CHUWI Hi10 Max

CHUWI Hi10 Max 2-in-1 Windows Tablet User Manual

Model: Hi10 Max

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your CHUWI Hi10 Max 2-in-1 Windows Tablet. Please read this guide thoroughly to ensure proper use and to maximize your device's performance and longevity.

The CHUWI Hi10 Max is a versatile 2-in-1 device featuring a 12.96-inch 3K touchscreen, powered by an Intel N150 processor, 12GB LPDDR5 RAM, and a 512GB SSD. It runs on Windows 11 and includes a detachable magnetic keyboard for enhanced productivity.

2. PACKAGE CONTENTS

Verify that all items are present in your product package:

- CHUWI Hi10 Max Tablet
- Detachable Magnetic Keyboard
- Magnetic Bracket (Stand)
- Charger Set
- Multi-language User Manual (This document)

Image: CHUWI Hi10 Max Tablet, detachable keyboard, and magnetic stand.

3. PRODUCT OVERVIEW

3.1 Key Features

- **Display:** 12.96-inch IPS Touchscreen, 2880x1920 (3K) resolution, 3:2 aspect ratio.
- **Processor:** 12th Gen Intel N150 (4 Cores/4 Threads, up to 3.6GHz).
- **Memory:** 12GB LPDDR5 RAM.
- **Storage:** 512GB SSD, expandable up to 2TB.
- **Operating System:** Windows 11 Home.
- **Cameras:** 8MP Rear Camera with autofocus, 5MP Front Camera.
- **Connectivity:** Wi-Fi 6 (802.11ax), Bluetooth 5.2.
- **Ports:** Dual full-featured USB-C, USB 3.2 Gen1, Micro HDMI, 3.5mm Headphone Jack.
- **Battery:** 4800mAh, supports PD fast charging.
- **Design:** 9mm thin, 0.78 lbs (tablet only), Metal Unibody.
- **Accessories:** Detachable magnetic backlit keyboard, supports MPP stylus (stylus sold separately).

3.2 Device Layout

Efficient Productivity Tools to Meet Your Needs
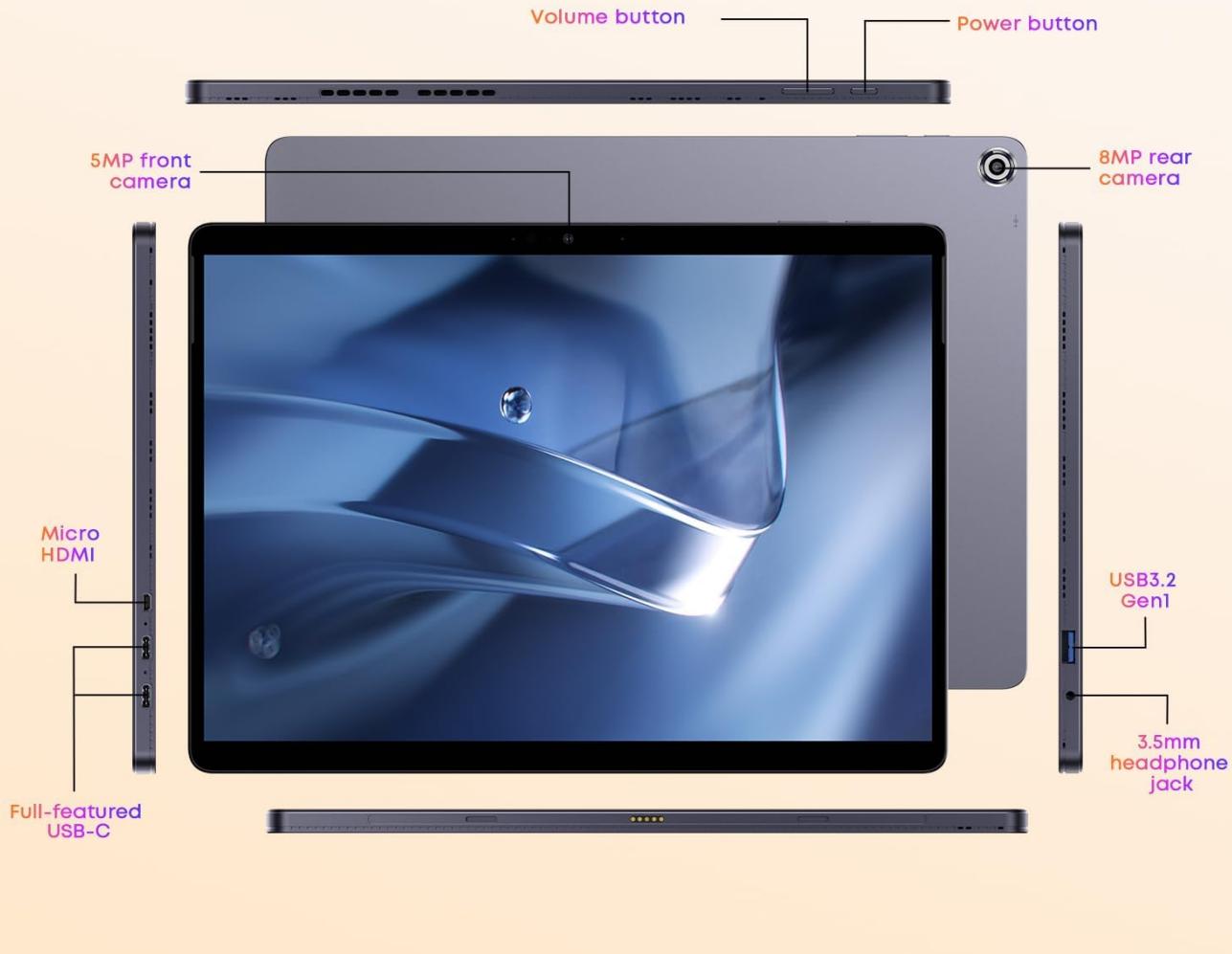
Image: Overview of the CHUWI Hi10 Max tablet's ports and buttons.

