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FJZKTEG Y17 24240 S Bat

FJZKTEG Tuya App Smart Lock User Manual

Model: Y17 24240 S Bat

INTRODUCTION

Thank you for choosing the FJZKTEG Tuya App Smart Lock. This advanced smart lock integrates multiple security features including fingerprint recognition, password input, and a high-definition camera for real-time monitoring. Designed for large doors, it offers robust security and convenient access. This manual provides detailed instructions for installation, operation, maintenance, and troubleshooting to ensure optimal performance and security.

PRODUCT OVERVIEW AND COMPONENTS

Familiarize yourself with the various parts of your smart lock system.

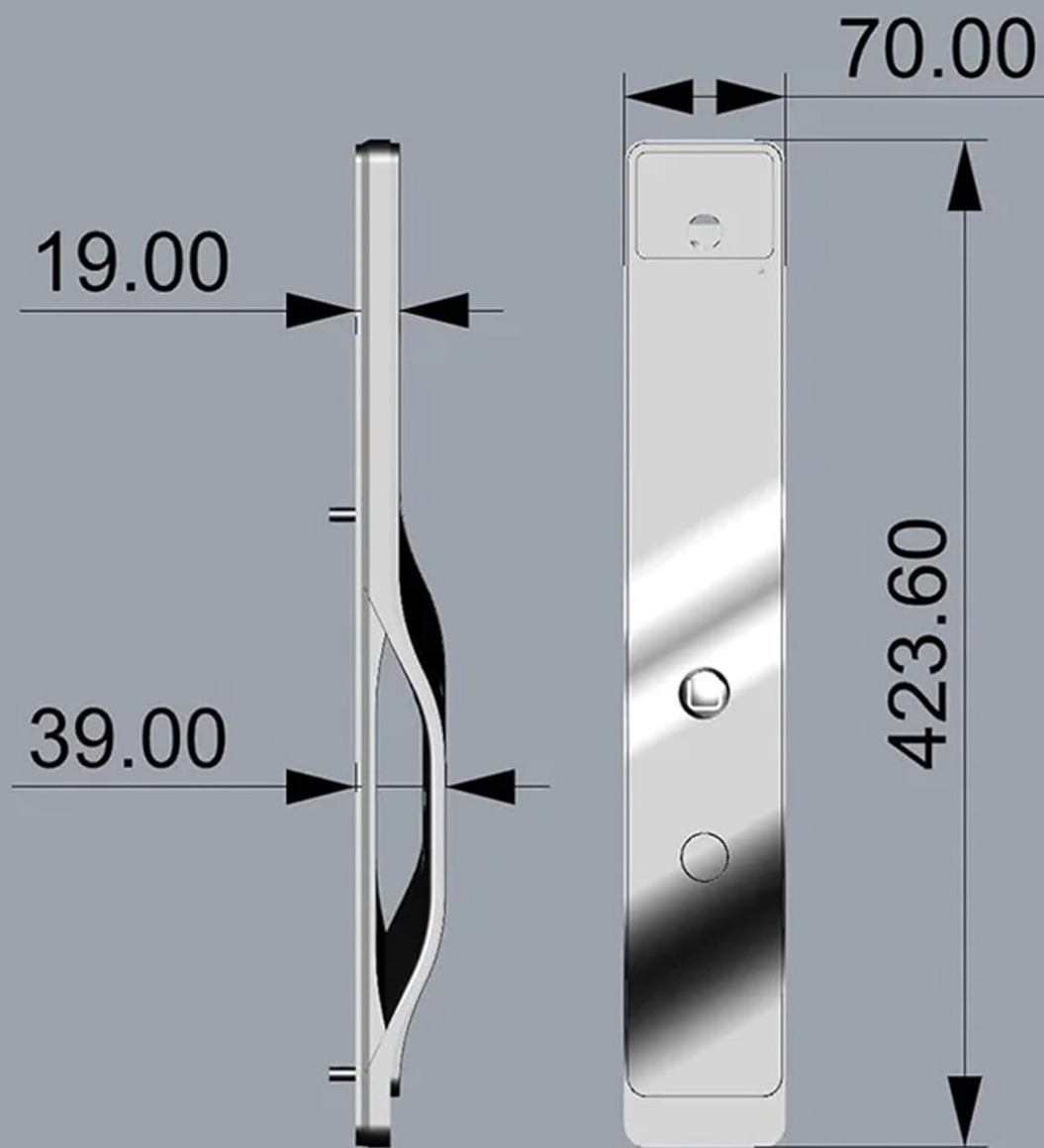


Image: Smart Lock Component Diagram. This diagram illustrates the key components of the smart lock. On the exterior unit, you will find the Facial Recognition Module, Cat Eye Camera, Display Screen, Password Swiping Area, Doorbell button, One-Click Lock button, Fingerprint sensor, Mechanical Keyhole, and Type-C Emergency Interface. The interior unit features an Indoor Display Screen, Function Keys, One-Button Switch Lock, a mechanism to Open the Handle Quickly, and an Anti-Lock Knob.

