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## SYNCO XTALK Xpro

# SYNCO XTalk XPro Wireless Intercom Headset (Xpro5 Five Users) Instruction Manual

Model: XTALK Xpro | Brand: SYNCO

### Introduction

This manual provides detailed instructions for the setup, operation, and maintenance of your SYNCO XTalk XPro Wireless Intercom Headset (Xpro5 Five Users). Please read this guide thoroughly to ensure optimal performance and longevity of your device. The SYNCO XTalk XPro series features enhanced signal reception, advanced Acoustic Echo Cancellation (AEC) technology, and a MasterFree Algorithm for flexible team communication.

### What's in the Box

The SYNCO XTalk XPro5 package includes the following components:

- 5 x SYNCO XTalk Xpro Headsets
- 3 x Charging Stations
- 5 x Rechargeable Lithium Ion Batteries
- 3 x USB-C Charging Cables
- 5 x Mic Windshields
- 5 x One-Ear Foam Cushions
- 1 x Storage Bag

Image: Contents of the SYNCO XTalk XPro5 package, including headsets, charging stations, batteries, cables, mic windshields, foam cushions, and a storage bag.

For a visual guide to the package contents, please refer to the unboxing video below.

Video: An unboxing of the SYNCO XTalk XPro headset system, detailing all included components and accessories.

## Setup

Follow these steps to set up your SYNCO XTalk XPro headsets:

1. **Charge Batteries:** Ensure all Lithium Ion batteries are fully charged using the provided charging stations.
2. **Insert Batteries:** Open the battery compartment on each headset and insert a charged battery.
3. **Attach Mic Windshield:** Place the mic windshield onto the microphone boom arm for improved audio clarity.
4. **Power On:** Locate the power toggle switch on the headset. Push the switch upwards to power on the headset. The headset is pre-paired from the factory (except XPro1) and ready to use. To ensure successful auto-reconnect, turn on the headsets in the sequence of Master → Level 1.
5. **Power Off:** Push the power toggle switch downwards to power off the headset.

Image: Overview of the SYNCO XTalk XPro headset and its main components.

## Operating Instructions

The SYNCO XTalk XPro headsets are designed for intuitive team communication. Here are key operating features:

- **MasterFree Algorithm:** The system intelligently designates a master headset, allowing any unit to function as the master. This ensures continuous communication even if a master headset is lost or runs out of battery.
- **Enhanced Signal Reception:** An additional antenna design provides more stable communication over distances up to 500m (1,640ft) Line of Sight (LOS).
- **AEC AI Technology:** Active Acoustic Echo Cancellation (AEC) spanning 150Hz to 7kHz eliminates echoes, reverberation, and ambient noise, ensuring clear voice recognition in noisy environments.
- **One-Button Remote Muting:** The master headset can instantly mute all remote headsets, useful for managing conversations.
- **Boost Mode:** Enable intelligent spectrum switching with a click of a button to enhance communication quality.
- **Real-time Monitoring:** Utilize the 3.5mm jack for real-time audio monitoring from devices like cameras and recorders, allowing seamless communication while monitoring.

Image: Diagram illustrating the MasterFree Algorithm, showing how any headset can become the master and how teams can be built.

Image: Diagram showing expanded team communication up to 500m distance with the XTalk XPro headsets.

Image: Visual representation of the Experience-enhancing AEC AI technology in the SYNCO XTalk XPro headset.

## Pairing Headsets

The SYNCO XTalk XPro headsets are designed for easy pairing. For initial setup or re-pairing, use the SYNCO EasyGo software.

1. **Download EasyGo:** Ensure you have the latest version of SYNCO EasyGo software, firmware, and voice packs from the official SYNCO website.
2. **Connect Headset:** Connect one headset to your computer using the provided USB-C data cable.
3. **Power On Headset:** Turn on the headset. If the connection status in EasyGo shows 'Not Connected', try reversing the cable on the headset end and reconnecting.
4. **Select Firmware & Voice Pack:** In EasyGo, select the appropriate firmware (e.g., X5-BP LOW for 5 users) and voice pack.
5. **Initiate Firmware Update:** For the first-time firmware update of an X series headset, long-press the '+' and '-' buttons on the headset simultaneously until you hear two beeps, then a third beep. Release the '+' button first, then the '-' button, and immediately click 'Install' in EasyGo.

6. **Restart Headset:** After successful installation, unplug the cable and restart the headset. Repeat this process for all headsets.
7. **Pairing Process:** Once all headsets are updated, go to the 'Pairing' tab in EasyGo. Select the quantity of headsets (e.g., 5 for Xpro5). Click 'Start'. EasyGo will guide you to connect and power on headsets in the sequence of Master, Level 1, and Level 2.

Image: Screenshot of the Xtalk EasyGo software interface, showing options for installation, pairing, and settings.

Video: A detailed guide on how to pair SYNCO XTalk X and XPro headsets using the EasyGo software.

## Firmware Update

Regular firmware updates ensure your SYNCO XTalk XPro headsets have the latest features and performance improvements. Use the SYNCO EasyGo software for this process.

1. **Download Updates:** Obtain the latest firmware and voice pack files from the official SYNCO website.
2. **Connect Headset:** Connect one headset to your computer using the USB-C data cable.

3. **Open EasyGo:** Launch the SYNCO EasyGo software.
4. **Select Firmware & Voice Pack:** In the 'Install' tab, select the correct firmware file (e.g., X9_MAX_V2.0.5 for XMax) and the corresponding voice pack.
5. **Install Update:** Click 'Install' to begin the firmware update. Follow any on-screen prompts.
6. **Restart Headset:** After the installation is complete, unplug the data cable and restart the headset.
7. **Repeat for all headsets:** Perform this update process for each headset in your system.

