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WALI GSMP002N

WALI Dual Monitor Mount

MODEL: GSMP002N - INSTRUCTION MANUAL

Product Overview

The WALI Dual Monitor Mount (GSMP002N) is an adjustable gas spring desk stand designed to enhance your workspace by supporting two flat or curved LCD/LED screens. It is compatible with monitors ranging from 17 to 32 inches, with a maximum weight capacity of 22 lbs per arm, and supports VESA mounting patterns of 75x75mm and 100x100mm. This mount offers dynamic angle adjustments, extended movement range, and flexible mounting solutions to provide an ergonomic and efficient setup.



Image: The WALI Dual Monitor Mount, showcasing its dual-arm design and desk clamp. It supports two monitors for an expanded view.

Setup Instructions

Follow these steps to properly set up your WALI Dual Monitor Mount.

1. Check Compatibility

- **Monitor Size:** Supports most flat and curved LCD/LED screens from 17" to 32".
- **Weight Capacity:** Each arm holds up to 22 lbs (10 kg).
- **Mounting Holes:** Compatible with VESA 75x75mm and 100x100mm patterns.
- **Desk Thickness:** For C-clamp or grommet mount, desk thickness should be between 0.39" and 2.76".

Expand Your View



Screen Size
Max 32"



Mounting Holes
75x75/100x100mm



Weight Capacity
22lbs



Image: Visual guide for checking monitor and desk compatibility with the mount.

2. Choose Mounting Option

The mount provides two convenient desktop mounting options: C-clamp and grommet base.

- **C-Clamp:** Ideal for desks without pre-drilled holes. Securely clamps to the edge of your desk.
- **Grommet Mount:** Requires a pre-drilled hole (0.39" - 2.36" diameter) in your desk. Provides a more flush and permanent installation.