Product parameters

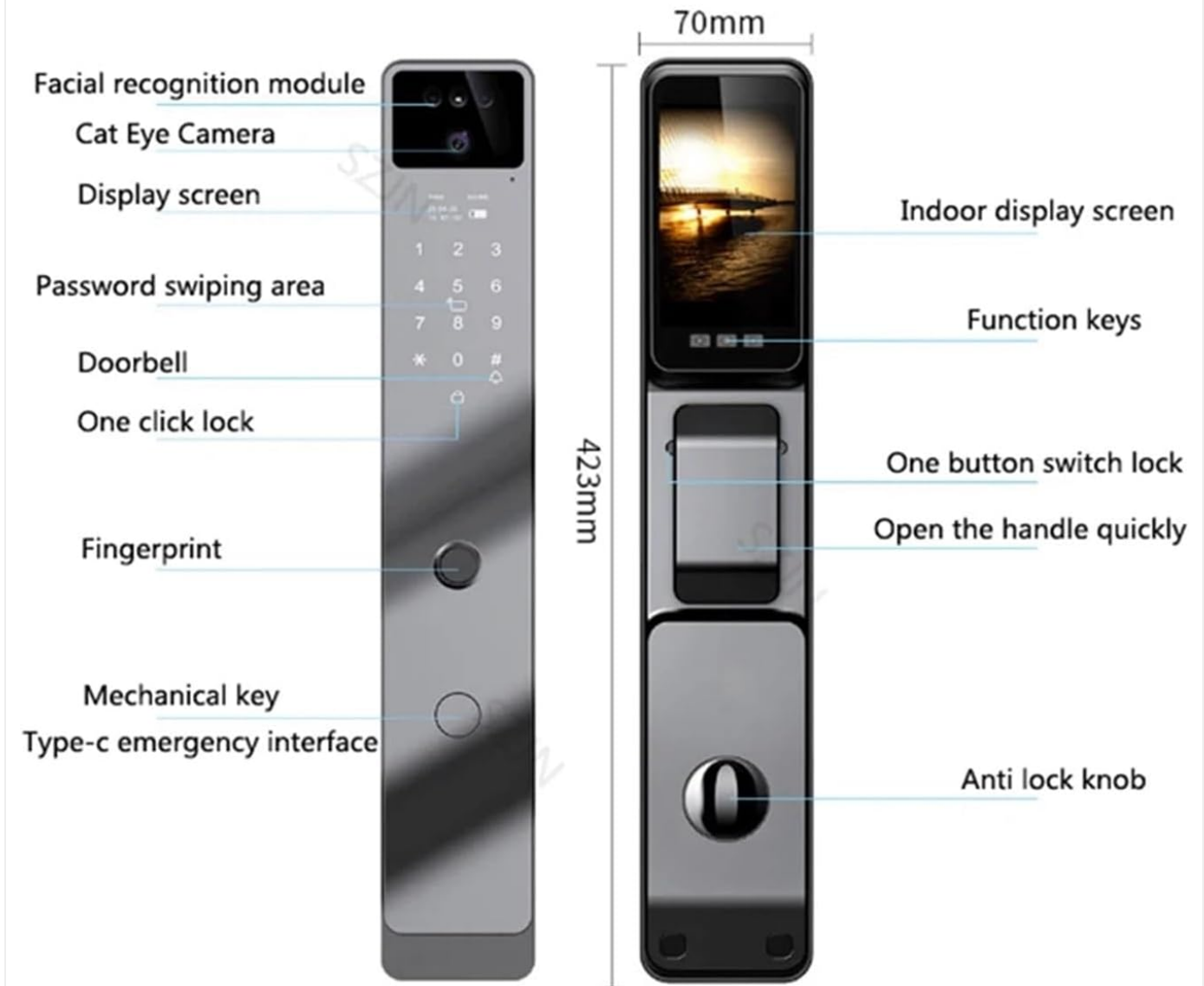


Image: Smart Lock Unlock Methods. This image highlights the multiple ways to unlock your FJZKTEG Smart Lock, including 3D Face Recognition, Fingerprint, PIN Code, Mobile App (Tuya), Mechanical Key, and RFID Card. The lock also features Tuya Intelligence Inside and Wi-Fi connectivity for smart home integration.

SPECIFICATIONS

Key technical specifications of the FJZKTEG Tuya App Smart Lock.

Feature	Description
Brand	FJZKTEG
Model Name	Y17 24240 S Bat
Special Feature	Fingerprint, Facial Recognition, Password, App Control, Camera
Lock Type	Biometric Smart Lock
Color	Y17 24240 S Bat

Number of Pieces	1 (Complete Lock Set)
Item Weight	1.76 ounces (approx. 50 Grams)
Package Dimensions	1.18 x 0.79 x 0.39 inches
Country of Origin	China
Assembly Required	No (Professional installation recommended)



3D face recognition unlock

Powered by



Intelligence Inside





3D Face



Fingerprint



PIN Code



APP



Mechanical Key



Card



Image: Lock Body Dimensions. This image provides the dimensions of the lock body, indicating a size of 24mm x 240mm with a square conner double hole. It also notes that the lock supports universal right/left direction and can be adjusted freely to fit various door configurations. The diagram shows specific measurements for the lock body components, including 175mm, 68mm, 90mm, and 24mm.



Image: Smart Lock Overall Dimensions. This diagram details the overall dimensions of the smart lock's exterior and interior units. The total height is approximately 423.60mm, with a width of 70.00mm. The side profile shows thicknesses of 19.00mm and 39.00mm at different points, providing a comprehensive view of the lock's physical size.