Video: Instructions on how to use SYNCO EasyGo for firmware upgrades and configuration of your headsets.

## Maintenance

Proper maintenance ensures the longevity and performance of your headsets:

- **Cleaning:** Use a soft, dry cloth to clean the headset surfaces. Avoid harsh chemicals or abrasive materials.
- **Storage:** Store headsets in the provided storage bag in a cool, dry place when not in use.
- **Battery Care:** Fully charge batteries before long-term storage. Avoid extreme temperatures.

## Troubleshooting

If you encounter issues, try these common troubleshooting steps:

- **No Sound/Intermittent Connection:** Ensure headsets are fully charged and within range. Check pairing status via EasyGo.
- **Poor Audio Quality:** Verify mic windshields are properly installed. Check for environmental interference.
- **Headset Not Powering On:** Ensure battery is correctly inserted and charged.
- **Firmware Update Issues:** Ensure the data cable is securely connected and try reversing it. Confirm the correct firmware version is selected in EasyGo.

## Specifications

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|---|---|
| **Noise Control** | Active Noise Cancellation |
| **Frequency Response** | 2.4 GHz |
| **Headphones Jack** | 3.5 mm Jack |
| **Connectivity Technology** | Wireless |
| **Wireless Communication Technology** | RF |
| **Material** | Aluminum, Plastic |
| **Item Weight** | 2.68 Kilograms (5.89 pounds) |
| **Product Dimensions** | 8.15 x 8.15 x 18.5 inches |

| | |
|---|---|
| **Batteries** | 5 Lithium Ion batteries required (included) |
| **Control Method** | Voice |
| **Earpiece Shape** | Over Ear |
| **Impedance** | 80 Ohms |

## Warranty and Support

For warranty information and technical support, please visit the official SYNCO website or contact their customer service. Keep your purchase receipt for warranty claims.

## Related Documents - XTALK Xpro

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|---|---|
| | SYNCO Xtalk XPro Full Duplex Wireless Intercom Headset System User Manual<br>This user manual provides detailed instructions for the SYNCO Xtalk XPro Full Duplex Wireless Intercom Headset System, covering product introduction, button functions, operations, pairing, group management, volume settings, noise cancellation, mute/unmute, dominant mode, boost mode, real-time monitoring, powering, indicator light status, firmware updates, specifications, packing list, care guide, and warranty information. |
| | SYNCO Xtalk Master User Manual: Full Duplex Wireless Intercom Headset System<br>Comprehensive user manual for the SYNCO Xtalk Master Full Duplex Wireless Intercom Headset System. Learn about setup, operations, pairing, features, specifications, and warranty. |
| | SYNCO Xtalk XMax User Manual - Full Duplex Wireless Intercom Headset System<br>User manual for the SYNCO Xtalk XMax Full Duplex Wireless Intercom Headset System, covering product introduction, button functions, operations like pairing, group management, volume control, and warranty information. |

SYNCO

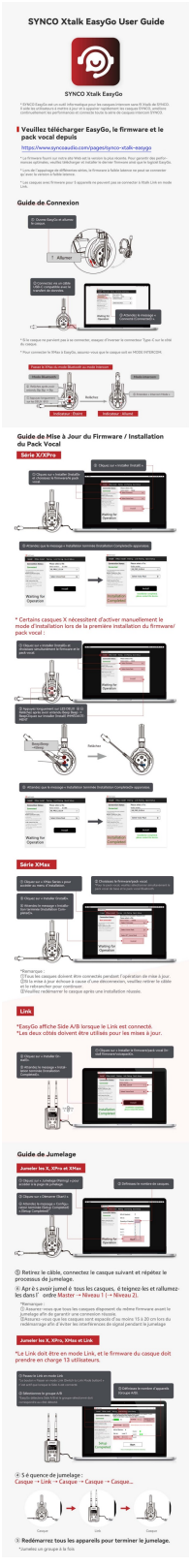
Xtalk

Full Duplex Wireless Intercom Headset System

User Manual

[SYNCO Xtalk Full Duplex Wireless Intercom Headset System User Manual]

Comprehensive user manual for the SYNCO Xtalk Full Duplex Wireless Intercom Headset System, covering setup, operations, pairing, features, specifications, and warranty information.



SYNCO Xtalk EasyGo User Guide

SYNCO Xtalk EasyGo

Veuillez télécharger EasyGo, le firmware et le pack vocal depuis

https://www.syncoaudio.com/pages/synco-xtalk-easygo

Guide de Connexion

Guide de Mise à Jour du Firmware / Installation du Pack Vocal

Série X/XPro

Série XMax

Link

Guide de Jumelage

Jumeler les X, XPro et XMax

Jumeler les X, XPro, XMax et Link

[Guide Utilisateur SYNCO Xtalk EasyGo : Mise à Jour et Jumelage]

Guide complet pour l'outil logiciel SYNCO Xtalk EasyGo, expliquant comment mettre à jour le firmware, installer les packs vocaux et jumeler les casques intercom sans fil SYNCO Xtalk, XPro et XMax.

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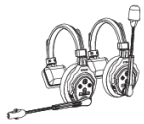
| SYNCO<br>  <br>Xtalk<br>Full Duplex Wireless Intercom Headset System<br>User Manual<br>Thank you for choosing SYNCO product. Please read this manual carefully before use and follow all instructions mentioned herein. | SYNCO Xtalk Full Duplex Wireless Intercom Headset System User Manual<br>User manual for the SYNCO Xtalk Full Duplex Wireless Intercom Headset System, detailing product care, packing list, component identification, operations, specifications, and warranty information. |