

[Manuals.plus](#) /

› [Apple](#) /

› Apple AirPods Max USB-C Wireless Over-Ear Headphones User Manual

Apple AirPods Max

Apple AirPods Max USB-C Wireless Over-Ear Headphones User Manual

Model: AirPods Max (USB-C)

INTRODUCTION

The Apple AirPods Max are wireless over-ear headphones designed to deliver a high-fidelity audio experience. They feature Pro-level Active Noise Cancellation, Transparency Mode, and Personalized Spatial Audio. This manual provides instructions for setting up, operating, maintaining, and troubleshooting your AirPods Max.



Image: Apple AirPods Max headphones in Starlight color, showcasing the design.

WHAT'S IN THE BOX

Upon unboxing your Apple AirPods Max, you should find the following items:

- AirPods Max (USB-C)
- Smart Case
- USB-C Charge Cable
- Documentation

What's in the Box



**AirPods Max with
Smart Case**



**USB-C
Charge Cable**

Image: The AirPods Max with its Smart Case and the included USB-C charging cable.

SETUP

Initial Pairing

1. Ensure your AirPods Max are charged.
2. Bring your AirPods Max close to your iPhone, iPad, or Mac.
3. A setup animation will appear on your device's screen.
4. Tap "Connect" to pair your AirPods Max.
5. Follow any on-screen instructions to complete the setup, including enabling "Hey Siri" if desired.

Once paired with one Apple device, your AirPods Max will automatically pair with all other supported devices signed in to your iCloud account.

Charging Your AirPods Max

The AirPods Max charge via a USB-C port located on the bottom of the right ear cup. Use the included USB-C Charge Cable to connect your AirPods Max to a compatible USB-C power adapter (sold separately) or a USB-C port on a computer.

- A full charge provides up to 20 hours of listening time with Active Noise Cancellation enabled.
- Placing AirPods Max in the Smart Case preserves battery charge in an ultra-low-power state.
- A 5-minute charge can provide approximately 1.5 hours of listening time.

OPERATING YOUR AIRPODS MAX

Controls

Your AirPods Max feature a Digital Crown and a Noise Control button for easy management of audio and calls.

Control	Action	Function
Digital Crown (Turn)	Rotate	Volume control
Digital Crown (Press)	Press once	Play/pause media, answer call, mute/unmute call
	Press twice	Skip forward, end call
	Press three times	Skip back
	Press and hold	Activate Siri
Noise Control Button	Press	Switch between Active Noise Cancellation and Transparency mode

You can also use "Hey Siri" to control your AirPods Max by saying "Hey Siri" followed by your command.

Active Noise Cancellation and Transparency Mode

- **Active Noise Cancellation:** This mode blocks out external sounds, allowing you to focus on your audio.
- **Transparency Mode:** This mode allows you to hear your surroundings while still listening to your audio, facilitating interaction with the world around you.

