InnoView INVPM609

InnoView 23.8 inch FHD 100Hz Dual Monitor User Manual

Model: INVPM609

Introduction

This manual provides essential information for the setup, operation, and maintenance of your InnoView 23.8 inch FHD 100Hz Dual Monitor. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

Description: A visual representation of the InnoView 23.8 inch FHD 100Hz Dual Monitor, showcasing its dual screens and key specifications like 100Hz refresh rate, 23.8 inch size, Windows/Mac compatibility without drivers, 100% sRGB, and Full HD resolution.



Product Overview

Key Features

- **Dual 23.8-inch FHD Displays:** Offers expanded screen real estate for enhanced multitasking.
- **100Hz Refresh Rate:** Provides smooth visuals, reducing motion blur for various applications.
- **100% sRGB Color Coverage:** Delivers accurate and vibrant colors, suitable for graphic design and media editing.
- **Built-in Speakers:** Integrated audio solution for convenience.
- **315° Adjustable & Foldable Design:** Allows for flexible viewing angles and compact storage.
- **Plug-and-Play Compatibility:** No drivers required for macOS and Windows systems.

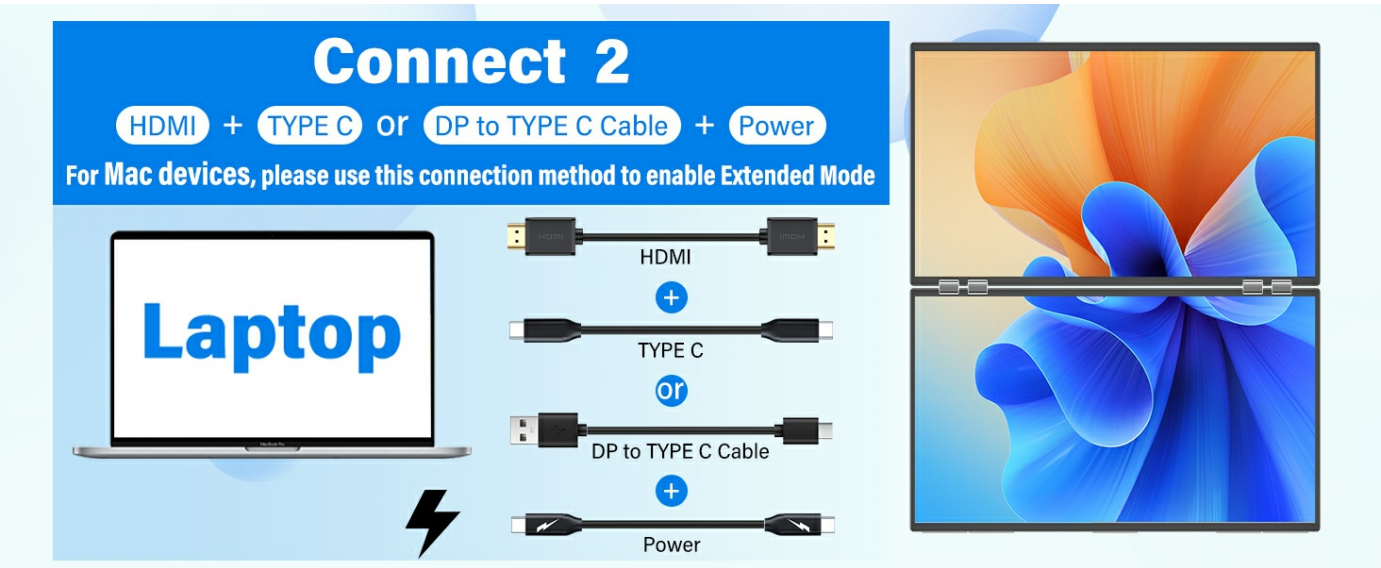
- **Multiple Display Modes:** Supports duplicate, extend, and splice modes.
- **Eye Care Features:** Includes DC Dimming and Blue Light Filter for reduced eye strain.

Package Contents

The following items are included with your InnoView 23.8 inch Dual Monitor:

- InnoView 23.8 inch Dual Monitor
- Type-C Cable (Signal Cable)
- Type-C Power Cord (Power supply only)
- Standard HDMI Cable
- DP to Type-C Cable
- 45W Power Adapter

Description: This image displays all the cables and accessories included with the InnoView 23.8 inch Dual Monitor: a Type-C signal cable, a Type-C power cord, a standard HDMI cable, a DP to Type-C cable, and a 45W power adapter.



Setup Instructions

Connecting to Your Device

The InnoView dual monitor supports various connection methods depending on your device and desired display mode.

