

SUPERONE PT-38

SUPERONE 62W Retractable Charger (Model PT-38) Instruction Manual

Dual USB-C & Apple Cables, 3-Port Fast Charging Wall Charger

1. INTRODUCTION

Thank you for choosing the SUPERONE 62W Retractable Charger. This manual provides essential information for the safe and efficient use of your charger. Please read it thoroughly before operation and retain it for future reference.

2. PRODUCT OVERVIEW

The SUPERONE 62W Retractable Charger is a compact and versatile charging solution designed for multiple devices. It features two integrated retractable charging cables (one USB-C and one Apple-compatible) and an additional USB-C port, allowing you to charge up to three devices simultaneously. The charger supports 35W Power Delivery (PD) fast charging for compatible devices and includes a foldable plug for portability.

Package Contents:

- SUPERONE 3-in-1 Retractable Wall Charger x 1
- User Manual x 1

Key Features:

- **Retractable Cables:** Two integrated cables (USB-C and Apple-compatible) extend up to 31.5 inches (80 cm) and retract for tangle-free storage.
- **3-Port Charging:** Simultaneously charge three devices using the integrated cables and an additional USB-C port.
- **Fast Charging:** Supports up to 35W Power Delivery (PD) for rapid charging of compatible devices.
- **Foldable Plug:** Compact design with a foldable AC plug for enhanced portability.
- **Safety Protections:** Built-in safeguards against overcharging, overcurrent, short circuits, and

overheating.



Image 2.1: The SUPERONE 62W Retractable Charger with its integrated cables.

Two Retractable Charging Cables

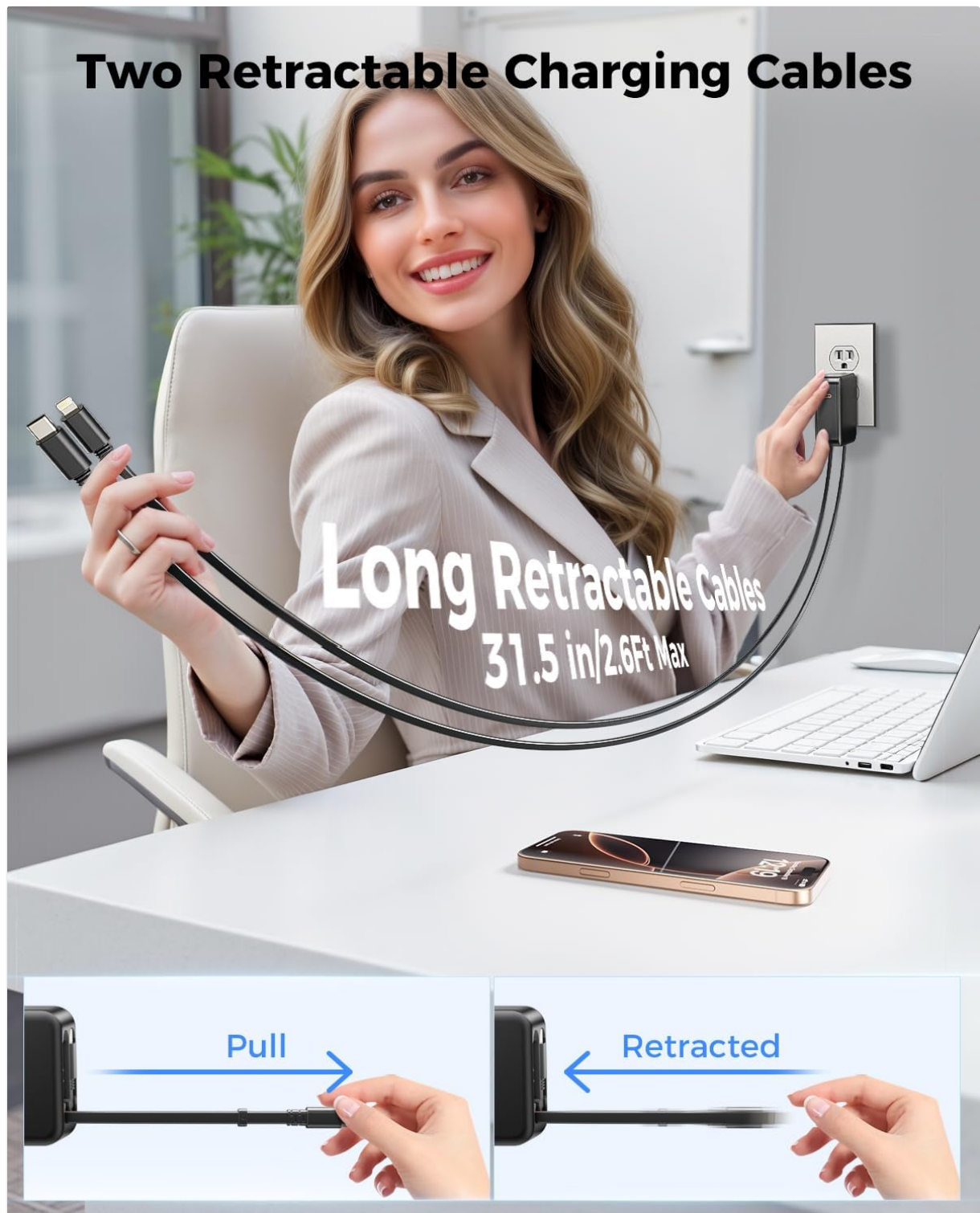


Image 2.2: User demonstrating the retractable cables extended to their maximum length of 31.5 inches (2.6 feet).

