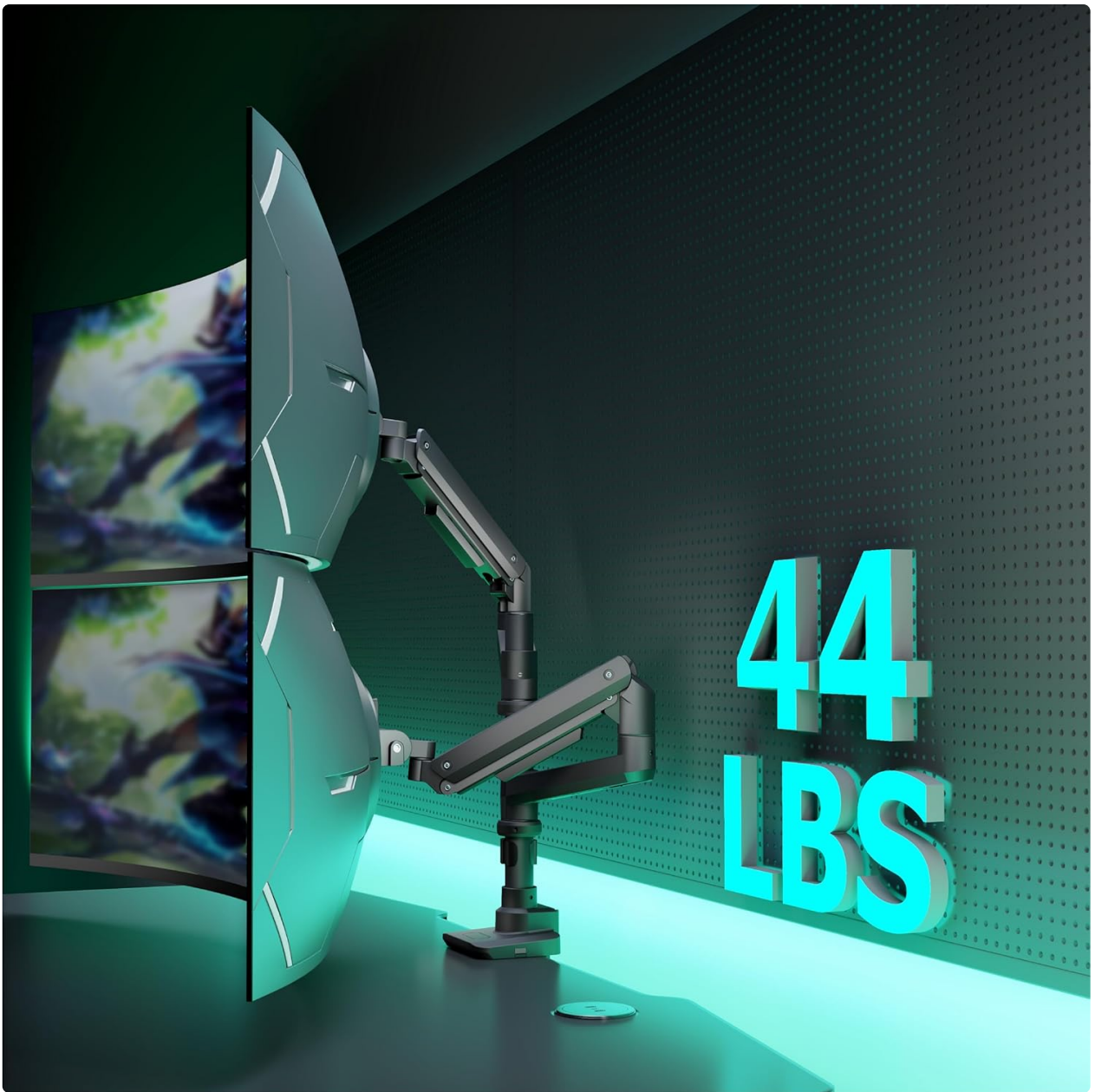
- **Read all instructions:** Before installation and use, carefully read and understand all instructions. If you do not understand these instructions or have doubts about the safety of the installation, please contact WALI customer support.
- **Weight Capacity:** Do not exceed the maximum weight capacity of 44 lbs (20 kg) per arm. Overloading can result in serious injury or property damage.
- **Monitor Size:** This stand is designed for monitors between 17 and 49 inches. Ensure your monitors fall within this range.
- **VESA Compatibility:** Verify your monitor's VESA mounting patterns (75x75mm or 100x100mm) are compatible with the stand.
- **Desk Thickness:** Ensure your desk thickness is between 0.47 inches (12mm) and 1.97 inches (50mm) for secure clamp or grommet installation.
- **Assembly:** Assemble the product exactly as described in this manual. Improper assembly may lead to

damage or serious personal injury.

