Apple MWW73AM/A

Apple AirPods Max Wireless Over-Ear Headphones User Manual

Model: MWW73AM/A

Introduction



Figure 0: Apple AirPods Max Wireless Over-Ear Headphones.

This manual provides instructions for the Apple AirPods Max Wireless Over-Ear Headphones, Model MWW73AM/A. These headphones feature high-fidelity audio, Active Noise Cancellation, Transparency mode, and Personalized Spatial Audio for an immersive listening experience. Please read this manual thoroughly to ensure proper use and maintenance of your device.

What's in the Box

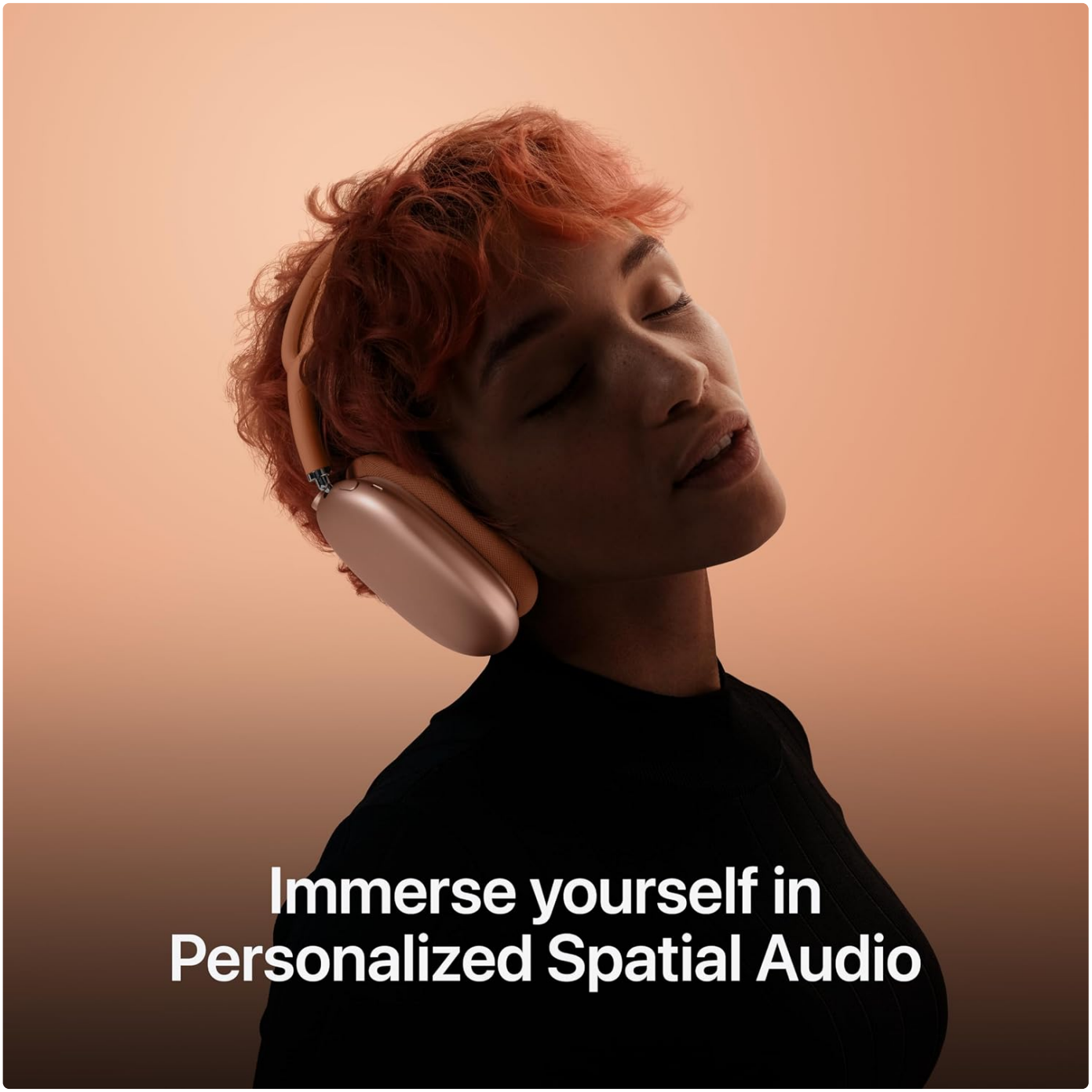


Figure 1: Contents of the AirPods Max package, including the headphones in their Smart Case and the USB-C charging cable.

- AirPods Max (USB-C)
- Smart Case
- USB-C Charge Cable
- Documentation

Setup

Charging Your AirPods Max

Before first use, ensure your AirPods Max are sufficiently charged. Use the included USB-C Charge Cable to connect your AirPods Max to a power adapter or a USB-C port on a computer. A 5-minute charge provides approximately 1.5 hours of listening time.

When stored in the Smart Case, AirPods Max enter an ultra-low-power state to preserve battery charge.

Pairing with Your Device

1. Ensure your AirPods Max are charged.
2. Bring your AirPods Max close to your iPhone, iPad, or Mac.
3. Follow the on-screen prompts to connect.
4. Once connected, AirPods Max will automatically switch between your Apple devices signed in with the same Apple ID.

Operating Instructions

Controls

AirPods Max feature a Digital Crown and a Noise Control button for easy operation.