Height & Extension Adjustable

Provide better viewing

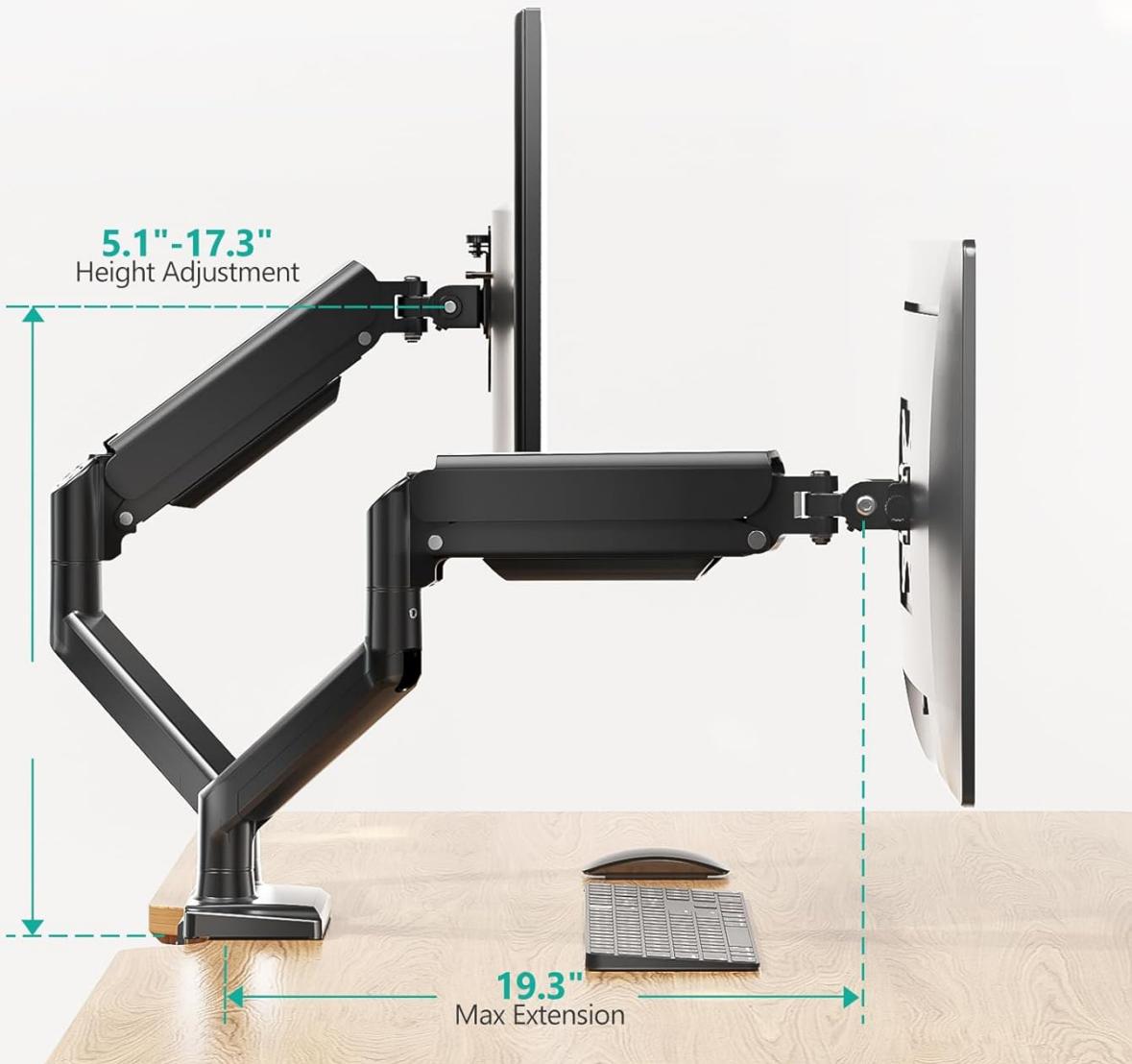


Image: Detailed view of the C-clamp and grommet mounting options, showing how they attach to a desk.

3. Attach VESA Plates to Monitors

Secure the VESA plates to the back of your monitors using the provided screws. Ensure the screws are tightened appropriately for a secure fit.

4. Mount Monitors to Arms

Carefully slide the monitors (with VESA plates attached) onto the arms of the stand. Ensure they click into place securely. Adjust the gas spring tension as needed to support the monitor's weight (refer to the Operating section for details).

5. Cable Management

Utilize the integrated cable management channels on the arms to route and conceal your monitor cables. This helps maintain a clean and organized workspace.

Two Mounting Options



C-clamp

Desk thickness 0.39"-2.76"

Grommet mount

Desk thickness 0.39"-2.76"

Image: The monitor mount demonstrating its clean cable management feature, keeping wires tidy and out of sight.

Setup Video Guide

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Video: Official WALI video demonstrating the setup and features of the GSMP002N Dual Monitor Mount. This video provides a visual guide to the installation process and highlights key functionalities.

Operating and Adjustments

The WALI Dual Monitor Mount offers extensive adjustability to achieve your ideal ergonomic position.

1. Height Adjustment

The gas spring arms allow for smooth vertical height adjustments from 5.1 inches up to 17.3 inches. To adjust, gently push or pull the monitor to the desired height. If the monitor sags or rises too easily, adjust the gas spring tension (see below).