Refer to the image above for the location of the following components:

- **Power Button:** Located on the top edge. Press and hold to power on/off or sleep/wake.
- **Volume Buttons:** Located on the top edge, next to the power button, to adjust audio volume.
- **5MP Front Camera:** Located on the top bezel when held horizontally, for video calls and selfies.
- **8MP Rear Camera:** Located on the back panel, for capturing photos and videos.
- **Full-featured USB-C Ports (x2):** Located on the left and right sides. Supports charging, data transfer, and video output.
- **USB 3.2 Gen1 Port:** Located on the right side, for connecting USB devices.
- **Micro HDMI Port:** Located on the left side, for connecting to external displays.
- **3.5mm Headphone Jack:** Located on the right side, for audio output.
- **Keyboard Connector:** Magnetic pins on the bottom edge for attaching the detachable keyboard.

4. SETUP

4.1 Initial Charging

Before first use, fully charge your CHUWI Hi10 Max tablet. Connect the provided charger to one of the USB-C ports on the tablet and plug it into a power outlet. The charging indicator will illuminate.

4.2 Powering On/Off

- **To Power On:** Press and hold the Power Button until the screen lights up.
- **To Power Off:** Press and hold the Power Button, then select "Shut down" from the on-screen options. Alternatively, go to Start Menu > Power > Shut down.
- **Sleep/Wake:** Briefly press the Power Button to put the tablet to sleep or wake it up.

4.3 Attaching the Detachable Keyboard

Align the magnetic connector on the keyboard with the corresponding pins on the bottom edge of the tablet. The keyboard will snap into place magnetically. No Bluetooth pairing is required for the keyboard to function.

Image: CHUWI Hi10 Max tablet with the detachable keyboard connected.

4.4 Initial Windows 11 Setup

Upon first power-on, you will be guided through the Windows 11 setup process. Follow the on-screen instructions to:

1. Select your region and keyboard layout.
2. Connect to a Wi-Fi network.
3. Sign in with your Microsoft account or create a new one.
4. Set up a PIN for quick login.
5. Adjust privacy settings.

5. OPERATING YOUR TABLET

5.1 Touchscreen Navigation

The 12.96-inch touchscreen supports multi-touch gestures:

- **Tap:** Select an item or open an application.
- **Tap and Hold:** Access context menus or drag items.
- **Swipe:** Scroll through content or navigate between screens.
- **Pinch-to-Zoom:** Zoom in or out on images and web pages.

5.2 Using the Detachable Keyboard and Touchpad

Once attached, the keyboard functions like a standard laptop keyboard. The integrated touchpad allows for precise cursor control and supports multi-touch gestures similar to the touchscreen.

Full-size keyboard

Ergonomic design, comfortable touch. Large touchpad, easy to operate, no delay.

Image: User operating the CHUWI Hi10 Max with its full-size detachable keyboard.

The keyboard is backlit, which can be toggled on or off using a dedicated function key (refer to keyboard markings).

5.3 Connecting to Networks (Wi-Fi & Bluetooth)

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi. Turn Wi-Fi on, select your desired network, and enter the password if required. The tablet supports Wi-Fi 6 for faster and more stable connections.
- **Bluetooth:** Go to Settings > Bluetooth & devices. Turn Bluetooth on, and the tablet will search for nearby devices. Select the device you wish to pair with and follow any on-screen prompts.

Image: Visual representation of Wi-Fi 6 and Bluetooth 5.2 capabilities.

5.4 Using External Displays (Micro HDMI & USB-C)

Connect your tablet to an external monitor or TV using the Micro HDMI port or one of the full-featured USB-C ports. You may need an appropriate adapter for USB-C video output. Once connected, Windows will automatically detect the display. You can configure display settings (duplicate, extend, second screen only) in Display Settings.