- **Moving Parts:** This product contains moving parts. Use caution when adjusting to avoid pinching or crushing.
- **Children:** Keep children away from the product during assembly and adjustment. Small parts may be a choking hazard.

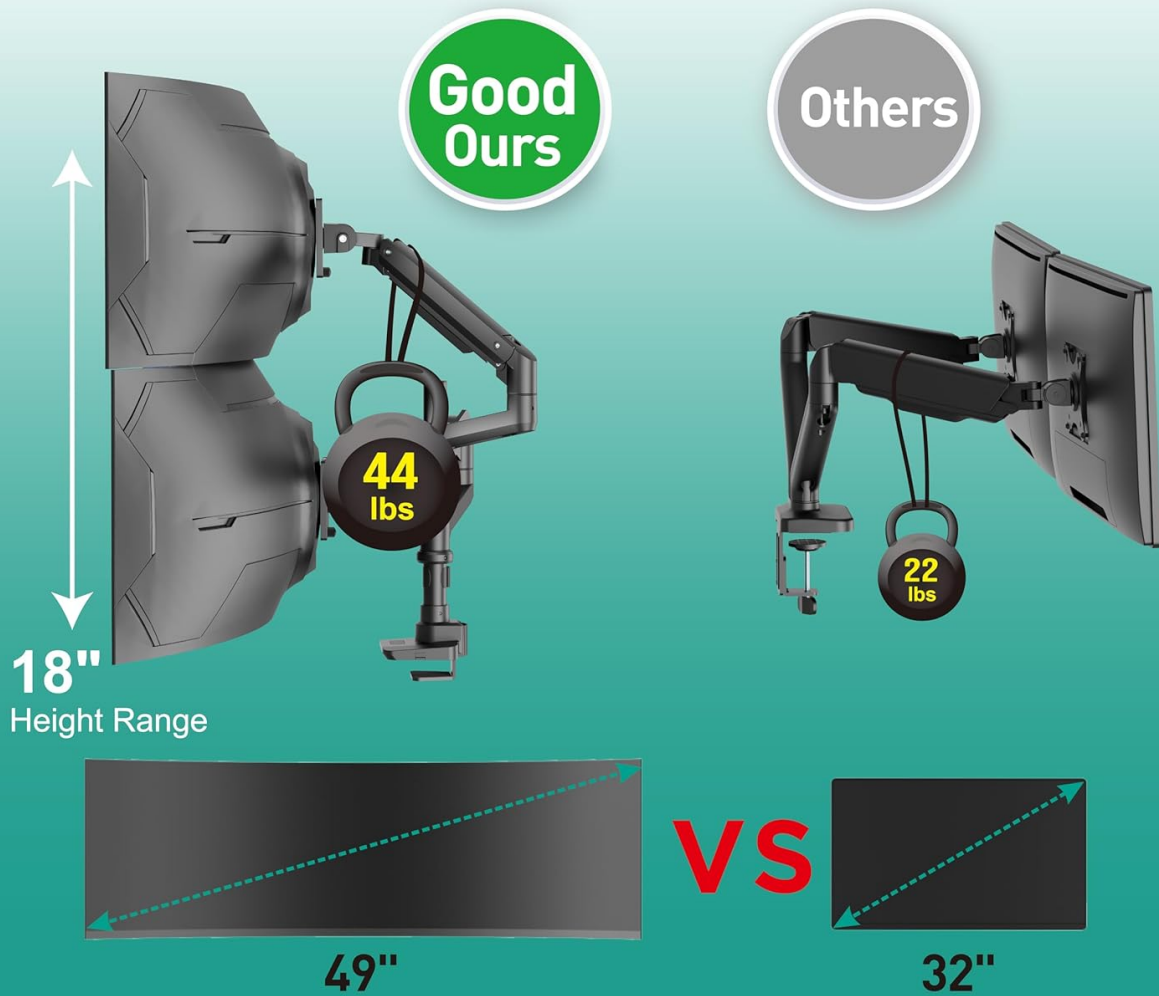
PRODUCT SPECIFICATIONS

Feature	Specification
Model Number	GSDM002N-P
Screen Size Compatibility	17" - 49" (Flat, Curved, Ultrawide)
Weight Capacity per Arm	44 lbs (20 kg)
VESA Compatibility	75x75mm, 100x100mm
Tilt Range	-50° to +20°
Swivel Range	+/-90°
Rotation Range	360°
Height Adjustment	18.9" (Gas Spring Lift)
Desk Thickness (Clamp/Grommet)	0.47" - 1.97" (12mm - 50mm)
Material	Metal



