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Orange Factory Criss Cross Chair - Dual Base

Orange Factory Criss Cross Chair User Manual

Model: Criss Cross Chair - Dual Base

PRODUCT OVERVIEW

The Orange Factory Criss Cross Chair is designed for comfort and versatility in various home and office settings. Featuring a wide seat for cross-legged sitting, high-density sponge cushioning, and a supportive backrest, it offers enhanced support for extended use. Its armless design allows it to fit seamlessly into any space, while the dual-purpose base provides the flexibility to switch between smooth-rolling wheels and stable foot pads. The chair also includes adjustable height, 360° swivel, and a tilt function for personalized comfort.



Image: The Orange Factory Criss Cross Chair in beige, showcasing its wide seat and armless design.

SAFETY INFORMATION

For your safety and to ensure the longevity of the product, please adhere to the following guidelines:

- Do not use this chair if your weight exceeds 300 pounds. Exceeding this limit may compromise the chair's stability and structural integrity.
- Always follow the assembly instructions carefully. Improper assembly can lead to instability and potential injury.
- Ensure all screws and bolts are tightened securely before use and periodically check them for looseness.
- Avoid standing on the chair or using it as a step stool.
- Keep children and pets away from the chair during assembly.

SETUP AND ASSEMBLY

Assembly of the Orange Factory Criss Cross Chair is designed to be straightforward. All necessary tools and hardware are included. Please refer to the detailed [Installation Manual \(PDF\)](#) for step-by-step instructions and diagrams.

Included Components:

- Chair Seat and Backrest Assembly
- Swivel Base (with pre-installed gas lift)
- 5 Casters (Wheels)
- 5 Foot Pads
- Assembly Hardware (screws, washers, Allen wrench)

Key Assembly Steps:

1. Attach the chair backrest to the seat using the provided hardware.
2. Insert the gas lift into the center hole of the chair base.
3. Choose your preferred base option:
 - **For Mobility:** Firmly push the 5 casters into the holes at the end of each leg of the base.
 - **For Stability:** Firmly screw the 5 foot pads into the holes at the end of each leg of the base.
4. Place the assembled seat and backrest onto the gas lift, ensuring it is securely seated.
5. Verify all connections are tight and the chair is stable before use.



Image: Illustration of the dual-purpose base, showing how to attach either the 360° swivel casters for mobility or the stable foot pads for stationary use.

OPERATING INSTRUCTIONS

The Criss Cross Chair offers several adjustable features to enhance your comfort:

Height Adjustment:

To adjust the seat height, locate the lever on the right side beneath the seat. While seated, pull the lever up to lower the chair. To raise the chair, lift the lever while standing or with minimal weight on the seat. Release the lever at your desired height.

360° Swivel:

The chair is equipped with a full 360° swivel function, allowing for easy rotation and access to different areas of your


workspace without needing to reposition the entire chair.

Tilt Function:


The chair features a tilt tension control that allows the backrest to recline up to 30 degrees. To adjust the tilt tension, locate the knob beneath the seat. Turn the knob clockwise to increase tension (making it harder to recline) or counter-clockwise to decrease tension (making it easier to recline).

DUAL PURPOSE BASE


Pick wheels for swift movement or foot pads for stability



▲ **360° Swivel Casters**
Move Freely Whenever You Want



Packaged with
5 casters and 5 foot pads



▲ **Stable Foot Pads**
Protect and Maintain the Appearance of Your Floors

Image: Visual guide demonstrating the chair's adjustable height, tilting mechanism, and the interchangeable wheels/foot pads.