SETUP AND INSTALLATION

Proper installation is crucial for the security and functionality of your smart lock. While the lock is designed for universal right/left direction adjustment, professional installation is highly recommended.

Pre-Installation Checklist:

- Ensure your door meets the required dimensions for the lock body (refer to 'Lock Body Dimensions' image in Specifications section).
- Verify all components are present in the package.
- Gather necessary tools (e.g., screwdriver, drill, measuring tape).

General Installation Steps (Consult a professional if unsure):

1. **Prepare the Door:** Ensure the door frame and boreholes are correctly sized and aligned according to the lock body dimensions.
2. **Install Mortise Lock Body:** Insert the mortise lock body into the door edge and secure it with screws. Ensure the latch bolt operates smoothly.
3. **Install Exterior Unit:** Route the cables from the exterior unit through the door and align it with the mortise. Secure it to the

door.

4. **Install Interior Unit:** Connect the cables from the exterior unit to the interior unit. Align the interior unit and secure it to the door.
5. **Install Batteries:** Insert the required batteries into the battery compartment of the interior unit. (Note: Image PT02 indicates 'One Battery' for the lock body, but the main unit will require more for operation).
6. **Test Operation:** After installation, test all mechanical functions (handle, deadbolt) and then proceed to initial setup of electronic features.