3. SETUP

1. **Unfold the Plug:** Gently pull out the foldable AC prongs from the charger body until they lock into place.
2. **Connect to Power Outlet:** Insert the charger into a standard wall power outlet (100-240V AC).
3. **Extend Cables:** To extend a retractable cable, gently pull both ends of the cable simultaneously until it reaches the desired length. The cables extend up to 31.5 inches (80 cm). Do not pull only one side, as this may damage the retraction mechanism.
4. **Connect Devices:** Plug the appropriate cable connector (USB-C or Apple-compatible) into your device's charging port. For the third device, use your own USB-C cable and connect it to the

additional USB-C port on the charger.



Image 3.1: Illustration of the foldable plug and how to extend and retract the cables.

4. OPERATING INSTRUCTIONS

Charging Your Devices:

Once connected to a power outlet and your devices, the charger will automatically begin charging. The intelligent chip within the charger will detect your device's power requirements and deliver optimal charging speed.

- **Integrated USB-C Cable:** Delivers up to 35W Power Delivery (PD) for fast charging compatible smartphones, tablets, and other USB-C devices.
- **Integrated Apple-compatible Cable:** Delivers up to 12W for charging Apple devices.
- **Additional USB-C Port:** Provides up to 15W output for charging a third USB-C device.

The total power output of the charger is 62W, distributed across the ports as needed. For optimal fast charging, ensure your device supports PD 3.0 and use the integrated 35W USB-C cable.

Charge 3 Devices Simultaneously

Make your life much easier and more organized



Image 4.1: The charger simultaneously powering a tablet (15W), a smartphone via USB-C (35W), and another smartphone via Apple-compatible cable (12W).

35W Max Fast Charging

Up to 35W, Real PD3.0



Image 4.2: Demonstrates the faster charging speed of 35W PD compared to standard 12W charging for iPhone models.

Retracting Cables:

To retract the cables, gently pull both ends of the cable slightly further out, then release. The cable will automatically retract into the charger body. Ensure the cables are fully retracted before storing the charger.

5. MAINTENANCE

- **Cleaning:** Disconnect the charger from the power outlet before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or aerosols.
- **Storage:** Store the charger in a cool, dry place away from direct sunlight and extreme temperatures. Ensure cables are fully retracted and the plug is folded for compact storage.
- **Cable Care:** Avoid excessive force when extending or retracting cables. Do not yank or twist the

cables. If a cable becomes damaged, discontinue use immediately.

- **Avoid Moisture:** Do not expose the charger to water or high humidity.

6. TROUBLESHOOTING

- **Device Not Charging:**

- Ensure the charger is securely plugged into a working wall outlet.
- Verify that the charging cable is properly connected to both the charger and your device.
- Check if your device's charging port is clean and free of debris.
- If using the additional USB-C port, try a different USB-C cable.

- **Slow Charging:**

- Ensure your device supports fast charging and that you are using the appropriate port/cable (e.g., 35W USB-C for PD fast charging).
- Charging multiple devices simultaneously may distribute power, potentially reducing individual charging speeds.
- Verify that the cable length is sufficient for your needs. The retractable cables extend to 31.5 inches (80 cm).

- **Cables Not Retracting Properly:**

- Gently pull both ends of the cable slightly further out, then release. This often resets the retraction mechanism.
- Avoid pulling only one side of the cable, as this can cause tangling inside the mechanism.

- **Charger Overheating:**

- The charger has built-in overheating protection. If it feels excessively hot, disconnect it from the power source and devices immediately. Allow it to cool down before resuming use.
- Ensure adequate ventilation around the charger.



Image 6.1: The charger's Active Shield technology provides multiple layers of protection for your devices.

7. SPECIFICATIONS

Brand	SUPERONE
Model Number	PT-38
Input Voltage	120 Volts (AC 100-240V)

Total Power Output	62W
Output Current	3.5 Amps (Max)
Output Voltage	120 Volts
Connector Type	USB Type A, USB Type C (Integrated cables: USB-C, Apple-compatible; Additional port: USB-C)
Special Features	35W Fast Charging, Foldable Plug, Retractable Cables
Cable Length	31.5 inches (80 cm) Max for retractable cables
Compatible Devices	iPhone 17/16/15/14/13/12/11/SE3/XR/XS Max/X/8 Plus, iPad Air/Pro/Mini, Samsung Galaxy S23/S22/S21/S20 Ultra/S10/S9/S8 Plus, Tablets, LG, Motorola, Google Pixel, and other digital devices.
Power Plug Type	Type A - 2 pin (North American)
Material	Plastic
Form Factor	Wall Mounted, Compact

Universal Compatibility

Phone. Pad. Switch. All meet your need.

For Phones



iPhone Series



Samsung Galaxy Series



Google



LG

For Tablets



iPad Pro /
iPad



iPad Air /
Mini



Galaxy Tab S8/S7/
S6 Tab A8/A7



Amazon Fire HD
8/7 Kindle



For Others



Switch



Echo / Alexa



AirPods



iWatch Series

Image 7.1: Universal compatibility of the SUPERONE charger with various devices.

8. WARRANTY AND SUPPORT

SUPERONE products come with an **18-month warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product performs as described under normal use.

For technical support, warranty claims, or any questions regarding your SUPERONE 62W Retractable Charger, please contact the SUPERONE customer service team. Our team is available 24/7 to assist you.

Please note that the warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Always refer to this user manual for proper usage and care.

