Pawsync PPF-R361S

Pawsync Automatic Cat Feeder User Manual

Model: PPF-R361S

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Pawsync Automatic Cat Feeder. Please read this manual thoroughly before using the device to ensure proper function and safety for your pet.

The Pawsync Automatic Cat Feeder is designed to provide scheduled and portion-controlled meals for your cats and small dogs, ensuring their dietary needs are met even when you are away. Featuring a smart scale, Wi-Fi connectivity, and app remote feeding, it offers advanced control and monitoring of your pet's food intake.

SAFETY INFORMATION

- For indoor use only. Do not expose the feeder to direct sunlight, rain, or moisture.

- Keep the feeder on a stable, level surface to ensure accurate scale readings and prevent tipping.

- Use only dry kibble between 0.2-0.6 inches (4-15 mm) in size. Do not use wet, canned, or moist food, as this can cause clogging or spoilage.

- Ensure the power adapter cable is not chewed by pets. Use the provided power adapter only.

- Do not immerse the main unit of the feeder in water. Only the stainless steel bowl and food tank are washable.

- Keep out of reach of children.

- If using battery backup, ensure batteries are inserted correctly and replaced when low. Batteries are not included.

PACKAGE CONTENTS

Please check the package to ensure all items are present and in good condition:

- Pawsync Automatic Cat Feeder Main Unit

- Stainless Steel Food Bowl

- Food Tank Lid
- Desiccant Bag (pre-installed or separate)
- Power Adapter
- User Manual (this document)

PRODUCT COMPONENTS

Familiarize yourself with the different parts of your Pawsync Automatic Cat Feeder:

Figure 1: Overview of the Pawsync Automatic Cat Feeder, showing the main unit, food bowl, and the accompanying mobile application interface.

- **Food Tank:** Stores dry kibble. Capacity: 3.6 Liters.
- **Lid:** Secures the food tank and contains a desiccant bag compartment to maintain food freshness.
- **Control Panel:** Features LED indicators and manual feed button.
- **Dispenser Outlet:** Where food is dispensed into the bowl.
- **Stainless Steel Bowl:** Removable and dishwasher-safe for easy cleaning. Designed with a 23° angle for comfortable eating.
- **Base Unit:** Contains the motor, smart scale, and battery compartment.
- **Power Port:** For connecting the power adapter.

SETUP GUIDE

1. Assembly

1. Place the main feeder unit on a stable, level surface.
2. Insert the stainless steel bowl into the designated slot at the front of the feeder base. Ensure it is seated correctly.
3. Open the lid of the food tank. If not already installed, place the desiccant bag into its compartment on the underside of the lid. Close the lid securely.

2. Power Supply

- Connect the power adapter to the power port on the back of the feeder and plug it into a wall outlet.
- For battery backup (optional, batteries not included), open the battery compartment at the bottom of the feeder and insert 3 D-cell batteries. This ensures continuous feeding during power outages for up to 6 days.

3. App Installation and Connection

The Pawsync app is essential for full functionality, including remote feeding, schedule customization, and tracking.

1. Download the Pawsync app from the App Store (iOS) or Google Play Store (Android).
2. Create an account or log in if you already have one.
3. Follow the in-app instructions to add your Pawsync Automatic Cat Feeder. Ensure your phone is connected to a 2.4GHz Wi-Fi network during the pairing process.
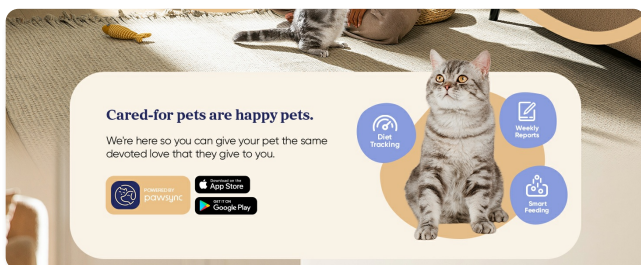4. Once connected, the feeder's Wi-Fi indicator light will turn solid blue.

Figure 2: The Pawsync app provides a mobile interface for managing your pet's feeding schedule and tracking their intake.

OPERATING INSTRUCTIONS

1. Filling the Feeder

- Open the lid of the food tank.
- Pour dry kibble into the tank. Ensure the kibble size is between 0.2-0.6 inches (4-15 mm).
- Close the lid securely to maintain food freshness.