Connection Method 1: Single USB-C (for compatible devices)

This method uses a single USB-C cable for both video signal and power, plus an additional power cable for stable operation.

Description: This image illustrates connecting the dual monitor to a laptop using a single Type-C cable (for signal) or a DP to Type-C cable, along with a separate power cable. This setup is ideal for simplified connectivity.

1. Connect one end of the **Type-C Cable** (or DP to Type-C Cable) to your laptop's compatible USB-C port.
2. Connect the other end of the **Type-C Cable** to the monitor's signal input port.
3. Connect the **Type-C Power Cord** to the monitor's power input port and the **45W Power Adapter** to a power outlet.

Connection Method 2: HDMI + USB-C (Recommended for Mac Extended Mode)

This method uses HDMI for video and USB-C for additional signal or power, particularly recommended for Mac devices to enable extended display mode.

Description: This image shows connecting a laptop to the dual monitor using an HDMI cable and either a Type-C or DP to Type-C cable, plus a power cable. This configuration is recommended for Mac users to achieve extended display mode.



1. Connect one end of the **Standard HDMI Cable** to your laptop's HDMI port.
2. Connect the other end of the **Standard HDMI Cable** to the monitor's HDMI input port.
3. Connect one end of the **Type-C Cable** (or DP to Type-C Cable) to your laptop's compatible USB-C port.
4. Connect the other end of the **Type-C Cable** to the monitor's signal input port.
5. Connect the **Type-C Power Cord** to the monitor's power input port and the **45W Power Adapter** to a power outlet.

Connection Method 3: HDMI + Power (No Extended Display Mode)

This method uses HDMI for video and a separate power connection. Note that extended display mode may not be available with this setup.

Description: This image depicts connecting a laptop to the dual monitor using an HDMI cable and a separate power cable. This setup does not support extended display mode.



1. Connect one end of the **Standard HDMI Cable** to your laptop's HDMI port.
2. Connect the other end of the **Standard HDMI Cable** to the monitor's HDMI input port.
3. Connect the **Type-C Power Cord** to the monitor's power input port and the **45W Power Adapter** to a power outlet.

Important Note: Always ensure the monitor is powered by the original power adapter provided in the package for stable operation.

Operating Instructions

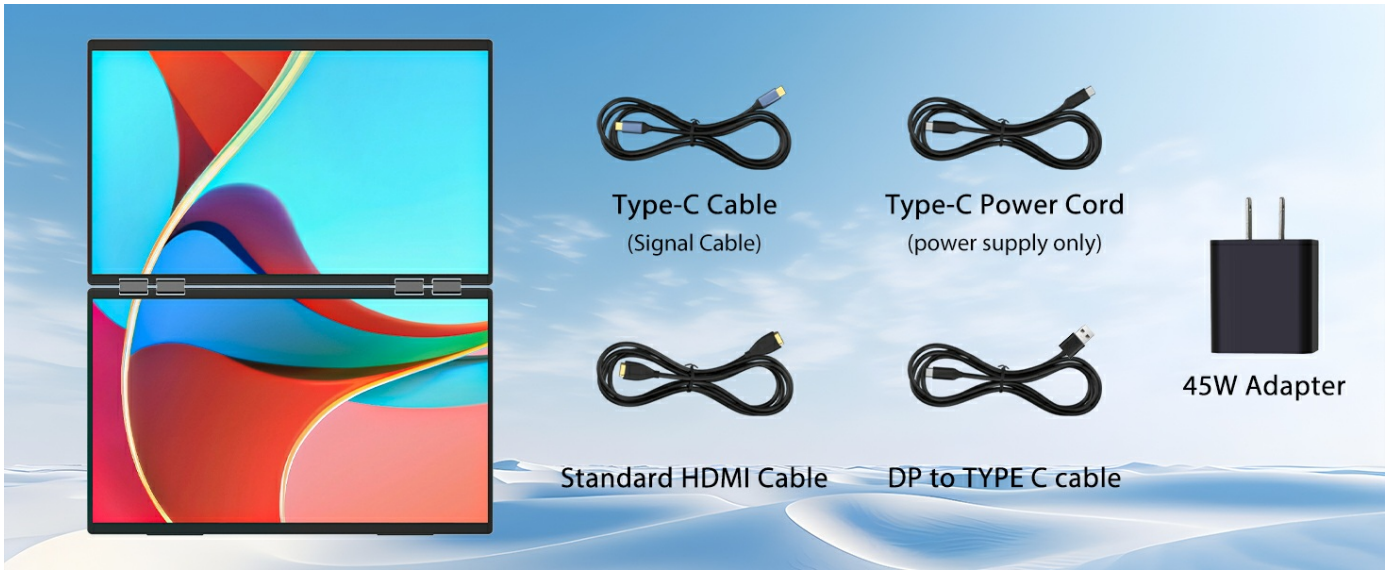
Adjusting the Monitor

The monitor features a 180° adjustable stand and a 315° foldable screen design. Adjust the viewing angle to your preference. The foldable design allows for compact storage.