This image prominently displays '44 LBS', signifying the maximum weight capacity that each arm of the WALI Dual Monitor Stand can support. It features two monitors mounted on the stand, reinforcing its heavy-duty design for larger and ultrawide displays.

Ultrawide Wall Mount



This graphic compares the WALI monitor stand's capability to support large 49-inch ultrawide monitors, illustrating its 18-inch height adjustment range. It contrasts this with a smaller 32-inch monitor, emphasizing the stand's suitability for larger displays and its extensive vertical adjustment.

PACKAGE CONTENTS

Please verify that all components are present and undamaged before proceeding with installation. If any parts are missing or damaged, please contact WALI customer support.

- Main Pole Assembly
- Gas Spring Monitor Arms (x2)
- VESA Plates (x2)
- C-Clamp Mounting Hardware
- Grommet Mounting Hardware
- Mounting Hardware Kit (screws, washers, spacers, Allen keys)
- User Manual

INSTALLATION GUIDE

The WALI Vertical Dual Monitor Stand offers two installation methods: C-Clamp and Grommet Mount. Choose

the method best suited for your desk.



Clamp-on
Desk Thickness
0.47"~1.97"



Grommet
Desk Thickness
0.47"~1.97"



This image details the two primary mounting options for the WALI Dual Monitor Stand: the C-clamp and the grommet mount. It shows close-ups of both mechanisms, along with their respective desk thickness compatibility (0.47"-1.97"), providing clear visual guidance for installation.

Method 1: C-Clamp Installation

1. Attach the C-clamp base to the bottom of the main pole.
2. Position the C-clamp on the edge of your desk and tighten the screw until the stand is securely fastened. Ensure the desk thickness is within the specified range.
3. Slide the gas spring arms onto the main pole and secure them at your desired height using the provided collar and screws.
4. Attach the VESA plates to the back of your monitors using the appropriate screws and spacers from the hardware kit.
5. Carefully slide the monitors (with VESA plates attached) onto the gas spring arms until they click into place.

Method 2: Grommet Mount Installation

1. If your desk has a grommet hole, remove the grommet cover. If not, drill a hole (check manual for recommended diameter) in your desk, ensuring it's within the specified thickness.

2. Insert the grommet base through the hole and secure it from underneath the desk using the provided plate and nut.
3. Follow steps 3-5 from the C-Clamp Installation to attach the arms and monitors.



This image displays the WALI Vertical Dual Monitor Stand with two monitors mounted vertically. The stand features a robust central pole and two adjustable gas spring arms. Below the main assembly, separate views of the C-clamp and grommet mounting hardware are shown, illustrating the two installation methods.

OPERATING YOUR MONITOR STAND

The WALI Vertical Dual Monitor Stand offers extensive adjustability to achieve an ergonomic viewing experience.

Your browser does not support the video tag.

This video demonstrates the WALI Dual Monitor Desk Mount (GSDM002XL, similar to GSDM002N-P), showcasing its full range of motion including swivel, tilt, and 360-degree rotation, and its ability to support various monitor sizes.

Gas Spring Adjustment

The gas spring arms allow for smooth and effortless height adjustment. If your monitor does not stay at the desired height or is difficult to move, you may need to adjust the gas spring tension. Use the provided Allen key to turn the adjustment screw located on the arm. Turn clockwise to increase tension for heavier monitors,

and counter-clockwise to decrease tension for lighter monitors.

Tilt, Swivel, and Rotation

- **Tilt:** Grasp the top and bottom edges of your monitor and gently tilt it to your preferred angle (-50° to $+20^{\circ}$).
- **Swivel:** Rotate the monitor horizontally to adjust the viewing angle ($\pm 90^{\circ}$).
- **Rotation:** Rotate the monitor 360° to switch between landscape and portrait orientations.



This image highlights the full motion capabilities of the monitor stand. It visually represents the range of adjustments possible, including tilting the monitors up and down, swiveling them left and right, and rotating them between landscape and portrait orientations, emphasizing ergonomic flexibility.