2. Setting Feeding Schedules

Use the Pawsync app to customize your pet's feeding plan:

- Open the Pawsync app and select your feeder.
- Navigate to the "Feeding Plan" section.
- You can set up to 10 meals per day, with up to 10 portions per meal. One portion is approximately 1/11 cup, varying slightly based on kibble density.
- Adjust meal times and portion sizes according to your pet's needs. The app can provide recommendations based on pet profile and food calories.
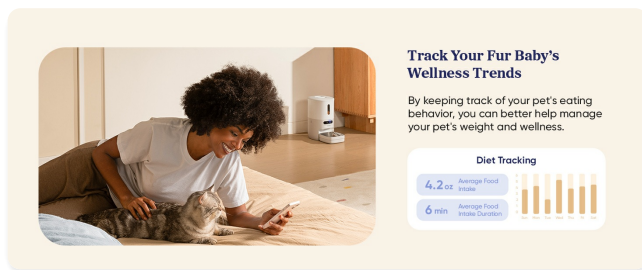
Figure 3: Customize feeding schedules and utilize the feeding calculator within the Pawsync app to manage your pet's diet.

3. Using the Smart Scale

The built-in smart scale tracks your pet's eating habits in real-time:

- The scale automatically measures the food dispensed and consumed.

- View real-time data, feeding times, amounts, and speed directly in the Pawsync app.

- Receive weekly analyses and feeding trend reports to monitor your pet's health and detect unusual behaviors.

Figure 4: The integrated smart scale accurately tracks your pet's food intake, providing data through the app.

4. Voice Recording

- Record a 10-second voice message through the app. This message will play at meal times to call your pet to eat.

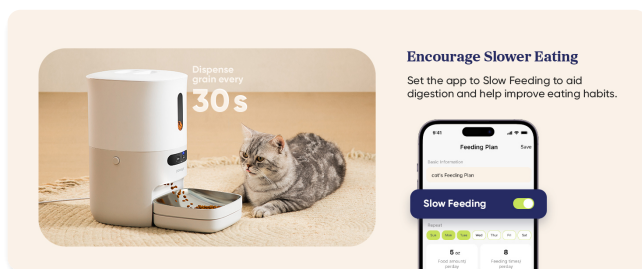- This feature helps maintain a routine and comfort for your pet, even when you are not physically present.

Figure 5: Record a personalized voice message to call your pet for meals, enhancing their feeding experience.

5. Jam-Fix Technology

The feeder incorporates smart reverse rotation technology to prevent food clogs. If a jam is detected, the mechanism will automatically reverse to dislodge it, ensuring consistent food delivery.

Figure 6: The feeder's jam-fix technology ensures reliable food dispensing by automatically reversing to clear any blockages.

6. Dual Power Supply

The feeder can operate on both AC power and D-cell batteries (not included). In case of a power outage, the feeder will automatically switch to battery power, ensuring your pet's feeding schedule is not interrupted. The app will send alerts for low battery or network disconnection.

MAINTENANCE

1. Cleaning

Regular cleaning ensures hygiene and proper function of the feeder:

- **Stainless Steel Bowl:** The bowl is dishwasher-safe. Remove it from the base and wash with soap and water or place in the dishwasher.
- **Food Tank and Lid:** These parts can be detached and washed with soap and water. Ensure they are completely dry before reassembling.
- **Main Unit:** Wipe the exterior of the main unit with a soft, damp cloth. **Do not submerge the main unit in water.**

Figure 7: The feeder features easy-to-clean detachable parts, including the dishwasher-safe stainless steel bowl and food tank.

2. Desiccant Bag Replacement

The desiccant bag helps keep the food fresh. It should be replaced periodically (e.g., every 1-2 months) depending on humidity levels.

- Locate the desiccant bag compartment on the underside of the food tank lid.
- Remove the old desiccant bag and dispose of it.
- Insert a new desiccant bag (search for 'PRD-R351-WUS' for compatible replacements).
- Close the compartment securely.