Robust & Stable
Gas spring tested 20,000 times

20,000

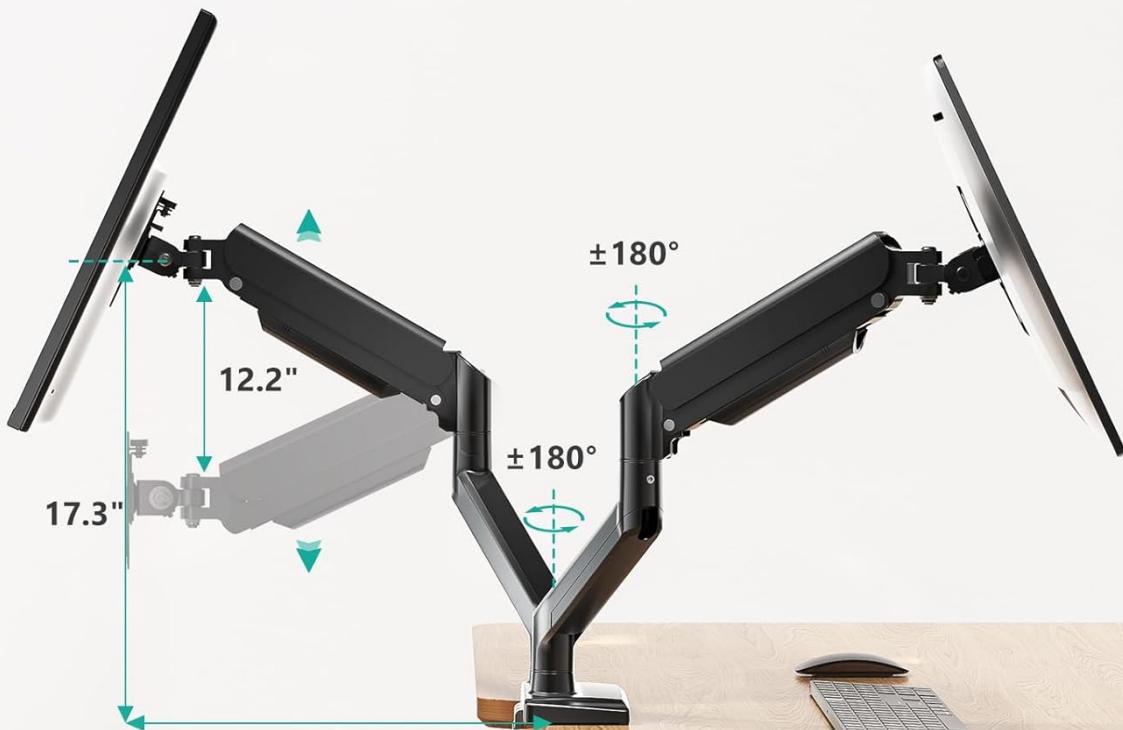


Image: Visual representation of the mount's height adjustment capabilities, ranging from 5.1 to 17.3 inches, and a maximum extension of 19.3 inches.

2. Tilt, Swivel, and Rotation

- **Tilt:** Adjust the monitor screen +70°/-45° to reduce glare and optimize viewing angles.
- **Swivel:** Swivel the monitor arms +90°/-90° for flexible screen positioning.
- **Rotation:** Rotate the monitor a full 360° to switch between landscape and portrait orientations.

Full Motion Adjustable



Tilt: $+70^\circ$ - 45°



Swivel: $+90^\circ$ - 90°



Rotation: $+180^\circ$ - 180°



Image: Illustrations detailing the tilt, swivel, and rotation ranges of the monitor arms for versatile screen positioning.

3. Gas Spring Tension Adjustment

The gas spring tension may need to be adjusted to match the weight of your monitors. Use the included Allen key to turn the adjustment screw located on the arm. Turn clockwise to increase tension for heavier monitors, and counter-clockwise to decrease tension for lighter monitors. Adjust until the monitor stays in place at any height with minimal effort.

Clean Cable Management



Image: A "Before and After" comparison illustrating how proper monitor positioning with the mount can improve ergonomics and reduce strain.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your WALI Dual Monitor Mount.

- **Periodic Checks:** Periodically check all screws and connections to ensure they remain tight and secure.
- **Cleaning:** Clean the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Gas Spring Durability:** The gas spring mechanism is designed for durability, tested for over 20,000 cycles to ensure robust and stable performance.