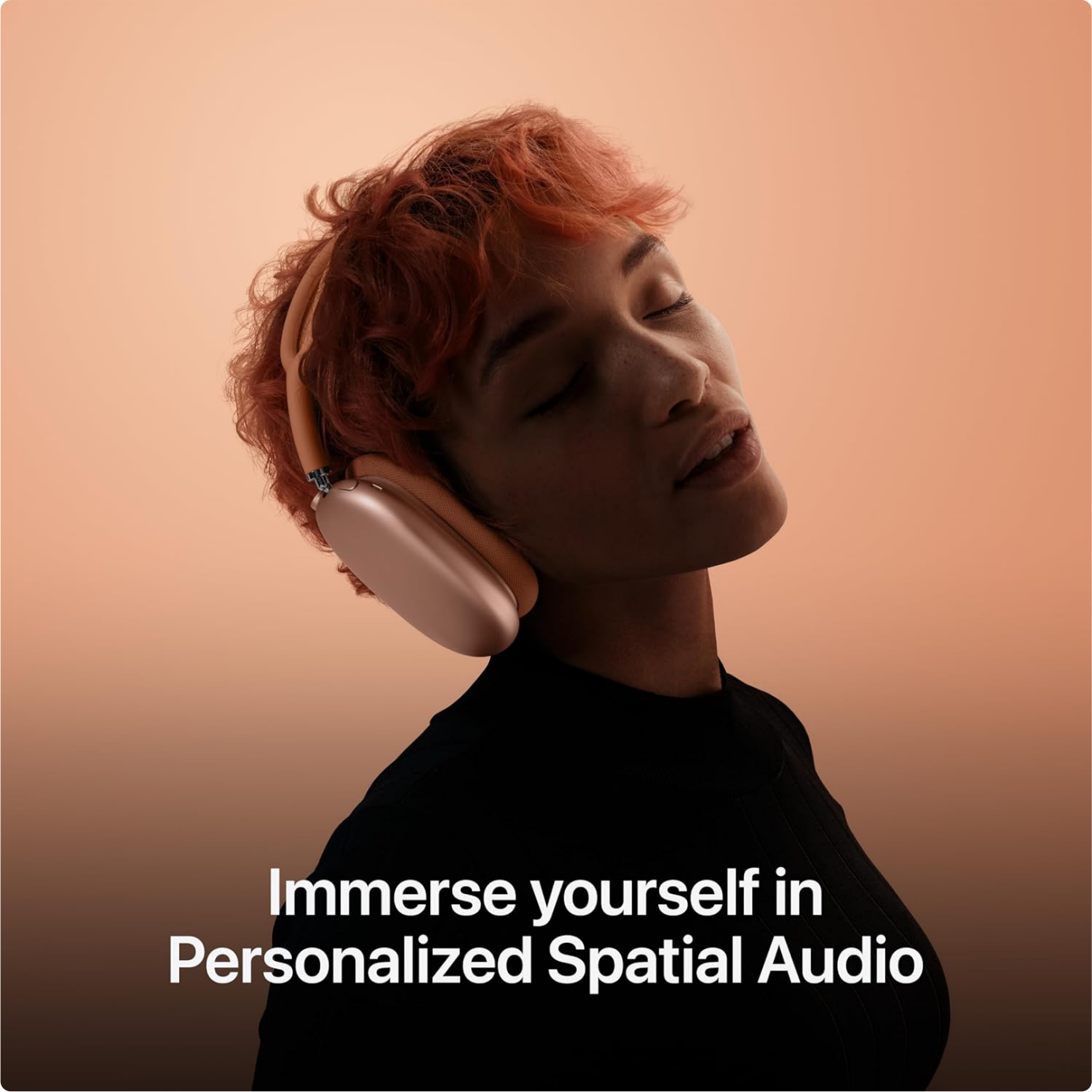


High-fidelity audio with pro-level Active Noise Cancellation

Image: A user experiencing high-fidelity audio with active noise cancellation.

Personalized Spatial Audio

Personalized Spatial Audio with dynamic head tracking provides an immersive, theater-like experience by placing sound all around you. This feature adapts to your unique ear shape and head movements, enhancing the audio for select songs, shows, and movies in Dolby Atmos.



Immerse yourself in Personalized Spatial Audio

Image: A user enjoying personalized spatial audio with AirPods Max.

Automatic Switching

AirPods Max can seamlessly switch between your iPhone, iPad, and Mac devices that are signed in to the same iCloud account. Audio will automatically transfer to the device you are actively using.

MAINTENANCE

Cleaning Your AirPods Max

- Wipe the ear cups and headband with a soft, lint-free cloth.
- For stubborn marks, slightly dampen the cloth with water. Avoid getting moisture into any openings.
- The ear cushions are magnetically attached and can be removed for cleaning. Wipe them with a soft, dry cloth.
- Do not use abrasive materials, aerosols, or cleaning sprays directly on the AirPods Max.

Smart Case Usage

Always store your AirPods Max in the Smart Case when not in use. The Smart Case puts the AirPods Max into an ultra-low-power state, which helps preserve battery charge and protects the headphones from damage.

TROUBLESHOOTING

Connection Issues

- **AirPods Max not connecting:** Ensure Bluetooth is enabled on your device. Try placing AirPods Max back in their Smart Case for 15 seconds, then remove them and try connecting again.
- **Automatic switching not working:** Verify that all your Apple devices are signed in to the same iCloud account.

Audio Problems

- **No sound or low volume:** Check the volume level on your connected device and on the AirPods Max using the Digital Crown. Ensure AirPods Max are properly seated on your head.
- **Noise Cancellation/Transparency Mode not working:** Press the Noise Control button to cycle through modes. Check settings on your connected device.

Charging Issues

- **AirPods Max not charging:** Ensure the USB-C cable is securely connected to both the AirPods Max and the power source. Try a different USB-C cable or power adapter.

Resetting AirPods Max

If you experience persistent issues, you may need to reset your AirPods Max. Press and hold the Noise Control button and the Digital Crown simultaneously for about 15 seconds until the LED flashes amber, then white. This will reset your AirPods Max to factory settings.

SPECIFICATIONS

Feature	Detail
Model Name	AirPods Max
Model Number	MWW53AM/A
Noise Control	Active Noise Cancellation, Transparency Mode
Audio Technology	Apple-designed dynamic driver, Personalized Spatial Audio with dynamic head tracking, Adaptive EQ
Chip	Apple H1 headphone chip (each ear cup)
Connectivity	Bluetooth 5.0 wireless technology
Charging Port	USB-C
Battery Life	Up to 20 hours listening time (with ANC enabled)
Weight	13.6 ounces (386.2 grams) (AirPods Max including cushions)
Dimensions	Height: 7.37 in (187.3 mm), Width: 6.64 in (168.6 mm), Depth: 3.28 in (83.4 mm)
Microphones	Nine microphones total (eight for ANC, three for voice pickup)

Feature	Detail
Sensors	Optical, Position, Case-detect, Accelerometer, Gyroscope
Water Resistance	Not Water Resistant
UPC	195949544033

WARRANTY AND SUPPORT

Warranty Information

Apple AirPods Max come with a standard limited warranty. For detailed information regarding warranty coverage, terms, and conditions, please refer to the official Apple warranty documentation included with your product or visit the Apple Support website.

Customer Support

For further assistance, technical support, or service inquiries, please visit the official Apple Support website or contact Apple customer service directly. You can find comprehensive support resources, FAQs, and contact options at: [Apple AirPods Max Support](#)

© 2024 Apple Inc. All rights reserved.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