Figure 8: Desiccant bags help maintain food freshness within the feeder's storage tank.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Feeder not dispensing food.	○ Food tank is empty. ○ Kibble size is too large or irregular. ○ Food jam. ○ Power issue.	○ Refill food tank. ○ Ensure kibble is within 0.2-0.6 inches (4-15 mm) and regular shape. ○ The feeder has jam-fix technology; if persistent, check for obstructions manually after unplugging. ○ Check power adapter connection. Ensure batteries are installed if relying on backup power.
Feeder not connecting to Wi-Fi.	○ Incorrect Wi-Fi band (only 2.4GHz supported). ○ Incorrect Wi-Fi password. ○ Feeder too far from router.	○ Ensure your phone is connected to a 2.4GHz network during setup. ○ Double-check Wi-Fi password. ○ Move feeder closer to the Wi-Fi router. ○ Reset feeder and try pairing again.
Inaccurate food intake tracking.	○ Feeder not on a stable surface. ○ External vibrations.	○ Place the feeder on a firm, level surface free from vibrations.
Feeder dispenses food when network is disconnected or power is off.	This is expected behavior.	The feeder stores the feeding schedule internally. It will continue to dispense food as scheduled even if the network is disconnected. If batteries are installed, it will also dispense food during a power outage.

SPECIFICATIONS

Feature	Detail
Model Number	PPF-R361S
Capacity	3.6 Liters
Dimensions (LxWxH)	14 x 7.48 x 13.27 inches
Weight	6.56 pounds
Material	Stainless Steel (bowl), BPA-free Plastic
Compatible Food Type	Dry kibble, freeze-dried food, mixed food, air-dried food (0.2-0.6 inches / 4-15 mm)
Power Supply	AC Power Adapter, 3 x D-cell batteries (not included) for backup
Wi-Fi Connectivity	2.4GHz only
Max Meals/Day	Up to 10 meals
Max Portions/Meal	Up to 10 portions
Special Features	Smart Scale, App Remote Control, Jam-Fix Technology, Voice Recording, Dual Power Supply, Desiccant Bag for Freshness
Target Species	Cats, small dogs, small animals

WARRANTY AND SUPPORT

Warranty Information

The Pawsync Automatic Cat Feeder (Model: PPF-R361S) comes with a **1-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.
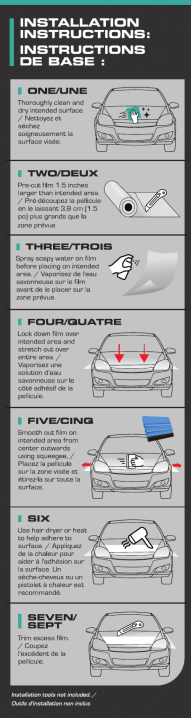The warranty does not cover:

- Damage caused by accident, abuse, misuse, flood, fire, earthquake, or other external causes.
- Damage caused by operating the product outside the permitted or intended uses described in this manual.
- Damage caused by service performed by anyone who is not a representative of Pawsync.
- Products or parts that have been modified to alter functionality or capability without the written permission of Pawsync.
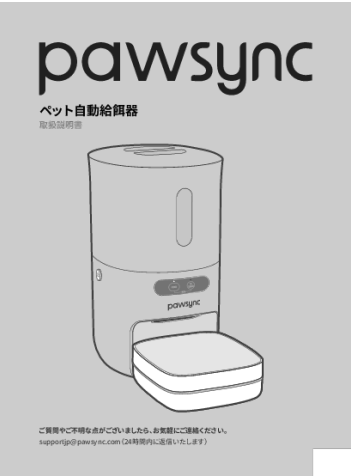
Customer Support

For technical support, warranty claims, or any questions regarding your Pawsync Automatic Cat Feeder, please contact Pawsync customer service. Refer to the contact information provided on the official Pawsync website or your purchase documentation.
You can also visit the Pawsync Store on Amazon for more product information and support resources.

Related Documents - PPF-R361S

	[Pawsync Smart Pet Feeder User Manual](#) User manual for the Pawsync Smart Pet Feeder, covering setup, operation, maintenance, troubleshooting, and warranty information. Learn how to use your smart pet feeder for automatic feeding and monitoring.
	[TeckWrap PPF290-E85 Gloss Clear Paint Protection Film: Technical Data & Installation Guide](#) Comprehensive technical data sheet and installation guide for TeckWrap PPF290-E85 Gloss Clear Paint Protection Film, detailing benefits, installation steps, film structure, performance properties, care, and disclaimer.
	[TeckWrap PPF290-X85: Technical Data Sheet & Installation Guide for Paint Protection Film](#) Comprehensive technical data sheet and installation guide for TeckWrap PPF290-X85 Gloss Clear Paint Protection Film with Hydrophobic Feature and Thermal Remediation Technology.
	[TeckWrap PPF290-X Series Paint Protection Film: Technical Data Sheet & Installation Guide](#) A comprehensive guide detailing the features, installation, care, and performance properties of TeckWrap PPF290-X Series Paint Protection Film, designed to maintain vehicle paint brilliance and protect against damage.