Ultrawide Compatibility

For larger & heavier flat/curved screens

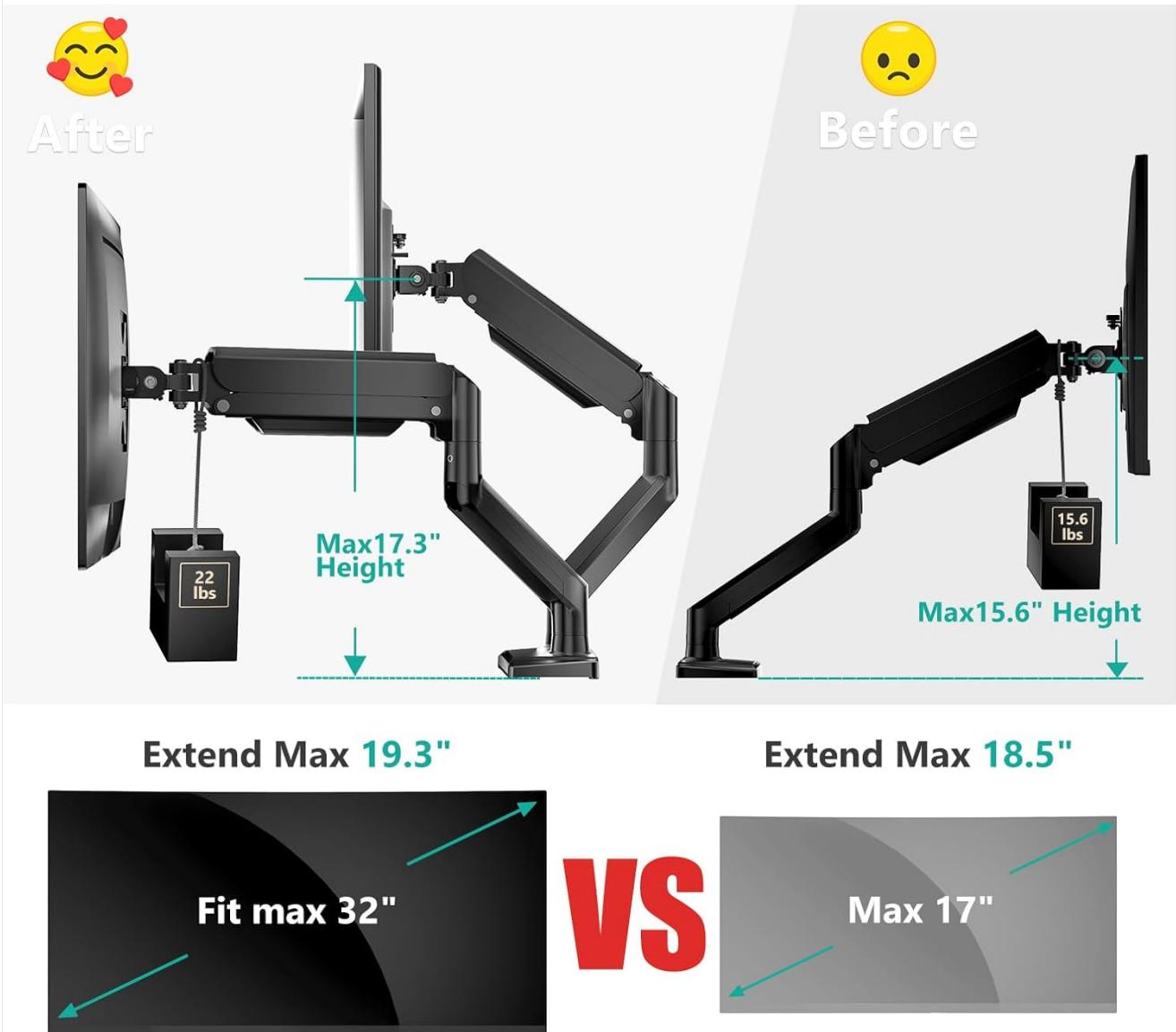


Image: An X-ray style view of the gas spring mechanism, highlighting its robust construction and indicating it has been tested for 20,000 cycles.

Troubleshooting

If you encounter issues with your monitor mount, refer to the following common problems and solutions:

- **Monitor Sags or Does Not Hold Position:**

Solution: The gas spring tension needs to be increased. Use the provided Allen key to turn the adjustment screw clockwise until the monitor holds its position. Ensure the monitor weight is within the 22 lbs per arm limit.

