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SYNCO XTALK Xpro

SYNCO XTalk XPro Wireless Intercom Headset Instruction Manual

Model: XTALK Xpro (Xpro2 Two Users) | Brand: SYNCO

INTRODUCTION

The SYNCO XTalk XPro Wireless Intercom Headset is designed for seamless team communication, offering enhanced signal reception and full-duplex capabilities. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your XTalk XPro headset system.



Image: Two SYNCO XTalk XPro headsets with accessories including ear cushions, mic windshields, USB-C cable, and battery charger.

SETUP

What's in the Box (Xpro2 Two Users)

- 2 x SYNCO XTalk Xpro Headsets
- 2 x Mic Windshields
- 2 x One-Ear Foam Cushions
- 2 x Rechargeable Batteries
- 2 x USB-C Cables
- 1 x Charging Station



Image: Visual representation of the contents included in the SYNCO XTalk XPro2 package.

Initial Setup and Pairing

1. **Charge Batteries:** Fully charge the included rechargeable batteries using the provided charging station and USB-C cables.
2. **Insert Batteries:** Insert the charged batteries into each headset.
3. **Attach Microphone:** Connect the flexible microphone arm to the designated port on the headset.
4. **Power On:** Turn on each headset using the power switch.
5. **Pairing (SYNCO EasyGo Software):**

For initial setup and firmware updates, use the SYNCO EasyGo software. Download the latest firmware and voice packs from the official SYNCO website. Connect each headset to your computer via USB-C. The software allows for one-click pairing and ensures all headsets are running the latest versions for optimal performance.

Your browser does not support the video tag.

Video: A detailed guide on how to pair SYNCO XTalk X and XPro headsets using the SYNCO EasyGo software, including firmware and voice pack updates.

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Video: An unboxing video of the SYNCO XTalk XPro headset, showcasing its components and initial setup.

OPERATING INSTRUCTIONS

SYNCO MasterFree Algorithm

The XTalk XPro features a revolutionary MasterFree Algorithm. This means any headset can intelligently become the master device, eliminating concerns about a single master unit failing or running out of battery. This allows for flexible team communication setups for 2-13 users.

MASTER FREE

SYNCCO

Available To Set Any Unit As The Master



"Master"
Missing or Low Power



Work As
The Master
Any Unit



Master



Remote



Remote



Remote

Available To Build 2 Independent Teams



5 Person
Team

Master1 + Remote*4

2 Person
Team



Master 1



Remote

3 Person
Team



Master 2



Remote

Selectable Master For Communication Flexibility

Solution for Missing the "Master"

Freely switch between Master and Remote for staying connected

Image: Diagram illustrating the MasterFree algorithm, showing how any headset can function as the master, and how two independent teams can be formed.

Enhanced Signal Reception and Range

The XTalk XPro series includes an additional antenna design to significantly enhance signal reception, ensuring more stable team communications. It offers an impressive range of up to 500m (1,640ft) Line of Sight (LOS) when remote units are connected to the master.

Expanded Team Communication to 500M Distance

Stay effortlessly connected with the Xtalk XPro, featuring an impressive range of R500m/1,640ft (LOS) while both remotes are connected to the master