5.5 Camera Operation

The tablet features a 5MP front camera and an 8MP rear camera. Open the "Camera" application in Windows to take photos or record videos. The rear camera includes autofocus for clearer images.

5.6 Stylus Support

The CHUWI Hi10 Max supports an MPP (Microsoft Pen Protocol) stylus for note-taking, drawing, and precise interaction. A stylus is not included and must be purchased separately.

6. MAINTENANCE

6.1 Cleaning the Device

- Use a soft, lint-free cloth to clean the screen and body of the tablet.
- For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution. Avoid harsh chemicals.
- Ensure the device is powered off and unplugged before cleaning.

6.2 Battery Care

- Avoid exposing the tablet to extreme temperatures.
- For optimal battery longevity, try to keep the charge level between 20% and 80% when possible.
- Use only the provided charger or a compatible PD fast charger.

6.3 Software Updates

Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements. Go to Settings > Windows Update to check for updates.

6.4 Storage Management

Periodically review your installed applications and files to free up storage space. You can expand storage using an M.2 2280 SSD (up to 2TB) if needed.

7. TROUBLESHOOTING

If you encounter issues with your CHUWI Hi10 Max, refer to the following common solutions:

Problem	Solution
Device does not power on.	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
Screen is unresponsive.	Restart the tablet. If the issue persists, ensure the screen is clean and free of debris.
Keyboard is not working.	Ensure the keyboard is securely attached to the magnetic connector. Detach and reattach it.
Wi-Fi connection issues.	Restart your Wi-Fi router and the tablet. Check Wi-Fi settings to ensure the correct network is selected and the password is entered accurately.
Slow performance.	Close unnecessary applications. Check for Windows updates. Ensure sufficient free storage space.
Battery drains quickly.	Adjust screen brightness. Close background applications. Check power settings in Windows.

7.1 Factory Reset

If persistent issues occur, you may consider performing a factory reset. This will erase all data on your tablet and reinstall Windows. **Backup all important data before proceeding.**

1. Go to Settings > System > Recovery.
2. Under "Recovery options," click "Reset PC."
3. Choose "Remove everything" to fully reset the device.

4. Follow the on-screen instructions to complete the reset.

8. SPECIFICATIONS
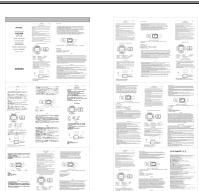
Feature	Detail
Brand	CHUWI
Model Name	Hi10 Max Set
Operating System	Windows 11
Screen Size	12.96 Inches
Screen Resolution	2880 x 1920 Pixels (3K)
Processor	Intel N150 (up to 3.6 GHz)
RAM	12GB LPDDR5
Hard Drive	512 GB SSD
Graphics Coprocessor	Intel UHD Graphics
Wireless Type	802.11ax (Wi-Fi 6)
Bluetooth	Bluetooth 5.2
Average Battery Life	6 Hours
Item Weight	1.72 pounds (tablet only)
Product Dimensions (LxWxH)	11.3 x 8.2 x 0.35 inches
Rear Webcam Resolution	8 MP
Front Webcam Resolution	5 MP
Power Source	Battery Powered
Batteries	1 Lithium Ion battery (included)

9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your purchase or visit the official CHUWI website. Keep your proof of purchase for warranty claims.
For further assistance, you may also contact CHUWI customer service through their official channels.

Related Documents - Hi10 Max

	[CHUWI Hi10 X User Manual and Specifications](#) User manual and technical specifications for the CHUWI Hi10 X tablet, detailing its features, operation, and troubleshooting.
	[CHUWI HiPad XPro User Manual](#) User manual for the CHUWI HiPad XPro tablet, providing instructions, technical specifications, safety information, and regulatory details.
	[CHUWI Hi10 XPro Tablet User Manual](#) Comprehensive user manual for the CHUWI Hi10 XPro tablet, covering setup, features, and specifications. Includes multilingual support.
	[CHUWI UBook XPro User Manual and Specifications](#) Comprehensive user manual and technical specifications for the CHUWI UBook XPro tablet, covering setup, instructions, and product details.
	[CHUWI HeroBox Mini PC User Manual](#) Official user guide for the CHUWI HeroBox Mini PC, covering specifications, setup, operation, and troubleshooting. Learn how to get the most out of your compact computing device.
	[e10 ETBook User Manual: Setup, Specifications, and Troubleshooting](#) User manual for the e10 ETBook laptop, providing information on setup, technical specifications, common troubleshooting steps, and regulatory compliance. Features Intel Core i3-10110U, Windows 10, and WIFI6.

Documents - CHUWI – Hi10 Max

Hi10 Max

User Manual
取扱説明書
用户手册
Guide dell'utente
Guía del usario
Bedienungsanleitung
Guide d'utilisation
Made in China

CHUWI

[pdf] User Manual

CHUWI Hi10 Max Tablet 12GB 512GB without Keyboard N150 User Manual mediafire file premium um3l4s4a2dw1jh1 |||

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