This composite image demonstrates the versatility of the WALI Dual Monitor Stand, showcasing various monitor arrangements. It includes configurations with two monitors stacked vertically, two monitors side-by-side horizontally, and a mixed setup, highlighting the stand's adaptability to different viewing preferences and workspace needs.

CARE AND MAINTENANCE

- **Cleaning:** Wipe the stand with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Periodic Inspection:** Regularly check all screws and connections to ensure they remain tight and secure. Retighten if necessary.
- **Cable Management:** Utilize the integrated cable management clips to keep cables tidy and prevent strain.

COMMON ISSUES AND SOLUTIONS

- **Monitor sags or won't stay up:** The gas spring tension is too low. Use the provided Allen key to turn the adjustment screw clockwise to increase tension.
- **Monitor is difficult to move or too stiff:** The gas spring tension is too high. Use the provided Allen key to turn the adjustment screw counter-clockwise to decrease tension.
- **Stand feels unstable:** Ensure the C-clamp or grommet mount is securely tightened to the desk. Check that

all arm connections are firm.

- **Monitors are not level:** Adjust the tilt mechanism on the VESA plate or the height of the arms on the main pole to align the monitors.

WARRANTY INFORMATION AND CUSTOMER SUPPORT

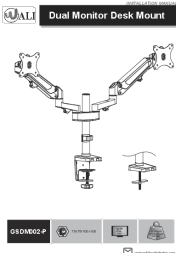
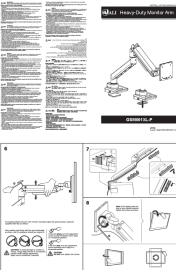

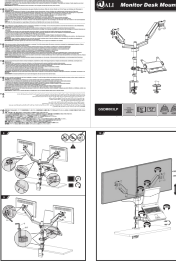
WALI products are designed for durability and performance. For specific warranty details, please refer to the warranty card included with your product or visit the official WALI website.

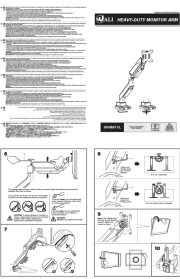
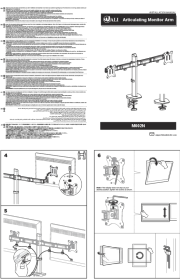
If you encounter any issues or have questions regarding your WALI Vertical Dual Monitor Stand, please do not hesitate to contact our experienced and friendly US-based customer support team. They are available to assist you 7 days a week.

Contact Information:

Please refer to the contact details provided on the WALI website or your product packaging for the most up-to-date support options.

Related Documents - GSDM002N-P

	<p>WALI GSDM002-P Dual Monitor Desk Mount Installation Manual</p> <p>Comprehensive installation manual for the WALI GSDM002-P Dual Monitor Desk Mount. Includes parts list, step-by-step assembly instructions for clamp and grommet installation, monitor attachment, and angle adjustments.</p>
	<p>WALI GSM001XL-P Heavy-Duty Monitor Arm Installation Guide</p> <p>Comprehensive installation guide for the WALI GSM001XL-P Heavy-Duty Monitor Arm. Includes parts list, step-by-step assembly instructions, and mounting tips for desks and grommets.</p>
	<p>WALI M004 Quad Monitor Desk Mount Installation Manual</p> <p>Comprehensive installation guide for the WALI M004 Quad Monitor Desk Mount, detailing setup, parts, and safety instructions for mounting up to four monitors.</p>
	<p>WALI GSDM003LP Monitor Desk Mount Installation Guide</p> <p>Comprehensive installation guide for the WALI GSDM003LP dual monitor and laptop desk mount. Features VESA compatibility, adjustable arms, and detailed assembly steps for safe and ergonomic setup.</p>

	<p>WALI GSM001XL Heavy-Duty Monitor Arm Installation Guide Secure Desk Mount Setup</p> <p>Get step-by-step instructions for installing the WALI GSM001XL Heavy-Duty Monitor Arm. This guide covers clamp and grommet installation, monitor mounting, gas spring tension adjustment, and cable management for a secure and ergonomic workspace.</p>
	<p>WALI M002N Articulating Monitor Arm Installation Guide</p> <p>Installation manual for the WALI M002N Articulating Monitor Arm. This guide provides step-by-step instructions for mounting the arm to a desk using clamp or grommet methods, assembling the arm segments, and attaching a monitor via VESA mounting. Includes parts list and safety information.</p>