- **Difficulty Moving Monitor Up or Down:**

Solution: The gas spring tension might be too high. Turn the adjustment screw counter-clockwise to decrease tension. Also, ensure no cables are snagged or obstructing movement.

- **Monitor Wobbles or Feels Unstable:**

Solution: Check all mounting points. Ensure the desk clamp or grommet base is securely tightened to the desk. Verify that the VESA plate screws attaching the monitor to the arm are tight. Also, confirm the

monitor's weight does not exceed the maximum capacity.

- **Monitor Not Level:**

Solution: Adjust the tilt mechanism on the VESA head. Some VESA heads allow for minor rotational adjustments to ensure the monitor is perfectly level.

Specifications

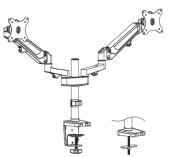
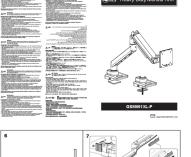
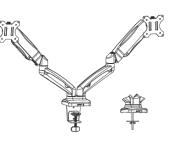
Feature	Detail
Model Number	GSMP002N
Brand	WALI
Compatible Monitor Size	17 - 32 Inches
Weight Capacity (per arm)	Up to 22 lbs
VESA Compatibility	75x75mm, 100x100mm
Mounting Type	Tabletop Mount (C-clamp, Grommet)
Movement Type	Rotate, Swivel, Tilt
Maximum Tilt Angle	+70° / -45°
Rotation	360°
Material	Metal
Color	Black
Item Weight	8.27 pounds
Package Dimensions	15.86 x 10.04 x 4.33 inches
UPC	811278026735

Warranty and Support

WALI is committed to providing excellent customer service.

- **Customer Support:** A dedicated and friendly US-based customer support team is available to assist you 7 days a week.
- **Return Policy:** This product typically includes a 30-day refund/replacement return policy. Please refer to your purchase details for specific terms.
- **Protection Plans:** Extended protection plans may be available for purchase.

For further assistance or inquiries, please contact WALI customer support directly.

	<p>WALI M004 Quad Monitor Desk Mount Installation Manual</p> <p>Comprehensive installation guide for the WALI M004 Quad Monitor Desk Mount, detailing setup, parts, and safety instructions for mounting up to four monitors.</p>
	<p>WALI GSMD002-P Dual Monitor Desk Mount Installation Manual</p> <p>Comprehensive installation manual for the WALI GSMD002-P Dual Monitor Desk Mount. Includes parts list, step-by-step assembly instructions for clamp and grommet installation, monitor attachment, and angle adjustments.</p>
	<p>WALI GSM001XL Heavy-Duty Monitor Arm Installation Guide Secure Desk Mount Setup</p> <p>Get step-by-step instructions for installing the WALI GSM001XL Heavy-Duty Monitor Arm. This guide covers clamp and grommet installation, monitor mounting, gas spring tension adjustment, and cable management for a secure and ergonomic workspace.</p>
	<p>WALI GSM001XL-P Heavy-Duty Monitor Arm Installation Guide</p> <p>Comprehensive installation guide for the WALI GSM001XL-P Heavy-Duty Monitor Arm. Includes parts list, step-by-step assembly instructions, and mounting tips for desks and grommets.</p>
	<p>WALI GSMD003LP Monitor Desk Mount Installation Guide</p> <p>Comprehensive installation guide for the WALI GSMD003LP dual monitor and laptop desk mount. Features VESA compatibility, adjustable arms, and detailed assembly steps for safe and ergonomic setup.</p>
	<p>WALI GSMP002 Dual Monitor Desk Mount Installation Manual</p> <p>Step-by-step installation guide for the WALI GSMP002 dual monitor desk mount, covering clamp and grommet installation, VESA plate attachment, and gas spring tension adjustment. Includes safety warnings and part identification.</p>