- **Digital Crown:**
  - Turn for volume control.
  - Press once to play or pause media.
  - Press once to answer a call or mute/unmute yourself.
  - Press twice to end a call or skip forward.
  - Press three times to skip back.
  - Press and hold for Siri.
- **Noise Control Button:** Press to switch between Active Noise Cancellation and Transparency mode.
- **"Hey Siri":** Say "Hey Siri" to activate voice commands for tasks like playing music, making calls, or getting directions.

Active Noise Cancellation and Transparency Mode



Figure 2: AirPods Max with Active Noise Cancellation engaged, providing an immersive audio experience.

Active Noise Cancellation (ANC): This mode blocks external sounds, allowing you to focus on your audio. It removes up to 2x more background noise.
Transparency Mode: This mode allows you to hear your surroundings while listening to audio, enabling interaction with the world around you without removing the headphones.
Switch between these modes using the Noise Control button.

Personalized Spatial Audio



Figure 3: Personalized Spatial Audio delivers an immersive, theater-like sound experience.

Personalized Spatial Audio with dynamic head tracking provides an immersive, three-dimensional listening experience. It adapts sound to your unique ear shape and head movements, placing sound all around you. This feature supports select songs, shows, and movies in Dolby Atmos.

Automatic Switching and Pause

AirPods Max automatically pause audio when removed from your head and resume when put back on. They also seamlessly switch between your iPhone, iPad, and Mac devices when signed in with the same Apple ID.

Maintenance

Cleaning

- Wipe the ear cups and headband with a soft, dry, lint-free cloth.
- Do not use abrasive materials, aerosols, or cleaning sprays directly on the headphones.

- The ear cushions are magnetically attached and can be removed for cleaning. Clean them with a slightly damp cloth and mild soap, then rinse and dry thoroughly before reattaching.

Storage

Always store your AirPods Max in the Smart Case when not in use. This protects the headphones and puts them into an ultra-low-power state to conserve battery life.

Troubleshooting

Common Issues and Solutions

- **No Sound or Intermittent Audio:**
  - Ensure AirPods Max are charged.
  - Check Bluetooth connection on your device.
  - Restart your source device (iPhone, iPad, Mac).
  - Reset AirPods Max (refer to Apple Support for specific steps).
- **Pairing Problems:**
  - Ensure AirPods Max are in pairing mode (usually by pressing and holding the Noise Control button until the status light flashes white).
  - Make sure your device's Bluetooth is on and discoverable.
  - Forget the device in your Bluetooth settings and try pairing again.
- **Active Noise Cancellation Not Working:**
  - Ensure the Noise Control button is pressed to activate ANC.
  - Check for firmware updates for your AirPods Max.
  - Clean any debris from the microphones.

For more detailed troubleshooting, visit the official Apple Support website.

Specifications

Model Number	MWW73AM/A
Brand	Apple
Dimensions (Headphones with cushions)	Height: 7.37 inches (187.3 mm), Width: 6.64 inches (168.6 mm), Depth: 3.28 inches (83.4 mm)
Weight (Headphones with cushions)	13.6 ounces (384.8 grams)
Smart Case Weight	4.74 ounces (134.5 grams)
Audio Technology	Apple-designed dynamic driver, Active Noise Cancellation, Transparency mode, Personalized Spatial Audio with dynamic head tracking, Adaptive EQ
Chip	Apple H1 headphone chip (each ear cup)
Microphones	Nine microphones total (eight for ANC, three for voice pickup)

Connectivity	Bluetooth 5.0 wireless technology
Battery Life (Listening Time)	Up to 20 hours with ANC or Transparency mode enabled
Battery Life (Talk Time)	Up to 20 hours
Charging	USB-C Charge Cable; 5 minutes charge provides ~1.5 hours listening time
Sensors	Optical, Position, Case-detect, Accelerometer (each ear cup), Gyroscope (left ear cup)

Compatibility

AirPods Max are compatible with Apple devices running the latest software versions, including:

- **iPhone Models:** iPhone 6s or later, iPhone SE (1st generation) or later
- **iPod Models:** iPod touch (7th generation)
- **Mac Models:** MacBook (Retina, 12-inch, Early 2015–2017), MacBook Air (Mid 2012) or later, MacBook Pro (Mid 2012) or later, iMac (Late 2012) or later, iMac Pro (2017), Mac mini (Late 2012) or later, Mac Studio (2022) or later, Mac Pro (Late 2013) or later
- **iPad Models:** iPad Pro 9.7-inch or later, iPad (5th generation) or later, iPad Air 2 or later, iPad mini 4 or later
- **Apple Watch Models:** All Apple Watch Models
- **Apple TV Models:** Apple TV 4K, Apple TV HD

Safety Information

- Avoid listening at high volume levels for extended periods to prevent hearing damage.
- Do not use AirPods Max in situations where inability to hear surroundings could be dangerous (e.g., driving, cycling, walking in traffic).
- Keep AirPods Max and accessories away from small children to prevent choking hazards.
- Do not expose AirPods Max to extreme temperatures, moisture, or corrosive substances.
- Only use approved charging cables and adapters.

Warranty and Support

Apple AirPods Max come with a limited warranty. For detailed warranty information, service options, and technical support, please visit the official Apple Support website or contact Apple customer service.
You can find additional resources and contact information at: support.apple.com/airpods-max

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question