MAINTENANCE AND CARE

Proper maintenance will extend the life and appearance of your Criss Cross Chair:

- **Cleaning Fabric:** For general cleaning, use a soft cloth dampened with mild soap and water. Blot spills immediately to prevent staining. For tougher stains, a fabric cleaner suitable for upholstery may be used, following the product's instructions and testing on an inconspicuous area first.
- **Frame and Base:** Wipe down the metal base and frame with a soft, dry cloth. Avoid abrasive cleaners or harsh chemicals.
- **Casters/Foot Pads:** Regularly check casters for hair or debris that may impede smooth rolling. Clean as needed. If using foot pads, ensure they are free of dirt that could scratch your floor.
- **Hardware:** Periodically check all screws and bolts to ensure they remain tight. Re-tighten if necessary to maintain stability.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can cause fabric fading.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Chair is wobbly or unstable.	Loose assembly hardware.	Check and tighten all screws and bolts. Ensure the gas lift is fully seated in the base.
Chair does not adjust height.	Gas lift malfunction or lever not engaged.	Ensure the height adjustment lever is fully pulled. If the issue persists, the gas lift may need replacement. Contact customer support.

Problem	Possible Cause	Solution
Casters do not roll smoothly.	Debris (hair, lint) caught in casters.	Remove any debris from the caster wheels. Clean the wheels regularly.
Chair makes squeaking noises.	Loose connections or friction between parts.	Tighten all assembly hardware. Apply a small amount of silicone lubricant to moving parts if necessary.

SPECIFICATIONS



Image: Detailed diagram showing the dimensions of the Criss Cross Chair.

Feature	Detail
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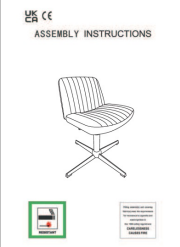
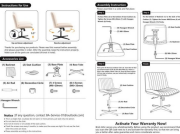
Feature	Detail
Brand	Orange Factory
Model Name	Criss Cross Chair - Dual Base
Color	Beige
Product Dimensions	20"D x 25.5"W x 34"H
Item Weight	24 pounds
Maximum Weight Recommendation	300 Pounds
Back Style	Cushion Back
Special Features	Adjustable Height, Cushion Availability, Ergonomic, Rolling, Swivel, Tilting
Fill Material	Sponge
Included Components	Assembly Hardware, Swivel Base
Manufacturer	Orange Factory Inc.


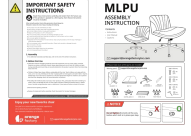

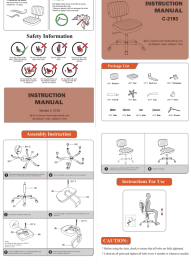
WARRANTY AND SUPPORT

Orange Factory is committed to providing high-quality products. For any questions regarding your Criss Cross Chair, including warranty information, parts replacement, or technical support, please contact Orange Factory customer service. Refer to your purchase documentation or the official Orange Factory website for contact details. You can also visit the [Orange Factory Store on Amazon](#) for more information and product updates.

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Related Documents - Criss Cross Chair - Dual Base

	<p>Naspaluro Modern Office Chair Assembly Instructions</p> <p>Comprehensive assembly instructions for the Naspaluro Modern Office Chair, detailing parts, steps, and safety guidelines for this fabric task chair. Includes information on fire resistance and load capacity.</p>
	<p>Brick Attic Armless Office Chair Assembly and Usage Instructions</p> <p>Comprehensive guide for assembling and using the Brick Attic Armless Office Chair, including parts list, step-by-step assembly instructions, and important usage notices.</p>

	<p>Ebern Designs Office Chair Assembly Instructions (Model ehcm1335)</p> <p>Step-by-step assembly guide for the Ebern Designs 27" W Criss Cross Legged Office Chair, model ehcm1335. Includes parts list and installation steps.</p>
	<p>MLPU Assembly Instructions and Safety Guide - Orange Factory</p> <p>Comprehensive assembly instructions and safety guidelines for the Orange Factory MLPU office chair. Includes parts list, step-by-step assembly, and user manual for adjustments.</p>
	<p>FelixKing FK-18-HT Ergonomic Office Chair Assembly Instructions</p> <p>Detailed assembly instructions for the FelixKing FK-18-HT ergonomic office chair, including a comprehensive parts list, important usage notices, and step-by-step assembly guidance.</p>
	<p>DUMOS C-2193 Armless Office Chair Assembly and Usage Instructions</p> <p>Detailed assembly instructions and user guide for the DUMOS C-2193 armless office chair. Learn how to assemble your PU leather desk chair, understand safety precautions, and find maintenance tips for longevity.</p>