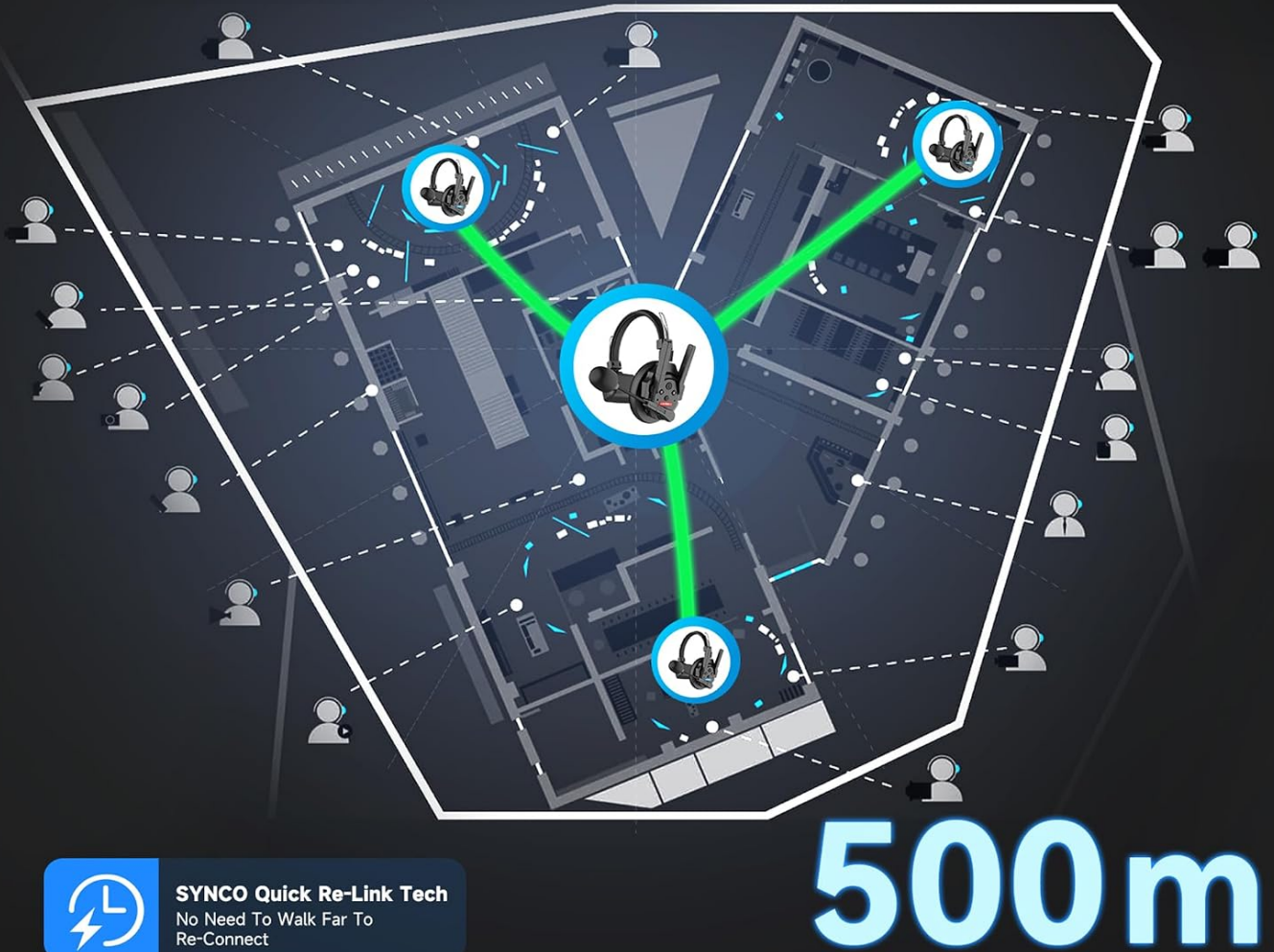


Image: Diagram showing the 500m communication range of the XTalk XPro headset system in an open environment.

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Video: Demonstrates the expanded team communication capabilities and stable signal of the SYNCO XTalk XPro in various scenarios.

AEC Technology for Clear Audio

Equipped with advanced Acoustic Echo Cancellation (AEC) technology, the XTalk XPro eliminates echoes, reverberation, and unwanted ambient noise. This ensures crystal-clear recognition of human voices even in noisy environments by suppressing audio disturbances.

Experience-enhancing 2.0 AEC AI Spanning from 150HZ to 7KHZ

Eliminates echoes, reverberation, and unwanted ambient noise, ensures crystal-clear recognition of human voices even in noisy environments



Image: Visual representation of the AEC AI technology, highlighting its ability to eliminate echoes and ambient noise for clear communication.

One-Button Remote Muting

In dominant mode, the master headset can instantly mute all remote units with a single button press, useful for managing conversations or preventing disruptions.

Unique One-Button Remotes muting Function

Dominant Mode: One-button control to mute all remotes instantly during disruptive conversations or disagreements