Display Modes

The InnoView dual monitor supports multiple display modes for various applications.

Description: This image illustrates four different display modes: Copy Mode (both screens show the same content), Splice Mode (screens combine into one large display), Extended Mode (screens show different content), and Shared Mode (top and bottom screens show same content, top flipped).



- **Copy Mode:** The upper and lower screens display identical content.
- **Splice Mode:** Combines the upper and lower screens into a single, larger overall screen.
- **Extended Mode:** Both screens display different content, extending your desktop workspace. For Mac devices, refer to Connection Method 2 for optimal extended mode functionality.
- **Shared Mode:** The top and bottom screens display the same content, with the top screen flipped for easy viewing by others.

System Compatibility

The monitor is compatible with both macOS and Windows systems. No additional drivers are typically needed for basic plug-and-play functionality.

MAINTENANCE

Cleaning the Monitor

To clean the monitor screens, gently wipe them with a soft, lint-free cloth. For stubborn marks, dampen the cloth slightly with water or a non-abrasive screen cleaner. Avoid using harsh chemicals or abrasive materials.

Storage

When not in use, the monitor can be folded for compact storage. Store in a cool, dry place away from direct sunlight and extreme temperatures.

Note: This 23.8 inch dual monitor is designed for fixed placement in office or home environments and is not intended for frequent travel or carrying around due to its size and weight.

Description: This image contrasts the intended use of the 23.8-inch dual monitor. It shows the monitor in a fixed office/home setup as correct usage, and explicitly states it is not portable for travel, showing a suitcase with a red cross.



14"Macbook | 18.5 inch dual screen driver-free | 23.8 inch dual screen driver-free

TROUBLESHOOTING

Common Issues and Solutions

- **No Display/Black Screen:**
  - Ensure all cables (power and signal) are securely connected.
  - Verify the power adapter is correctly plugged into a working outlet.
  - Check if your device's display output is enabled and configured correctly.
  - Try a different signal cable (HDMI, Type-C, DP to Type-C) if available.
- **Flickering Screen or Intermittent Signal:**
  - Ensure the monitor is receiving adequate power from the provided 45W adapter.
  - Check for loose cable connections.
  - Reduce the refresh rate in your device's display settings if experiencing instability.
  - Update your graphics drivers.
- **Incorrect Resolution or Aspect Ratio:**
  - Adjust the display settings on your connected device (Windows Display Settings or macOS System Preferences).
  - Ensure the monitor's native resolution (1920x1080) is selected.
- **Colors Appear Incorrect:**
  - Check your device's display calibration settings.
  - Ensure the monitor's color profile is set to 100% sRGB if color accuracy is critical.
- **Extended Mode Not Working on Mac:**
  - Ensure you are using Connection Method 2 (HDMI + USB-C/DP to Type-C + Power) as recommended for Mac devices.
  - Verify your Mac's display settings are configured for extended desktop.

SPECIFICATIONS

Feature	Detail
Model Number	INVPM609
Screen Size	23.8 Inches (x2)
Resolution	1920 x 1080 Pixels (FHD 1080p)
Refresh Rate	100Hz
Aspect Ratio	16:10
Color Gamut	100% sRGB
Screen Surface	Matte
Product Dimensions (folded)	21.33 x 12.71 x 0.65 inches
Item Weight	12.72 pounds
Manufacturer	InnoView

Description: This image illustrates the folded dimensions of the 23.8-inch dual monitor (21.33 x 12.71 inches) and compares its weight (11.2 pounds) to a cat weighing 12 pounds, providing a visual reference for its size and relative weight.



Warranty and Support

Warranty Information

Your InnoView 23.8 inch Dual Monitor comes with an**18-month warranty** from the date of purchase. This warranty covers manufacturing defects and ensures your product performs as expected.

Description: This image displays warranty information, highlighting an 18-month warranty, a 30-day money-back guarantee, and 60-day free returns.

InnoView

INNOVIEW

InnoView has undergone a brand upgrade and its logo has also been adjusted. During the inventory update period, products with different logos will be shipped randomly. The quality and effect of the product will not be affected in any way, please feel free to use it!

Return Policy

A **30-day return policy** is available for this product. Please refer to your retailer's specific return guidelines for details.

Customer Support

For any questions, technical assistance, or warranty claims, please contact InnoView customer support. Contact information can typically be found on the official InnoView website or through your purchase platform.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question