For detailed, step-by-step visual instructions, please refer to the installation guide provided in your product packaging or consult the manufacturer's official installation videos if available.

OPERATING INSTRUCTIONS

Your FJZKTEG Smart Lock offers multiple convenient ways to access your home and monitor your door.

1. Initial Setup and App Connection:

- Download the **Tuya Smart App** from your mobile app store.
- Create an account or log in.
- Follow the in-app instructions to add your smart lock. This typically involves putting the lock into pairing mode and connecting it to your home Wi-Fi network.
- Once connected, you can manage users, view access logs, and control the lock remotely.

2. Unlocking Methods:

- **Fingerprint Unlock:** Place your registered finger on the fingerprint sensor. The lock will unlock upon successful recognition.
- **Password Unlock:** Enter your registered PIN code on the keypad and press '#' or the confirmation key.
- **3D Face Recognition:** Position your face within the recognition area of the camera. The lock will unlock upon successful facial scan.
- **Mobile App Unlock:** Use the Tuya Smart App to remotely unlock the door.
- **Mechanical Key Unlock:** In case of emergency or battery depletion, use the provided mechanical key to unlock the door.
- **RFID Card Unlock:** Tap a registered RFID card on the designated card reader area.

3. Locking Methods:

- **Automatic Locking:** The lock can be configured to automatically lock after a set period once the door is closed.
- **One-Click Lock:** Press the dedicated 'One-Click Lock' button on the exterior unit to secure the door.
- **Anti-Lock Knob (Interior):** Use the anti-lock knob on the interior unit for privacy and added security from the inside.

4. Camera and Remote Monitoring:

- The built-in HD camera allows you to view live footage of your doorstep via the Tuya App.
- Receive notifications for doorbell presses or suspicious activity.

5. One-Click Deployment:

- Activate the 'One-Click Deployment' function via the Tuya App when leaving home. This arms the security system, sending immediate alerts to your phone if any abnormal situation occurs.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your smart lock.

- **Cleaning:** Wipe the lock's surface with a soft, dry cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.
- **Battery Replacement:** The lock will typically provide a low battery warning. Replace all batteries promptly with new, high-quality alkaline batteries of the specified type. Refer to the battery compartment for exact specifications.
- **Mechanical Check:** Periodically check that the handle, latch, and deadbolt operate smoothly without obstruction. Lubricate mechanical parts if necessary with a suitable lubricant, avoiding contact with electronic components.
- **Software Updates:** Keep the Tuya Smart App updated to the latest version to ensure compatibility and access to new features and security enhancements.

TROUBLESHOOTING

If you encounter issues with your smart lock, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Lock not responding	Dead batteries, system error	Replace batteries. If still unresponsive, use mechanical key and contact support.
Fingerprint not recognized	Dirty sensor, unregistered fingerprint, improper placement	Clean sensor. Re-register fingerprint. Ensure proper finger placement.
Password not working	Incorrect password, keypad issue	Verify password. Try another registered password. Check for keypad damage.
App connectivity issues	Wi-Fi signal weak, incorrect network settings, app glitch	Ensure strong Wi-Fi signal. Reconnect lock to Wi-Fi via app. Restart app/phone.
Camera not showing feed	Network issue, camera malfunction	Check Wi-Fi connection. Restart lock (if possible). Contact support.

If the problem persists after trying these solutions, please contact customer support.

WARRANTY AND SUPPORT

For specific warranty terms and conditions, please refer to the warranty card or documentation included with your purchase. Warranty periods and coverage may vary.

If you require technical assistance, have questions about your product, or need to report a defect, please contact the seller or manufacturer directly. Their contact information is typically found on the product packaging, in the included documentation, or on their official website.

When contacting support, please have your product model (Y17 24240 S Bat) and purchase details ready to expedite the process.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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