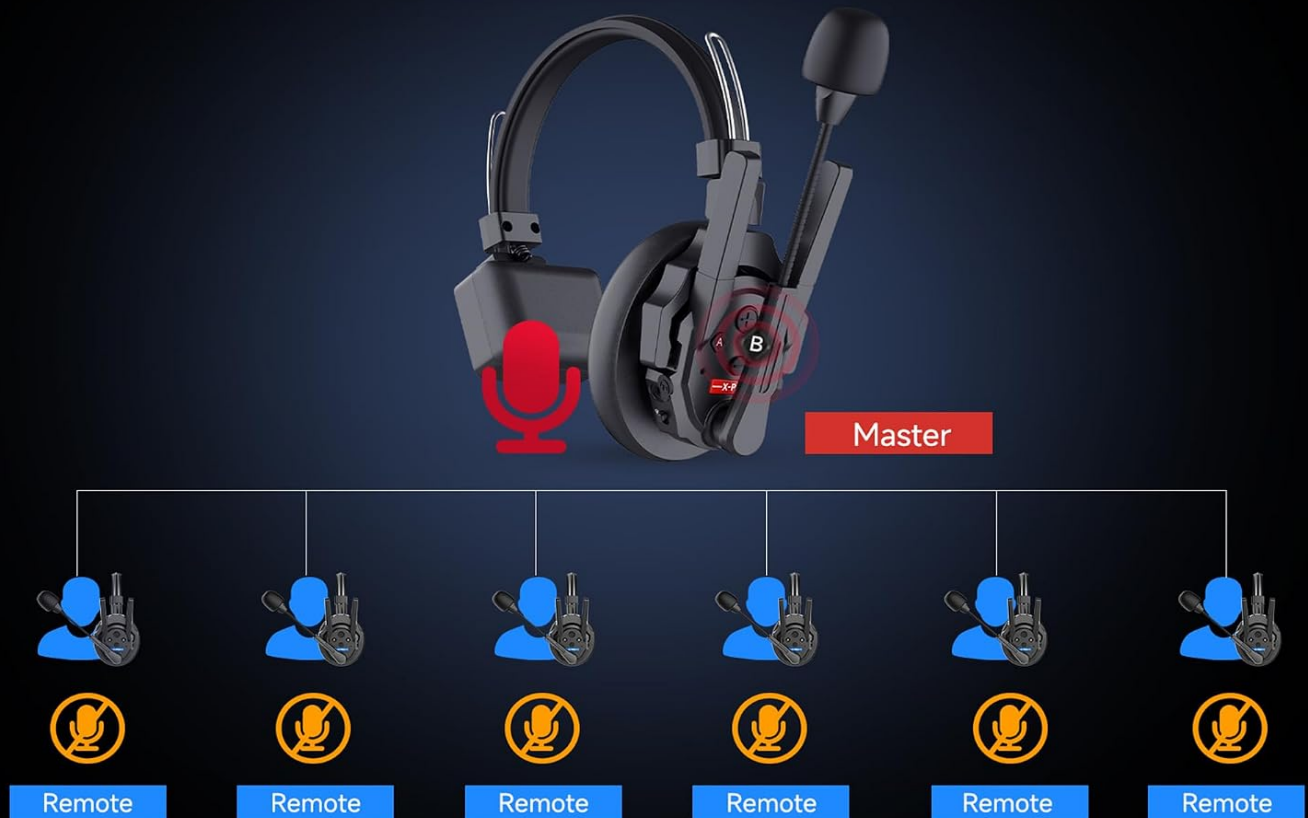


Image: Diagram showing the master headset's ability to mute all connected remote headsets with a single button.

SmartFlow Sync with Real-time Monitoring

The headset features a 3.5mm jack for real-time monitoring, allowing users to communicate with their team while simultaneously monitoring audio from external devices like cameras and recorders, eliminating the need for an additional headset.



Image: Close-up of the headset showing the 3.5mm jack for real-time audio monitoring.

MAINTENANCE

Battery Life and Charging

The XTalk XPro is designed for low power consumption and is powered by rechargeable batteries, ensuring over 24 hours of working time. The 2-slot charging station provides efficient power-up.

Connect All Day with Rechargeable and Replaceable Batteries

Low-power design and rechargeable and replaceable batteries support working over 24H



Image: Graphic illustrating the 24+ hour battery life of the headset.

General Care

- Keep the headsets clean and dry. Use a soft, dry cloth for cleaning.
- Store in a cool, dry place away from direct sunlight and extreme temperatures.
- Avoid dropping or subjecting the headsets to strong impacts.
- Regularly check microphone windshields and foam cushions for wear and replace if necessary.

TROUBLESHOOTING

Common Issues and Solutions

Issue	Possible Cause	Solution
No audio/intermittent connection	Out of range, low battery, interference, improper pairing.	Ensure units are within 500m LOS. Charge batteries. Check for obstructions. Re-pair using EasyGo software.
Poor audio quality (static, echoes)	Environmental noise, microphone position, outdated firmware.	Ensure microphone is positioned correctly. Utilize AEC feature. Update firmware via EasyGo.
Headset not powering on	Depleted battery, faulty battery/headset.	Charge battery fully. Try a different battery if available. Contact support if issue persists.
Difficulty pairing with EasyGo	Incorrect cable connection, outdated software/drivers.	Ensure USB-C cable is securely connected and try reversing it. Update EasyGo software and computer drivers.

SPECIFICATIONS

- **Model Name:** SYNCO XTALK Xpro
- **Connectivity Technology:** Wireless (RF)
- **Frequency Response:** 2.4 GHz
- **Noise Control:** Active Noise Cancellation (AEC)
- **Headphones Jack:** 3.5 mm Jack (for real-time monitoring)
- **Material:** Aluminum, Plastic
- **Item Weight:** 1.7 pounds
- **Product Dimensions:** 8.15 x 8.15 x 18.5 inches
- **Batteries:** 2 AA batteries required (included, rechargeable)
- **Earpiece Shape:** Over-ear cup
- **Control Method:** Voice Control
- **Max Users:** Up to 13 (with additional units)

Optimized Portability and Durability for On-The-Go

Crafted from lightweight ABS materials and smooth leather, each headset of Xtalk XPro weighs just 194g with the battery included. Ensure comfort during extended use

194g



Image: The headset shown with its weight (194g) to emphasize its portability and lightweight design.

WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please visit the official SYNCO website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

Visit the [SYNCO Store on Amazon](#) for more product information and support resources.

ASK A QUESTION ABOUT THIS MANUAL

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Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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