	### [Alpena 93008 Glossy PPF Hood Kit Installation Instructions](#) Step-by-step guide for installing Alpena's 93008 Glossy PPF (Paint Protection Film) hood kit. This guide covers surface preparation, film cutting, application using soapy water and a squeegee, heat application, and trimming. Installation tools are not included.
	### [TeckWrap PPF290-G85 Paint Protection Film: Technical Data & Installation Guide](#) Comprehensive technical data sheet and installation guide for TeckWrap PPF290-G85 Gloss Clear Paint Protection Film with Hydrophobic and Thermal Remediation Technology. Learn about benefits, installation stages, removal, film structure, performance properties, and care.

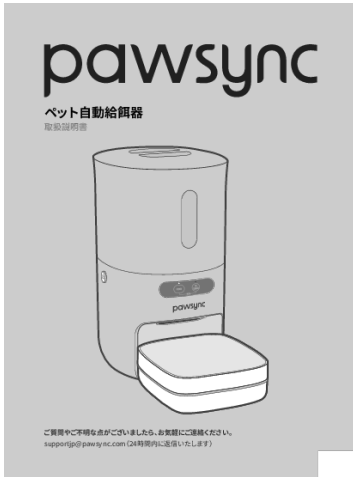Documents - Pawsync – PPF-R361S

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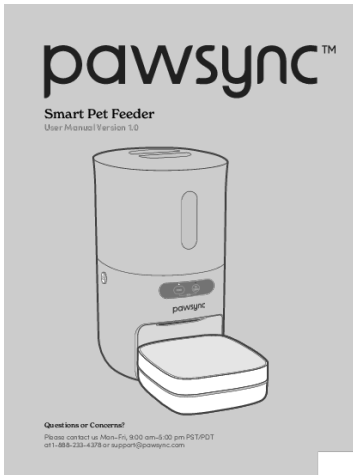Pawsync pet feeder user manualcdn shopify s files 1 0628 6435 9667 Pawsync manual v 1747907409 |||

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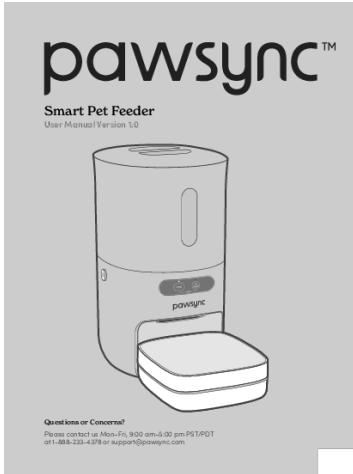lang:i-klingon score:48 filesize: 949.18 K page_count: 24 document date: 2024-10-08

[Pawsync Smart Pet Feeder User Manual](#)

User manual for the Pawsync Smart Pet Feeder, covering setup, operation, maintenance, troubleshooting, and warranty information. Learn how to use your smart pet feeder for automatic feeding and monitoring.

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[pdf] User Manual Quick Start Guide Instructions Troubleshooting Guide Specifications Dimension Guide Guide Warranty

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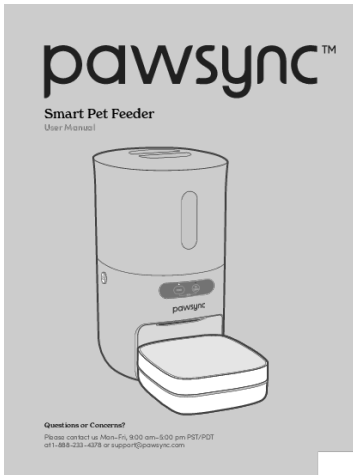
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[pdf] Quick Start Guide Guide Warranty

Getting started PPDV 2402 PPF R361S WUS Q1 print en vF v 1719257206 cdn shopify s files 1 0841 0198 8632 |||

We hope you enjoy your purr-chase Extend Your Warranty to 2 Years VisIt pawsync.com/warranty to register your product and extend your 1-year warranty to 2 years. Questions or Concerns MonFri, 9:00 am5:00 pm PST/PDT Email: support pawsync.com Toll-Free: 1-888-233-4378 pawsync.com Smart Pet Feeder...

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